

Bug Report

Requirements:

- IOS 16
- Safari v16.5
- Market: United Kingdom
- Date: 07/07/2023
- Environment: Production

Bug severity levels

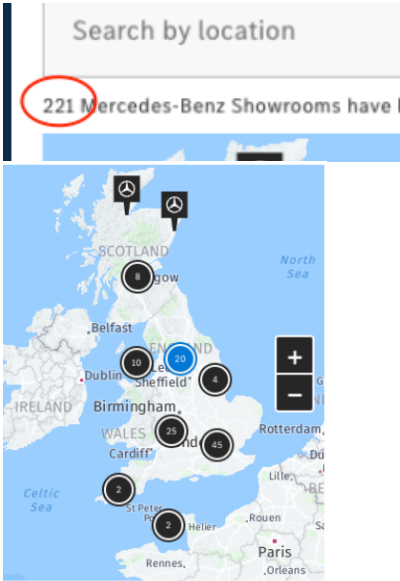
- **Critical:** Affects the performance of essential functionality, preventing users from using the application.
- **Major:** Will cause large areas of the system to fail and cause functionality to stop behaving as expected
- **Minor:** Small impact on the system functionality. Application will behave unexpectedly
- **Low:** should not prevent the users from using the application, visual or presentational issues that do not affect functionality, performance or security

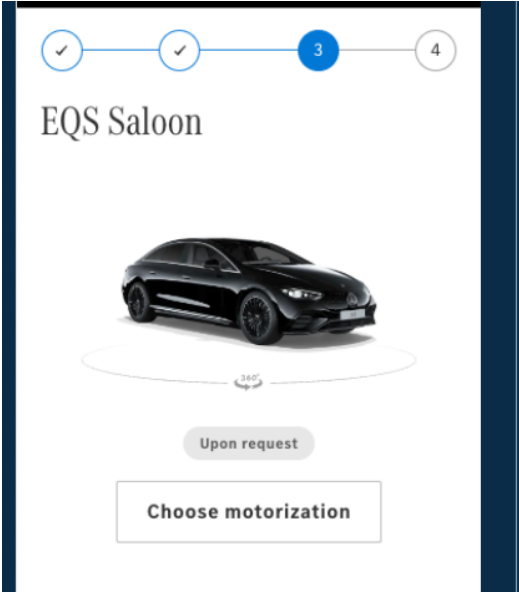
Scenario 1: Test Drive Booking

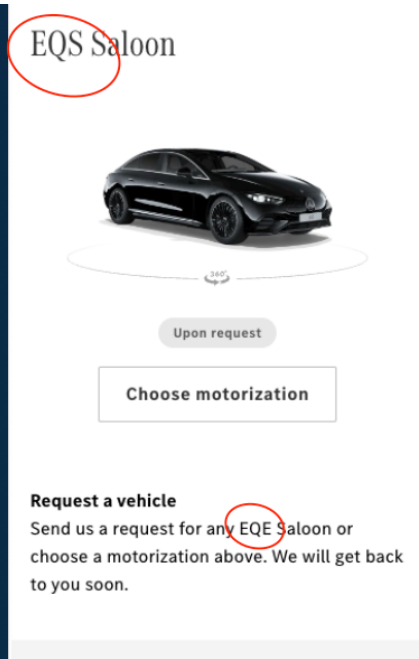
Technical details:



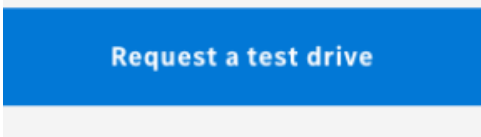
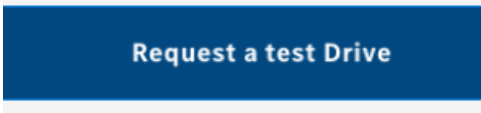
- IOS 16
- Safari v16.5
- Market: United Kingdom
- Date: 07/07/2023
- Environment: Production

Version: 6.0

ID	ID-1
Reporter	Pedro Sousa
Title	Search by address – Returning incorrect total showrooms found
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none">1. On the model overview, select the EQE Saloon CTA opener on the Saloons category2. Select “Book a Test Drive” CTA3. On the step two, verify there are 221 Mercedes-Benz Showrooms found below the search by location input box4. Based on the map, there are 116 found <p>Expected result: Bellow the search by location input box it should show that there are 116 showrooms found</p> <p>Actual result:</p>  <p>The screenshot shows a search interface with a text input field labeled 'Search by location'. Below the input field, the text '221 Mercedes-Benz Showrooms have' is displayed, with the number '221' circled in red. Below this text is a map of the United Kingdom and Ireland, showing various locations marked with Mercedes-Benz logos and numbers. The locations and their counts are: Glasgow (8), Belfast (10), Dublin (10), Sheffield (4), Birmingham (10), Cardiff (10), St. Peter (2), Helier (2), Rotterdam (4), Lille (4), Rouen (4), Paris (4), and Orleans (4).</p>
Severity	Minor

