



**GTP Media Update:
Q1 & Q2**

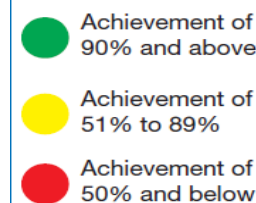
04 August 2011








Reducing Crime NKRA

04 August 2011

Overview of last years Achievements



Results of the 2010 National Key Performance Indicators

No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
1.	Reduction in reported Index Crime	5%	15%	Reduced 32,297 cases to 177,520 cases.	
2.	Reduction in reported Street Crime	20%	35%	Reduced 13,193 cases to 24,837 cases	
3.	Reduced fear of becoming victims of crime	N.A	52.8%	Reduced from 58.5% (Dec '09) to 52.8% (Sept '10)	
4.	Additional violent crime offenders to trial	2000 cases	2001 cases	Average 250 violent crime backlog cases cleared per month	
5.	Improved public perception on police performance	N.A	55.8%	Improved from 35.8% (Dec '09) to 55.8% (Sept '10)	

1. World Class Policing ::...



To benchmark policing, crime prevention and customer services in other developed countries with strong 'metropolitan police' practices

2. Vehicle Theft Reduction Committee (VRTREC) Workshop ::...



To brainstorm with all relevant ministries and agencies on car and motorcycle theft prevention methods and policies

3. PDRM "Hari Bertemu Pelanggan" ::...



To increase PDRM and the community's relationship and provide a ready channel for complaints and feedback from the community

4. Witness Management Unit ::...



To reduce the backlog of cases in courts by having an effective witness management unit to care and manage the witnesses

5. PDRM Customer Service Rating ::...

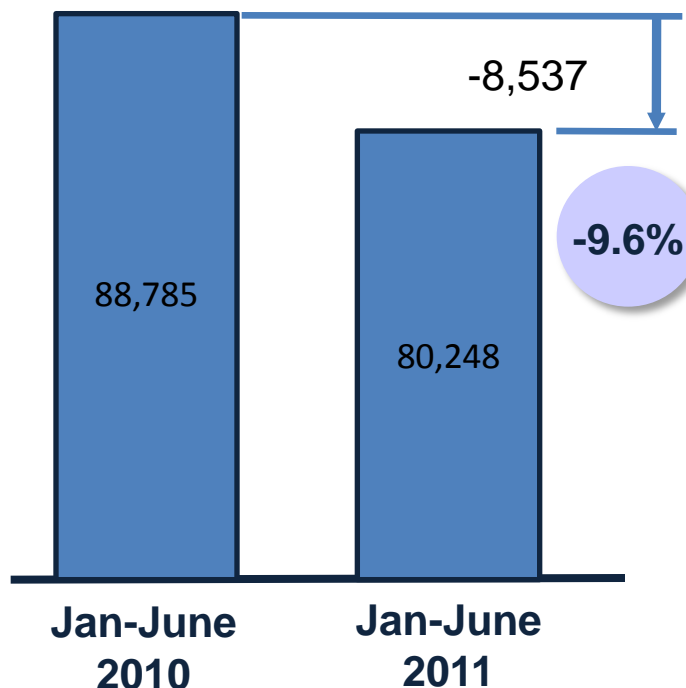


Part of the efforts to improve PDRM's frontline services and image

NKPI 1.1: Key Initiatives to further reduce Index Crime in 2011

2011 Target: 5% reduction

Index Crimes



Ops Lejang (prevent motorcycle theft)

- Ops done in May & June (2 more in 2011)
- 154,822 motorcycles searched
- 930 arrests, 572 confiscated, 24 charged



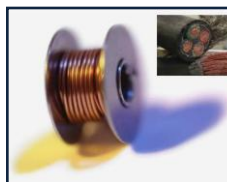
Ops Rentap (prevent car theft)

- Ops done in Jan & Feb (2 more in 2011)
- 278,213 vehicles searched
- 1,383 arrests, 582 confiscated, 20 charge



Ops Pintu

- Conduct 3 Ops Pintu nationwide
- Prevent house break-ins
- Educate home-owners to secure houses



Ops Lusuh (equipment and cable theft)

- Ops done in Mar & Apr (2 more in 2011)
- 42,343 people searched
- 256 arrests, 188 confiscated, 48 charged



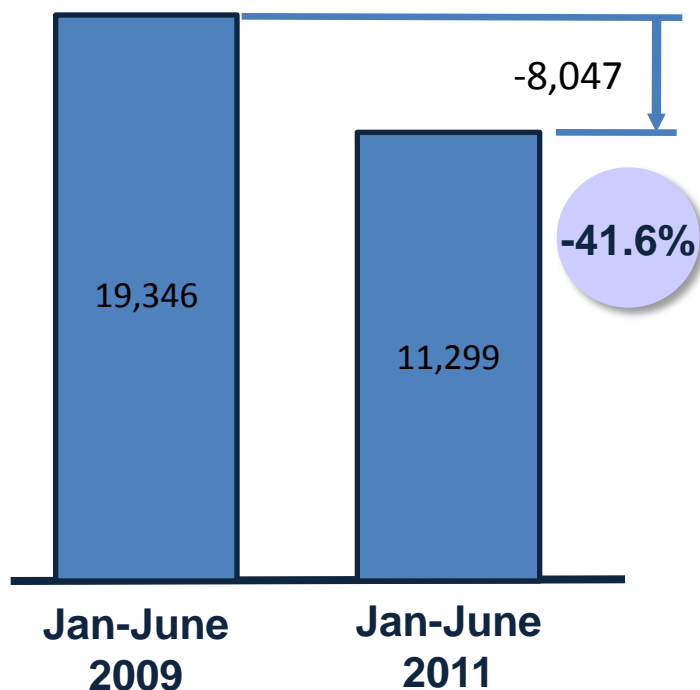
Mobile Computerize Access Devices (MCAD)

- 1,100 MACD devices
- On-line checking of vehicle registration
- Link to Mobile Police Stations

NKPI 1.2: Key Initiatives to further reduce Street Crimes in 2011

2011 Target: 40% reduction

Street Crimes



Safe City Program ('SCP')

- Roll-out SCP to 149 PBTs; Measures are lighting, bollards and railings, mirrors
- Roll-out Safe City Monitoring System
- CPTED seminars



CCTV roll-out, and CCTV Integration

- Install batch #2 of 496 new CCTVs
- Pilot integration targeted to integrate 1,000 CCTVs of KPKT and LLM



Prison and Rehabilitation

- Improved rehabilitation program
- Expand alternative punishment
- Establish community program with ATM
- Establish halfway houses, parole system

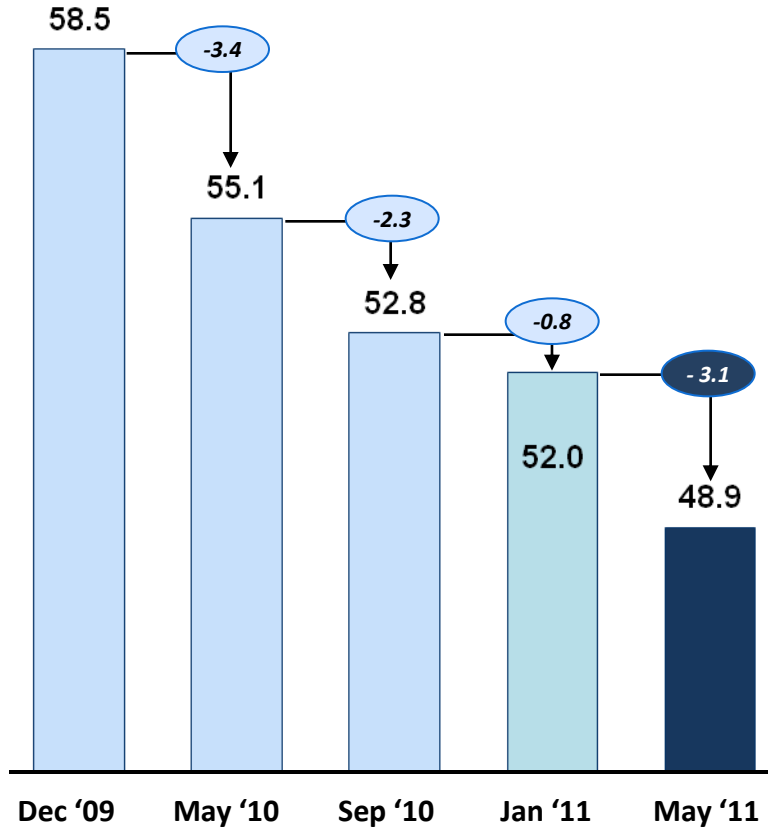


Drug Addict Rehabilitation

- 26 CCSC's set up in 2010, 16 in 2011
- 6 C&C's set up in 2010, 4 in 2011
- Roll-out of *Triage System* in Tampin (March) and Gambang (April), to screen drug addicts for assignment to PUSPENS

