

# Defending an Organization

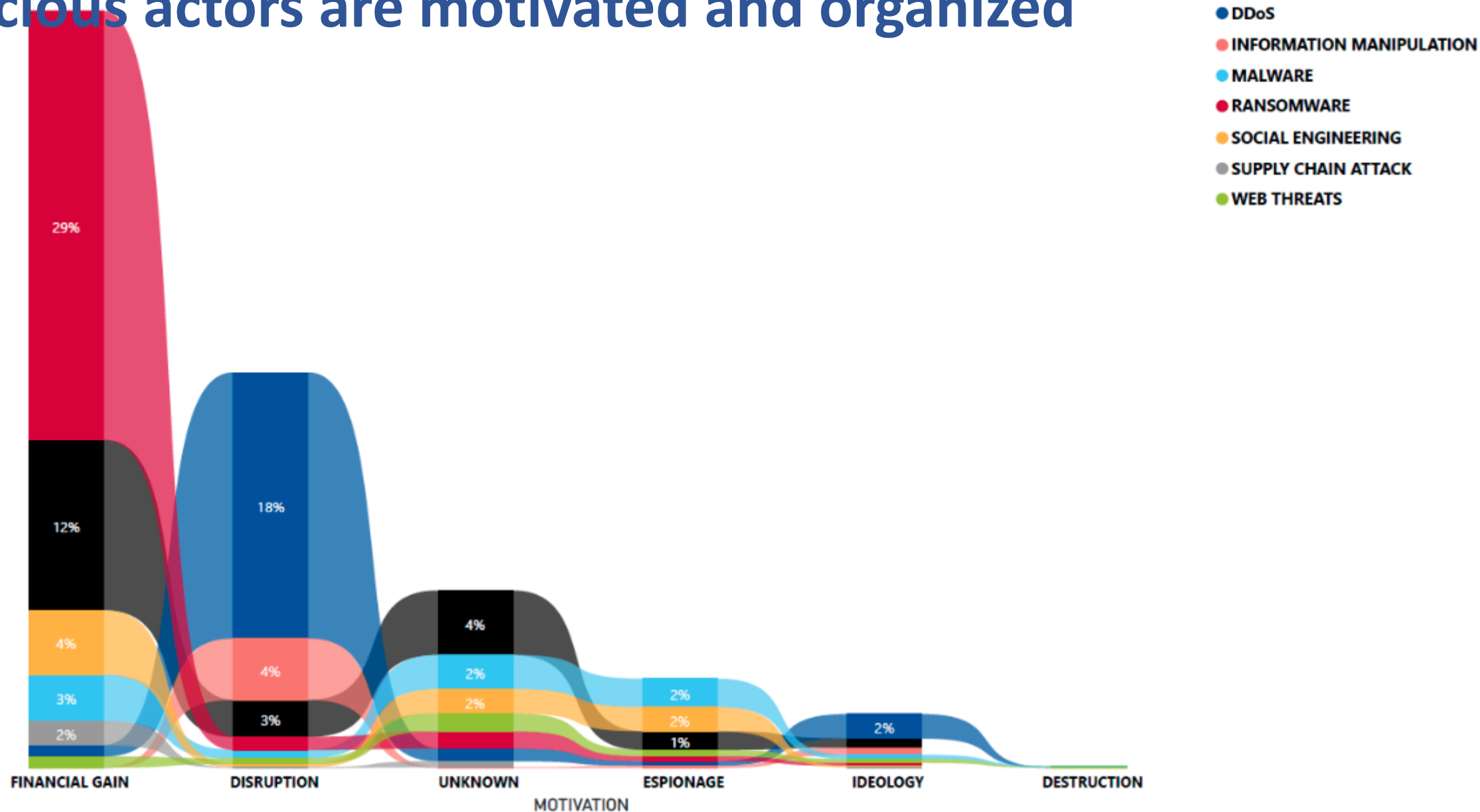
SIO

**deti** universidade de aveiro  
departamento de eletrónica,  
telecomunicações e informática

# The current organizational landscape

- Organizations are complex and must reach everyone
- **Physical space:** where we live since >10000y BC
  - We know it, it's slow, it involves moving matter around
  - Laws are plentiful and cover most interactions
- **Cyberspace:** to which organizations just tapped into
  - We do not know it, it's fast, there are no barriers
  - Everything can be hidden, laws are limited

# Malicious actors are motivated and organized



# The current legal landscape

- Must comply with new regulatory frameworks
  - **2016**: NIS – Defines basic cybersecurity requirements
  - **2018**: GDPR – Defines requirements for private data
  - **2018**: RJSC – Legal Framework for the national Cyberspace
  - **2021**: DL65 – Defines processes for inventory, reporting, formalize strategy
  - **2024?**: NIS 2 – Defines cyber teams and processes for critical/essential services
  - **2025**: DORA - Digital Operational Resilience Act – Financial Institutions
- Strategies are based on risk and maturity
  - Risk: identify assets and determine their risk
  - Maturity: determine organization maturity over multiple areas
    - Evolve all as adequate

