

Job Role Details – Production Management

For over 200 years, Wiley has empowered researchers, learners, universities, and corporations to achieve their goals in an ever-changing world.

Wiley Edge is committed to bridging the gap between education output and industry need by taking newly qualified graduates and putting them through rigorous training programs, building on what they have learnt at college, enabling job opportunities, and preparing them for life in the working world.

Like the idea of working with technology to design and develop complex applications in a dynamic team environment? Want to work with stakeholders across the business to create, test and improve applications that play a fundamental role in an organization's daily operations? At Wiley Edge, we look to pair talented graduates with leading global businesses and we're always on the lookout for ambitious people, like you, to join the Wiley Edge Alumni Graduate Program. We can provide you with professional, fully paid, free training to embark on your career as an Wiley Edge Alumni Graduate. We offer a generous graduate salary with pay rises every 9 months to reflect your progress and we open doors to world leading organizations.

Other Details:

Location: Mumbai/Bangalore

Immediate Joiner from 2022 & 2023 Pass out.

Starting CTC: 9 LPA

What you'll do:

If successful, you'll work with one of our Investment Banking clients as a Production Support Analyst.

Production support is a vital role in enterprise technology. Working with a global team, you'll help support systems including algorithmic trading engines and regulatory reporting by:

- Monitoring system health
- Resolving incidents
- Investigating past incidents
- Managing the release process for new versions of software
- Automating and enhancing workflows
- Working closely with business stakeholders to resolve issues with technical systems and applications. Work is tracked using 'tickets'.
- You'll also regularly communicate with other technical teams including vendors, developers and infrastructure on release management and issue resolution.

What you need:

- Degree in Computer Science, Technology, or related STEM subject.
- Academic aggregate of 60% or higher.
- Strong programming skills.
- **Competitive coding experience will be an advantage.**
- Proficiency with Linux (Preferred)
- SQL databases experience such as Sybase, DB2, Oracle); able to search log files and compose SQL queries.
- Network diagnostic skills and experience with networks and real-time messaging technologies (multicast, TCP/IP, UDP, SNMP)
- Scripting skills, like Perl, Python, or UNIX shell.

How it works...

- Stage 1: Apply for the position.
- Stage 2: Clear the first round of Aptitude/ Coding assessment.
- Stage 3: Clear communication assessment.
- Stage 4: Clear Technical interview round.
- Stage 5: Clear Final interview round.
- Stage 6: Get selected to join the training for 10 - 12 weeks.
- Stage 7: Clear end of training assessment.
- Stage 8: Get selected for your placement in a job role that most suits your competence.