

ILÍDIO OLIVEIRA ico@ua.pt v2022-09-23



Objetivos de aprendizagem para esta aula

Descrever exemplos da transformação digital dos negócios

Identificar três eixos principais na transformação digital

Explique o que é o Ciclo de Vida do Desenvolvimento de Sistemas

Descreva as principais atividades dentro de cada fase do SDLC

I Oliveira

2



PRR: resposta à COVID-19

Prioridades:

- 4.1 Pacto Ecológico europeu
- <mark>4.2 Transformação Digital</mark>
- 4.3 Solidariedade



Em 21 de julho de 2020, os dirigentes da UE <u>chegaram a acordo sobre</u> este plano de recuperação e o quadro financeiro plurianual para 2021. 2027 L., apontando o caminho para a saída da crise e lançando as bases para uma Europa moderna e mais sustentável. Seguir-se-ão agora negociações com o Parlamento Europeu com vista a finalizar com urgência todos os atos jurídicos necessários. Uma vez adotada, a

https://ec.europa.eu/info/live-work-traveleu/health/coronavirus-response/recovery-planeurope_pt#documents

I Oliveira

Technological change has never occurred as rapidly, or on a large scale, as today.

"Technological innovation enables – indeed, requires – companies to boost their agility and thus their competitiveness. That's why CEOs' top priorities in 2016 should be to digitize the core components of their business and rethink organizational design and governance processes. Catching this fast-moving – and rapidly growing – "digital wave" is the only way to avoid getting left behind."

PROJECT **■** SYNDICATE

PRINT

THE WORLD'S OPINION PAGE



DOMINIC BARTON

Dominic Barton is the global managing director of McKinsey & Company.

JAN 15, 2016

Catching the Digital Wave

NEW YORK – Technological change has always posed a challenge for companies. But, as we saw once again in 2015, it has never occurred as rapidly, or on as large a scale, as today. As innovation sweeps across virtually every sector, from heavy industry to services, it is transforming the competitive landscape, with the most advanced companies – rather than the largest or most established players – coming out on top.

For incumbents, the threat of displacement is very real. The average tenure of a company on the S&P 500 has fallen from 90 years in 1935 to less than 18 years today. Disruptive new players like Uber, which has upended the taxi industry, are tough competitors, often staking out market share by shifting more surplus to consumers. This is part of a broader trend of intensifying competition that, according to recent research from the McKinsey Global Institute, could reduce the global after-tax profit pool from almost 10% of global GDP today to its 1980 level of about 7.9% within a decade.

THE WALL STREET JOURNAL.

This copy is for your personal, non-commercial use only. To order presentation-ready copies for distribution to your colleagues, clients or visit http://www.djreprints.com.

http://www.wsj.com/articles/SB10001424053111903480904576512250915629460

ESSAY

Why Software Is Eating The World

By MARC ANDREESSEN

August 20, 2011

This week, Hewlett-Packard (where I am on the board) announced that it is exploring jettisoning its struggling PC business in favor of investing more heavily in software, where it sees better potential for growth. Meanwhile, Google plans to buy up the cellphone handset maker Motorola Mobility. Both moves surprised the tech world. But both moves are also in line with a trend I've observed, one that makes me optimistic about the future growth of the American and world economies, despite the recent turmoil in the stock market.

In short, software is eating the world.

useful, it's also not exactly practical.

Marc Andreessen penned his famous "Why Software Is Eating the World" essay in
The Wall Street Journal five years ago. Today, the idea that "every company needs to
become a software company" is considered almost a cliché. No matter your industry,
you're expected to be reimagining your business to make sure you're not the next local
taxi company or hotel chain caught completely off guard by your equivalent of Uber or
Airbnb. But while the inclination to not be "disrupted" by startups or competitors is

Jeetu Patel Contributor

Jeetu Patel is the chief strategy officer and head of Box Platform.

