# Raúl Pedroche Novillo Systems Administrator



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### **Professional Profile**

IT systems administrator with more than 10 years of experience in production and development environments.

## Experience

NTT Ltd 2021 -

Cloud Site Reliability Engineer. Management and deployment of services in AWS for a hospitality multinational. Management of IaC with Terraform, Salt Stack and Ansible. Administration of Amazon Linux 2, Ubuntu Server, Kubernetes (EKS).

Experis IT for IBM GTS

2017 - 2021

Member of the unix Team and responsible for Ansible Tower in the operations group for the Correos customer. Administration of Linux (RHEL 6, 7, 8, SLES 9, 10, 11, 12), IBM AIX (5.3, 6.1, 7.1, 7.2), IBM PowerHA (HACMP), Red Hat Cluster, IBM Spectrum Scale (GPFS), IBM PowerVM. Process automation with shell and Ansible.

atSistemas for IBM

Global IT Support Technician for a Smart Cities project. Administration, configuration and troubleshooting of IBM Intelligent Operations Center, administration of RHEL 6 under z/VM, SQL development and tuning of IBM DB2 LUW, troubleshooting and application deployment on Websphere Application Server Network Deployment, administration of IBM MQ, troubleshooting of Cognos BI 10, administration and development on IBM WebSphere Message Broker, configuration of IBM HTTP Server.

atSistemas for IBM GTS

2015

Member of the unix Team in the operations group for the Correos customer. Administration of AIX 5.3, 6.1 and 7.

atSistemas for IBM GTS

2014 - 2015

HP-UX Coordinator in the implementation team (P2 Factory) of the Telefónica Paneuropean Midrange Transformation Project, coordinating four other systems administrators. Relocation and virtualization of HP-UX 11i v3 systems from European international sites to the Telefónica datacentre in TecnoAlcalá compound.

Accenture Outsourcing Services

2005 - 2012

Operating systems administration duties in three different projects. Installation, maintenance, and support of operating systems (Windows Server, Linux, AIX, HP-UX, Solaris) and virtualization environments (VMware vSphere, HP Integrity VM, Sun LDOMs) in both production and development environments.

Colt Telecom España

2001 - 2005

Member of the second level support team in a hosting and collocation datacentre. Troubleshooting of Solaris and Windows Server operating systems, iPlanet, WebLogic and Oracle IAS application servers.

Langre Ingenieros

2000 - 2001

Installation and maintenance of SuSE Linux based backoffice servers for SMEs. Configuration and administration of Samba and Sendmail.

### Education

Técnico Superior en Administración de Sistemas Informáticos (Post-Secondary Education in IT Administration)

1998 - 2000