#### Jamie L. Horton

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## **Objective**

To utilize my education in order to secure a position in the information technology field.

#### Skills & Abilities

- Flexible team player
- Excellent written and verbal communication
- Team leader experience
- Computer repair
- Adapts to new processes and technologies quickly

- Detail oriented
- Excellent time management and prioritizing skills
- Hardware troubleshooting
- Networking setup and troubleshooting
- Ability to install various software

### Languages/Software

- Intermediate in C#, MySQL, HTML, CSS, Visual Studio 2015
- Novice in C++, JavaScript, jQuery, PHP, ASP.NET, Dreamweaver CS6, Adobe Photoshop CS6, Adobe Illustrator CC, Adobe Flash Pro CC, NetBeans, Eclipse

### Education

#### South University- Savannah, Georgia

Associates Degree of Computer Science - Information Technology, November 2013 GPA: 3.22

South University- Savannah, Georgia

Bachelors Degree of Computer Science - Information Technology TBD 2016 GPA as of 12/18/15: 3.39

#### **Relevant Coursework**

- Database Design & Development
- Programming Logic, I, and II
- Multimedia Web Development
- Networking Fundamentals

# **Employment History**

<u>Appen</u> - Work from Home November 2014 - Present

#### **Crowd-Source**

- Evaluate Web Search Results
- UX/UI Testing

- Error Reporting
- Incentives earned from quality work

1NWContact - Work from Home February 2014- November 2014

#### **Customer Service**

- Top CSR, always picked for new campaigns
- Increased conversions of general info calls to appointments
- Reliable, punctual, and volunteered to work extra due to short staff

Steak 'n Shake -<br/>Armour-Eckrich -Kokomo, IndianaApril 2012 - January 2014Tyson -<br/>Long John Silvers -Logansport IndianaJuly 2011 - February 2012Kokomo, IndianaAugust 2007 - March 2011July 2006 - July 2007

#### **Production/Cook**

- Motivated team members
- Followed all safety procedures
- Worked quickly and efficiently
- Handled issues according to USDA policy