



**TRUSTED BY 2.5 LAKH+ STUDENTS
PARTNER WITH 4000+ COMPANIES**

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WHY NEXUS'S PLACEMENT GUARANTEED PROGRAM

INDUSTRY STANDARDS
CURRICULUM BY EXPERTS

4000+

PARTNER COMPANIES

100%

FULLY REFUNDABLE

100%

GUARANTEED
PLACEMENT

UPTO 25 LPA

SALARY JOB

COMPLETELY **LIVE**

TOP INDUSTRY
EXPERTS



WHY CHOOSE US ?



NEXUS

Industry standards curriculum by experts



Completely **Live** Classes



Job Guarantee

upto 6 LPA

100% Refundable



Placement Training

Resume building, Mock Interviews

Partner Companies

Exclusive access to 4000+ Partner companies

Avg. Package

3.6 LPA

Fee Structure

Rs 38,000 (Most Affordable in the market with Highest ROI)



We are partner with 4000+ companies and
we are just growing more





PROGRAM CURRICULUM



WHO CAN DO THIS COURSE ?

The AR (Accounts Receivable) Caller role primarily involves interacting with insurance companies and patients to resolve outstanding claims or accounts in the healthcare domain. People in this role often have a background in medical billing and healthcare processes. Here's how AR Callers can benefit from this course and who might be the ideal candidate:

WHAT YOU GET ?

- 1 month training on AR (Accounts Receivable)
- Placement starts after 1 months
- 35 hrs of learning | Completely **LIVE**
- 100% Guaranteed placement after program completion
- 9 Micro projects + Capstone projects
- Flexible curriculum + Lifetime access + Certificate

AR (Accounts Receivable) Caller

Nexus is one of its kind Institute which not only equips you in technology skills but will train you for free in Aptitude skills, Soft Skills, Mock Interviews, Interview Skills, Work ethics and Corporate Values that you need to know to get into IT Industry. Our training is given by expert real time development experienced trainers and we enable each and every student of ours to do their own real time projects by the end of the program. We do not buy you a job by bribing companies to secure a place in IT, instead we equip you with the skills needed to get employed in IT and will support you with unlimited number of relevant interview opportunities so that your career in IT becomes assured. Our support will be there until you get placed in an IT Company as that's our mission too. If you want to just have an IT certification, you can do your course anywhere. If you aspire to get into an IT Job, then you should choose Nexus. With Nexus, your IT dream will definitely come into reality. Please go through the long list of our student reviews.

Module 1: Introduction to Accounts Receivable (AR)

- Definition and Importance of AR in the healthcare revenue cycle.
- Overview of the revenue cycle management (RCM) process.
- Roles and responsibilities of an AR Caller.
- Key terminologies: Copay, Deductible, Coinsurance, EOB, ERA, Adjustments.

Module 2: Insurance Basics

- Understanding different types of insurance (Medicare, Medicaid, Commercial, Workers' Compensation).
- Insurance verification process.
- Key insurance terms: Primary, Secondary, and Tertiary payers.
- Coordination of Benefits (COB) and its impact on AR.

Module 3: Claims Process

- Overview of the claim lifecycle.
- Types of claims: Paper vs. Electronic.
- Key components of a claim: CPT, ICD-10, HCPCS codes, Modifiers.
- Common reasons for claim delays or rejections

Module 4: Denial Management

- Understanding claim denials and their types.
 - Procedural denials.
 - Medical necessity denials.
 - Timely filing denials.
- Techniques to resolve denied claims.
- Steps for filing appeals.
- Importance of root cause analysis to reduce denials.

Module 5: Payment Posting

- Explanation of ERA and EOB.
- Process of payment posting in billing software.
- Identifying and resolving payment discrepancies.
- Adjustments, refunds, and write-offs

Module 6: AR Follow-Up Process

- Strategies for AR follow-up: Prioritizing high-value claims, aging buckets.
- Preparing for payer calls: Required documents and information.
- Communication best practices with insurance representatives.
- Documentation and follow-up tracking in billing systems

Module 7: Patient Billing

- Explanation of patient statements and outstanding balances.
- Handling patient inquiries and payment negotiations.
- Setting up payment plans.
- Resolving disputes regarding patient bills.

Module 8: Reporting and Analytics

- Understanding AR aging reports and dashboards.
- Metrics and KPIs: AR Days, Denial Rate, Collection Rate.
- Identifying trends and patterns in claims.
- Tools for reporting: Excel basics, generating reports in billing software

Module 9: Compliance and Guidelines

- HIPAA compliance and data security in AR processes.
- Payer-specific guidelines and policies.
- Timely filing limits for different insurance carriers.
- Documentation requirements for audits.

Module 10: Tools and Technology in AR

- Introduction to billing software (examples: Athenahealth, NextGen, eClinicalWorks, Epic).
- Basics of Excel for AR reporting.
- Overview of EHR/EMR systems.
- Automation tools for AR follow-up.

Module 11: Soft Skills for AR Callers

- Effective communication and negotiation skills.
- Time management and prioritization.
- Conflict resolution with payers or patients.
- Problem-solving techniques for claim discrepancies.

Module 12: Mock Practice and Real-World Scenarios

- Role-playing payer and patient calls.
- Resolving denied claims during mock sessions.
- Using sample AR aging reports for analysis and prioritization.
- Troubleshooting common AR issues

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Fee Structure ₹35,000

EMI Options Available (Fill the form & talk to team)

Fill the Course Application form

Write to us at team contact@Nexus-ctc-llp

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To know more about Nexus's PGP

www.nexusctc.com