# **Isaiah Pegues**

SENIOR PRODUCT MANAGER

# **Profile**

Results-driven Senior Product Manager with extensive experience in product management and market analysis. Proven track record in scaling Wercflow to 20,000 users without marketing spend and achieving a 45% increase in activation rates through automated onboarding. Adept at strategic planning, cross-functional collaboration, and stakeholder management, with strong technical understanding and communication skills to address customer needs and drive product development throughout the product lifecycle.

# **Employment History**

# Founder & Head of Product, Wercflow, New York | Berlin

JANUARY 2022 - JANUARY 2025

- Led product lifecycle management initiatives, enhancing user engagement through Al-driven workflow automation solutions.
- Conducted market analysis to identify user needs, resulting in a targeted approach that scaled Wercflow to 20,000 users.
- Developed and delivered product training sessions, improving crossfunctional collaboration and stakeholder management.
- Implemented data-driven decisions that increased product adoption and streamlined media production workflows.

#### Senior Product Manager, resolution - Atlassian, Berlin

OCTOBER 2019 - DECEMBER 2021

- Led product strategy across core authentication, provisioning, and security apps, serving 2.5M+ users within the Atlassian ecosystem.
- Shifted product focus to cloud-native, user-friendly marketplace solution, moving away from legacy enterprise tooling to scalable SaaS offerings—accelerating adoption and retention.
- Introduced AI-driven automation to simplify complex security workflows, reducing setup time and boosting customer satisfaction.
- Championed a data-driven roadmap, embedding KPI/OKR frameworks to align cross-functional teams around growth, usability, and cloud migration goals.

#### Founder & Head of Product, Glossom, Berlin

NOVEMBER 2017 - OCTOBER 2019

- Developed user-generated content strategies that increased engagement and product discovery on the platform.
- Implemented data-driven decisions to enhance video editing tools, improving user satisfaction and retention.
- Conducted market analysis to identify trends in social commerce, aligning product offerings with customer needs.
- Led product training sessions for internal teams, enhancing communication skills and cross-departmental collaboration.

#### **Details**

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#### Links

LinkedIn

Portfolio / Case Studies

Github

#### **Skills**

Strategic Planning

Market Analysis

**Product Development** 

**Product Training** 

Cross-Functional Collaboration

Stakeholder Management

Customer Needs Assessment

**Technical Understanding** 

**Communication Skills** 

**User Engagement** 

Product Roadmapping & Execution

#### Languages

**English Native** 

German B1

Spanish A2

#### Product Manager, 19th & Park, New York

MARCH 2016 - AUGUST 2017

- Managed creative projects for high-profile clients, ensuring timely delivery and client satisfaction.
- Collaborated with cross-functional teams to develop marketing strategies that resonate with diverse audiences.
- Produced engaging content tailored for cross-generational audiences, enhancing brand visibility.
- Oversaw project budgets and timelines, maintaining profitability and efficiency.

#### Business Analyst, S&P Global, New York

JUNE 2014 - JANUARY 2016

- Led financial analysis and forecasting for a multi-million dollar PC refresh project, resulting in a projected \$15 million quarterly cost reduction.
- Oversaw the R&D and Section 1099 Tax Credit initiative in collaboration with PricewaterhouseCoopers, engaging senior stakeholders to secure significant IRS tax credits.
- Analyzed and streamlined internal project management and budgeting processes, enhancing reporting accuracy and operational efficiency.
- Defined business requirements and coordinated with technical teams to deliver timely system updates and off-cycle releases, improving workflow continuity.

### Analyst, Goldman Sachs, New York

JANUARY 2013 - JUNE 2014

- Partnered with Talent Acquisition, HR, and business leaders to deliver data-driven insights that optimized workforce strategy and informed executive decision-making across the Securities division.
- Designed and developed advanced visualizations to illuminate key workforce trends, uncovering opportunities that drove strategic initiatives within the global organization.
- Led root cause analyses on critical operational and talent-related issues, implementing data-backed solutions and establishing tracking mechanisms to ensure measurable, continuous improvement.

# **Education**

BSc, Saint John's University, New York City

AUGUST 2008 - MAY 2012

Double in Finance & Integrated Marketing