|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | 0.jpg |  | Adam Bacon  Information Technology SPECIALIST EDUCATIONRoyal Hospital School 1993 - 1998  GCSE Grades achieved   |  |  | | --- | --- | | * Art B | * Design Technology C | | * Double Science C, C | * English Language C | | * English Literature A | * Physical Education C | | * Maths C | * History D |  WORK EXPERIENCEPensworth Dairy I.T Project Manager September 2015 - Present Day  Solving previously impossible tasks mainly using MS SQL to either write T-SQL queries to return the required information then linking this to an excel spreadsheet, or writing a stored procedure to then link this to a powershell GUI to automate manual tasks that previously took a long time to complete. Compiling SSRS reports to enable end-users to track the progress of these reports through a web browser. Maintaining bespoke machines in the factory and supporting all I.T issues for the company. Ranging from hardware issues, software issues and mobile phone issues and Server issues. Monitoring servers and network via powershell scheduled jobs. Also providing numerous web based dashboard portals using powershell universal dashboard Hampshire County Council On-Site Support Technician February 2008 - September 2015  Supporting 11 schools based in Hampshire, covering all aspects of I.T support, both hardware and software. Maintaining the server on each visit running a number of checks and creating / modifying group policies to meet schools requests. When not on site working in the main office as part of the technical support team resolving a wide variety of 2nd/3rd level I.T issues for schools within Hampshire. Since 2012 I have been working for the regional corporate team supporting corporate sites carrying out similar duties, and resolving issues that cannot be solved remotely Affinion International 2nd Line Support Analyst May 2007 - February 2008  Providing support for 300 workstations located between two buildings. Supporting a number of financial applications, Microsoft Office 2000 – 2003, on PCs running either Windows 2000 or XP. Monitoring support issues that are either e-mailed or assigned to the helpdesk within support works application **SKILLS** Having strong skills in powershell allows me to solve a wide range of issues on Exchange, SQL, Active Directory, DHCP, VMWARE servers and a whole lot more. Using powershell I can automate and build complete solutions to any given I.T or business problem, even capable of designing and implementing graphical user interface executables or dashboards to help end-users run powershell scripts to obtain the required information for the given problem. |
|  | Profile I have spent nineteen years in various computer environments where I have gained a wide range of computer, office and people experience. I can manage small to large sized projects working on my own initiative or part as a team. I am capable of quickly adapting to changing environments as well as being a flexible committed individual with excellent communication and problem solving skills. I also have good knowledge of Microsoft Powershell, which I have used to save hundreds of work hours by writing scripts to automate tasks that previously were done manually by various staff members, I can also create GUI interfaces for my scripts and compile to executables for easy distribution. I have designed many in-house applications to help save business costs. Such things as a purchase order system, complaints system, vehicle management system, and many other applications to help staff get the results they need. More recently I have been designing dashboards to either solve a given problem, or to display statistical information. CONTACT PHONE NUMBER:  07587505253  WEBSITE:  <https://psdevuk.github.io/ud-flix/>  EMAIL ADDRESS:  [AdamBacon1@hotmail.com](mailto:AdamBacon1@hotmail.com) HOBBIES Music  Computers  Cycling  Art  Graphic Novels |  |