2011 Target: Reduce to 50%

TNS 'Fear of Crime' Index



Feet-on-the-Street

- Roll-out *High Visibility* Program
- Deploy PGAs to 4 hotspot states
- Expand and enhance *Omnipresence*



Rukun Tetangga-SRS**

- Equip RT-SRS teams for night patrols, incl. cabin, vest, baton, whistle, etc
- Roll-out strategic partnership with polis
- Implement *Jom Ronda* program



RELA

- Recruit, train and equip 2.5 mil RELA
- Train 3,500 as PVRs (to be confirmed)
- Launch Squad Muda (students); Recruit Professionals as RELA (lawyers, doctors)



JPAM

- Recruit, train and equip 160,000 JPAM
- Train 1,500 as PVRs (to be confirmed)



PDRM Mediacenter and Facebook

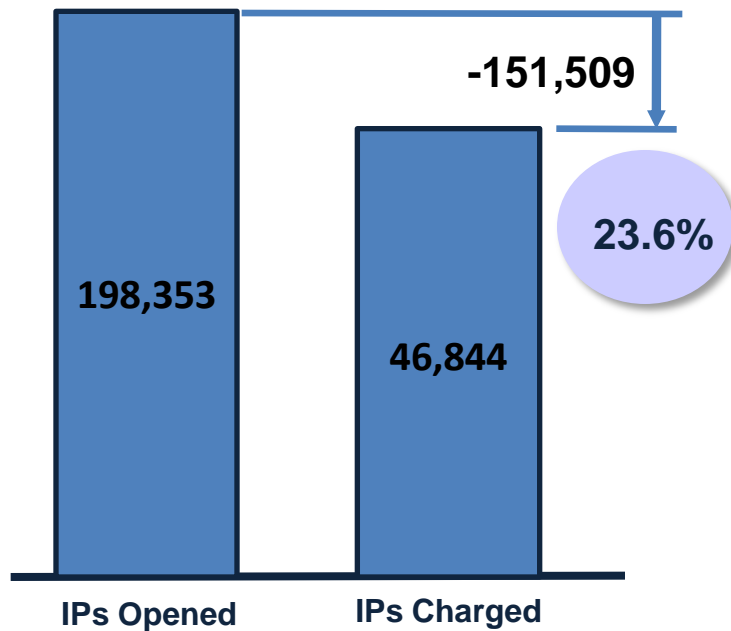
- Further engage key media stakeholders
- Upgrade PDRM Facebook

** SRS - Skim Rondaan Sukarela

NKPI 3.1: Increased Arrest Cases Brought to Trial

**2011 Target: 20% opened
IP brought to trial**

**IP's* Opened and IP's* Brought to Trial
Jan-June 2011**



* Covers index and non-index crime, narcotics and commercial cases



Reduce IP:IO Ratio (Investigation Officers)

- Recruit or designate additional IOs
- Upgrade IO capability; Improve facilities



Court Recording and Transcribing System

- Roll-out CRT throughout Malaysia
- Increase efficiency and transparency



Additional Courts for Violent Crime

- Set up 23 additional courts
- Speed up clearing of criminal cases



Enhance Witness Management

- Set up Witness Management Unit
- Streamline the process of subpoena serving including outsourcing



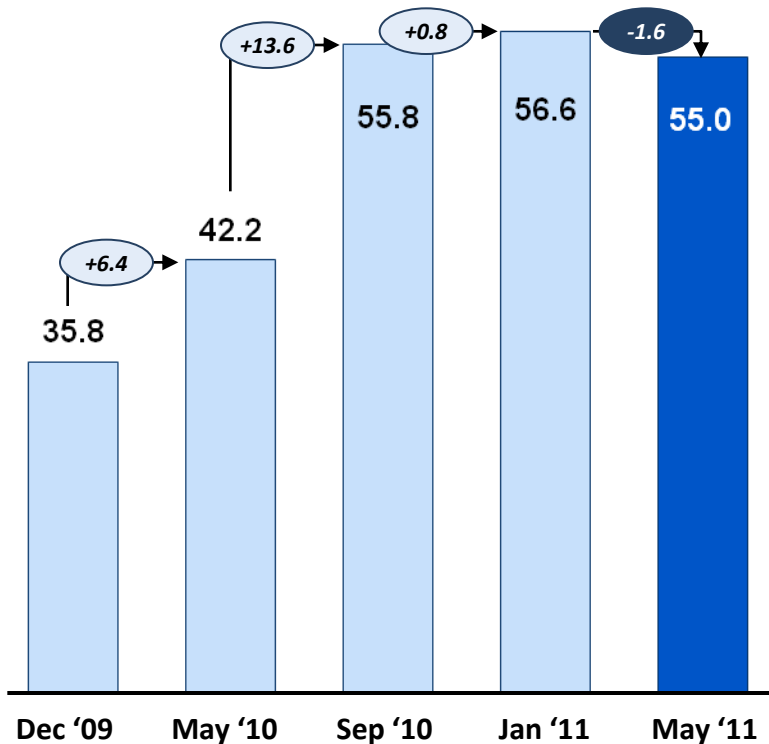
Standard Operating Procedures (SOPs)

- Develop SOP for crime investigation
- Train IOs based on SOPs

NKPI 3.2: Public Satisfaction with PDRM Performance and Services

2011 Target: Increase to 60%

TNS 'Satisfaction with PDRM' Index



PRS-CARs System Integration

- Integrate CARs with PRS
- Enable traffic reporting nation-wide



PDRM Frontline Improvement

- Satisfaction survey device
- Develop frontline service improvement training video



Balai League Table

- Enhance BLT criteria taking consideration more comprehensive measures, e.g. best practices from other countries, MCPF
- Reward and enhance winning Balai's



PDRM Re-assignment ('Civilianisation')

- Complete PDRM re-assignment
- Provide facilities and equipment



Improve PDRM Wellbeing

- Complete urgent facilities upgrade
- Reward high performing team

Thank You

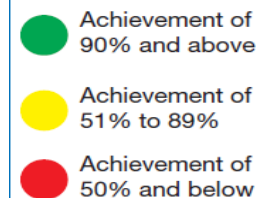









Fighting Corruption NKRA

04 August 2011

Overview of last years Achievements

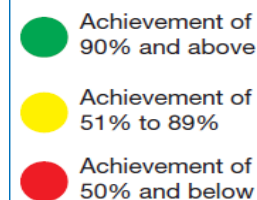







Results for 2010 National Key Performance Indicators

No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
1.	Number of Ministries scoring above 90% in the Procurement Accountability Index	13	14		
2.	Number of cases charged vs. Number of arrests (Investigation Papers) for drug trafficking and possession under the DDA	80%	79.9%		
3.	Number of cases charged vs. Number of arrests and detentions under Immigration Law	60%	36.2%	Cases compounded also tracked to reflect Immigration policy	
4.	Number of people in the database of convicted offenders	84	284 ¹		
5.	Number of summons issued vs. Total hours of operation	10	10.5		

¹ Upon review, it was found that 299 cases were available for upload for 2010 but due to incomplete information, as at 31 December 2010, 284 cases were uploaded. This has subsequently been updated.

