

DANIEL G. PEON

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SUMMARY

Bilingual IT professional with knowledge of Visual Basic, C, C++, C# .NET, Java, LISP, HTML, JavaScript, PHP, Ruby and Python seeking position in a company with opportunities for software development or information technology.

EXPERIENCE

**Dec. 2015 -
Present**

Travel Traders LLC IT Help Desk Analyst

- Responsible for resolving IT related issues, including but not limited to: user access issues, store setups/remodels, inventory, etc.
- PC and POS Hardware and software at over 200 locations, including hotel gift shops, and offices responsible for managing these locations
- Managed invoices related to phone line and other accounts, identifying opportunities for introducing savings through cost analysis

**May 2013 -
Nov. 2015**

George E. Peon AIA Architectural Draftsman/IT Administrator

- Responsible for drawings and updates to AutoCAD files, including printing and submitting for permit processing and review.
- Responsible for computer, network and other equipment repair, maintenance and upgrades.

**Sept. 2010-
Dec. 2012**

Florida Power & Light Miami, FL IT LAN (Local Area Network) Administrator

- Responsible for troubleshooting issues with computers, cell phones, and tablets.
- Act as liaison between IM (Information Management) and other business units.

**Apr. 2005-
Aug. 2010**

Florida Power & Light Miami, FL IMSC (Information Management Support Center) Help Desk rep.

- Responsible for handling calls related to technology for the entire company.
- Responsible for handling calls and support related to MS Outlook, Lotus Notes, and other e-mail related issues.

**Aug. 2004-
Mar. 2005**

Miami-Dade County Elections Dept. Doral, FL Computer Technician

- Responsible for clearing and testing Ivotronic voting machines in preparation for Sept. 2004 primary and Nov. 2004 general elections.
- Wrote macros in Visual Basic for printing checklists and labels.

EDUCATION

Vanderbilt University Nashville, TN
Bachelor of Science, Computer Science, May 2002

HONORS

Chancellor's Scholarship Vanderbilt University
Dean's List for Engineering School at Vanderbilt University

Rensselaer Polytechnic University Medal of Outstanding Achievement
Eagle Scout

ACTIVITIES

Agrupación Católica Universitaria Congregante
Lambda Theta Phi, Latin Fraternity, Inc. V.P. and Founding Brother

OTHER

Fluent in Spanish.
Experience with computer hardware - building repair, and upgrades.
Knowledge of MS Office, AutoCAD, Borland C++, MS Visual Studio .NET,
NetBeans