# **Isaiah Pegues**

SENIOR PRODUCT MANAGER

# **Profile**

Results-driven Senior Product Manager with extensive experience in Al-driven product development and workflow optimization. Proven leader in cross-functional teams, successfully scaled Wercflow to 20,000 users and led the development of over 25 SaaS applications at Resolution, serving 2.5M+ users. Expertise in stakeholder management, user experience, and data analysis, with a strong focus on enhancing automation and cloud platforms to drive product success.

# **Employment History**

#### Founder & Head of Product, Wercflow, New York | Berlin

JANUARY 2022 - JANUARY 2025

- Scaled Wercflow to 20,000 users through Al-driven workflow automation, leveraging product-led growth without marketing spend.
- Implemented automated onboarding processes, boosting weekly active users by 65% through behavior-based triggers and seamless integration.
- Designed a no-code contact capture system that accelerated time-to-value for clients, delivered in just 3 hours.
- Drove user engagement by creating personalized journeys and self-reinforcing data loops, reducing churn with Al-powered recommendations.

#### Senior Product Manager, resolution - Atlassian, Berlin

OCTOBER 2019 - DECEMBER 2021

- Led product strategy across core authentication, provisioning, and security apps, serving 2.5M+ users within the Atlassian ecosystem.
- Shifted product focus to cloud-native, user-friendly marketplace solution, moving away from legacy enterprise tooling to scalable SaaS offerings—accelerating adoption and retention.
- Introduced AI-driven automation to simplify complex security workflows, reducing setup time and boosting customer satisfaction.
- Championed a data-driven roadmap, embedding KPI/OKR frameworks to align cross-functional teams around growth, usability, and cloud migration goals.

#### Founder & Head of Product, Glossom, Berlin

NOVEMBER 2017 - OCTOBER 2019

- Launched and scaled a mobile platform to 500K+ downloads organically, driving user acquisition through product-led growth tactics.
- Built a rapid experimentation framework, running over 50 A/B tests across onboarding and engagement flows, boosting activation by 30%.
- Transformed a strategic partnership into a 7-figure IP sale, enabling L'Oréal to integrate user-generated content (UGC) into their website.
- Drove an 11% uplift in conversion rates by embedding user-generated content directly into eCommerce flows, enhancing personalization.

#### **Details**

New York | Berlin US: +1 917 609-4473 EU: +49 15112205900 isaiah@pegues.io

#### Links

LinkedIn

Portfolio / Case Studies

Github

#### **Skills**

product management

Al-driven solutions

cross-functional teams

user experience

stakeholder management

data analysis

SaaS

cloud platforms

automation

workflow optimization

Product Roadmapping & Execution

#### Languages

**English Native** 

German B1

Spanish A2

#### Product Manager, 19th & Park, New York

MARCH 2016 - AUGUST 2017

- Launched Treauu, a creative content, experiential, and production agency delivering projects across New York, LA, Atlanta, London, and Paris.
- Led end-to-end development of Treauu's iOS platform and marketplace, managing the full product lifecycle from ideation to launch.
- Partnered with top-tier clients including Nike, Frank Ocean, Asics, Le Book, and Colgate, driving concept development for digital campaigns.
- Collaborated with creative and production teams to deliver high-impact pitch materials that secured key projects and client engagements.

#### Business Analyst, S&P Global, New York

JUNE 2014 - JANUARY 2016

- Led financial analysis and forecasting for a multi-million dollar PC refresh project, resulting in a projected \$15 million quarterly cost reduction.
- Oversaw the R&D and Section 1099 Tax Credit initiative in collaboration with PricewaterhouseCoopers, engaging senior stakeholders to secure significant IRS tax credits.
- Analyzed and streamlined internal project management and budgeting processes, enhancing reporting accuracy and operational efficiency.
- Defined business requirements and coordinated with technical teams to deliver timely system updates and off-cycle releases, improving workflow continuity.

### Analyst, Goldman Sachs, New York

JANUARY 2013 - JUNE 2014

- Partnered with Talent Acquisition, HR, and business leaders to deliver data-driven insights that optimized workforce strategy and informed executive decision-making across the Securities division.
- Designed and developed advanced visualizations to illuminate key workforce trends, uncovering opportunities that drove strategic initiatives within the global organization.
- Led root cause analyses on critical operational and talent-related issues, implementing data-backed solutions and establishing tracking mechanisms to ensure measurable, continuous improvement.

## **Education**

BSc, Saint John's University, New York City

AUGUST 2008 - MAY 2012

Double in Finance & Integrated Marketing