Overview of last years Achievements



No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
6.	Number of summons settled vs. Number of summons issued by JPJ	78%	47% ²		
7.	Percentage of trials completed within a year	30%	36.8%		
8.	TIs Corruption Perception Index	4.9	4.4		
9.	TIs Global Corruption Barometer survey on government actions to fight corruption. Percentage answering effective.	37%	48%		
10.	Tax that can be claimed on goods and services that were not properly declared.	RM 186 mil	RM175 mil		

² This is based on figures from June to December 2010 only because updated data management systems have now allowed the actual number of summons settled out of the summons issued to be tracked from June. Using total number of summons outstanding and total summons settled, regardless of when issued, from January, this figure would be 57.7%.

2011 Main Initiatives (KPIs)

1. Integrity Pact ::...



- Govt: MRT Project used as a model for full IP. Auditor General has been included in oversight mechanism
- CIP: Pilot for implementation of Anti-Corruption principles within a company being planned

2. Stiffer Punishment ::...



JPA in process of clearing amendments to General Orders, to create stiffer punishment for corruption offences (e.g. termination, demotion)

3. Prosecution within 1 year ::...



14 special corruption courts have been operational since February 2011, and have processed 379 cases to date

4. Whistleblower Framework ::...



Act has been brought into force, with the enforcement agencies now being advised on implementation with the guidelines. Preliminary data indicates that to date, agencies have received more than 6,000 reports of improper conduct

2011 Main Initiatives (KPIs)

5. Strengthen Integrity unit ::...



PDRM, JPJ, Customs and Immigration have all set up compliance units. MACA has conducted first joint training. Preliminary data shows that over 80,000 officers being subject to compliance tests/inspections from Jan-June

6. Recognition for reporting corruption ::...



Guidelines on giving recognition to civil servants who report corruption, leading to successful prosecution, has been circulated on 11th May 2011

7. PBT League Table ::...



Rank	Team	P	W	D	L	F	A	W	D	L
1	Manchester City	38	17	1	1	47	7	10	5	4
2	Manchester United	38	12	7	0	36	13	13	3	3
3	Chelsea	38	14	5	0	37	11	10	6	3
4	Liverpool	38	12	6	1	43	13	9	7	
5	Everton	38	11	4	4	34	17	8	4	
6	Aston Villa	38	10	3	6	34	22	6	9	
7	Blackburn	38	8	7	4	26	19	7	4	

Methodology has been agreed upon with KPKT based on 2008 data. A baseline table is in the process of being formulated. 2010 – 2011 data will be ready in mid August. This initiative is ready to be rolled out before year end

MID-YEAR 2011 NKRA KEY PERFORMANCE INDICATORS

Sub-NKRA	KPI	2011 Target	Mid-year Target	Actual Achievement
Procurement Accountability	70% of EPP stakeholders announced have signed up to CIP	70% of EPPs announced from April	70% of EPPs announced from April	68%
Grand Corruption	No. of people in the database of convicted offenders	100	100	237
Overall perception	TI's Global Corruption Barometer Score	50%	50%	45% (using TNS survey as proxy Mar '11 - May '11)
Regulatory and Enforcement Agencies	TNS Perception Survey Q2	3.5 (1-5 scale, 1 being best and 5 worst)	3.5 (1-5 scale, 1 being best and 5 worst)	2.99 (1-5 scale, 1 being best and 5 worst)

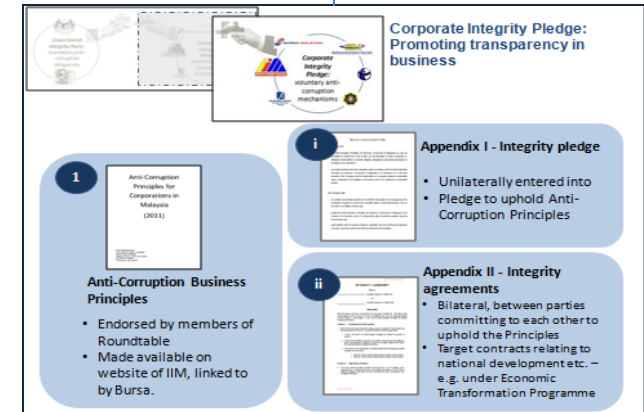
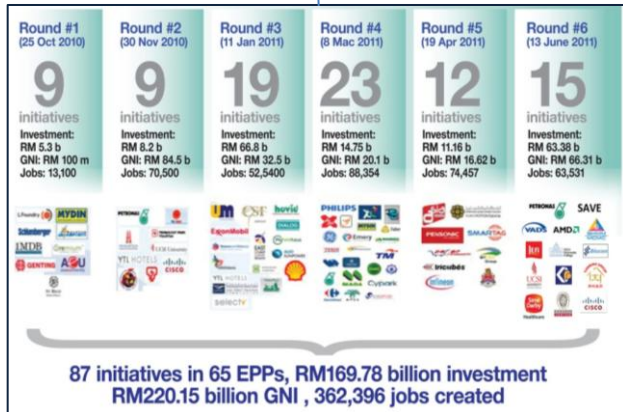
13 out of the 19 (or **68%**) EPP Players announced since April have signed the CIP



70% EPP Players
(announced since April 2011)

will sign

Corporate Integrity Pledge




C.I.S. MALAYSIA
CORPORATE INTEGRITY SYSTEM™ MALAYSIA

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STRENGTHEN COOPERATION AMONG ALL SECTORS THROUGH THE CONCEPT OF BUSINESS ETHICS

PROMOTE & STRENGTHEN BUSINESS ETHICS

Strengthen cooperation between corporations and trade unions ethics management

QUICK FINDER

- HOW TO PLEDGE
 - Anti Corruption Business Principles and Corporate Integrity Pledge
 - Corporate Integrity Agreement
 - Corporate Integrity Assessment Questionnaire

LATEST PLEDGES

No.	Companies	Date of Pledges	Download	Company Profile
1	Shell Malaysia Berhad	21/07/2011	PDF	PDF
2	Shell Malaysia Berhad	14/07/2011	PDF	PDF

PEMANDU
PERFORMANCE MANAGEMENT AND DELIVERY UNIT

Ministry of Finance issued Integrity Pact directive on 1st April 2010; guidelines on 16 December 2010



As of Q2 2011, 1,951 out of 2,324 (84%) government contracts awarded have been subject to integrity pact

