



Remote
Management™

Enhance Your IT Operations by Moving to MAX Remote Management

Overview

As IT management grows more complex, IT professionals need robust solutions to keep up. That's why we want to invite you to take the next step by moving from ControlNow to MAX Remote Management at no additional charge.



From a single pane of glass, MAX Remote Management gives you all the features of ControlNow, but also lets you:

- Enhance your security with **antivirus protection powered by Bitdefender**, the world's leading antivirus engine
- Prevent issues before they occur using the power of **collective intelligence and machine learning** with LOGICcards
- **Discover any new device** on the network to quickly and properly manage it before issues arise
- Keep your environments vulnerability free with **increased software package support in patch management**
- Gain more granular network control with **administrator-controlled access policies** and login audits
- Improve productivity with the ability to **script, execute, and track custom maintenance tasks**

MAX Remote Management gives you all the benefits of ControlNow - and a whole lot more. At no extra cost.

INTEGRATES WITH:



Backup™



Mail™



Service™
Desk

At a glance - feature comparison

ControlNow vs MAX Remote Management

	ControlNow	MAX Remote Management	
Organization Into Groups	✓	✓	MANAGEMENT
Centralized Management and Control	✓	✓	
Policy Based Management	✓	✓	
Mobile Device Management	✗	✓	
AppControl (Manage Office 365 and Google Apps)	✗	✓	
System Tray Application	✗	✓	
Maintenance Windows	✗	✓	
Dashboard Reports	✓	✓	
Monthly Scheduled Reports	✗	✓	
Granular Roles and Permissions	✗	✓	
SMS Alerting	✓	✓	
Asset and Inventory Tracking	✓	✓	
Software and Hardware Change Logs	✗	✓	
Monitoring: Device Performance & Uptime Monitoring	✓	✓	MONITORING
Monitoring: Network, IP, SNMP, Website, VM	✗	✓	
Monitoring: Scripting	✗	✓	
Monitoring: Automated Tasks	✗	✓	
Monitoring: Bulk Actions	✗	✓	
Antivirus: Powered by VIPRE	✓	✓	SECURITY
Antivirus: Powered by Bitdefender	✗	✓	
Patch Management (Windows and 3rd Party)	✓	✓	
Web Protection	✓	✓	
MAX Mail: Mail Protection, Continuity and Archiving*	✗	✓	
Device Remote Control	✓	✓	PRODUCTIVITY
Service Desk	✗	✓	
Integration to PSA Ticketing Systems (ConnectWise, Autotask)	✗	✓	
Integrated Online Backup	✗	✓	DISASTER RECOVERY
MAX Backup: Stand Alone Backup*	✗	✓	

*MAX Remote Management integrates with MAX Backup, MAX Service Desk and MAX Mail.

Connect with us!

Please get in touch if you have any questions about any of our services.



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