Srinivas VVS Pemmaraju, PMP, Prince2 Practitioner, ITIL V3, Oracle Accredited Project Manager, Experienced Iteration Manager

PROFESSIONAL SUMMARY

* Technology Project Management experience with Tier 1 Bank , National Australia Bank, Melbourne, Australia since 2008
* Seasoned professional, with outstanding **project planning, execution, monitoring and resource** Management skills with ability to support multiple simultaneous projects in a matrix organizational structure.
* Excel at communicating with stakeholders to provide **accurate reporting** and information regarding the ongoing projects and iterations
* Experienced in **coordinating, negotiating and motivating** outside vendors and off-shore resources in support of timeline and IT project deliverables.
* Effectively **training, motivating and mentoring** onsite and offshore junior managers, engineers, developers and technicians.
* Superior coordination of user acceptance testing of **software development deliverables** through iterative evolutions.
* Oracle Certified Professional having total 20+ Years of IT experience, 8+ years exclusively on Banking domain Infrastructure, Application support Areas and release management across the following countries and regions: UK, Japan, Singapore, Middle East
* PMI – PMP Certified Professional, Prince2 Practitioner, Oracle Accredited Project Manager, Trained in Agile Methodologies and Iteration Management.
* Experience in handling the Business continuity Management Systems implementation.
* Project Management experience for implementing the Automated Monitoring tools like Site scope and other tools.
* Strong experience in SDLC Process in Unified Framework
* Excellent Team work and Leadership experience
* Strong understanding and practical implementation experience of Releases within the NAB Framework.
* Adaptable to the change and responsible to design and implement the Process framework
* Certified Quality systems Auditor for ISO, TQM
* Designated Management Representative for the Quality systems for IT Organizations like Tata InfoTech, Aptech Ltd and SQL Start International
* Experienced in Infrastructure Project Management. Managed the NAB Wealth Infrastructure Projects and completed the Build activities ahead of schedule for the systems of Super Stream, JBWERE, Security HUB.
* Experienced in Release Management Practices for Tier 1 Banks including National Australia Bank
* Experienced in Multi-Vendor engagement including commercials and Procurement processes.
* Experienced in Project Financial Management including the Estimates review as per the Organizational standard practices and recommending the alternate options and making sure that the Baseline estimates are being tracked from time to time to revise and maintain for the future References.
* With 20+ years of IT Management experience worked in complex Matrix organizations for mobilizing the right skills across the Line of Businesses with in Oracle as well as bringing the right skill set vendor resources from Partners and outsourcing company’s.
* Managed multiple projects in NAB with the different Methodologies
* Well versed with the NAB Operational Readiness expectations and change compliance
* Achieved number of Awards from the clients including National Australia Bank, UBS AG UK, UBS AG Japan and UBS Singapore.
* Passionate about each assignment and drives with a full pledged positive energy with a result focus .
* Strong believer in Team work and making sure that right relationship and compassion is maintained

Oracle Financial Services Software Limited, Mumbai – India October 2002 till June 2014

Oracle Financial Services Software PTE Limited, Australia July 2014 till date

Role: Consulting Technical Management Director

Educational Qualifications:

Details

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| **Graduation Degree** | **Institute** |
| Master of Science (Physics)  B.Sc. (Specialization in Electronics )  Post Graduate Diploma in Systems Management  Bachelor of Education | Andhra University, India  National Institute of Information Technology  Andhra University |

Certifications:

Prince 2

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| **oundation Exam Date** | **Practitioner Exam Date** | **Candidate Number** | **Name** | **Surname** | **Trained By** | **Foundation** | **Practitioner** |
| Jun 27 2012 | Jun 29 2012 | P2R/A080449 | Srinivas | Pemmaraju | HiLogic | Pass | Pass |



* PMI Project Management Professional (PMP)®



* Oracle Accredited Project Manager
* Java Certified Professional (Java 2)
* Oracle Certified Associate (Oracle 9i/10g ).
* Oracle PL/SQL Brain Bench Certification
* Certified Internal Auditor for ISO 9000
* Pursuing AWS Certification **AWS Certified Solutions Architect**
* Trained SCRUM Master from Oracle University
* Certified OUM (Oracle Unified Methodologies) professional from Oracle Global consulting Project Management Office

