



### Executive Session 1—Welcome Address • 10:00-11:00AM

# Welcome Address, Jeff Surges Solutions & Strategy Update, Steve Tolle Merge User Group, Alicia Vasquez & Michael Bohl

#### **Partner Expo • 11:00–11:30AM**

Visit the Expo Hall to learn more about our partners and their products.

Join live chats, download content and network with your peers.

# Executive Session 2—Keynote Address • 11:30–12:30PM

#### Regina Holliday

As she paints several murals and art for the audience, Regina Holliday will share her personal experience caring for her husband and discuss the struggles and problems of current patient healthcare policies and ways of improving the quality of healthcare delivery.

### **Partner Expo** • 12:30-2:00PM

Visit the Expo Hall to learn more about our partners and their products.

Join live chats, download content and network with your peers.

## Industry Session 1—Meeting Imaging Requirements for MU2 • 2:00–3:00PM

Imaging has a big role in MU Stage 2 and one of the biggest challenges for imaging providers will be accepting imaging orders and sharing results (reports and images) electronically. In this session, learn more about MU2 imaging requirements and Merge's plans to help you address these requirements through the new iConnect Network.

# Industry Session 2—State of the Imaging Market • 3:00–4:00PM

A Practice Manager with the Imaging Performance Partnership, **Ingrid Lund**, PhD, from The Advisory Board will provide an update on the imaging market, including projecting the likely future of imaging volumes and discussing the latest reform and reimbursement changes. Join us to learn about the current and future state of the industry!