I Oliveira

https://techcrunch.com/2016/06/07/software-is-eating-the-world-5-years-late

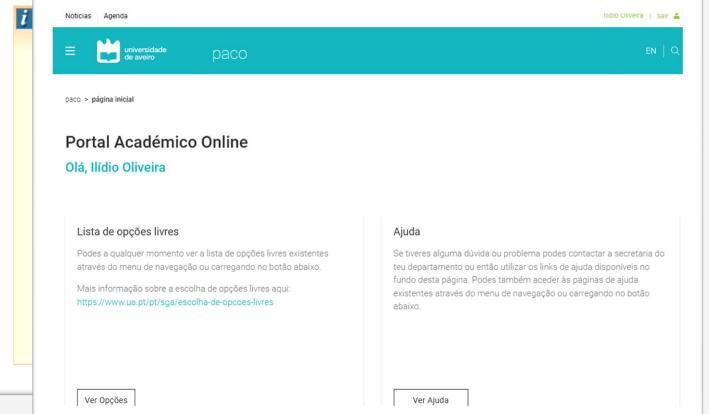












I Oliveira

Matrículas OnLine

Candidaturas M23

Candidaturas CET

Candidatura Cursos

EI/internationalstudent

Docentes

Candidaturas

Candidaturas Especiais

Candidaturas

Disciplinas

Livres

Transformação digital

A utilização de TIC para melhorar de forma decisiva o desempenho (dos processos), a proposta de valor de uma empresa (produtos/serviços) ou a experiência do utilizador.

Experiência do utilizador

Proposta de valor/modelos de negócio

Processos operacionais

Customer Experience

Operational Process

Business Model

Customer understanding

- Analytics-based segmentation
- Socially-informed knowledge

Process digitization

- Performance improvement
- New features

Digitally-modified business

- Product/service augmentation
- · Transitioning physical to digital
- Digital wrappers

Top line growth

- Digitally-enhanced selling
- Predictive marketing
- Streamlined customer processes

Worker enablement

- · Working anywhere anytime
- Broader and faster communication
- Community knowledge sharing

New digital business

- Digital products
- Reshaping organizational boundaries

Customer touch points

- Customer service
- Cross-channel coherence
- Self service

Performance management

- Operational transparency
- Data-driven decision-making

Digital globalization

- Enterprise Integration
- Redistribution decision authority
- Shared digital services

- Unified Data & Processes
- · Analytics Capability

Digital capabilities

- Business & IT Integration
- Solution Delivery

Tecnologias para a próxima década...

The top technology trends of 2022





Applied Al





Future of clean energy





Future of sustainable consumption



Immersive reality technologies

McKinsey & Company









Future of mobility





Cloud and edge computing





Trust architectures and digital identity



Quantum technologies





Future of bioengineering





Web3



Industrializing machine learning



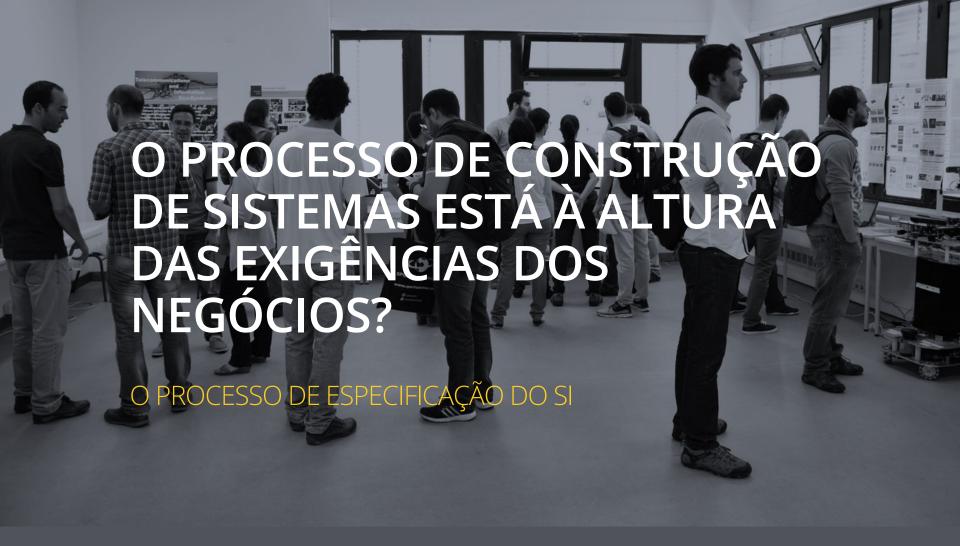


Future of space technologies





Next-generation software development





requirements engineering.

Como é que compara com outras "engenharias"?