MRT Project is the first project to implement an enhanced Integrity Pact



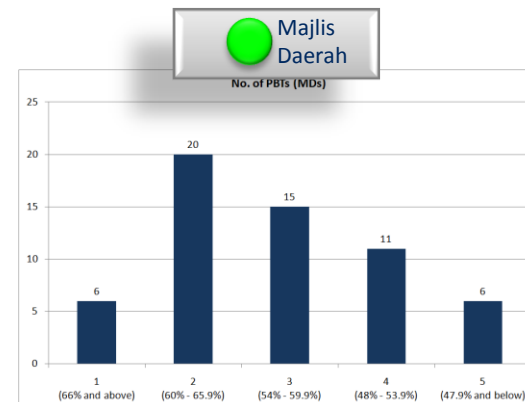
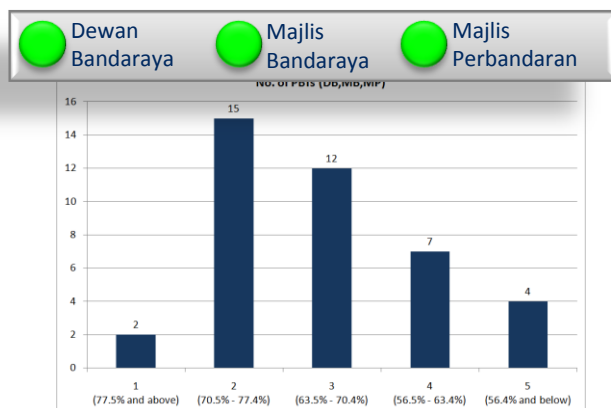
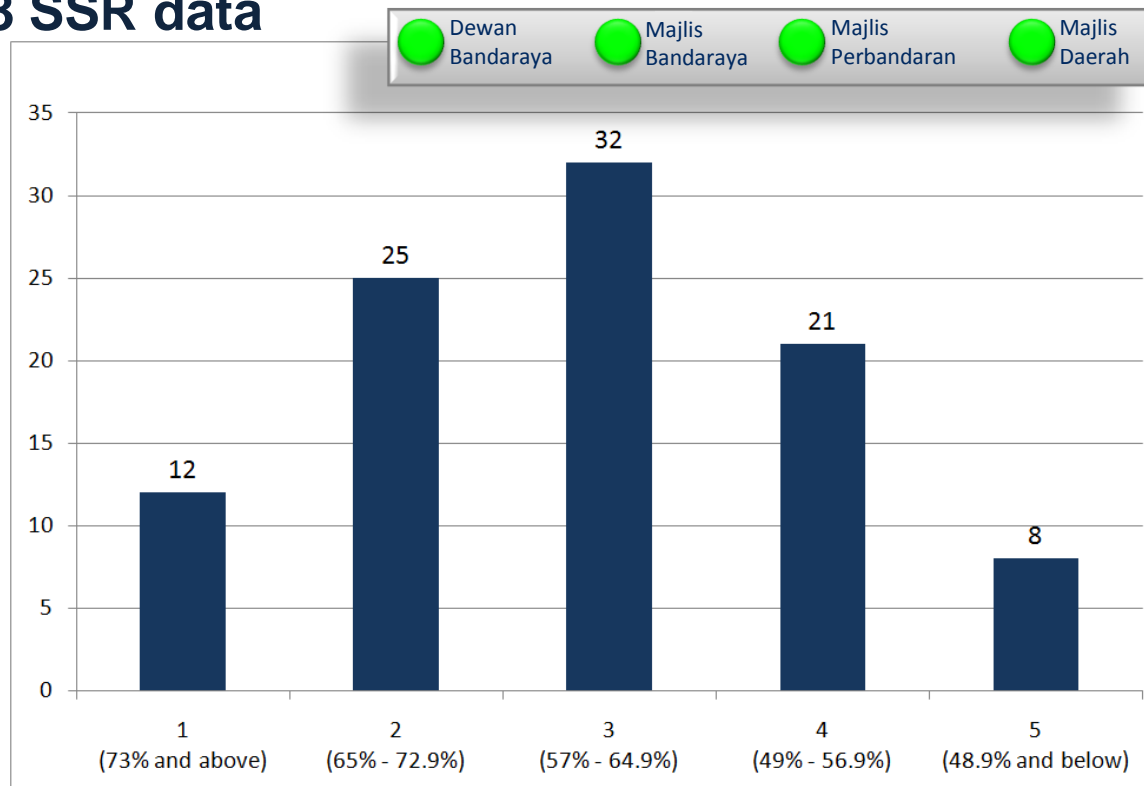
- Integrity Pact: between Prasarana and Project Development Partners (PDP);
- Oversight body will be the Auditor-General's Chambers; and
- Shall make declarations to each other on all payments made to intermediaries.



MMC – GAMUDA JOINT VENTURE SDN BHD



Baseline PBT Integrity League Table – using 2008 SSR data



PRELIMINARY ANALYSIS

Thank You

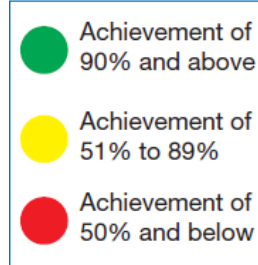








Improving Student Outcomes NKRA

04 August 2011

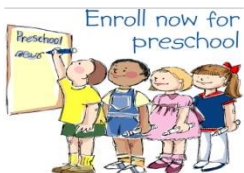
Overview of last years Achievements



Results for 2010 National Key Performance Indicators					
No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
1.	Pre-school enrollment rate	72%	72.42%	We have exceeded the enrollment rate for 2010 (701,144 pre-school)	
2.	LINUS Literacy rate	90%	85%	Literacy rate was short of 5% of this year's target. 380,363 students met basic literacy	
3.	LINUS Numeracy rate	90%	91%	Numeracy rate for Primary 1 cohort has exceeded target by 1%. 406,980 students met basic numeracy	
4.	High Performing Schools	20	20	20 HPS schools were announced in January 2010	
5.	New Deals	2%	7.7%*	Announcement of new teachers who received the new deals was made in February 2011	N.A

* Data used is current for Primary Schools, while the Secondary School achievement will be made known after the announcement of the 2010 SPM results.

1. Pre-School::...



To increase the enrolment rate of children age 4+ and 5+ in pre-schools across the country from 72% in 2010 to 80% in 2011

2. LINUS::...



To increase basic literacy and numeracy rates to 95%, compared to 90% target in 2010.

3. High Performing Schools (HPS)::...



Award HPS status to 30 schools, in addition to the 20 schools awarded in 2010

4. Extend the New Deals::...



Extend to 3% of Head Teachers and Principals in 2011 compared to only 2% of Head Teachers and Principals in 2010

5. School Improvement Programme::...



To reduce the number of Band 6 and Band 7 schools from year 2010 by 20% by providing them additional support

MID-YEAR 2011 NKRA KEY PERFORMANCE INDICATORS



No.	NKPIs	2011 Target	Jan-June 2011	Remarks
1	Pre-school enrollment rate	80%	58.3%	<p>-Using the national preschool information system (rather than manual data) and based on the data keyed in to date, we have 58.3% enrolment rate.</p> <p>-The low figure is attributed to not having all preschool operators keying into the database.</p> <p>-We are collecting manual data to ensure that the rate is accurately measured.</p>
2	LINUS Literacy Rate	95 %	90%	<p>-Figures are after the 4th LINUS screening.</p>

MID-YEAR 2011 NKRA KEY PERFORMANCE INDICATORS



No.	NKPIs	2011 Target	Jan-June Results	Remarks
3	LINUS Numeracy Rate	95%	95%	Schools are currently in the midst of conducting the 5 th screening
4	High Performing Schools	50	52	In addition to the 20 HPS schools announced in 2010, another 32 has been announced in 2011
5	New Deals	3%	-	Target to be evaluated in 2012
6	School Improvement Programme	20%	-	Target to be evaluated in 2012

Thank You












Raising Living Standards of Low Income Households NKRA

04 August 2011

Overview of last years Achievements

-  Achievement of 90% and above
-  Achievement of 51% to 89%
-  Achievement of 50% and below

Results for 2010 National Key Performance Indicators

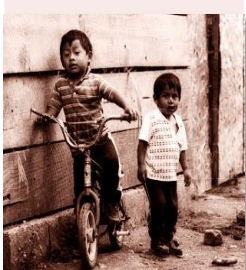
No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
1.	To eradicate 44,643 extreme poor households by 31 December 2010	44,643	44,535	108 or 0.2% extreme poor households remain as at 31 December 2010	 (99.9%)
2.	To reduce the number of poor households by 46,000 by 31 December 2010	46,000	15,868	This was modified from the original NKPI i.e. to reduce the incidence of poverty from 3.6% to 2.8% by 31 December 2010	 (34.5%)
3.	To train and develop 2,000 women entrepreneurs by 31 December 2010	2,000	2,000	3,804 still under training	 (100%)
4.	To offer 44,146 low-cost units under DBKL for sale to current tenants by 31 December 2010	44,146	35,095	<ul style="list-style-type: none"> • 24,658 tenants (56%) agreed to purchased. 10,437 tenants (24%) continue to rent or did not respond to offer letters • 9,051 units (20%) not offered for sale as these are reserved as transit units for squatters or rent by agencies (army & police) 	 (79.5%)

1. 1 Azam Programme::...