# Wednesday 8/14





| Breakout Session 1 • 10:00–11:00AM   |   |   |  |   |  |  |  |  |  |  |  |
|--|---|---|--|---|--|--|--|--|--|--|--|
| Billing  | Cardiology  | Eye Care  | Interoperability   | Lab   | Orthopedics  | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| Preparing for ICD-10 Sponsored by Instamed The ICD-10 changes that will take effect in October 2014 will have a big impact on your billing. Learn how CD-10 changes will be addressed in Merge Financials. | Merge Cardio™ Overview & Roadmap Hear Solutions Management present the current product offerings of Merge Cardio as well as a look into future development by Merge's engi- neering team.   | Eye Care PACS** Image Management In this session Solutions Management will present the current product offerings of Merge Eye Care PACS as well as a look into the future devel- opment underway today by Merge's engineering team. | Merge's iConnect® Enterprise Clinical Platform Overview & Roadmap Learn where iConnect Enterprise Archive, iConnect Access and iConnect Share are today and where they're going tomorrow. (1.5-hour session) | Meaningful Use<br>for Labs<br>Hear how labs<br>have addressed<br>Meaningful Use<br>Stage 1 require-<br>ments and learn<br>about upcoming<br>changes in Stage<br>2 that will have a<br>direct impact on<br>your operation. | Ortho Imaging Solutions Get a closer look at end to end imaging solutions, including product roadmap, user tips and tricks and image man- agement strategy. (1.5-hour session)                           | Tips & Tricks for<br>Merge PACS<br>Hear from Merge<br>experts on how<br>to maximize your<br>Merge PACS<br>investment with<br>tips, tricks and<br>shortcuts.<br>(30-minute session)   | open   |  |  |  |  |
|  |   |   | Partner Expo •   | 11:00–11:30AM   |  |  |  |  |  |  |  |
|  |   | Bre   | akout Session  | <b>2</b> • 11:30–12:30  | PM   |  |  |  |  |  |  |
| Billing  | Cardiology  | Eye Care  | Interoperability   | Lab   | Orthopedics  | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| Merge Financials™ Roadmap Get the details on Merge Financials 7.0, learn about the long-term road- map, and share your feedback with the Merge Financials team.  | Merge Hemo™<br>Overview &<br>Roadmap<br>Learn where Merge<br>Hemo is today and<br>where it's going<br>tomorrow. Also<br>hear about the lat-<br>est industry trends<br>including ICD-10<br>and Appropriate<br>Use Criteria.  | Client Case Study A Merge Eye Care PACS client dis- cusses their reason for choosing the solution, how it is incorporated into their workflow, and describes the return they have seen from using the solution.                     | Image Lifecycle Management — Real-World Application of Rules-Based Deletions   | Client Roundtable Hear how other clients are address- ing key issues. Featured topics in this session will include multi-site optimization and interfaces for Merge LIS.  | Running your Practice Review the capabilities in the latest Merge OrthoEMR release and learn where it's going tomorrow. Get an introduction to Merge PM and learn how it interfaces with Merge OrthoEMR. | Clinical Workflow Session— Mammography Interpretation This session will focus on the tools and hanging protocols for mammog- raphy interpreta- tion that streamline mammography workflow.  | open   |  |  |  |  |
|  |   |   | Partner Expo •   | 12·30-2·00PM  |  |  |  |  |  |  |  |
|  |   |   | eakout Session   |   |  |  |  |  |  |  |  |
| Billing  | Cardiology  | Eye Care  | Interoperability   | Lab   | Orthopedics  | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| open   | Maximizing the Value of Structured Reporting Hear how Borgess Health, an Ascension Health Ministry, has developed a dynamic data collection and analytical reporting model that supports not only Registry and Accred- lation requirements, but also in patient care management, medical review conferences, physician's offices, and executive management. Learn first-hand successes and challenges of collecting and delivering meaningful data. | open  | Tips & Tricks for iConnect Access Hear from Merge experts and clients on how to maximize your iConnect investment with tips, tricks and shortcuts.  (30-minute session)                                      | open  | Client Case Study South Florida Spine Clinic. Join us for a discussion with Gary Crider as he takes us through his recent expe- rience upgrading OfficePACS to Merge OrthoPACS.                          | Merge PACS™<br>Overview &<br>Roadmap<br>Learn where Merge<br>PACS is today and<br>where it's going<br>tomorrow.<br>(1.5-hour session)  | Client Roundtable<br>#1<br>In our first client-le<br>roundtable, we'll<br>focus discussions<br>on two topics:<br>Using Merge RIS fo<br>Meaningful Use an<br>Maximizing referra<br>relationships.             |  |  |  |  |
|  |   |   | Partner Expo   | 3:00-3:30PM   |  |  |  |  |  |  |  |
|  |   | Bre   | eakout Session   | <b>4</b> • 3:30–4:30  | PM   |  |  |  |  |  |  |
| Billing  | Cardiology  | Eye Care  | Interoperability   | Lab   | Orthopedics  | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| open   | Tips & Tricks for Merge Cardio Today we'll discover how to work more efficiently within Merge Cardio from using filters, to study editing, matching orders and reviewing security privilegesand give you shortcuts and tips and tricks you can use at your organization!  | open  | open   | open  | open   | Clinical Workflow<br>Scenarios<br>This session will<br>give the client's<br>perspective on<br>critical results<br>communication<br>workflow, including<br>how they set it up<br>in their organization<br>as well as how they<br>use these communi-<br>cation tools in every<br>day practice. | Merge RIS** Roadmap Get the details on Merge RIS 7.6, learn about the long-term roadma including how Merge RIS 7.6 will connect to the new iConnect Network and share your feedback with the Merge RIS team. |  |  |  |  |