Integrated Requirements Engineering: A Tutorial

Ian Sommerville, Lancaster University

efore developing any system, you must understartem is supposed to do and how its use can supposed the individuals or business that will pay for that volves understanding the application domain (tions, railways, retail banking, games, and so on); the system constraints; the specific functionality required by the staked ple who directly or indirectly use the system or the information.

and essential system characteristics such as performance, security, and dependability. Requirements engineering is the name given to a structured set of activities that help develop this understanding and that document the system specification for the stakeholders and engineers involved in the system development.

This short tutorial introduces the fundamental activities of RE and discusses how it has evolved as part of the software engineering process. However, rather than focus on established RE techniques, I discuss how the changing nature of software engineering has led to new challenges for RE. I then introduce a number of new techniques that help meet these challenges by integrating RE more closely with other systems implementation activities.

The fundamental pr

The RE process varies ing on the type of appl oped, the size and culture volved, and the software a used. For large military tems, there is normally a the systems engineering prensively documented set ware requirements. For eveloping innovative software of sions, and the product "is simply be a short vision si software is expected to do software is expected to do

Whatever the actual pr tivities are fundamental to

The need for rapid software delivery. Businesses now operate in an environment that's changing incredibly quickly. New products appear and disappear, regulations change, businesses merge and restructure, competitors change strategy. New software must be rapidly conceived, implemented, and delivered. There isn't time for a prolonged RE process. Development gets going as soon as a vision for the software is available, and the requirements emerge and are clarified during the development process.

This tutorial introduces the fundamental activities of requirements engineering and discusses recent developments that integrate it and system implementation.

- Elicitation. Identify sources of information about the system and discover the requirements from these.
- Analysis. Understand the requirements, their overlaps, and their conflicts.
- Validation. Go back to the system stake-

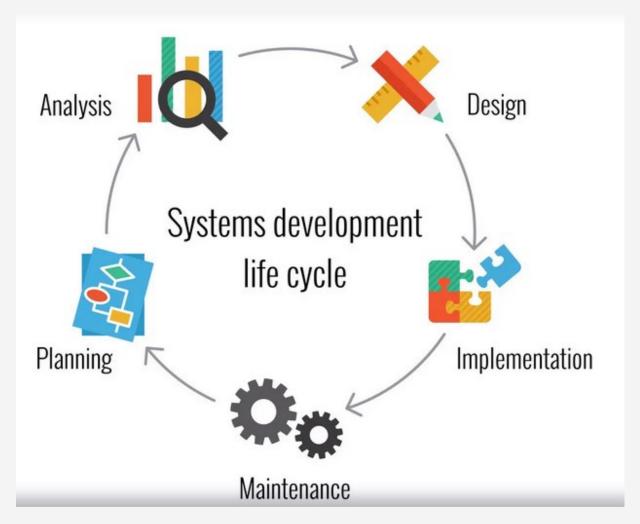
In 2015

MODERN RESOLUTION FOR ALL PROJECTS

	2011	2012	2013	2014	2015
SUCCESSFUL	29%	27%	31%	28%	29%
CHALLENGED	49%	56%	50%	55%	52%
FAILED	22%	17%	19%	17%	19%

The Modern Resolution (OnTime, OnBudget, with a satisfactory result) of all software projects from FY2011-2015 within the new CHAOS database. Please note that for the rest of this report CHAOS Resolution will refer to the Modern Resolution definition not the Traditional Resolution definition.

Systems development lifecycle (SDLC)



I Oliveira

16

Analista de sistemas é um papel chave do SDLC

Ciclo de vida de desenvolvimento de sistemas (SDLC)

o processo de determinação de como um sistema de informação (SI) pode suportar as necessidades das empresas, projetando um sistema, construindo-o e entregando-o aos utilizadores.



Um papel-chave no SDLC é o analista de sistemas, que analisa a situação do negócio, identifica oportunidades de melhorias e projeta um sistema de informação para implementá-los. Ser analista de sistemas é um dos trabalhos mais desafiantes na eng.a de software.



O principal objetivo de um analista de sistemas não é criar um sistema "topo de gama", mas criar valor para a organização.

I Oliveira 17

Referências

Fowler, Martin. UML
Distilled: A Brief Guide to
the Standard Object
Modeling Language.
Addison-Wesley, 2003.

Pressman, Roger.
Software Engineering: A
Practitioner's Approach.
7th ed. McGraw-Hill,
2009.

I Oliveira 18