

# Isaiah Pegues

DIRECTOR OF PRODUCT MANAGEMENT

## Profile

AI-focused product leader with 8+ years of experience driving zero-to-one development of SaaS and cloud solutions. Proven track record transforming complex technologies into intuitive, scalable products. Expert in leading cross-functional teams, integrating AI capabilities, and delivering data-driven tools that optimize workflows and unlock business value. Scaled Wercflow to 20,000 users and 2,000 B2B clients, demonstrating strong market fit and user retention through continuous feature iteration.

## Employment History

### Founder & Head of Product, Wercflow, New York | Berlin

JANUARY 2022 – JANUARY 2025

- Scaled Wercflow to 20,000 users and 2,000 B2B clients by embedding AI-driven workflow automation and enhancing user engagement through seamless onboarding.
- Implemented a product-led growth strategy that transformed user verification into a viral acquisition engine, driving organic growth without marketing spend.
- Drove engagement by automating onboarding workflows, boosting weekly active users by 65% through behavior-based triggers and frictionless funnel optimization.
- Led cross-functional teams to ship high-impact features rapidly, including a no-code contact capture system that accelerated time-to-value for clients.

### Senior Product Manager, resolution - Atlassian, Berlin

OCTOBER 2019 – DECEMBER 2021

- Led product strategy across core authentication, provisioning, and security apps, serving 2.5M+ users within the Atlassian ecosystem.
- Shifted product focus to cloud-native, user-friendly marketplace solution, moving away from legacy enterprise tooling to scalable SaaS offerings—accelerating adoption and retention.
- Introduced AI-driven automation to simplify complex security workflows, reducing setup time and boosting customer satisfaction.
- Championed a data-driven roadmap, embedding KPI/OKR frameworks to align cross-functional teams around growth, usability, and cloud migration goals.

### Founder & Head of Product, Glossom, Berlin

NOVEMBER 2017 – OCTOBER 2019

- Pioneered AR-integrated UGC commerce experiences in partnership with L'Oréal, enabling beauty influencers to create interactive, shoppable content—years before social platforms adopted AR effects for retail.
- Launched and scaled a mobile platform to 500K+ downloads organically, driving user acquisition through product-led growth tactics, viral sharing mechanics, and retention-focused design—all achieved with a \$0 budget.
- Built a rapid experimentation framework, running over 50 A/B tests across onboarding, paywalls, and engagement flows—driving a 30% increase in activation rates and improving 7-day retention by 22% through data-driven optimizations.

## Details

New York | Berlin

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## Links

[LinkedIn](#)

[Portfolio / Case Studies](#)

[Github](#)

## Skills

AI integration

Product strategy

Stakeholder management

Cross-functional teams

User engagement

SaaS platforms

Marketplace development

Data-driven decision making

Automation workflows

Agile methodologies

Product Roadmapping & Execution

## Languages

English Native

German B1

Spanish A2

## Product Manager, 19th & Park, New York

MARCH 2016 – AUGUST 2017

- Launched Treauu, a creative content, experiential, and production agency delivering projects across New York, LA, Atlanta, London, and Paris, establishing a global footprint in the media and production industry.
- Led end-to-end development of Treauu's iOS platform and marketplace, managing the full product lifecycle from ideation and strategy to design, development, and launch—connecting production professionals world-wide.
- Partnered with top-tier clients including Nike, Frank Ocean, Asics, Le Book, and Colgate, driving concept development and strategy for digital, omni-channel campaigns, experiential activations, and innovative products.
- Collaborated with creative and production teams to deliver high-impact pitch materials—crafting RFP responses, proposals, pitch decks, SOWs, and interactive prototypes that secured key projects and client engagements.

## Business Analyst, S&P Global, New York

JUNE 2014 – JANUARY 2016

- Led financial analysis and forecasting for a multi-million dollar PC refresh project, resulting in a projected \$15 million quarterly cost reduction.
- Oversaw the R&D and Section 1099 Tax Credit initiative in collaboration with PricewaterhouseCoopers, engaging senior stakeholders to secure significant IRS tax credits.
- Analyzed and streamlined internal project management and budgeting processes, enhancing reporting accuracy and operational efficiency.
- Defined business requirements and coordinated with technical teams to deliver timely system updates and off-cycle releases, improving workflow continuity.

## Analyst, Goldman Sachs, New York

JANUARY 2013 – JUNE 2014

- Partnered with Talent Acquisition, HR, and business leaders to deliver data-driven insights that optimized workforce strategy and informed executive decision-making across the Securities division.
- Designed and developed advanced visualizations to illuminate key workforce trends, uncovering opportunities that drove strategic initiatives within the global organization.
- Led root cause analyses on critical operational and talent-related issues, implementing data-backed solutions and establishing tracking mechanisms to ensure measurable, continuous improvement.

## Education

### BSc, Saint John's University, New York City

AUGUST 2008 – MAY 2012

Double in Finance & Integrated Marketing