# National Cybersecurity Framework (QNRCS)

## Objectives

IDENTIFY



PROTECT



DETECT



RESPOND



RECOVER



<https://www.cncs.gov.pt/pt/quadro-nacional/>

# National Cybersecurity Framework (QNRCS)

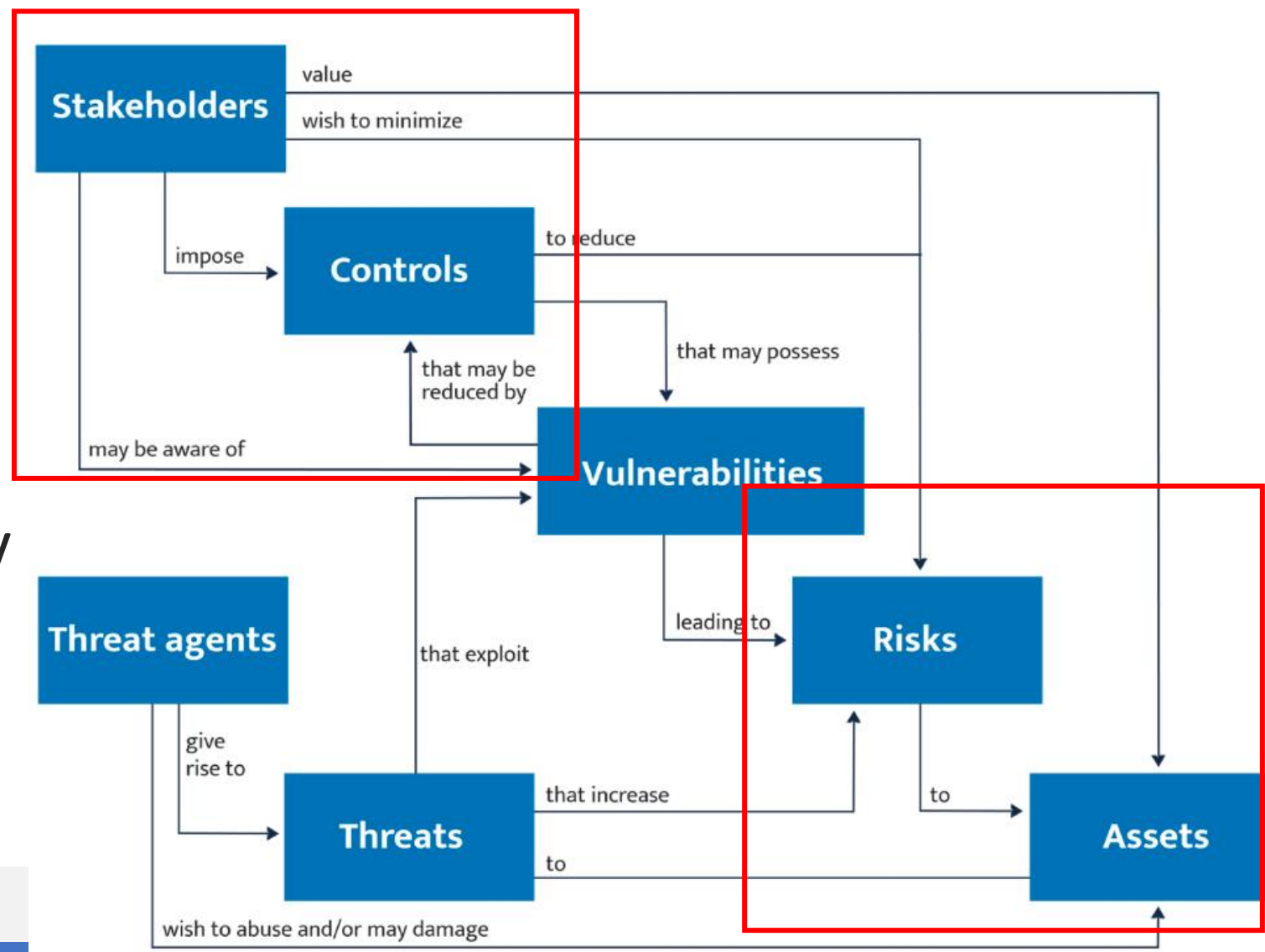
## Objectives

- **Identify:** Understanding the organization's context, the assets that support the critical business processes and relevant associated risks.
- **Protect:** Implementation of measures aimed at protecting the business processes and company assets, regardless of their technological nature.
- **Detect:** Definition and implementation of appropriate activities aimed at identifying incidents on time.
- **Respond:** Definition and implementation of appropriate measures in case of incident detection.
- **Recover:** Definition and implementation of activities aimed at managing the recovering plans and actions to restore impaired processes and services...

# National Cybersecurity Framework (QNRCS)

## ISO/IEC 27032, Basic concepts and high level relationships

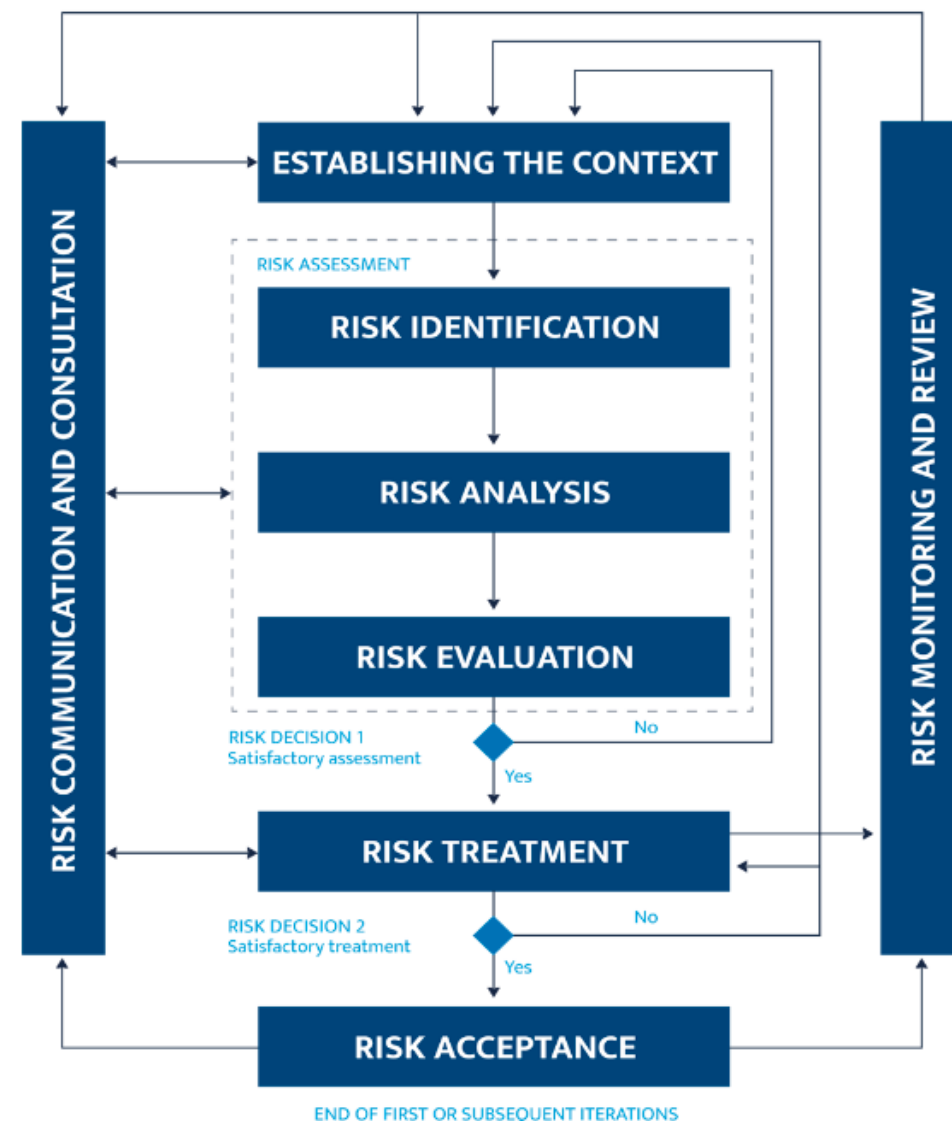
- Risk Based
  - Aims to minimize risk
- Consider Stakeholders
  - Decision Level
- Consider Assets Inventory
  - Services
  - Products



# National Cybersecurity Framework (QNRCS)

## ISO/IEC 27005, Basic concepts and high level relationships

- Strategy focused on **Risk Management**
- **Risk** used to decide what to address
  - Vulnerabilities to handle
  - Controls do deploy
  - Policies
  - Mechanisms to apply
  - Investment in cybersecurity





# Assets: Crown Jewels Approach

SAI NO TESTE ?

- Focused on identifying and protecting the most critical assets
  - To the organization mission!
- What is a crown jewel?
  - Essential Sensitive Data
  - Essential Servers
  - Essential Software Systems
  - Any other asset (HVAC, Generators...)
- Disruption to the crown jewels will pose a serious impact to the organization
- Objective: Protect the crown jewels
  - and grow from there to the rest of the organization
  - based on a risk assessment

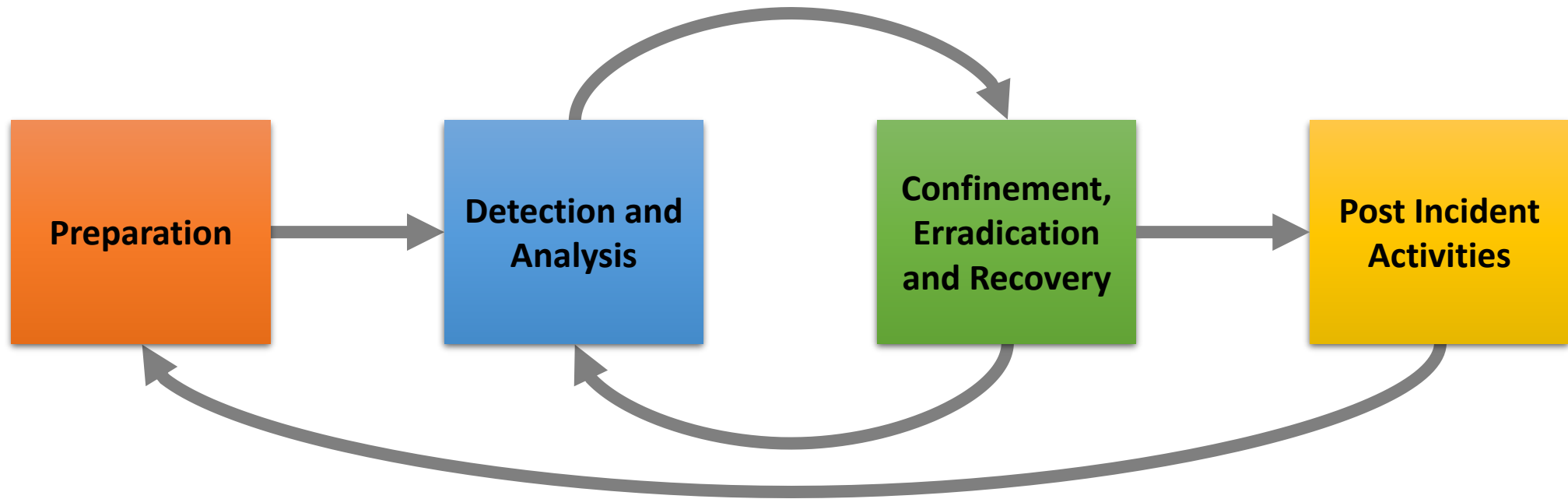


# Security Plan

- Live document describing the security posture
  - Allows organizations to know where they are and where they want to go
  - Considers authentication, backups, risk, access control, policies, etc.
- Accepted by the organization, signed by Security Principal
  - Periodically reviewed and improved
- Written and accepted policies implies higher maturity
  - Organizations frequently only have word of mouth or informal frequent practices

# Incident Response

## Framework NIST SP 800-61r2



NIST SP 800-61r2 – Incident Response Life cycle  
<https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-61r2.pdf>

# Incident Response

## Coordination

- **FIRST: Forum of Incident Response and Security Teams**

- Global forum of incident response and security teams.
- Aim to improve cooperation between security teams on handling major cybersecurity incidents.
- FIRST is an association of incident response teams with **global coverage**.

