

- At Glossom, I captured expert insights and applied domain expertise to refine service delivery, driving 500% growth in robust platform performance.

Isaiah Pegues

AGENT PRODUCT MANAGER

- Leveraging my expertise in working with technical and non-technical teams, I implemented innovation strategies that drove 30% growth across key demographics.
- By systematically gathering user feedback and evaluating core metrics, I formalized actionable strategies that resulted in 25% customer implementation.

Profile

- Through targeted workshops and optimized agent engineering processes, I unified diverse teams to deliver measurable efficiency gains.

As an Agent Product Manager, I bring strategic leadership in bridging technical execution with business objectives in enterprise software and AI initiatives. I excel in product management by orchestrating structured expert interviews and dynamic workshops to drive detailed requirements definition and innovative agent engineering. My comprehensive roadmaps have achieved 25% efficiency improvements, 30% revenue growth, and a 20% acceleration in time-to-market, consistently delivering measurable innovation.

Employment History

Founder & Head of Product, Wercflow, New York | Berlin

JANUARY 2022 — JANUARY 2025

- Led cross-functional teams as an Agent Product Manager at Wercflow, orchestrating interactive workshops that drove a 20k user growth and enhanced engagement.
- Crafted detailed roadmaps for enterprise software at Wercflow, guiding multi-team collaborations that secured €620K funding and increased market reach.
- Directed product management initiatives using structured expert interviews at Wercflow, leading to 45% user activation improvements and stronger stakeholder trust.
- Advanced AI integration and streamlined requirements definition at Wercflow, pioneering rapid prototype cycles that consistently delivered robust, scalable solutions.

Senior Product Manager, resolution - Atlassian, Berlin

OCTOBER 2019 — DECEMBER 2021

- At Atlassian, I led agile product development initiatives that scaled solutions to 2.5M+ users while consistently meeting key business objectives.
- Drove enterprise innovation for Fortune 500 clients by fostering stakeholder collaboration and delivering impactful product outcomes globally.
- Implemented agile methodologies that enhanced product quality for global operations while ensuring sustainable growth and measurable results.
- Orchestrated comprehensive product strategies with cross-functional teams, aligning enterprise goals with scalable success across markets.

Details

New York

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EU: +49

isaiah@wercflow.com

Links

LinkedIn

Portfolio

GitHub

Skills

Strategic

Enterprise

AI-Driven

Structured

Interactive

Innovation

Agent

Customer

Focus

Stakeholder

Content

Language

English

German

Spanish

- Partnered with Talent Acquisition, HR, and business leaders to deliver data-driven insights that optimized workforce executive decision-making, 19th and Park, New York

MARCH 2016 – AUGUST 2017

- Designed and developed advanced visualizations to illuminate key workforce trends, uncovering opportunities that c within the global organization
- At 19th and Park managed detailed project coordination using red-lining and context density planning to meet Fortune 500 requirements effectively.
- Led root cause analyses on critical operational and talent-related issues, implementing data-backed solutions and est mechanisms to ensure measurable, continuous improvement.
- Executed high-pressure initiatives with robust stakeholder collaboration, driving scalable outcomes and aligning with key business objectives.
- Spearheaded global operations by leveraging precise project management skills to ensure timely delivery and sustained stakeholder engagement.
- Led comprehensive reviews with red-lining techniques that streamlined processes and delivered high-impact results under intensive client demands.

Business Analyst, S&P Capital IQ, New York

JUNE 2014 – JANUARY 2016

- Led financial analysis and forecasting for a multi-million dollar PC refresh project, resulting in a projected \$15 million quarterly cost reduction.
- Oversaw the R&D and Section 1099 Tax Credit initiative in collaboration with PricewaterhouseCoopers, engaging senior stakeholders to secure significant IRS tax credits.
- Analyzed and streamlined internal project management and budgeting processes, enhancing reporting accuracy and operational efficiency.
- Defined business requirements and coordinated with technical teams to deliver timely system updates and off-cycle releases, improving workflow continuity.

Education

BSc, Saint John's University, New York City

AUGUST 2008 — MAY 2012

Double in Finance & Integrated Marketing

