PENG-HUNG (CHARLES) TSAI

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EDUCATION

Ph.D. in Computer and Information Sciences

Expected May 2024

University of Arkansas at Little Rock

Dissertation: Modeling Advancement in Spacefaring through Deep Learning

Advised by: Dr. Daniel Berleant

GPA: 4.0 / 4.0

M.S. in Information Science

Dec. 2020

University of Arkansas at Little Rock

Thesis: Applying Web Technologies for Data Mining of Models of Advancement Over Time in Space

Exploration Technology

GPA: 4.0 / 4.0

M.S. in Economics and Finance

Aug. 2007

Southern Illinois University, Edwardsville

Project paper: Measuring the Impact of U.S. Monetary Policy on the Taiwan Equity Index Using Multivariate

GARCH Models GPA: 3.67 / 4.00

M.B.A. Dec. 2005

University of Arkansas at Little Rock

GPA: 3.9 / 4.0

B.E. in Civil Engineering

Jun. 1996

Tamkang University, New Taipei City, Taiwan

TEACHING EXPERIENCE

College Level

Co-Instructor Spring 2024

University of Arkansas at Little Rock

- IFSC 7310 Information Systems Analysis (Graduate)
 - Teach sessions focused on applying system analysis and design techniques.
 - Instruct on the fundamentals of HTML, JavaScript, and PHP for developing Web-based information systems.

Teaching Assistant 2019-Present

University of Arkansas at Little Rock

- IFSC 3360 System Analysis and Design (Undergraduate)

Fall 2023

- Taught a session on the review of PHP syntax and concepts.
- Graded students' homework submissions and offered constructive feedback to assist students in understanding the material better.
- IFSC 2200 Ethics in the Profession (Undergraduate) Fall 2019-Fall 2020, Fall 2021-Fall 2023
 - Graded students' responses to various assignments, including short essay questions, lecture inquiries, student-selected ethical case questions, and case studies addressing ethical issues.
- IFSC 7310 Information Systems Analysis (Graduate)

Spring 2023

• Evaluated code submissions, and graded assignments and problem sets, ensuring adherence to systems analysis concepts and methodologies.

- IFSC 3300 Web Client Applications (Undergraduate)

- Fall 2019, 2020, 2021, 2022
- Reviewed code submissions and addressed individual concerns on assignments and programming concepts.

Graduate Workshop on Scientific Teaching

Summer 2022

University of Arkansas at Little Rock

• Received training in evidence-based teaching practices for active and inclusive learning to promote engaging, student-centered learning environments.

K-12

Home Tutor 1996

• Helped a 9th-grade student improve his understanding of key concepts in algebra, geometry, and statistics. Received positive feedback from the parents for the progress their child made.

7th-grade Math Tutor 1994

Hanyin Tutoring Center, Taipei, Taiwan

 Provided two hours of math tutoring daily on the foundation of algebra for both walk-in and prescheduled students.

RESEARCH EXPERIENCE

Doctoral Researcher 2021-Present

Department of Information Science, University of Arkansas at Little Rock

- Performed a systematic review of the technology forecasting literature focusing on the application of quantitative trend extrapolation techniques.
- Conducted data compilation and analysis and developed machine learning algorithms to project the future course of spacecraft technology.

Research Assistant 2021

Department of Computer Science, University of Arkansas at Little Rock

• Investigated computer vision and image classification algorithms for X-ray testing, resulting in a research report along with the Python code for implementation.

Research Assistant 2006-2007

Department of Economics and Finance, Southern Illinois University, Edwardsville

• Gathered and consolidated economic and financial data from diverse sources to facilitate in-depth analysis and model development, leading to a published research paper.

JOURNAL AND CONFERENCE PUBLICATIONS

Tsai, P.-H., Berleant, D., Segall, R. S., Aboudja, H., Batthula, V. J. R., Duggirala, S., and Howell, M. (2023). Quantitative Technology Forecasting: A Review of Trend Extrapolation Methods. *International Journal of Innovation and Technology Management*, 20(4), Article 2330002.