# Thursday 8/15





| Breakout Session 5 • 10:00–11:00AM  |   |  |  |  |   |  |  |  |  |  |  |
|---|---|--|--|--|---|--|--|--|--|--|--|
| Billing   | Cardiology  | Eye Care   | Interoperability   | Lab  | Orthopedics   | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| Client Roundtable<br>#1<br>In this first cli-<br>ent-led roundtable,<br>we'll explore using<br>Merge Financials in<br>different settings:<br>an imaging center<br>and a billing ser-<br>vice.       | Tips & Tricks for<br>Merge Hemo<br>Hear from Merge<br>experts and clients<br>on how to maxi-<br>mize your Merge<br>Hemo investment<br>with tips, tricks and<br>shortcuts.<br>(30-minute<br>session) | Preparing for MU<br>Stage 2<br>Learn how to utilize<br>Merge Eye Care<br>PACS to meet imag-<br>ing requirements<br>of MU Stage 2 with<br>the EHR you al-<br>ready have.                                | Tips & Tricks for iConnect Enterprise Archive Hear from Merge experts and clients on how to maxi- mize your iConnect investment with tips, tricks and shortcuts. (30-minute session)   | Merge Lab™ Roadmap Get details on the new features in the latest release of Merge LIS 3.9 and learn about future plans | Client Roundtable In this client-led session, we'll focus on a number of topics, including: Using Merge OrthoEMR to attest for Meaningful Use; and integrating Merge OrthPACS and Merge Or- thoEMR. | open   | open   |  |  |  |  |
|   |   |  | Partner Expo •   | 11:00–11:30AM  |   |  |  |  |  |  |  |
|   |   | Bre  | akout Session  | <b>6 • 11:30–12:30</b>   | PM  |  |  |  |  |  |  |
| Billing   | Cardiology  | Eye Care   | Interoperability   | Lab  | Orthopedics   | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| Client Roundtable #2 In this second client-led session, our topics will switch to Maximizing outpatient radiology workflow and Merge RISMerge Financials integration benefits for billing services. | open  | Eye Station Digital<br>Photography<br>See why over<br>2000 clients have<br>chosen to use<br>our photography<br>solutions, including<br>product roadmap<br>and supported<br>camera configura-<br>tions  | Ensuring Data Quality in your Cloud Archive Sponsored by EMC <sup>2</sup> This session will describe the process used by Merge Honeycomb to ensure that all image data from an onsite PACS is being included with the data as it is stored in the cloud archive. | open   | open  | open   | Client Roundtable #2 In this second client-led session, our topics will switch to Maximizing outpatient radiology workflow and Merge RIS-Merge Financials integration benefits for billing services. |  |  |  |  |
|   |   |  | Partner Expo •   | 12:30-2:00PM   |   |  |  |  |  |  |  |
| Breakout Session 7 • 2:00–3:00PM  |   |  |  |  |   |  |  |  |  |  |  |
| Billing   | Cardiology  | Eye Care   | Interoperability   | Lab  | Orthopedics   | Radiology PACS   | Rad. Workflow  |  |  |  |  |
| Maximizing your Merge User Group (MUG) Participation Learn from other MUG members how to get the most of your MUG - Combined RIS, PACS and Billing session  | Cardiology Merge<br>User Group (MUG)<br>Kick-Off<br>Learn about the<br>newly formed<br>Cardiology MUG,<br>the goals of the<br>group and how you<br>can participate.                                 | Eye Station Digital<br>Photography<br>See why over<br>2000 clients have<br>chosen to use<br>our photography<br>solutions, including<br>product roadmap<br>and supported<br>camera configura-<br>tions. | open   | open   | open  | Maximizing your Merge User Group (MUG) Participation Learn from other MUG members how to get the most of your MUG - Combined RIS, PACS and Billing session | Maximizing your Merge User Group (MUG) Participation Learn from other MUG members how to get the most of your MUG - Combined RIS, PACS and Billing session   |  |  |  |  |





### Training Session 1 • 10:00–10:45AM

Billing and Radiology Workflow: Understanding support and upgrade processes at Merge.

Cardiology: CardioAnalytics Intro Training will include an overview of the CardioAnalytics data structure and walk you through the steps for creating a report from an existing report. We will also explore how the data is collected and the tools and documentation to support you in report creation.

Lab: Managing Satellite Office Labs Draws through Merge LIS.

# Training Session 2 • 11:00–11:45AM

Billing: Maximizing billing productivity using workflow optimization in Merge Financials.

Radiology Workflow: Using Merge RIS work queues to maximize productivity.

# Training Session 3 • 12:00–12:45PM

Billing: Electronic Remittance Service (ERS) best practices and using the autocoder functionality in Merge Financials.

Radiology Workflow: Upcoming changes in Merge RIS Meaningful Use.

# Training Session 4 • 1:00–1:45PM

Radiology Workflow: Adding Merge Referral Portal to your Merge RIS installation.