- Ensure 57,793 Poor Households (registered in eKasih) participate in 1AZAM Programme by 31st December 2011

2. eKasih Verification::...



- To complete 100% processing of backlog cases registered before 31st December 2010 by March 2011
- To complete 100% processing of backlog cases registered before 31 May 2011 by 31 December 2011 ~ 6 months (01 June 2011 - 31 December 2011)

3. Women Entrepreneurs::...



To develop 1,000 women entrepreneurs by 31st December 2011

4. Restoring and rebuilding houses::...



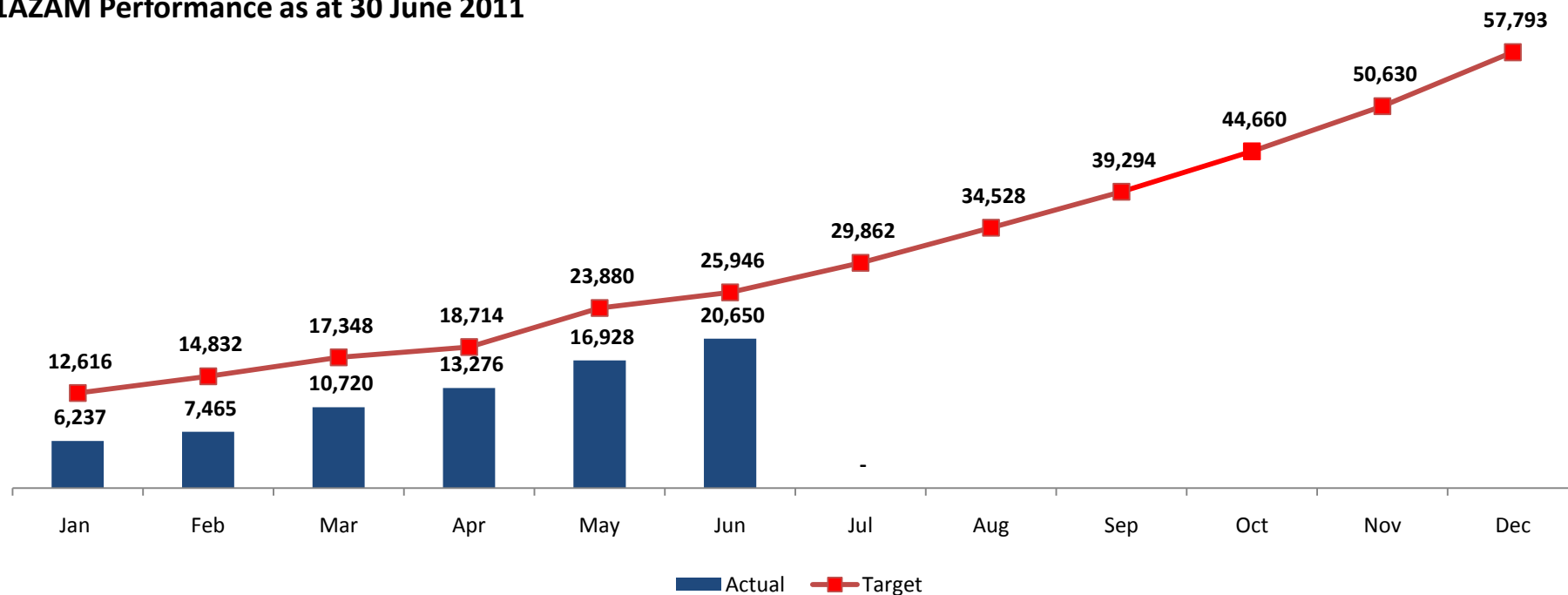
To restore 2,465 abandoned houses and build 2,500 Rumah Mesra Rakyat under SPNB by 31st December 2011

SUB-NKRA # 1

**TO ENSURE 57,793 POOR HOUSEHOLDS
(REGISTERED IN eKASIH) PARTICIPATE IN
1AZAM PROGRAMME BY 31st DECEMBER 2011**

TARGET : TO ENSURE 57,793 POOR HOUSEHOLDS REGISTERED IN eKASIH PARTICIPATE IN 1AZAM

Number of participants (Cumulative) 1AZAM Performance as at 30 June 2011



- **A total of 20,650 KIR / AIR are participating** in 1AZAM programme. Some had ***started working (AZAM Kerja), receiving equipments and loans (AZAM Tani, Niaga and Khidmat)*** from the respective champions in implementing the various 1AZAM initiatives.
- **80% of the June 2011 target has been achieved** (a gap of 20%).

Source : Implementing agencies. – KPWKM, MOA, MOHR, AIM, Sabah and Sarawak State Government Some of the initiative have already started in 2010

SUB-NKRA # 2

eKASIH OPEN REGISTRATION VERIFICATION

(A) To complete 100% processing of backlog cases registered before 31st Dec 2010 by March 2011

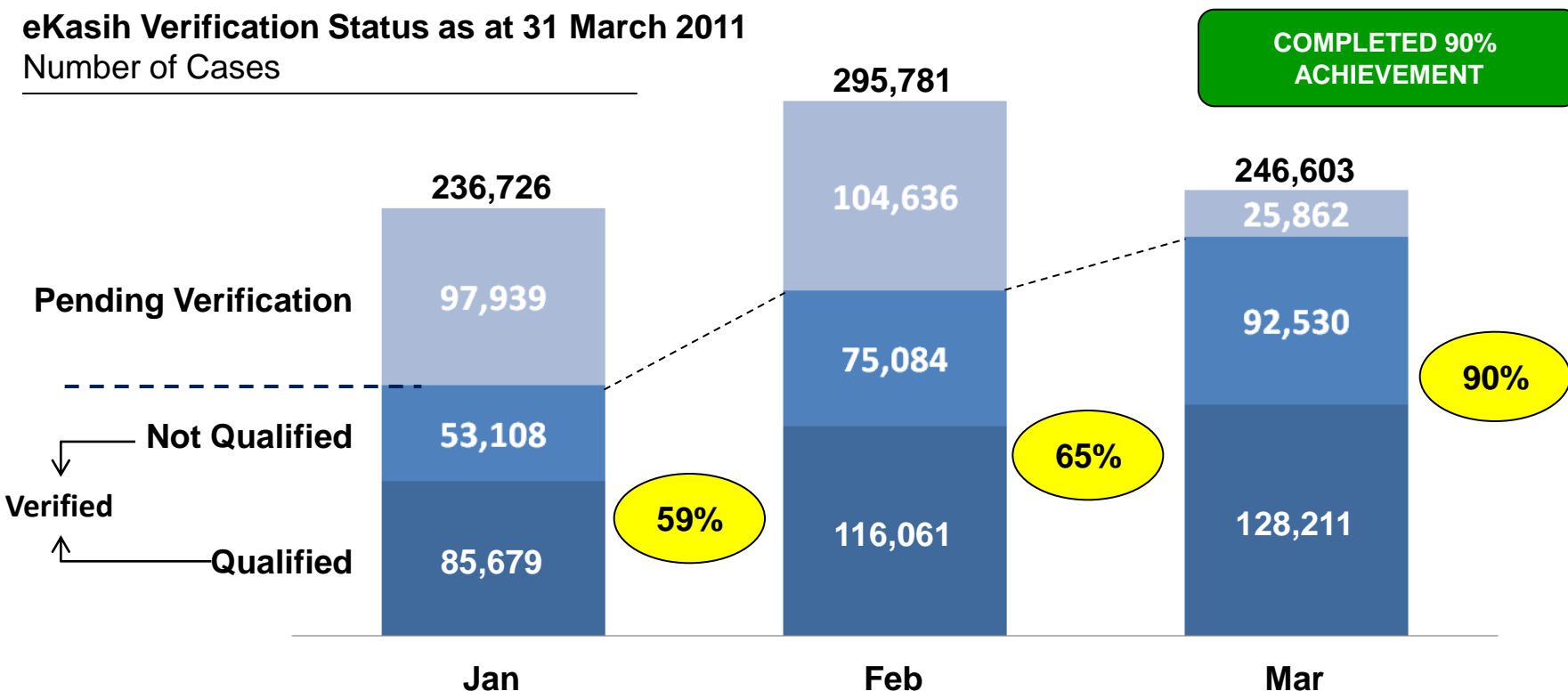
(B) To complete 100% processing of backlog cases registered before 31 May 2011 by 31 December 2011 ~ 6 months (01 June 2011 - 31 December 2011)

eKASIH OPEN REGISTRATION VERIFICATION STATUS...

