

# DANIEL G. PEON

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## SUMMARY

Bilingual IT professional with knowledge of Visual Basic, C, C++, C# .NET, Java, LISP, HTML, JavaScript, PHP, Ruby and Python seeking position in a company with opportunities for software development or information technology.

## EXPERIENCE

**Dec. 2015 -  
Present**

### **Travel Traders LLC IT Help Desk Analyst**

- Responsible for resolving IT related issues, including but not limited to: user access issues, store setups/remodels, inventory, etc.
- PC and POS Hardware and software at over 200 locations, including hotel gift shops, and offices responsible for managing these locations
- Managed invoices related to phone line and other accounts, identifying opportunities for introducing savings through cost analysis

**May 2013 -  
Nov. 2015**

### **George E. Peon AIA Architectural Draftsman/IT Administrator**

- Responsible for drawings and updates to AutoCAD files, including printing and submitting for permit processing and review.
- Responsible for computer, network and other equipment repair, maintenance and upgrades.

**Sept. 2010-  
Dec. 2012**

### **Florida Power & Light Miami, FL IT LAN (Local Area Network) Administrator**

- Responsible for troubleshooting issues with computers, cell phones, and tablets.
- Act as liaison between IM (Information Management) and other business units.

**Apr. 2005-  
Aug. 2010**

### **Florida Power & Light Miami, FL IMSC (Information Management Support Center) Help Desk rep.**

- Responsible for handling calls related to technology for the entire company.
- Responsible for handling calls and support related to MS Outlook, Lotus Notes, and other e-mail related issues.

**Aug. 2004-  
Mar. 2005**

### **Miami-Dade County Elections Dept. Doral, FL Computer Technician**

- Responsible for clearing and testing Ivotronic voting machines in preparation for Sept. 2004 primary and Nov. 2004 general elections.
- Wrote macros in Visual Basic for printing checklists and labels.

## EDUCATION

**Vanderbilt University** Nashville, TN  
*Bachelor of Science, Computer Science, May 2002*

## HONORS

**Chancellor's Scholarship** Vanderbilt University  
**Dean's List** for Engineering School at Vanderbilt University

**Rensselaer Polytechnic University Medal** of Outstanding Achievement  
**Eagle Scout**

**ACTIVITIES**

**Agrupación Católica Universitaria** Congregante  
**Lambda Theta Phi, Latin Fraternity, Inc.** V.P. and Founding Brother

**OTHER**

Fluent in Spanish.  
Experience with computer hardware - building repair, and upgrades.  
Knowledge of MS Office, AutoCAD, Borland C++, MS Visual Studio .NET,  
NetBeans