# Pedro Nascimento de Lima

# Policy Research Assistant - RAND Corporation; Ph.D. Candidate - Pardee RAND Graduate School

## Education

# Experience

S1 2016 - Teaching Associate, Monash University, Caulfield & Clayton, Australia.

- Present Advanced statistical modelling (ETC3580)
  - Business forecasting (ETF3231/ETF5231)
  - Mathematics for business (ETF2700)
  - Data modelling and computing (ETC1010)

Jan. 2016 - Research Assistant, Monash University, Clayton, Australia.

- Present Supervisors include Rob Hyndman, Dianne Cook, and George Athanasopoulos.
  - o Consulting projects with DiabetesLab, Tennis Australia, Monash University and Huawei
  - Contributed to the development of numerous open source R packages.

Feb. 2013 - Volunteer, Rotaract, Monash, Australia.

Nov. 2016 • Development and maintenance of club website and online services.

• Organising and hosting fundraisers.

Feb. 2015 - Student Ambassador, Google, Sydney, Australia.

Nov. 2015 • Supported Google's presence on campus with events and media.

Feb. 2015 - Data Mining (Internship), iSelect, Cheltenham, Australia.

Mar. 2015 • Improved business data and issue reporting with interactive visualisations, and model-based anomaly detection.

Oct. 2010 - Fresh Produce, Coles, Rowville, Australia.

Nov. 2015 • Food preparation & display, first aid, staff training and customer assistance.

#### Awards

## 2018 Best Brazilian Production Engineering Masters Dissertation, ABE-PRO - Brazilian Association for Industrial Engineering.

o Dissertation Title: Strategic Decision Making Under Deep Uncertainty in the 3D Printing Industry: A Robust Decision Making (RDM) Analysis. [Avaliação de Decisões Estratégicas sob Incerteza Profunda na Indústria da Manufatura Aditiva: Uma Análise a partir do Método Robust Decision Making (RDM).

## 2016 Best Brazilian Production Engineering Undergraduate Dissertation, ABEPRO - Brazilian Association for Industrial Engineering.

o Dissertation Title: Problem Structuring Methods: A Review of methods to approach complex situations. [Problem Structuring Methods: Uma Revisão de Métodos para a Abordagem de Situações Complexas.].  $58\ Madeleine\ Rd,\ Clayton$ 

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- 2016 CAPES PROSUP Scholarship, Education Ministry, Brazilian Federal Government.
  - Merit-based scolarship for master-level studies.
- 2015 InovApps Prize, Communications Ministry, Brazilian Federal Government.
  - For proposing and deploying the Avalia Brasil App (an Android app aiming to measure Brazilian public service quality with the SERVPERF scale).
- 2013 PROUNI Scholarship, Education Ministry, Brazilian Federal Government.
  - Merit- and need-based scolarship for undergraduate studies.

#### Publications

#### **Publications**

- Rodrigues, LH, FC Ahlert, DP Lacerda, LFR Camargo, and PN de Lima (2014). Operational Research - Linear programming step by step - from problem understanding to solution interpretation. (Pesquisa operacional: programação linear passo a passo: do entendimento do problema à interpretação da solução). São Leopoldo: Editora UNISINOS.
- 2. Lima, PN de, DR CALDERARO, DB GOLDMEYER, LH RODRIGUES, and MIWM MORANDI (2015). Minimizing Maintenance Costs: An alternative to preventive maintenance schedule resource levelling using Linear Programming and Reliability Engineering (Minimizando Custos de Manutenção: Uma alternativa para o Nivelamento de Recursos de um Cronograma de M. In: XXXV Encontro Nacional de Engenharia de Produção ENEGEP. Vol. 35. ABEPRO Associação Brasileira de Engenharia de Produção, 2015, pp.18.
- 3. Lima, PN de and MG Tegner (2015). How to improve an SME's service operation? Applying service operation tools in the Business to Business Phase 3 context. (O que Melhora a Operação de Serviço de uma Pequena Empresa? Ferramentas para a Melhoria de Operações de Serviço e Aplicação em seis e. In: XXXV Encontro Nacional de Engenharia de Produção ENEGEP, 2015. Vol. 35. ABEPRO Associação Brasileira de Engenharia de Produção, pp.15.
- 4. Lima, PN de, MG Tegner, SLHC Neto, and DR Veit (2015). Lean Office in Practice: proposing and applying a method with a business process management approach. (Lean Office na Prática: Proposição e Aplicação de Método à Luz do Gerenciamento de Processos). In: XXXV Encontro Nacional de Engenharia de Produção ENEGEP. Vol. 35. ABEPRO Associação Brasileira de Engenharia de Produção, pp.19.
- 5. Lima, PN de, DC Vieira, MG Tegner, I Heck, and FR da Luz (2015). The DEPARIS's approach contribution to Fleet maintenance ergonomics. (Ergonomia e Segurança no Setor Aeronáutico: A Contribuição do Diagnóstico Participativo de Riscos em um Ambiente de Manutenção de Aeronaves.) In: XXXV Encontro Nacional de Engenharia de Produção ENEGEP, 2015, vol. 35. ABEPRO Associação Brasileira de Engenharia de Produção, pp.15.
- 6. Machado, MdS, LH Rodrigues, PN de Lima, and MIWM Morandi (2015). A systems approach for identifying leverage points to interdepartamental cooperation. (Proposição de uma Abordagem Sistêmica para identificar ações alavancadoras para o aumento da cooperação intedepartamental). In: XXXV Encontro Nacional de Engenharia de Produção ENEGEP, 2015, vol. 35. ABEPRO Associação Brasileira de Engenharia de Produção, pp.21.
- 7. Tegner, MG, PN de Lima, DR Veit, and SLHC Neto (Sept. 2016). Lean Office and BPM: Method Proposition and Application for reducing waste on administrative areas (Lean office e BPM: proposição e aplicação de método para a redução de desperdícios em áreas administrativas). Revista Produção Online 16(3), 1007.
- 8. Veit, DR, DP Larcerda, and PN de Lima (2017). "The impacts of Additive Manufacturing on production systems". In: Lecture Notes in Management and Industrial Engineering. Ed. by J

- Mula, R Barbastefano, M Díaz-Madroñero, and Raúl Poler. Springer, pp.187–194. https://doi.org/10.1007/978-3-319-93488-4 21.
- 9. Dresch, A, DR Veit, PN de Lima, DP Lacerda, and DC Collatto (2019). "Inducing Brazilian Manufacturing SMEs Productivity with Lean Tools".
- 10. Lima, PN de, A Dresch, and DP Lacerda (2019). "Do Socioeconomic Contextual Factors Influence SMEs Service Quality? A cross-sector and cross-city SERVPERF analysis".