TARGET : TO COMPLETE 100% PROCESSING OF BACKLOG CASES REGISTERED BEFORE 31ST DEC 2010 BY MARCH 2011

eKasih Verification Status as at 31 March 2011

Number of Cases



- As of 31 March 2011, **a total of 220,741 or 90% people have been verified under the eKasih open registration.**
- 25,862 or 10%** have not been verified (Sarawak and Pahang)

SUB-NKRA # 3

**TO DEVELOP 1,000 WOMEN ENTREPRENEURS
BY 31 DECEMBER 2011**

TARGET : TO DEVELOP 1,000 WOMEN ENTREPRENEURS BY 31 DECEMBER 2011

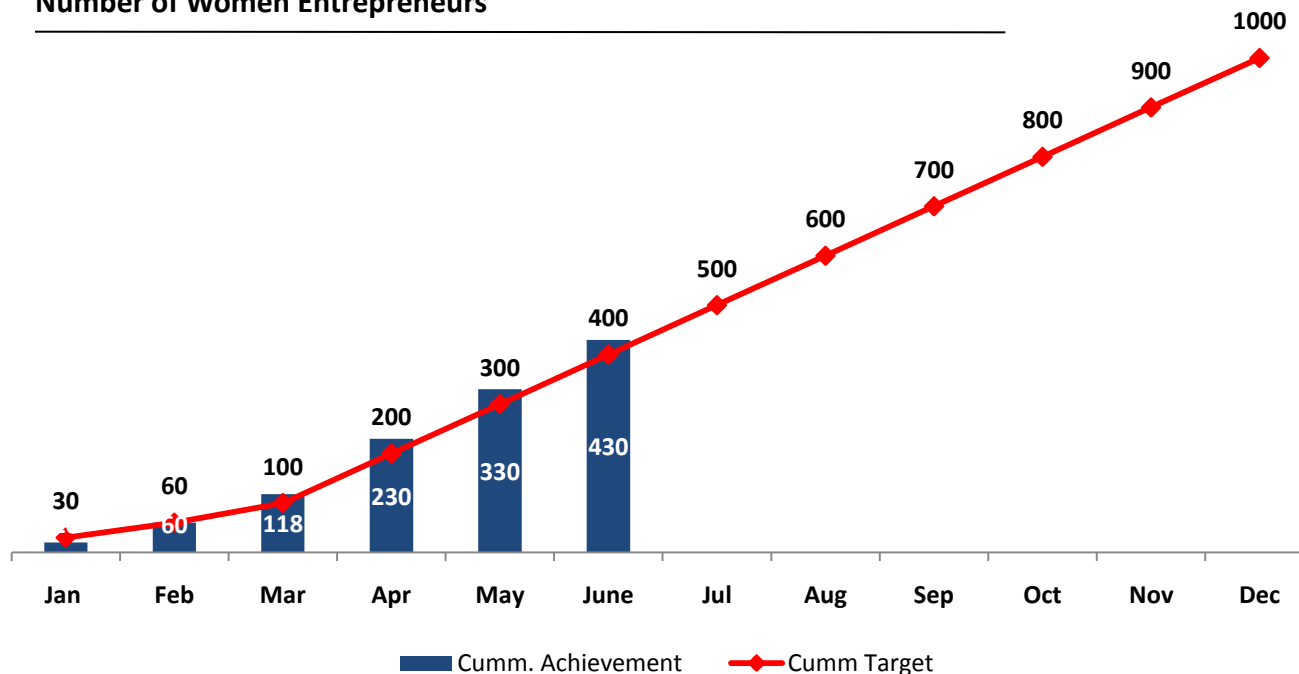
NKPI Description

■ Women entrepreneurs are defined as those with a net income of *RM3500 per month or more (for a consecutive period of 3 months)*

■ Women Entrepreneurs venture into various fields and differ from one region to another:

- Agriculture
- Services
- Fisheries
- Manufacturing
- Farming
- Business

Women Entrepreneurs as at 30 June 2011
Number of Women Entrepreneurs



- **430 Women Entrepreneurs have successfully become Entrepreneurs**
- **43% achievement** against overall target of 1,000 by end of 2011



SUB- NKRA # 4

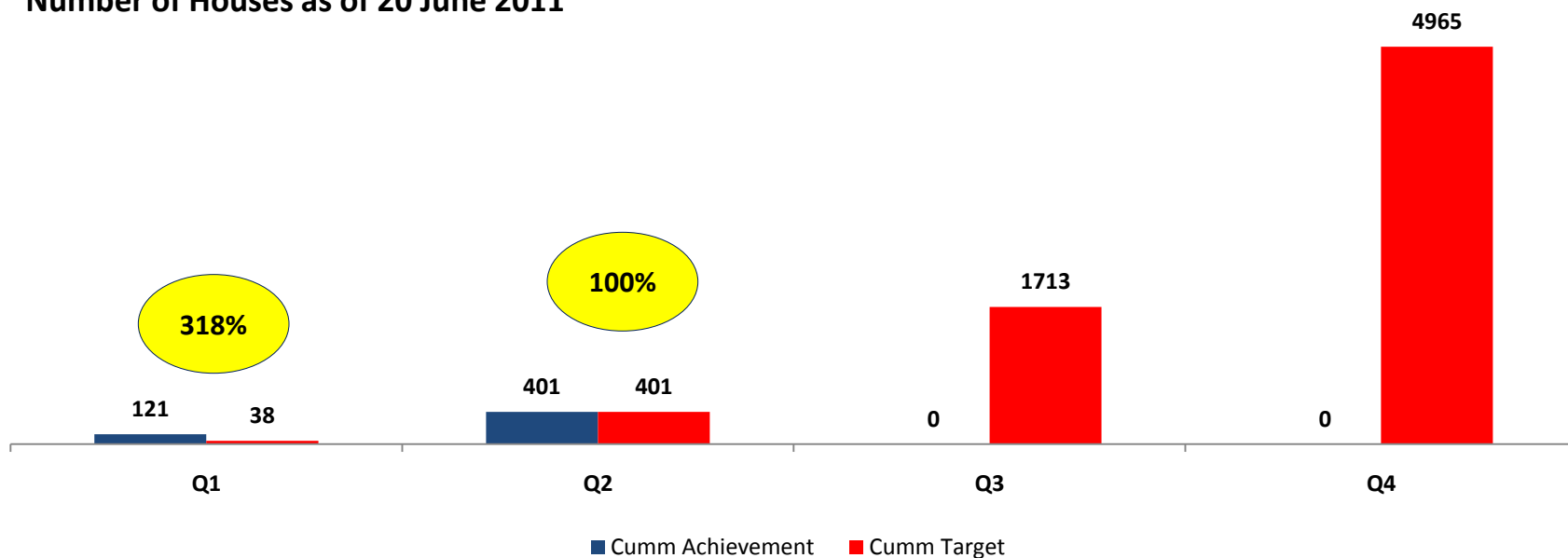
RESTORING AND REBUILDING HOUSES FOR LOW INCOME HOUSEHOLDS

**(A) TO RESTORE 2,465 ABANDONED HOUSES
& BUILD 2,500 *RUMAH MESRA RAKYAT* UNDER
SPNB BY 31st DECEMBER 2011**

TARGET : TO RESTORE 2,465 ABANDONED HOUSES & BUILD 2,500 RUMAH MESRA RAKYAT UNDER SPNB

Rumah Mesra Rakyat and Restore Abandoned Houses

Number of Houses as of 20 June 2011



- As at Q2 (20 June 2011), a total of 401 houses were completed and handed over.
- 100%, over Q2, 2011 target and 10% achievements against overall 2011 target of 4,965 houses to be built by 31 Dec 2011