- **ENISA: European Union Agency for Cybersecurity**

- Contributes to EU cyber policy, improving trust and resilience

- **CERT: Computer Emergency Response Team**

- One per country, coordinating



# Incident Response

## Coordination

- **CERT: Computer Emergency Response Team**
  - One per country, coordinating all significant events
  - Helps companies identifying, preparing and recovering from attacks
- **CSIRT: Computer Security Incident Response Team**
  - One per relevant organization, coordinating the response in coordination with the CERT
  - <https://www.cncs.gov.pt/pt/certpt/>
- **CSIRT Networks:** Groups of CSIRTs to facilitate joint actions
  - E.g. training, taxonomy, Threat information exchange
  - <https://www.redecsirt.pt/>



# Incident Response

## Coordination

- **Support Activities**

- Networks, projects
- E.g. <https://www.ccc-centro.pt> (Competence Center)
- Increase the security posture and resilience of organizations
  - Training and awareness
  - Exchange strategies, information, and tools
  - Incident Response
  - Funding

- **Police Authorities**

- Polícia Judiciária
- Unidade Nacional de Combate ao Cibercrime e à Criminalidade Tecnológica (UNC3T): [unc3t@pj.pt](mailto:unc3t@pj.pt)





# Security Teaming

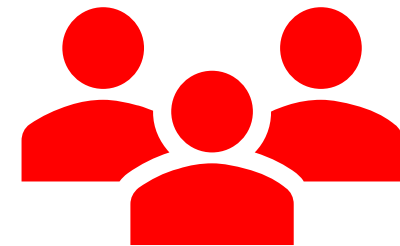
- Security operations are frequently organized in teams
  - Blue Team: Defends an organization from malicious actors
  - Red Team: Attacks an organization to help finding weak spots
  - Purple Team: Mixed attack defense role
- Each team uses specific tools and methods



Defense



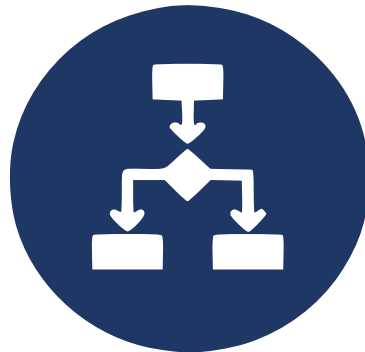
Defense & Attack



Attack


# Blue Teams

- Defend organizations from malicious actors
  - Abusing and Careless actors, and general failures also
- Typical fundamental tasks to address:
  - People: training, awareness, culture
  - Processes: analysis, investigation, data, reporting
  - Technology: monitoring, detection, scripting, automation





# Blue Teams

- **Mandatory** for all organizations! 
  - Good amount of job opportunities
  - extreme shortage of professionals
- Very demanding due to **high asymmetry**
  - Attackers must succeed once, using their preferred TTPs
  - Defenders must defend continuously, from all attacks
  - To the entire organization attack surface, using any TTP
- Challenging and interesting
  - Many topics to address: prog, forensics, AI/ML, training...
  - Continuously evolving with new techniques and tools

*Attackers only need to succeed once,  
defenders only can fail once //*

# Blue Team Defence Techniques

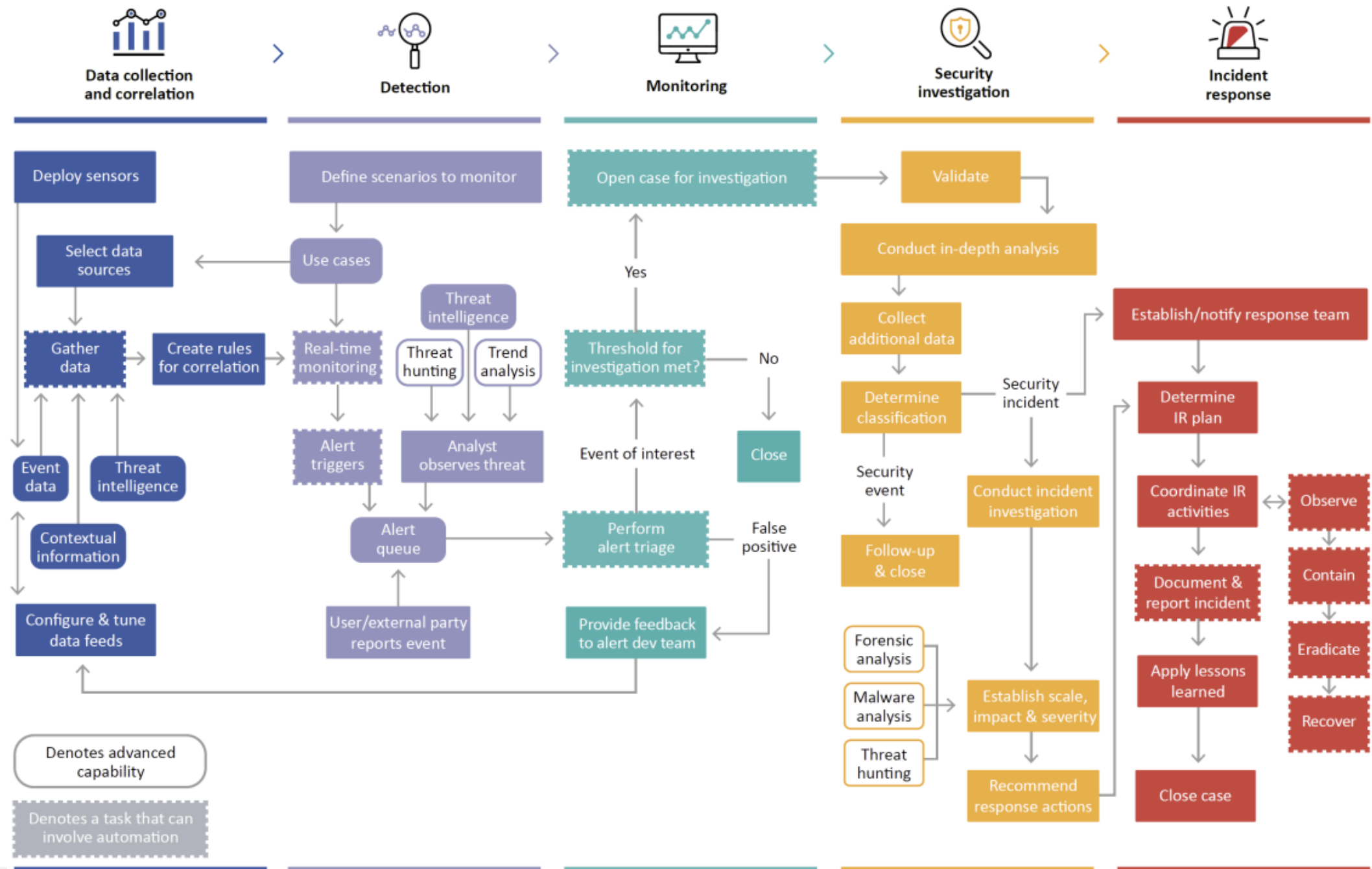
- Everything Everywhere All at Once?
  - No! Prioritize according to the organization mission
- Current approaches focus on:
  - the CIA triad
  - the crown jewels
    - Risk assessment
  - with the least pain
  - security plan