Project Management Tool: M S Project

Service Management Tools : Service Remedy, Infoman

Trainings:

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| **Key Functional and Product Trainings** |
| OBP 2.1  Oracle HCM  Oracle Fusion Applications |

Technical Trainings

Oracle WebLogic Server 11g: Administration Essentials Ed 2

11g SOA Governance Awareness Training

Oracle Documaker Studio

OPC : Oracle Public cloud - IAAS, PAAS and SASS strategy

Cloud based Applications

Leadership and Professional Development

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| Improving Communication in Cross-cultural Relationships |
| Managing Change: Sustaining Organizational Change |
| Negotiation Essentials: Modules :Harward University |
| Foundation Program in Finance |
| Preparing to Communicate Effectively at the 'C' Level |
| EDVard OTD Lead Beyond |

Microsoft Project White Belt Certification

Agile and SCRUM /Iteration Manager

Well versed with the responsibilities with hands on for the role of an Iteration manager

Career Profile:

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| **Projects** | **:** | NextGen, NabWealth, NabStratus , COE , O&CD |
| **Client** | **:** | National Australia Bank, Melbourne, Australia |
| **Duration** | **:** | June 2008 to present |
| **Role** | **:** | Technology Project Manager |

**Responsibilities:**

* Project effort estimations, RFP Responses, Documenting solutions, Proposal writing,
* Deal Management, Contract management, Project Planning and Tracking
* Project Financial reporting
* Delivery Management and managing the customer relationship
* Managing the Program Management Interfaces
* Project Risk Management and Iteration management
* Tracking the invoices and project funding
* Risk Management, Project Management, Release and Iteration Management, FastLane project delivery:
  + The risk & impact has been performed thoroughly and are accurately reflected in the change.
  + Appropriate actions have been planned to minimize both the risk of failure and the impact on users during change implementations.
  + Timing of planned implementations does not conflict with other planned changes or events.
  + Provides data integrity check for all changes to ensure record complies with the Change Management process.
  + Ensures that the correct Group Task Templates for each phase has been related to the change and that the Tasks have been assigned correctly.
  + Ensures the Tasks (including Acceptance Tasks) have been completed as required and the required artifacts have been attached.
  + Represents the change at the CAB (inc E/CAB) meeting.
* For all Latent Changes, completing the “Change Manager Latent Change Response” form and attaching it to the change request.
* Ultimate accountability for the activities of the Change Coordinator and the implementation and close out activities of the change.
* Assessing a request for Emergency change to determine the urgency for its implementation.
* Raising the Retrospective/Latent Emergency change to cover the change activity that was approved for immediate implementation
* Working closely with the Project Managers assigned from the Project Services to ensure that the Operational Acceptance criteria for updating the config items to the CMDB
* Supporting and providing the guidance for meeting the Release compliance checks green for production Go live.
* Prioritizing the removal of impediments and coaching the team to resolve them
* Building strong, trusted relationships with business and customer groups and within the team, by helping the team to make their work transparent, and managing change as issues arise
* Maintaining the focus on customer value and outcomes and maximizing flow
* Helping the team achieve a sustainable pace with space for innovation and learning
* Monitor and communicate team reporting and metrics
* Ensuring that the team remains focused on priorities and aligned to strategy and roadmaps, and that backlog and release plans are maintained
* Providing guidance and influence to more junior IM’s and be confident and capable in mentoring and change management.
* Managing and track sprint progress against budgeted hours and schedule, maintaining sprint flow by removing blockers and bottlenecks, focusing on goals and communicating any potential risks and recommending solutions and resolving more complicated project issues.