ID	ID-2
Reporter	Pedro Sousa
Title	Wrong model on step 3
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none"> 1. Select EQE Saloon 2. Select Mercedes-Benz of Newcastle upon Tyne showroom 3. Verify EQS appears on step 3 <p>Note: This issue will affect conversion rates as the user will not be sure if the correct model is selected, thus, not completing the flow.</p> <p>Expected result: EQE Saloon was the selected model so it should appear on the step 3 to choose the motorization</p> <p>Actual result:</p> 
Severity	Major

ID	ID-3
Reporter	Pedro Sousa
Title	Inconsistency of Models in step 3
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none"> 1. Select EQE Saloon 2. Select Mercedes-Benz of Newcastle upon Tyne showroom 3. Verify EQS appears on step 3 4. Verify informative text bellow "Request a vehicle" refers to the correct model – EQE Saloon <p>Note: This issue will affect conversion rates as the user will not be sure if the correct model is selected, thus, not completing the flow.</p> <p>Expected result: EQE Saloon was the selected model so it should appear on the step 3 to choose the motorization</p> <p>Actual result:</p>  <p>Request a vehicle Send us a request for any EQE Saloon or choose a motorization above. We will get back to you soon.</p>
Severity	Major

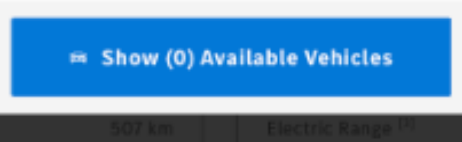

ID	ID-4
Reporter	Pedro Sousa
Title	Title Case is not respected on all buttons
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none"> On Model overview we can see that the CTA is presented with the Title Case style "Book a Test Drive" On the step 2 the same for "Select Showroom" but the title is "Test drive at a Showroom" showing already inconsistency  <p>Test drive at a Showroom</p> On the step 3 we can see that all buttons and tags are following a Sentence Case style   On the step 3, choose date and time modal, we can observe a new style implemented on the Request a test Drive button:  <p>Expected result: Every button, title/header, tag should follow the Title Case standard</p> <p>Actual result: Step 2: Test drive at a Showroom -> Test Drive at a Showroom Step 3: Choose motorization -> Choose Motorization Upon request -> Upon Request Request a vehicle -> Request a Vehicle Request a test drive (on choose motorization modal)-> Request a Test Drive Request a test Drive (on date and time selector) -> Request a Test Drive Step 4: Your details -> Your Details</p>
Severity	Low

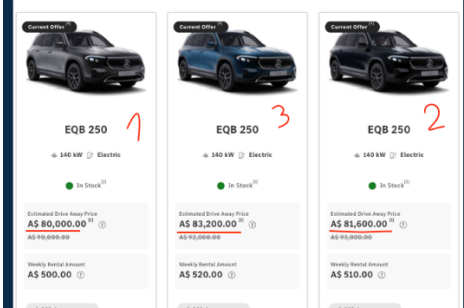
Scenario 2 – Search a vehicle

Technical details:

- iPad Pro 12"
- Chrome v114.0.5735.198
- Market: Australia
- Date: 07/07/2023
- Environment: Production

Version: 8.246

ID	ID-5
Reporter	Pedro Sousa
Title	Invalid amount of vehicles returned on the continue button after filtering
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none">1. On the search page, select “all filters” button2. Click Vehicle Type – EQB3. Verify Show Available Vehicles is displaying 04. Click on “Verify 0 Available Vehicles” <p>Expected result: The Button should display the correct amount of available vehicles per vehicle type</p> <p>Actual result:</p>  <p>But then after applying the filter, it shows that there are 72 available vehicles</p> 
Severity	Major – This can affect other areas where the filter might be a conditional to let the page show results or not. Can also affect conversion rates

ID	ID-6
Reporter	Pedro Sousa
Title	Sorting low to high after filter applied
Description	<p>Description/ How to reproduce:</p> <ol style="list-style-type: none"> 1. On the search page, select “all filters” button. 2. Click Vehicle Type – EQB 3. Click on “Verify 0 Available Vehicles” 4. Click on Sorting and change to “Price: Low to High” <p>Expected result: Sorting should recognize promos and sort according to the current values</p> <p>Actual result:</p> 
Severity	Minor

ID	ID-7
Reporter	Pedro Sousa
Title	Placeholder missing for GLA 200
Description	<p>Description/ How to reproduce: Open the search page and search for the GLA 200</p> <p>Expected result: There should be a more personalized placeholder to missing images</p> <p>Actual result:</p> <div data-bbox="655 678 746 768" data-label="Image"> </div> <p>GLA 200</p>
Severity	Low