# SOC – Security Operations Center

- Responsible for continuously monitoring
  - Organization's digital infrastructure
- Monitor, detect and respond
  - To cybersecurity threats
- Empowered with skilled analysts and technology
  - Security assessments
  - Data protection
  - Incident response





# Main concepts

- Defensive Security (Engineering)

- Firewalls, backups, logs
- Secure Software Development Lifecycle
- Security related requirements (e.g., OWASP ASVS)
- Training and Awareness

Está a seguir  
as métricas? //

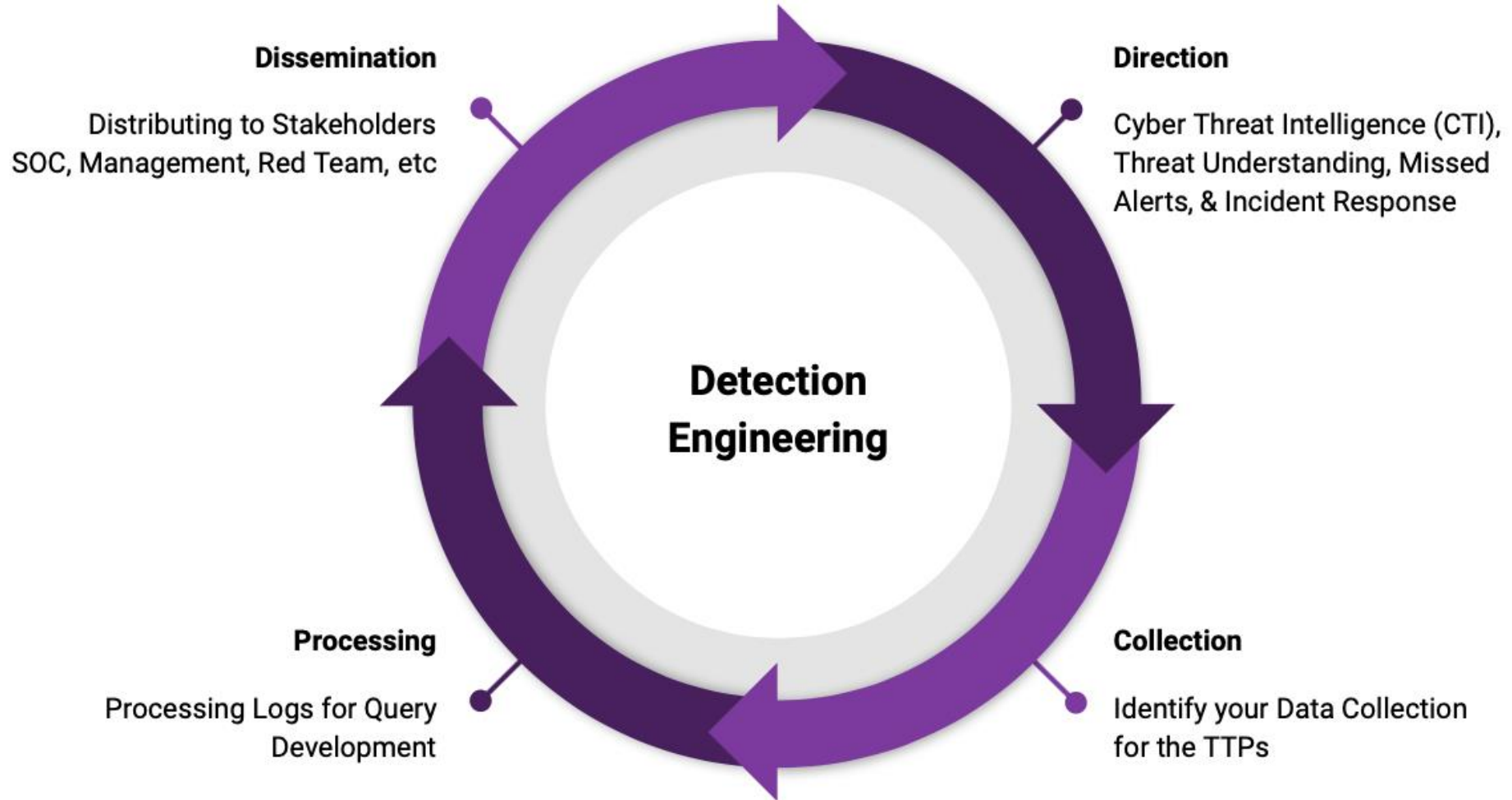
- Incident Response

- Have processes and procedures to handle incidents
- Involve stakeholders (Decision maker, Clients, Lawyers) and communicate (Public Relations)

- Detection Engineering

- designing, developing, testing, and maintaining threat detection logic

# Detection Engineering



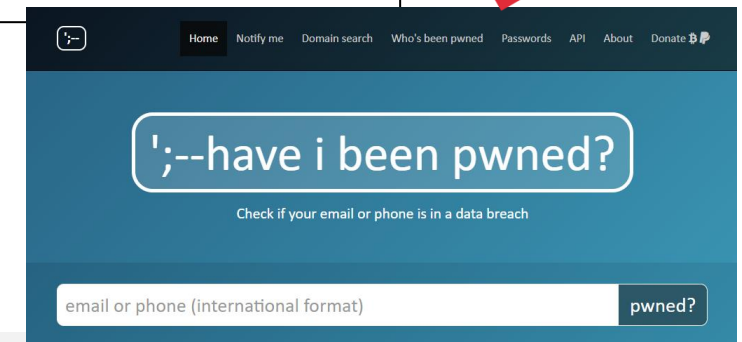
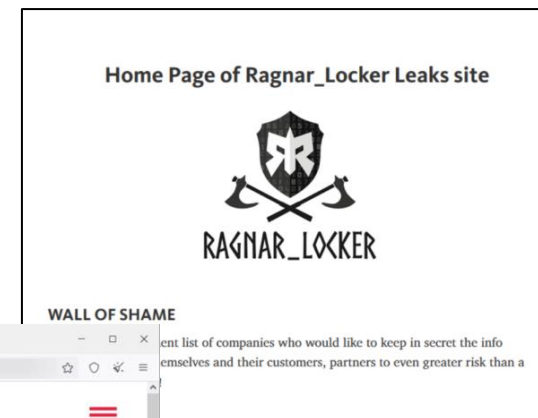
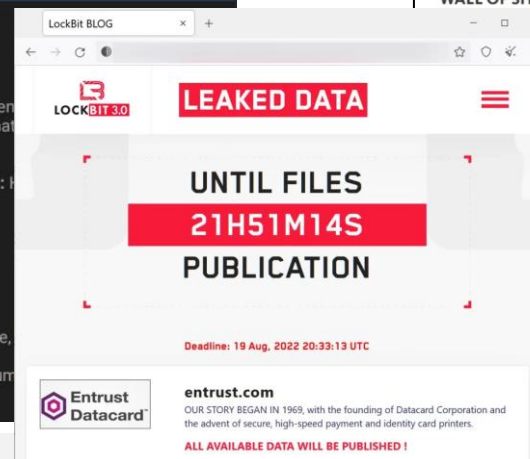
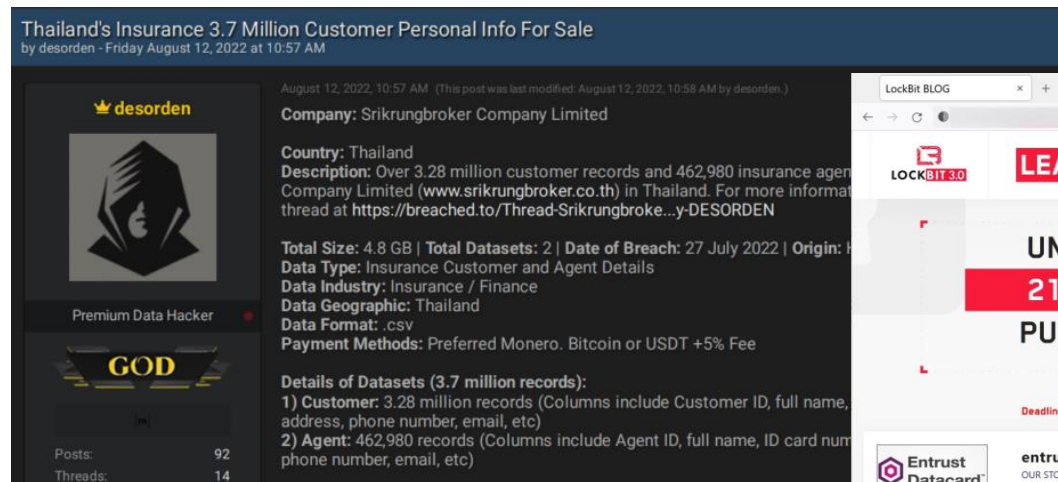
Source: SANS