Restore
Abandoned
Houses



Sebelum pemulihan



Selepas pemulihan

Rumah
Mesra
Rakyat



Thank You

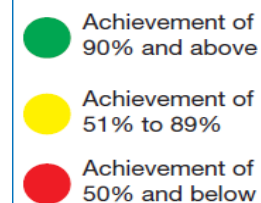




Improving Rural Basic Infrastructure NKRA

04 August 2010

Overview of 2010 Achievements



Results for 2010 National Key Performance Indicators

No.	NKPIs	2010 Target	Actual Results	Remarks	Traffic Lights
1.	Roads Delivery (km)	751.9	783.1	783.1 km of rural roads built or upgraded • P.Malaysia - 317.6km • Sabah - 213.5km • Sarawak - 252km	● 104%
2.	Water Delivery (unit of households)	70,181	36,273	Only 52% of target achieved in 2010 due to source capacity and procurement issues (under review)	● 52%
3.	Electricity Delivery (unit of households)	25,312	27,266	27,266 rural houses provided with 24-hours electricity supply for the first time • P.Malaysia - 759 • Sabah - 14,194 • Sarawak - 12,313	● 108%
4.	Housing Delivery (units)	16,626	16,962	16,962 new or restored houses provided for rural poor. • P.Malaysia - 7,321 • Sabah - 2,274 • Sarawak - 7,367	● 102%

Why is the Rural Basic Infrastructure NKRA critical?

1. Access to infrastructure is a basic right of the Rakyat



~**35%** of
Malaysians or
~**10 million**
Malaysians live
in rural areas



Rural basic
infrastructure



2. Creates multiplier effect to the economy



Expenditure on
infrastructure has
an **estimated 1.5x**
effect on GDP

3. Increases participation in socio-economic activity



Roads increase trade. Electricity and water supply
are essential for many economic activities

Recapping 2010

2010 Deliverables



783.1

km of rural roads
to be completed



36,273

additional rural houses
with clean / water supply



27, 266

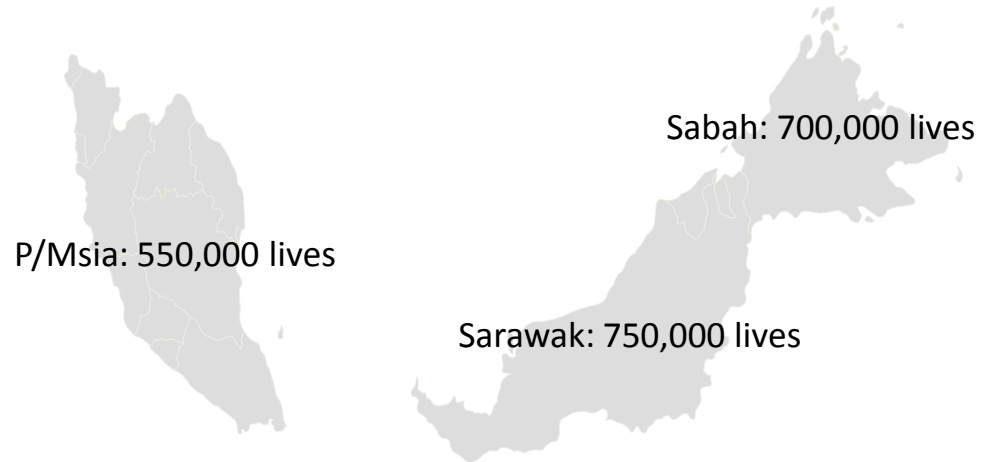
additional rural houses with
electricity supply



16,962

additional houses for
rural poor build & restored

2010 Outcomes



In 2010, RBI program touched
more than
2 million rural lives

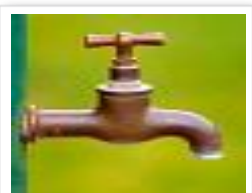
“Impossible target”, yet progressing well...

2011 Target



905.1

km of rural roads
to be completed



58,087

additional rural houses
with clean / water supply



26,882

additional rural houses with
electricity supply



9,146

additional houses for
rural poor build & restored

Results to-date*

474.4

km of rural roads
to be completed

- 122 km in Sabah
- 78.4 km in Sarawak
- 274 km in Peninsular

12,004

additional rural houses
with clean / water supply

- 2,756 in Sabah
- 5,762 in Sarawak
- 3,486 in Peninsular

2,906

additional rural houses with
electricity supply

- 57 in Sabah
- 2,507 in Sarawak
- 342 in Peninsular

2,567

additional houses for
rural poor build & restored

- 624 in Sabah
- 739 in Sarawak
- 1,204 in Peninsular

Case in point: how lives improved...



Kg. Tanjung Batu Laut, Kinabatangan, Sabah

127 households are now enjoying 24-hr electricity supply with the completion of solar hybrid system. Some even claimed that their electricity spending has gone down to 25% compared to before.

The kampung is located on an island 20-mins from Sandakan. Prior to this, the residents have been relying on individual diesel generator for their energy needs.



Kg Bilis, Asajaya, Sarawak

The upgrade of 4km stretch here has changed the socio-economic environment of the area.

Currently, trading of fresh produce has increased significantly. Residents derives greatest satisfaction from reduced travel time to work and school.

This kampung is located 40-mins drive from Kuching.



Thank You





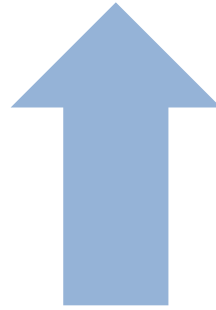
Improving Urban Public Transport NKRA

04 August 2011

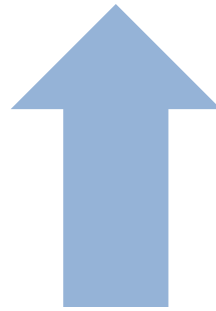


UPT NKRA results in 2010...

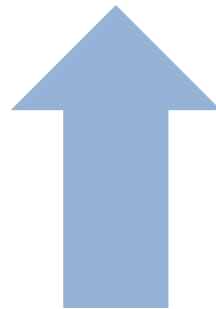
(January – December 2010)



17%
PT modal share



2.43 million
increase in
LRT ridership



192%
improvement in
BET ridership



634 bus stop
refurbished within
Klang Valley



ITT BTS
Completed
by Jan 2011

1. Public transport modal share::...

Increase public transport modal share to 21%

2. Creating accessible public transport routes::...

Have 70% of population within 400 meters of public transport routes

3. Reducing Public Transport journey time::...

To have 1.7:1 ratio of public transport vs. private transport journey time

4. Improve customer satisfaction::...

To have at least 50% of public transport users satisfied with current public transport service

5. Increase Bus peak hour load factor::...

Improving load factor during bus peak hours to 56%

6. Improve KTM Komuter load factor::...

Improving KTM Komuter load factor to 125%

7. Improve Rapid KL Kelana Jaya line load factor::...

Improving Rapid KL Kelana Jaya line load factor to 80%

8. Increase peak public transport ridership::...

Boosting public transport ridership to 346,148 during AM peak hours

9. Improve Road Safety Index(road fatalities/10,000 vehicles)::...

Achieving a Road Safety Baseline of 3.12 by the end of 2011

2011 is a very vital year for implementation of our projects

Our focus in 2011



Bus

Completion of BRT and bus lanes feasibility study
Construction of 306 new bus stops
Refurbishment of 420 existing bus stops
470 new buses for RapidKL operations

