# **Isaiah Pegues**

SENIOR PRODUCT MANAGER

# **Profile**

Al-native product builder with 8+ years of taking messy problems and turning them into clean, scalable tools. I've led zero-to-one builds across SaaS, cloud, and Al—translating complex systems into intuitive products that ship fast and scale well. Deep experience embedding Al/ML into workflows, leading cross-functional teams, and turning raw data into real impact. I don't just bolt on Al—I design systems where it becomes the collaborator, not just the assistant.

# **Employment History**

# Founder & Head of Product, Wercflow, New York | Berlin

JANUARY 2022 - JANUARY 2025

- Designed ML-driven automation for creative workflows—leveraging OCR,
   & behavior-based tagging to reduce project timelines by 30%
- Scaled platform to 20k users and 2k B2B clients, demonstrating strong market fit and user retention through continuous feature iteration.
- Implemented automated onboarding and modular feature rollouts, boosting activation rates by 45% while balancing privacy & compliance,
- Designed and deployed a full-stack NLQ-to-SQL AI system generating 10M
   + training pairs using synthetic data, fine-tuning GPT-4o for complex media search,
- Built behavior-driven recommendation systems to personalize user journeys—functioning as lightweight ranking engines that boosted engagement and retention by 40%.

#### Senior Product Manager, resolution - Atlassian, Berlin

OCTOBER 2019 - DECEMBER 2021

- Led end-to-end development of 25+ SaaS and marketplace applications that deeply integrated into Jira, Confluence, serving 2.5M+ users in year one.
- Acted as Feature Owner and team-level Product Owner across multiple
   Scrum teams within a Scaled Agile (SAFe) Release Train, driving coordination
   through PI Planning, PO Syncs, and continuous backlog grooming
- Represented Fortune 500 and government agency clients in executive-level roadmap planning—balancing security, compliance, and scalability needs across cloud and on-prem product lines...
- Defined product strategies leveraging cloud infrastructure (AWS, Azure) and embedded data-driven decision frameworks (KPIs/OKRs).

#### Founder & Head of Product, Glossom, Berlin

NOVEMBER 2017 - OCTOBER 2019

- Scaled a UGC-driven marketplace connecting creators and global beauty brands organically growing to 500K+ mobile users through product-led growth, viral sharing loops, and retention-first design.
- Built a rapid experimentation engine, running 50+ A/B tests across onboarding, engagement, and monetization—boosting activation by 30% and improving 7-day retention by 22%.

#### **Details**

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#### Links

LinkedIn

Portfolio / Case Studies

Github

#### Skills

AI & ML Integration

Zero-to-One Product Development

**Data-Driven Product Strategy** 

Cross-Functional Team Leadership

SaaS & Cloud Platforms (AWS, Azure)

Automation & Workflow Optimization

Agile & Lean Methodologies

UX/UI Collaboration

Ranking and Recommendation Sys

Product Roadmapping & Execution

### Languages

English

German

Spanish

- Turned creator-brand partnerships into scalable monetization channels—leading to a 7-figure IP sale and enterprise integration with L'Oréal.
- Embedded content-ranking logic into shopping flows by analyzing UGC engagement and buyer behavior, increasing conversion rates by 11% without traditional recommendation infrastructure.

## Product Manager, 19th and Park, New York

MARCH 2016 - AUGUST 2017

- Launched Treauu, a creative content, experiential, and production agency delivering projects across New York, LA, Atlanta, London, and Paris-, establishing a global footprint in the media and production industry.
- Led end-to-end development of Treauu's iOS platform and marketplace, managing the full product lifecycle from ideation and strategy to design, development, and launch—connecting production professionals worldwide.
- Partnered with top-tier clients including Nike, Frank Ocean, Asics, Le Book, and Colgate, driving concept development and strategy for digital, omni-channel campaigns, experiential activations, and innovative products.
- Collaborated with creative and production teams to deliver high-impact
  pitch materials—crafting RFP responses, proposals, pitch decks, SOWs, and
  interactive prototypes that secured key projects and client engagements.

# Business Analyst, S&P Capital IQ, New York

JUNE 2014 - JANUARY 2016

- Led financial analysis and forecasting for a multi-million dollar PC refresh project, resulting in a projected \$15 million quarterly cost reduction
- Oversaw the R&D and Section 1099 Tax Credit initiative in collaboration with PricewaterhouseCoopers, engaging senior stakeholders to secure significant IRS tax credits
- Analyzed and streamlined internal project management and budgeting processes, enhancing reporting accuracy and operational efficiency.
- Defined business requirements and coordinated with technical teams to deliver timely system updates and off-cycle releases, improving workflow continuity.

#### Analyst, Goldman Sachs, New York

JANUARY 2013 - JUNE 2014

- Partnered with Talent Acquisition, HR, and business leaders to deliver data-driven insights that optimized workforce strategy and informed executive decision-making across the Securities division.
- Designed and developed advanced visualizations to illuminate key workforce trends, uncovering opportunities that drove strategic initiatives within the global organization.
- Led root cause analyses on critical operational and talent-related issues, implementing data-backed solutions and establishing tracking mechanisms to ensure measurable, continuous improvement.

# **Education**

BSc, Saint John's University, New York City

AUGUST 2008 - MAY 2012

Double in Finance & Integrated Marketing