# Direction: CTI

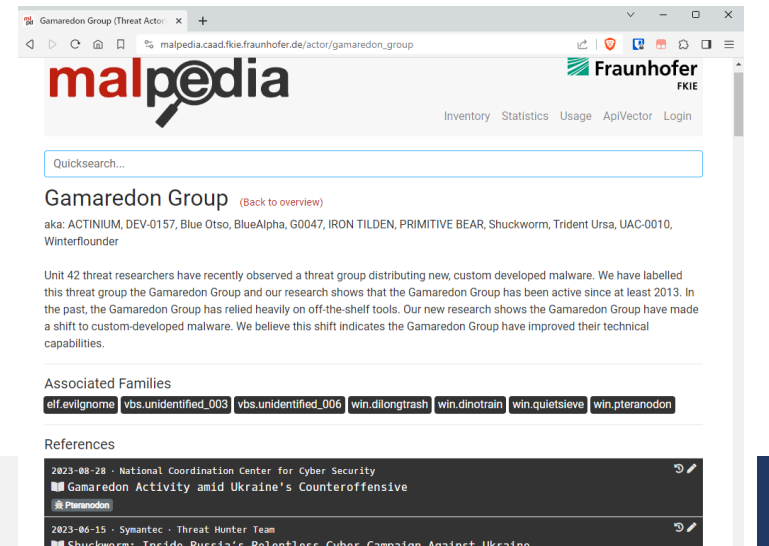
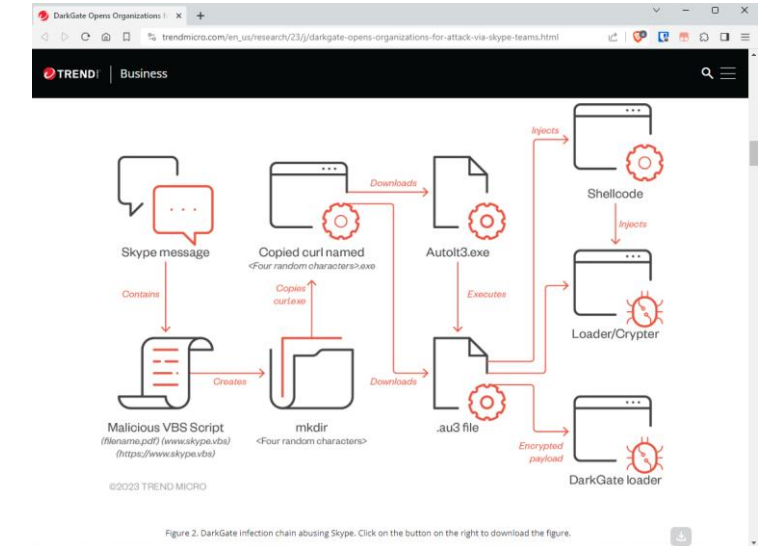
## Assess the current threats from Cyber Threat Intelligence

- Cyber Threat Intelligence helps understanding the dynamics
  - The “Dark web”: Tor forums, discords, telegrams, IRC, twitter, pastebins
  - Official reports: Security Researchers (Reversing, analysis)
  - How actors position themselves (hacktivists, crime)
  - How attacks to similar organizations are conducted



# Direction: CTI

- Threat Intelligence provide analysis and forecasts
  - Official entities, private orgs
  - Police Authorities
  - Government Ministries

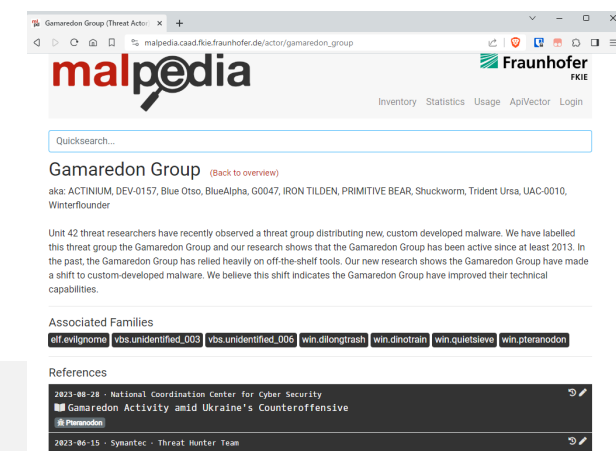
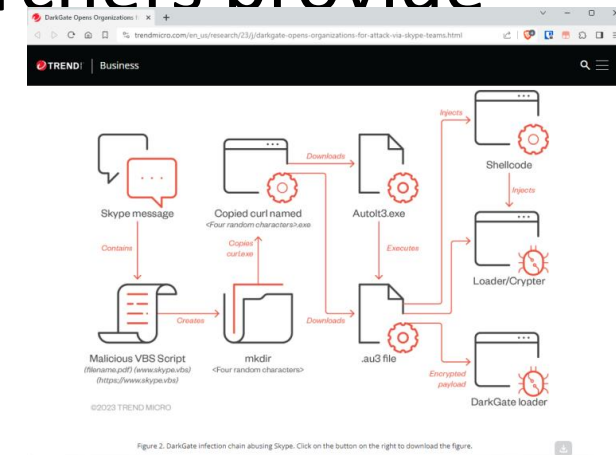




# Direction: CTI

## Assess the current threats from CTI

- Threat Intelligence from researchers provide analysis and forecasts
  - Official entities, private orgs



# Direction: Alerts and Incidents

- Current alerts will tailor future rules
  - Identify popular threat actions
  - Reduce false positives
  - Keep the capability to detect new threats
  - Includes conducting controlled attacks to validate rules
- Incident resolution impact resolution playbooks
  - One a threat is found, what can the organization do?
  - Deficiencies in incident response define future improvements
  - Includes simulated incidents to test processes