Experience of Agile practices at NAB

* Release and change Manager for the Agile practice that is initiated from Fast Lane onwards.
* Instrumental in setting up the Release and change frame work for all the Fast Lane releases and Core Banking Delivery Centre Mid-Point and Enterprise Releases
* Tracking the progress of the releases through the Agile framework (JIRA is the tool ) for validating for the change quality and readiness including the deliverables.
* Making sure that the updates are reflecting the correct status of the progress before being added to the Release cycle.
* The Story Points are being revised from time to time for future references.
* The release scope and progress is being tracked from change compliance perspective with reference to the various project JIRAs.
* Part of the overall initiatives of Agile practices at NAB
* Responsible for setting up JIRA for the CEO/O&CD Team specific JIRA
* Aligning the Team for the frame of Agile practices
* Using the JIRA and managing the Release Implementations through the Agile Frame work
* Setup the Dash Boards for Tracking and managing the progress of work
* Lessons learned are tracked against each JIRA Items
* Ensuring all tasks are recorded and down with all the details and followed up until completion
* Implemented the standard operating procedures for getting the JIRA tasks associated and assigned to the teams with a quick shortcuts
* Setup the knowledge base on confluence and integrating the implementations in line with the Release Plan
* KANBAN board is being setup and actively used and published the JIRA version for the Management visibility

Experience of DevOPs Function

Responsible as Iteration Manager for driving the initiatives for the transition from Monolithic deployment approach to Agility through CAMS (Culture, Automation, Measure and share) the Road Map of Nab Strategy.

* Forming the teams with the integrated multi-vendor and partners (Culture)
* Implementing the fast lane features with the Monthly releases
* Integrated teams with BDDs for prioritized Features in the small Cycles
* Aligning the Midpoint releases with reduced Legacy integration points
* Continuous improvement in reducing the Service outages with the changed approach of re-sequencing the Deployment flow
  + Mobile First - Group the Key Assets together and complete the deployment with the quickest possible time frame
  + Optimize the governance by making sure that the channel enablement decisions are made by Business alone
* Implementing the Monitoring dash boards for visualizing the progress of Build and Deployments
* Automated JIRA ticket creation and tracking the resolution in the Sprints
* Dashboards for the Deployment progress throughout the release cycle (ST->SIT->PPTE &NFT->PROD
* Key initiatives resulted in reducing the Technical services outages significantly by 40%. For Mobile from 4 Hours to 1.5 hours and non Mobile from 5 hours to 3.5 hours for Midpoint and Major releases
* Introducing Health checks at pre and Post deployment phase implemented with the Jenkins automated jobs
* Automated Testing initiatives at the Shakeout phase maximized the availability of the environments for the testing
* Implementation lessons learned are captured as user stories and tracked for the closure with the automation initiatives
  + End Point URL verification is made as part of the Build process
  + Build rules are refined : Findings related to configurations part of the hard coded
  + Findings related to environment specific infrastructure architecture are incorporated for the refined automation scripts for the automated deployments
* Minimizing the manual intervention for the Deployment activities
* Technology being used in the stream
  + GITHUB: Code Management
  + Bash/Ant/Maven: Code Build
  + Bash/Python: Deployment
  + Jenkins: Code Integration

**Experience of Infrastructure Project Manager at NAB**

Responsible for the delivery of infrastructure for various projects in NAB as part of NextGen and also NAB Wealth.

The role in Nab Wealth is for end to end delivery of the infrastructure for the NAB initiative of using the SAAS and PAAS model in 2015.This is the first project in NAB for demonstrating the model of shared infrastructure (on Prem) across the different streams of Projects in NAB Wealth. The concept of this shared model designed and implemented with the support of Just 16 resources within a short span of 6 Months. This is for completing all the required Development, system Integration, Pre-PROD, PROD and Prod support environments. All projects have shared the infrastructure build cost which resulted in saving a significant amount of money with a quickest turnaround.

Managed to complete the transition within a short span of time to all the respective BAU teams.

