

# Justice Brown

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## Experience

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### Shopper's World

New York

PORTAL HELP DESK

January 2018 – Present

- Helping buyers and vendors who need assistance on how to navigate and use our online portal for shipping.
- Answering phone calls and emails to assist with portal related inquiries and scheduling for the warehouse.
- Identifying any bugs that may be on the portal and communicating with the developer to resolve the issues.
- Making documentation to help vendors and buyers understand how the portal works.

### Sololearn

Remote

VOLUNTEER MENTOR

January 2023 – Present

- Assisting with question and answer section for programming including making helper codes.
- Helping with the platform's events such as helping give encouragement for participants and making code examples.
- Code reviewing for users on the platform.

## Education

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### High School of Fashion Industries

New York

CTE CERTIFIED ADVANCED REGENTS DIPLOMA

2014 – 2017

## Certifications

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December

2024

A+.

CompTIA

August

2023

Introduction to Web Development with Python and Javascript

Harvard's CS50

## Skills

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**Customer Service:** Effective Communication, Patience, Attention To Detail, Empathy, Active Listening

**Technical:** Computer Literacy, Windows, Linux, Documentation, Android, Troubleshooting, Research

**Programming:** Python, Kotlin, SQL, Web Development, Django, Scripting, Git, Unit Testing, Javascript

**Administrative:** Time Management, Microsoft Office, Google Suite, Focus, Reliability, Calendar Management

## Projects

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### Forecycle

A PERIOD AND MENSTRUAL CYCLE TRACKER THAT TAKES HEAVY INSPIRATION FROM WEATHER APPLICATIONS FOR A BETTER USER EXPERIENCE. IT UTILIZES ENTRIES CUSTOMIZED AND LOGGED BY A USER TO FORECAST HOW THEIR UPCOMING DAYS MAY GO.

[forecycle.up.railway.app](#)

### Jukework

A MOCK OF A SOCIAL MEDIA NETWORK WHERE USERS CAN POST WITH TEXT OR PICTURE LINKS, SEARCH, COMMENT, LIKE AND EDIT THEIR PROFILES.

[jukework.up.railway.app](#)

### Baylee

A MOCK E-COMMERCE WEBSITE WHERE USERS CAN CREATE, BID ON, COMMENT ON, AND WATCH AUCTIONS.

[baylee.up.railway.app](#)