# Collection: Data Harvesting

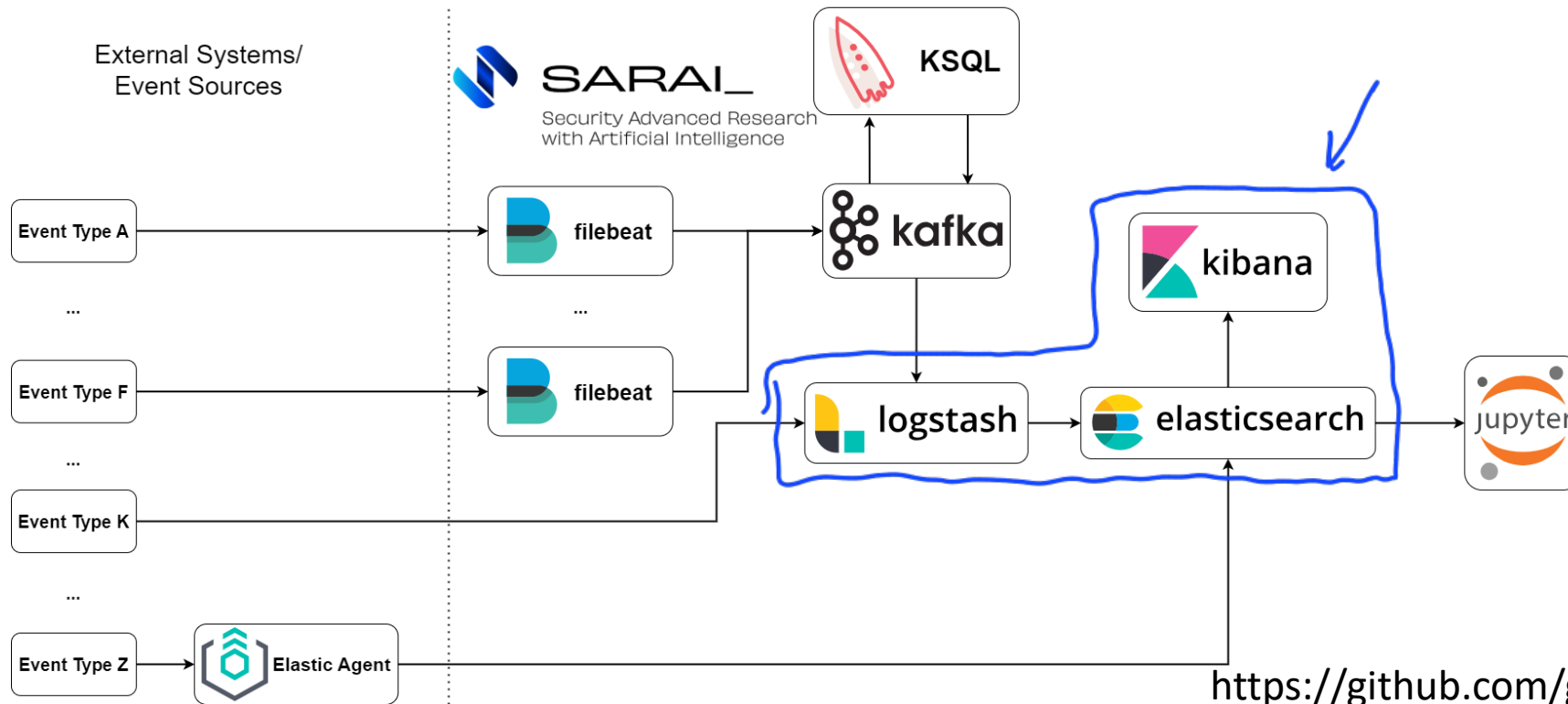
## Engineer Data Collection

- Focus on relevant data sources to address threats
  - Cannot get all data
  - Visibility will be limited
- Potential targets
  - Servers: AD, email, HTTP, Databases
  - Wireless Controllers
  - VPN access
  - Firewalls
  - Endpoints: Laptops, VMs, IoT devices

# Collection: Data Harvesting

## Engineer Data Collection

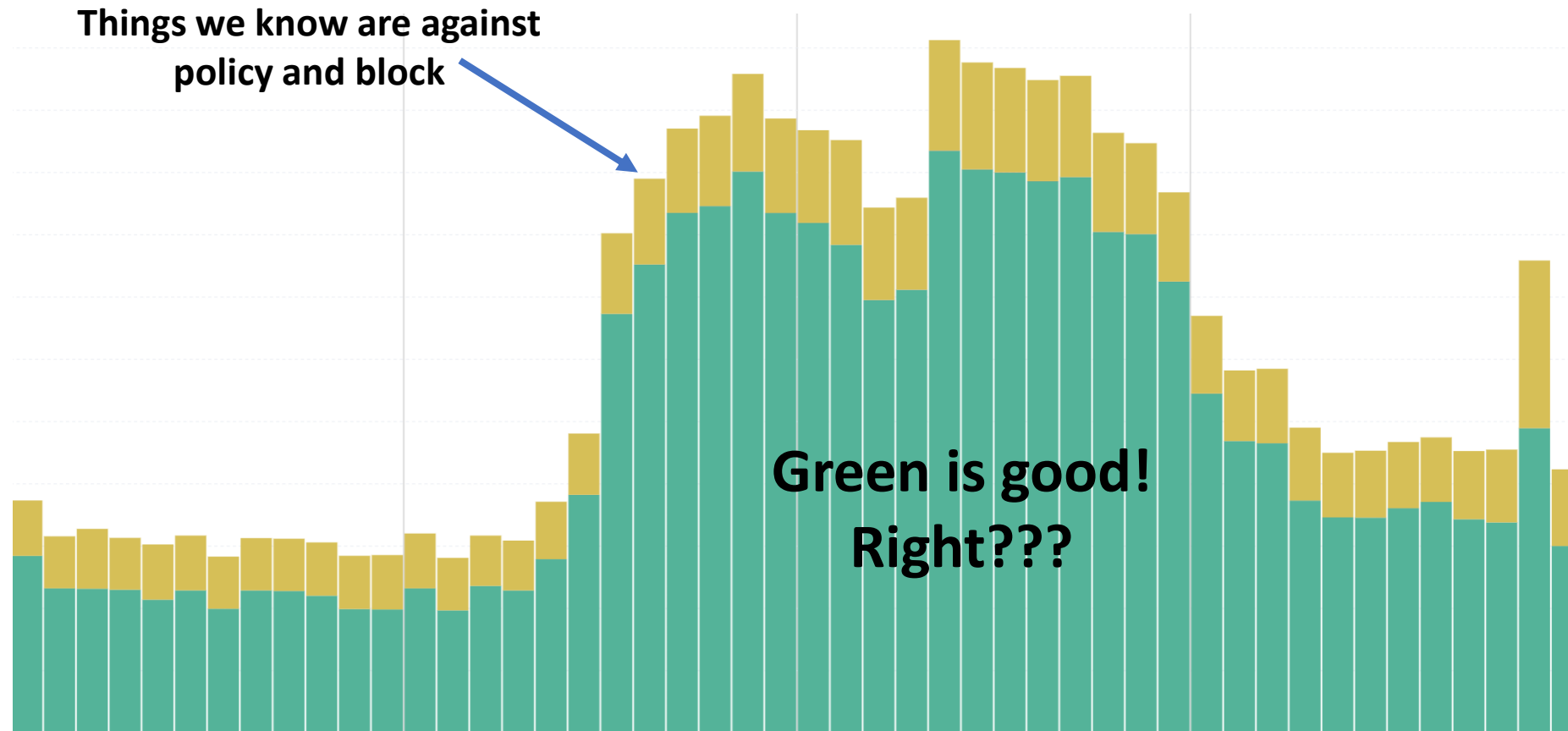
- Current approaches focus on a large data lake
  - Algorithms match rules, ML models, signatures, behavior