High Level activities related to the project Delivery

* Get the requirements and review done and produce the High Level Design document
* Conducting the walk thru to the Core Architecture Team for the Capacity assessment
* Transforming the confirmed design with the Estimates for the collaborating Project Teams for the approval
* Develop the detailed design and provide the POC for the confirmation from the Stakeholders
* Support NAB PM for the cost distribution Model
* Provide the development environment for the deployment activities in line with the NAB framework.
* Third party vendors are JBWERE team and they bring the Package into NAB premises and customize to the approved design Model
* Infrastructure Support is provided during the phases of development and engaging the Security Team for the endorsement of the Design to take it forward for the System Integration phases.
* This is a shared environment hence a designated core representatives of each stream will be performing the testing and signing off during the Weekly review progress .
* Designed, Developed and maintained the Acceptance criteria at each phase.
* Technical Shake out for the Infrastructure is designed and automated using the NAB standard alert mechanism tools.
* Produced the Documentation artifacts and Technical Documentation well in advance before the Transition Phase
* Conducted Walk thru with Senior Management for their endorsement
* Aligned the handover process in line with the Wealth Release calendar
* Managed the CRS by reviewing , estimating and implementing with the acceptance.
* Infra design artifacts are maintained up to date till the BAU transition and project closure

Few Critical Projects and the responsibilities

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|  | **Project** | **:** | Cash IT Equities - Production Support |
|  | **Client** | **:** | UBS Global Investment Bank, Singapore |
|  | **Duration** | **:** | August 2007 to October 2008 |
|  | **Role** | **:** | Release Management and Service Delivery |

**Responsibilities:**

* Managing Production support for  Equity Trading Applications APAC
* Developing the  Monitoring Scripts / Alerts for Monitoring and investigations
* Implementation of New Principles L1 Model from IB Wide
* Implementing the New Infrastructure Monitoring Tool “CLARITY “ for Application and Infrastructure Monitoring
* Supporting  Post Trade Applications FACE and PTR
* Managing the Implementation of Transition Project from FACE to PTR phase
* Planning and implementation of Tech Refresh Projects
* L1 Team Management for all Cash GSD applications
* Project Manager for Process Improvement and Automation of recurring Tasks
* Setting up new Integrated Team for ST MO - Sales Trading and Middle Office Support across the region.
* Release management (RICL) Notification process Project Implementation
* Application DB Space Monitoring - DBSR Project Implementation
* Resource Management

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|  | **Project** | **:** | IT Equities - Production Support |
|  | **Client** | **:** | UBS Global Investment Bank, Tokyo, Japan |
|  | **Duration** | **:** | June 2005 to August 2007 |
|  | **Role** | **:** | Project Manager |

**Responsibilities:**

* Release Management for more than 12 Cash Equities Applications
* Managing the Production Support Team for Trading Systems Namely Fusion IDP , Fusion Cross , MOAP, FACE and PTR
* Infrastructure Management - Yearly Projections for NAS and SAN growth, Monitoring and ensuring that Application systems are not impacted due to the space constraints by co-coordinating with all the application Team Owners.
* Manage the UAT Projects by Liaise with various Teams within the Bank (e.g. Database Services, Unix, Autosys, Command Post, Web Services, Middleware etc) to address development and QA Teams also
* Project Management for Application Performance and Tuning
* Analyze Market Data and Produce meaningful results. Market Volume reports
* Managing the deployment project for creating the APAC and AUSTRALIA instances for Fusion IDP

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| **3.** | **Project** | **:** | Environment Management – DMS-I |
|  | **Client** | **:** | UBS Global Investment Bank, UK, London |
|  | **Duration** | **:** | June 2004 to May 2005 |
|  | **Role** | **:** | Environment Manager |

**Responsibilities:**

* Deploying the base version of code to a development environment
* Deploying the version of a Code to Multiple Test Environments for system testing, Integration Testing, UAT etc
* Configure various UBS and FTI components in different environments
* Manage multiple environments with different code versions
* Help GSD to deploy DMS-I code release on DMS-I production
* Co-ordination for getting the Release Notes
* Liaise with various Teams within the Bank (e.g. Database Services, Unix, Autosys, Command Post, Web Services, Middleware etc) to address development and Test Teams issues also liaise with FTI who have supplied Street Data Application
* Performance and Tuning
* Automation Project for Housekeeping Unix Dev environments
* Analyze Market Data and Produce meaningful results
* Automate recurring tasks
* Deploy code on Unix, HUFS (UBS Specific) and run database scripts
* Support Development Teams