Integration

Construction starts for ITT Gombak
4 priority HABs to be completed
Completion of integration works at various stations.
Gombak & Ampang (LRT), Sg. Besi and BTS PnR facilities to be completed
Implementation of Integrated Smart Ticketing



Rail

4 sets of new 6-car EMUs operational
35 sets of 4-car LRT trains operational
10 initiatives for Komuter capacity increase to be tendered and awarded

Network

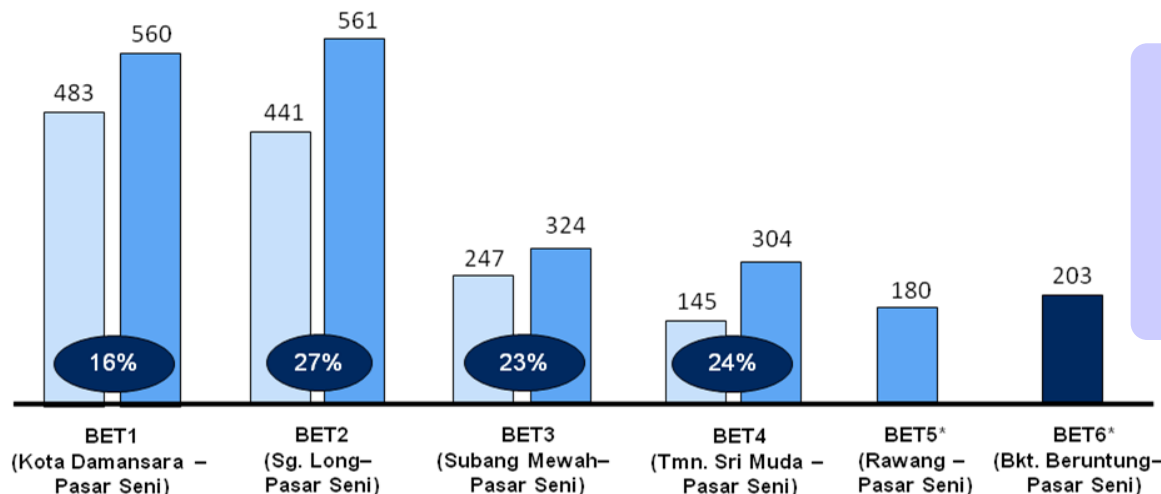
Bus network reorganisation

And **progressing** within the first half in 2011...

(January – June 2011)

BET 1-4 average daily ridership for Jan-May 2011 has shown much improvement over the same period last year

Bus Express Transit - Ridership



BET 1-4 ridership improved by

↑ **22%**

BET6 to cut travel time significantly

KUALA LUMPUR: The new Bus Expressway Transit 6 (BET6) route introduced by the Transport Ministry will cut down 70 minutes of travel time from Bukit Beruntung to Kuala Lumpur.

Launched on June 1, BET6 enables buses to travel between Bukit Seremba Seta in Bukit Beruntung and the Central Market within 80 minutes when compared with three hours previously.

The old route required passengers to travel from Tanjung Malim to Rawang and then switch buses from Rawang to Kuala Lumpur.

BET6 utilises the PLUS highway, which provides buses with a shorter travel time to reach their destination as the planned route has lighter traffic. The bus fare for the route is priced at RM4.

With the BET6, commuters are expected to experience more reliable and smoother ride.

— RUHAIZAH MOHAMMAD RASHID

BET6 is the latest addition to the BET system under the Urban Public Transport (UPT) NKRA to improve the quality of public transportation where buses utilise existing highways to link heavily populated areas and the city centre.

"With the newly launched BET6, commuters are expected to experience more reliable and smoother ride as the new route reduces journey time, provide comfort, easy accessibility and connectivity," said ministry lead NKRA coordinator Ruhaizah Mohamed Rashid.

A total of six buses, three in the morning and three in the evening, are now mobilised to ply the BET6 route.

The new BET6 route will be operated by Setara Jaya Sdn Bhd (SJ Bus), which also operates BET5.

The UPT NKRA intends to make the Klang Valley's bus services more convenient and accessible to all commuters.

The BET service total ridership is expected to contribute a sizeable number of ridership towards achieving the 25 percent public transport modal share target by 2012.



*BET5 was only launched in October 2010

*BET6 was only launched in June 2011

Bus Rapid Transit

Feasibility study is currently being conducted to implement BRT in Klang Valley. Expected to complete by Sept 2011



BRT
in Bogota

RapidKL New Bus Ticketing System

67%



Penetration for RapidKL New Bus Ticketing System (Cashless Ticketing TnG) since launched in Feb 2011 in all Rapid KL buses in **June 2011**

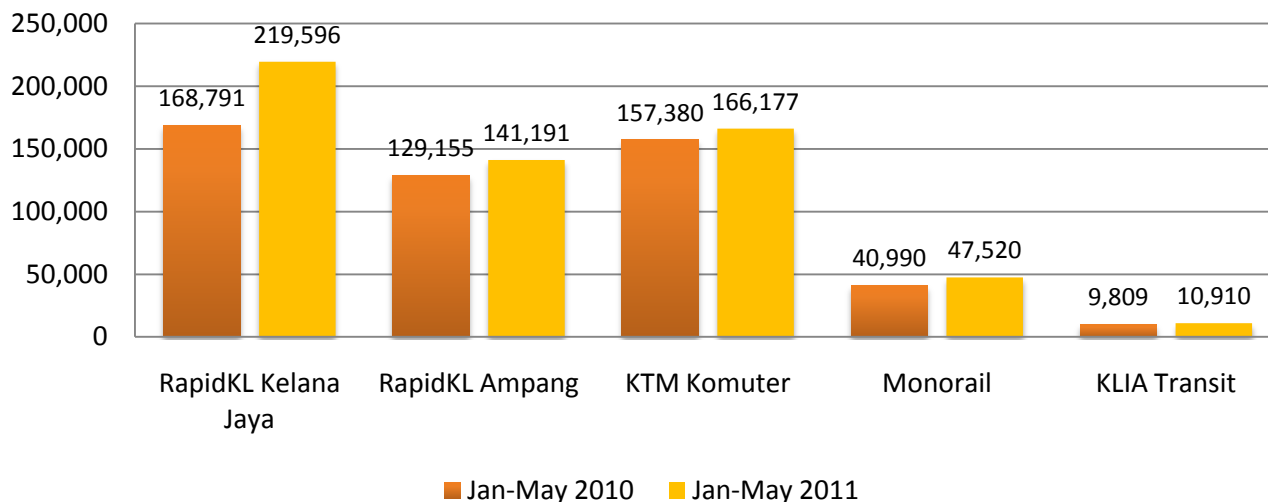
RapidBus Expansion

250 buses has been delivered in **June 2011**



Rail ridership has shown improved ridership Jan-May 2011 compared to Jan-May in 2010

Average AM Peak Ridership Jan-May 2011 VS Jan May 2010



Rail ridership
improvement

↑ **15.7%**

Period	Ridership
2010	506,125
2011	585,394
Increment	+ 79,269 ridership

ITT BTS

- Well-received by rakyat since operational by **March 2011**
- Reduce 500 buses from Puduraya

**ITT
BTS**

Integrated
Transport
Terminal
Bandar
Tasik
Selatan
(ITT BTS)



Puduraya Refurbishment

- Opened on **16th April**
- World-Class Infrastructure

**Puduraya
Opening**



Newly refurbished interior of new Puduraya

RapidKL KJ Line

29 new 4 car train set KJ Line operationalized **in June** with headway during AM Peak at 2.37 min

LRT Station Integration

Masjid Jamek (connecting KJ and AG Line) and Titiwangsa (connecting monorail and AG Line) completed in **June 2011**



Thank You

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