# Collection: Data Harvesting

## Processing: Pain?

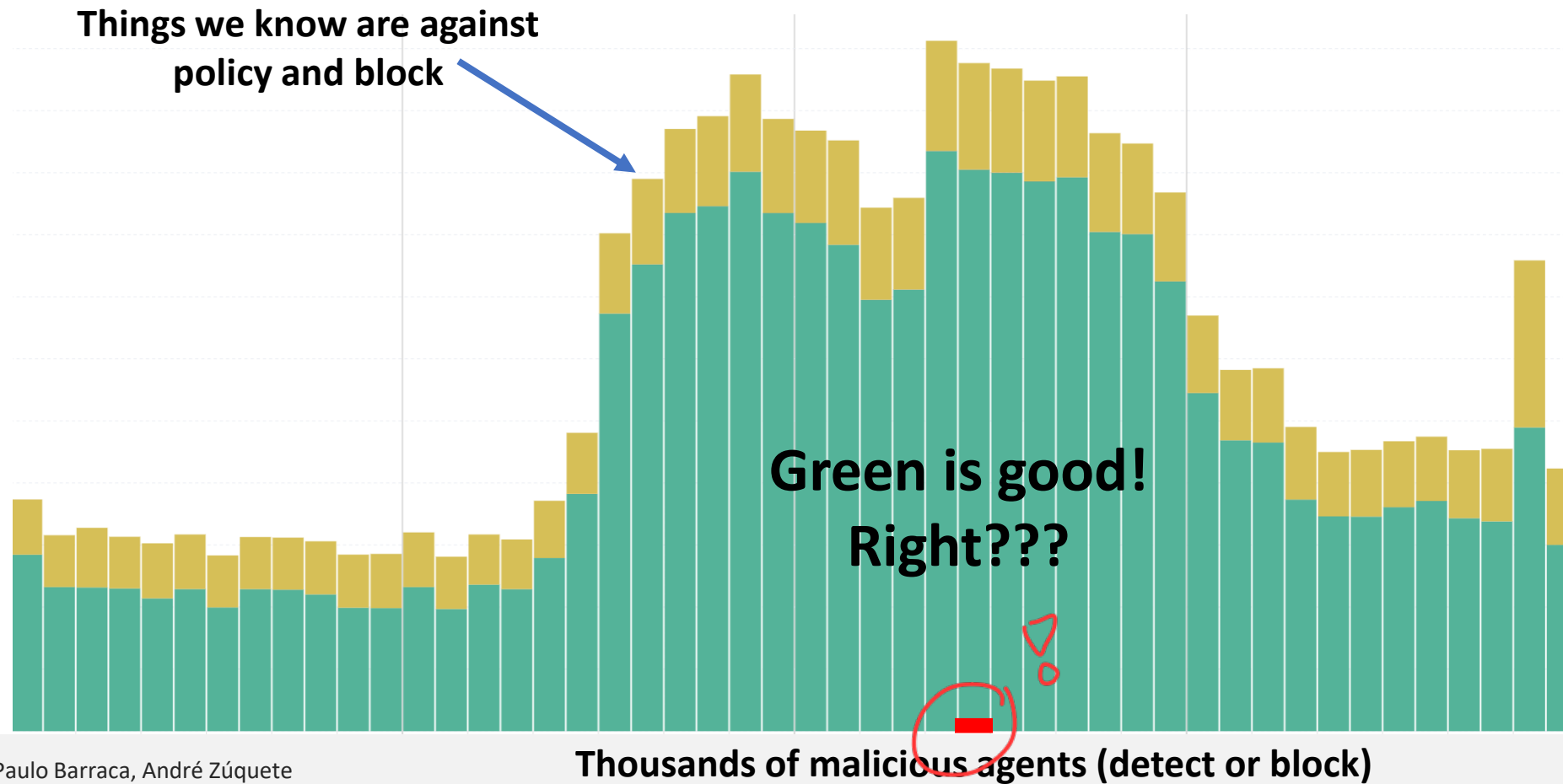
Millions of  
events/hour



# Collection: Data Harvesting

## Processing: Pain?

Millions of  
events/hour



# Collection: Data Harvesting

## Processing: Pain?

Millions of  
events/hour

Things we know are against  
policy and block

SO MANY FLOWS

Green events are:

- Compliant events
- Suspicious events that are not blocked
- Malicious events that cannot be detected

Thousands of malicious agents (detect or block)

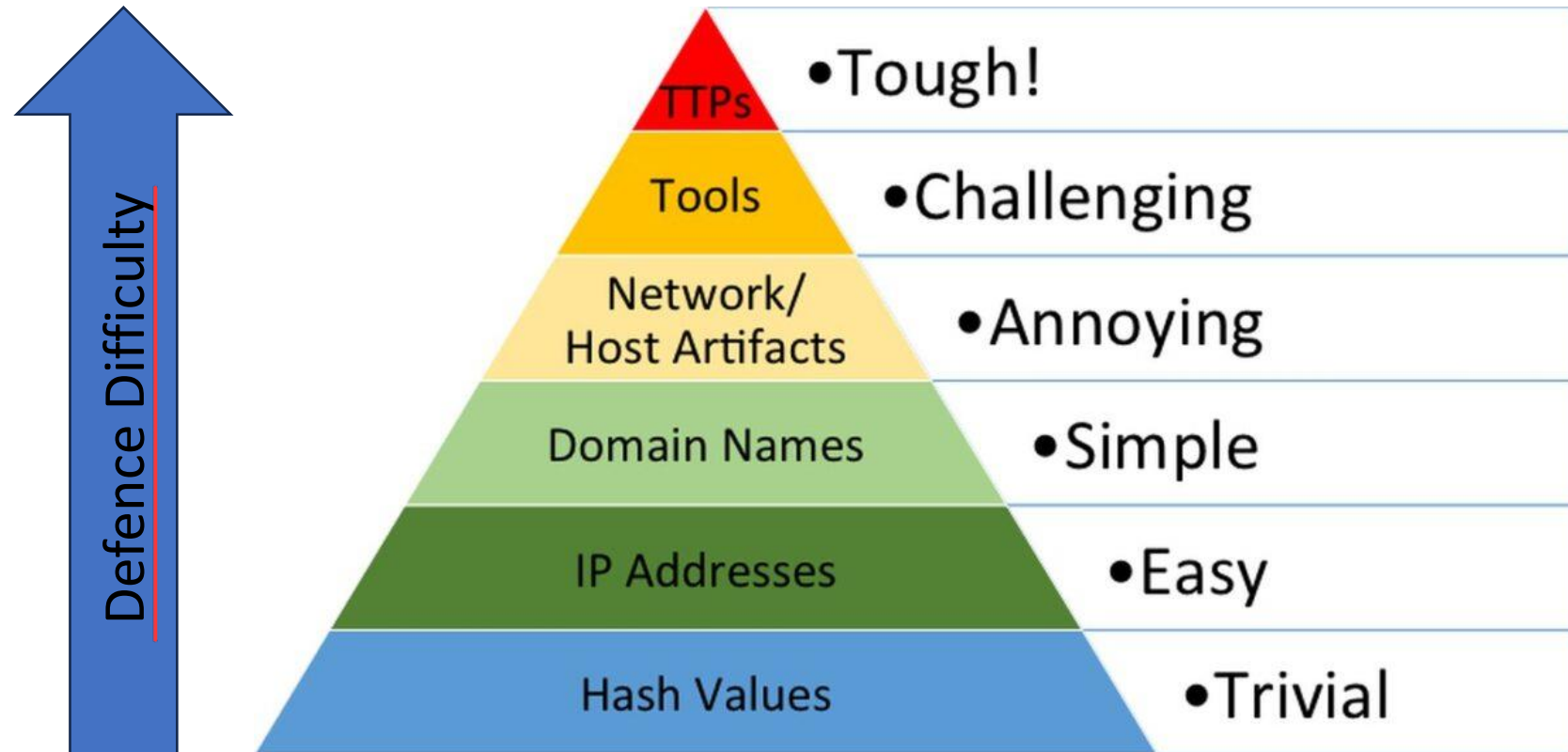




# The Pyramid of Pain

SAI NO TESTE ?

Pora detetar...



- Increase defence capabilities **from the bottom to the top**

- Why?

- Detecting URLs/files/emails by comparing hashes is trivial

- Understanding how actors behave is very very difficult

Implementar o mais fácil

TESTE

# Triage

## Or how to select relevant events?

- Could be one of several definitions
  - Attack near completion
  - Targeting / affecting high-value items
    - Critical hosts, business processes, users, data
  - Advanced targeted attackers or simple attacks
  - Unique, never fired before or lowest count
- Will depend on the organization



# Definition of Dangerous

- Could be one of several definitions
  - Attack near completion
  - Targeting / affecting high-value items
    - Critical hosts, business processes, users, data
  - Advanced targeted attackers
  - Unique, never fired before or lowest count
- Will depend on the organization
- Anything that will cause relevant damage
  - It has a high cost to recover from
  - Or it is difficult to remedy



# (Fantastic) Threats and Where to Find Them?

- Behavior matching: mostly ML
  - Known patterns
  - Anomaly detection
- Signature matching: **YARA**
  - Signatures for malware are created and disseminated
- Reputation evaluation: **IP addresses /domains**
  - Low reputation addresses may generate alert or block
- Known threats are identified by vendor software
  - Challenge: **Unknown**/Tailored threats