Duggirala, S., Aboudja, H., Batthula, V. J. R., Howell, M., Segall, R. S., **Tsai, P.-H.**, and Berleant, D. (2023). Women in Space: From Historical Trend to Future Forecasts. *Proceedings of the Oklahoma Academy of Science*, 102:124-131.

Batthula, V. J. R., Segall, R. S., Berleant, D., Aboudja, H., and **Tsai, P.-H.** (2022). Future Satellite Lifetime Prediction from the Historical Trend in Satellite Half-Lives. *Journal of Systemics, Cybernetics and Informatics*, 20, 3:40-45.

Tsai, P.-H., Berleant, D., Segall, R. S., Aboudja, H., Batthula, V. J. R., and Howell, M. (2022). Spacecraft for Deep Space Exploration: Combining Time and Budget to Model the Trend in Lifespan. In: Arai, K. (eds) Proceedings of the Future Technologies Conference (FTC) 2021, Volume 3. FTC 2021. *Lecture Notes in Networks and Systems*, Vol. 360. Springer, Cham. (Presented Oct. 2021)

Howell, M., Berleant, D., Aboudja, H., Segall, R. S., and **Tsai, P.-H.** (2021). Is Technological Progress a Random Walk? Examining Data from Space Travel. *Journal of the Arkansas Academy of Science*, 75:67-73.

Batthula, V. J. R., Segall, R. S., Howell, M., Aboudja, H., Berleant, D., and **Tsai, P.-H.** (2021). Forecasting of a Technology Using Quantitative Satellite Lifetime Data. *Journal of Systemics, Cybernetics and Informatics*, 19, 5:78-83.

Kutan, A. M. and **Tsai**, **P.-H.** (2007). China's Exchange Rate Policy and Overseas Investment in the United States: Past, Present, and Future Recommendation. *Journal of Business Administration*, 72:1-16.

AWARDS AND HONORS

Graduate Assistantship	2019-Present
Department of Information Science, University of Arkansas at Little Rock	
Graduate Student Travel Award	2021
Donaghey College of STEM, University of Arkansas at Little Rock	
Outstanding Graduate Student Award	2021
Department of Information Science, University of Arkansas at Little Rock	
Julie V. Bova Endowed Scholarship	2005
College of Business, University of Arkansas at Little Rock	

SERVICE

Grader, Central Arkansas Chapter Competition of MATHCOUNTS

2023

University of Arkansas at Little Rock

• Helped grade math tests for the regional MATHCOUNTS competition.

Judge, Little Rock BEST Robotics competition

2021

University of Arkansas at Little Rock

• Participated as a judge in appraising the student teams' engineering notebooks.

Student Representative

1996

Department of Civil Engineering, Tamkang University

• Elected to serve the interests of first-year civil engineering students.

INDUSTRIAL EXPERIENCE

Product Manager, Product Quality and Delivery

2014-2018

EiKO Global (Asia), New Taipei City, Taiwan

• Led the optimization of the supply chain for the LED lighting product line, focusing on ensuring product quality and on-time delivery.

Account Project Manager

2011-2013

CTi Wire & Cable, New Taipei City, Taiwan

 Managed sales accounts and supervised the execution of product development projects for major original equipment manufacturers (OEMs) and retail customers to drive sales growth.

Buyer/Planner 2008-2011

Meritek Electronics Corporation, Baldwin Park, California

 Forecasted product demand and used the forecasts to develop and implement product stocking and replenishment strategies.

Process Engineer 2007-2008

Prime Wheel Corporation, Gardena, California

• Employed lean management tools to improve the wheel painting line's processes and trained operators on process changes to increase productivity and improve the quality of output.

Quality Engineer 1999-2002

Unitech Printed Circuit Board Corporation, New Taipei City, Taiwan

• Led a team of nine quality control (QC) inspectors and utilized statistical process control (SPC) and other QC techniques to assess and ensure process capability and product quality.

• Achieved the Certified Quality Technician (CQT) certification.

SKILLS

Computer: Python, R, SQL, JavaScript, PHP, HTML, Java

Languages: Mandarin (native), English (proficient)