



Ritik Sharma

Technical Management

Experienced and adaptable professional with a strong passion for product management. I bring a diverse background in Product Coordination, IT Project Management, Niche Technical Recruitment, Social Media Management, and cross-functional process handling within the dynamic startup ecosystem. Seeking a technical management role to leverage expertise and contribute to the success of innovative organizations.

✉ ritiksharmapro@gmail.com

☎ 8209093109

📍 Jaipur / Gurgaon

🌐 linkedin.com/in/ritiksharmapro

WORK EXPERIENCE

Talent Acquisition Specialist Celebal Technologies Pvt. Ltd.

01/2022 - 05/2022

Achievements/Tasks

- In this role, I successfully handled the full spectrum of niche recruitment activities, ensuring the acquisition of top talent to support the company's growth and success.
- Sourced and evaluated candidates for senior-level technical positions, including ReactJS developers, data scientists, IT delivery managers, and DevOps architects.

Associate Product Manager & Talent Acquisition Specialist

Rampwin Technologies Pvt. Ltd

01/2021 - 01/2022

Jaipur, Raj

Achievements/Tasks

- **Versatile Startup Operations and Product Management** In a Jaipur-based startup, played a pivotal role in operations, including product management, project coordination, social media management, vendor management, and team leadership. Managed a diverse team of 20+ developers specializing in MERN stack, Python, and PHP.
- **Cross-Functional Collaboration for Product Development** Collaborated closely with product, design, engineering, and marketing teams to drive product initiatives, such as mobile app development, UI/UX enhancements, QA, website design, and marketing material creation. Contributed to sales growth and ensured a seamless customer experience.
- **Product Strategy and Talent Acquisition** Partnered with Founder and senior product managers to shape product vision, strategic direction, and market positioning. Built a high-performing product team through effective talent acquisition and evaluation.
- **Social Media Management and Brand Visibility** Managed social media accounts to enhance brand visibility, drive customer engagement, and generate leads. Implemented effective marketing strategies and content creation to strengthen the company's online presence.

EDUCATION

MBA (Operational Management) NMIMS

11/2021 - 11/2023

B.Tech. (Computer Science) RTU

08/2016 - 11/2020

SKILLS

Product Management

IT Project Management

Business Operations

Agile Methodologies

JIRA/ Confluence/ Trello

Roadmaps / Wireframing

Sprint Planning

SDLC/ PLC

UX/UI Design

Communication and Collaboration

Manual Testing

Technical Recruitment

Cross-departmental Alignment

Strategic Thinking

Google Analytics

Digital Marketing Strategy

SQL / MS Office

PROJECTS HANDELLED

RumWork - An SaaS Product

- Managed RumWork, an SaaS platform enabling smart Chat & WhatsApp commerce. As an Official WhatsApp API Solution Partner, integrated WhatsApp, Facebook Messenger, Instagram, and Telegram for seamless customer interactions and increased sales conversions.

Chatbot Development Projects

- Led multiple projects developing intelligent chatbot solutions using DialogFlow. Improved customer engagement, streamlined processes, and enhanced user experiences through conversational interfaces.

OCR Project

- Implemented advanced machine learning algorithms for OCR projects, accurately extracting text data from low-quality images of official documents. Reduced manual data entry, improved accuracy, and accelerated document processing for enhanced operational efficiency.

INTERESTS

Exploring New Mobile Apps

Digital Creator

Fitness runner