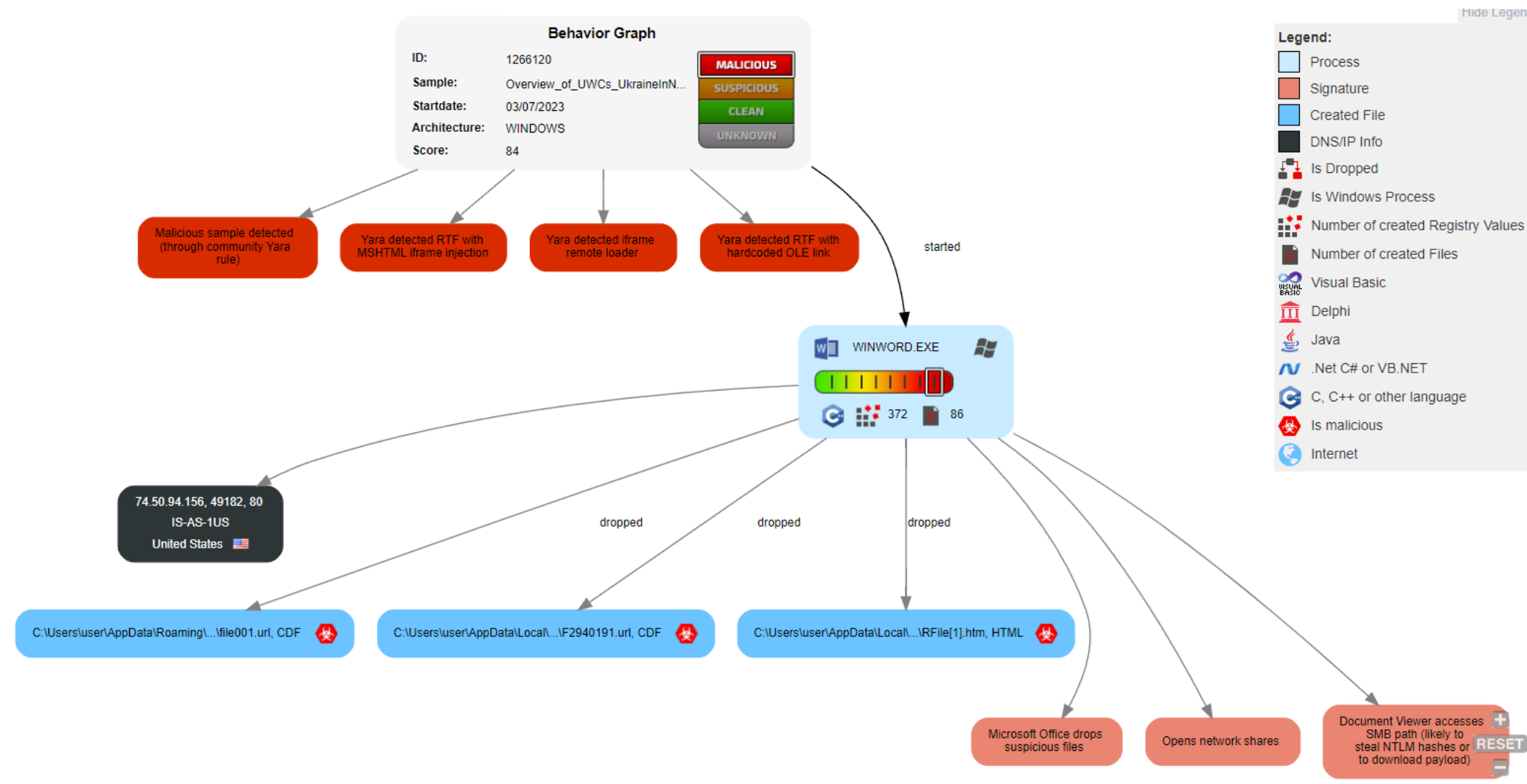
# (Fantastic) Threats and Where to Find Them?

- What if we do not know if something is malicious?
  - What is a malicious website or file?
  - Most dangerous threats are not classified as Malware.
- New malware potentially has high impact
  - It is not detected by Anti-virus
  - Explores unpatched vulnerabilities or flaws (0 day)
- A new malicious asset is just a **new program/website**
  - May be a variation of an existing malware
    - Different language/obfuscated/encrypted/packed
  - May simply bypass existing signatures
  - There is a robust market selling malware

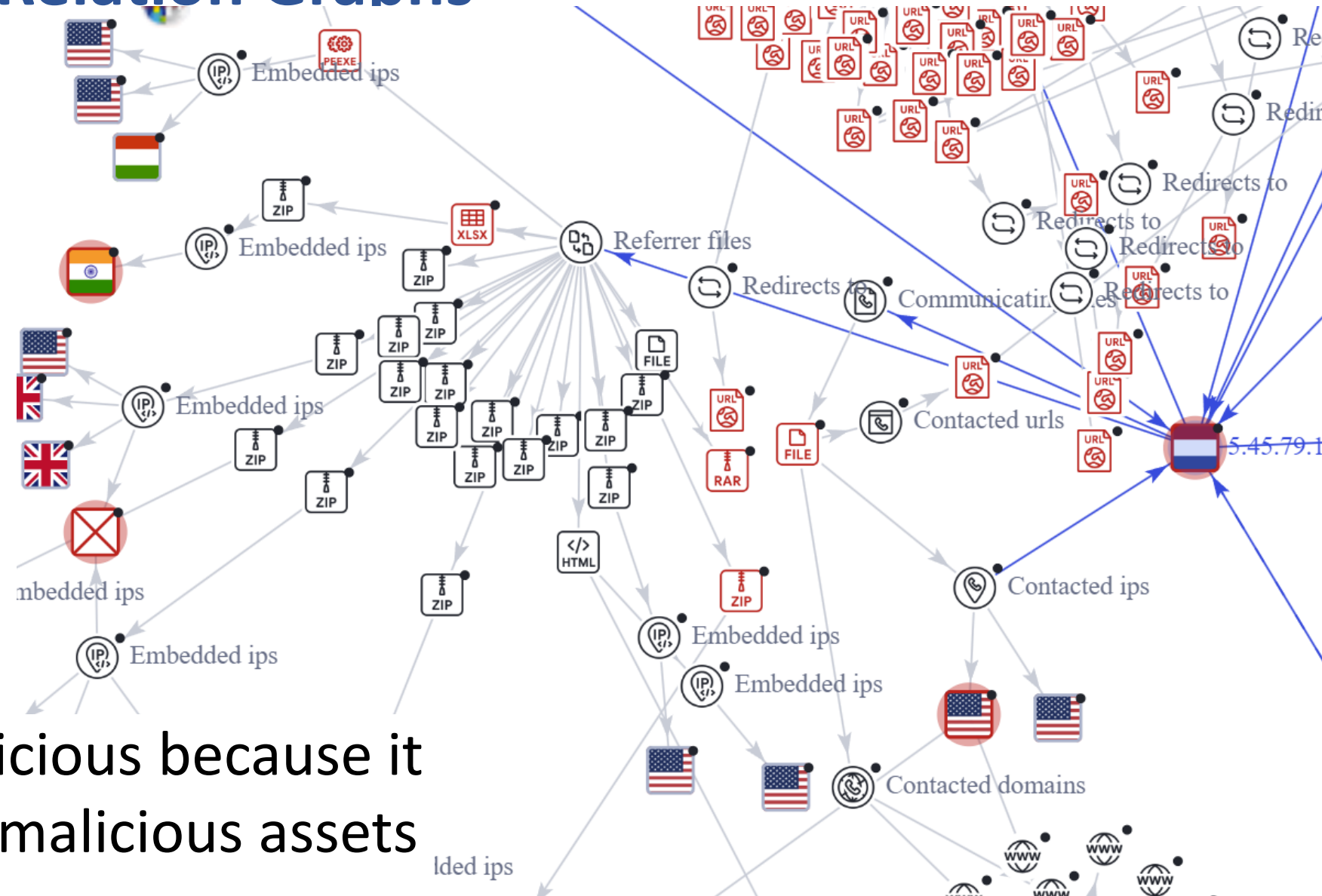
# Threat Research

- Threat Research allows detection of **new offenses**
  - Takes a Indicators and determines its behavior
- Includes several knowledge areas
  - Open Source Intelligence
    - Social Networks, DNS/TLS Records, Dark Web
  - Reverse Engineering
  - Networking concepts
  - Network traffic analysis
  - Cryptography
  - Machine Learning

# Threat Research: Execution Graphs



# Threat Research: Relation Graphs



- Some become suspicious because it contacts/has other malicious assets



# MITRE Att&ck Matrix

- A globally-accessible knowledge base of adversary tactics and techniques
  - based on real-world observations.
- Allows organizations to map actions to a kill chain
  - Also facilitates tracking the Actor or how it evolves
  - Actors will reuse tools, tactics and techniques

# MITRE Att&ck Matrix

