

AUSTIN WASWA

Software Developer

Results-driven IT professional with expertise in software development, web and app development, network management, and IT support. Proficient in various programming languages, with a strong focus on back-end development. Known for collaborative problem-solving and staying up-to-date on emerging technologies. Recognized for effective communication and delivering exceptional services. Eager to contribute creative solutions and technical expertise to a forward-thinking development team.

WORK EXPERIENCE

Nairobi Jan 2023 - Apr 2023	<div><div></div><div>IT Support <i>Kenya Medical Research Institute (KEMRI)</i></div><div>As an IT Support at KEMRI, I provided technical assistance for computer systems, software and hardware. I Diagnosed and resolved issues, installed and maintained systems, and ensured network connectivity. Collaborating with end-users, I identified and escalated concerns, contributing to efficient problem resolution. Additionally, I played a role in implementing and maintaining IT security measures, conducted user training sessions, and contributed to the overall improvement of IT operations. My achievements include streamlining the issue resolution process, conducting successful training sessions, and actively participating in enhancing IT security protocols.</div></div>
Remote Jan 2023 - Feb 2024	<div><div></div><div>Freelance <i>Freelance Websites</i></div><div>During my freelance journey across various online platforms, I've immersed myself in a dynamic spectrum of IT projects, showcasing versatility and adaptability. As an independent IT professional, I've engaged with diverse clients, offering tailored solutions in software development, web design, and technical support.</div></div>
kajiado, Rongai Feb 2021 - Apr 2021	<div><div></div><div>Volunteer Services <i>Ngamwanza Children's Home and Support Centre</i></div><div>Dedicating my time to volunteer at Ngamwanza Children's Home has been an immensely rewarding experience that has shaped my commitment to community service. As a volunteer, I actively participated in creating a nurturing environment for the children, contributing to their well-being and personal development. Whether organizing educational Activities, assisting with daily routines, or simply providing Companionship, I strive to make a positive impact in their lives. This experience has not only strengthened my interpersonal and empathy skills but has also instilled in me a deep sense of social responsibility.</div></div>

EDUCATION

Nairobi Apr 2020 - Present	<div><div></div><div>Bachelors of Computer Science In Business Information Technology <i>Strathmore University Nairobi</i></div></div>
Nairobi 2022 - 2024	<div><div></div><div>Cisco and AWS Bootcamps <i>Strathmore University, AWS and Cisco</i></div></div>
Kitale Jan 2015 - Dec 2019	<div><div></div><div>Kenya Certificate of Secondary Education <i>St. Joseph's Highschool</i></div></div>
Kajiado, Rongai Jan 2006 - Dec 2014	<div><div></div><div>Kenya Certificate of Primary Education <i>Ongata Academy</i></div></div>

TECHNICAL SKILLS

Coding Languages Kotlin, Python, R, HTML, CSS, JS, Java, PHP
Business Intelligence and Data Analysis Data modeling and Business Intelligence (BI) reporting
Cloud Computing Amazon Web Services (AWS)
Cybersecurity competent
Familiar with Linux systems and Command-line interfaces

REFERENCES

<div><div></div><div>Patrick Shabaya Lecturer and Mentor at Strathmore University pshabayastrathmore.edu</div></div>	<div><div></div><div>Lydia Njeri Kinyua Director of Ngamwanza Children's Home and Support Centre lydianjeri2004gmail.com 0720807219</div></div>
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CONTACT INFORMATION

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SKILLS

- Web and Android Development
- Network Management
- Software Development
- Back-end Development
- Technical Support
- Cloud Computing

LANGUAGES

- English
- Swahili