

Upgrading to Percussion CM System 7.3.0

This document serves as a guide on how to upgrade to CM System 7.3.0. Upgrading your CM System to 7.3.0 is currently supported from Version 6.7, 7.0.2, 7.0.3, or 7.1.0 or 7.2.0.

The next few sections discuss all the necessary steps required to upgrade your CM System from Version 6.7, 7.0.2, 7.0.3 or 7.1.0 or 7.2.0 to 7.3.0.

If upgrading from an older release you may also want to check out the release notes from the previous releases to see what has changed.

Upgrading from CM System 6.7 to 7.3.0

The following steps outline upgrading CM System from 6.7 to 7.3.0.

1. Shut down CM System and take a backup of the CM System tree (/Rhythmyx) and the entire CM System database. It is very important to take a backup of your CM System server before applying any patches or upgrades
2. Download and install the latest CM System 6.7 Patch from the Technical discussion section of <http://forum.percussion.com>
3. If Percussion's Professional Services installed its PSOToolkit on your CM System, you want to update this by downloading and installing PSOToolkit 6.7 from <http://forum.percussion.com>.
 - a. If you have customized this PSOToolkit, you will need to make all the necessary updates to your custom version of the PSOToolkit to use the new annotation class introduced in this release. Refer to 'Appendix: Updating Relationship Effects' section within this document. This step is necessary only if you have customized the installed PSOToolkit. Note that you will not be able to upgrade to CM System 7.3.0 unless you have made these changes to your custom version of PSOToolkit.
4. If *Segmentation* or *Landing Page* Solutions were deployed on your CM System implementation, update these by downloading 7.1_Solution_Jars.zip from <http://help.percussion.com/cmsystem/downloads> and copying the jars into your 'lib' directory.
 - a. soln.segment - /Rhythmyx/AppServer/server/rx/deploy/rxapp.ear/rxapp.war/WEB-INF/lib/soln-segment-rx.jar
 - b. soln.landingpage - /Rhythmyx/AppServer/server/rx/deploy/rxapp.ear/rxapp.war/WEB-INF/lib/soln-landingpage-rx.jar
5. Download and install CM System 7.3.0 from <http://help.percussion.com/cmsystem/downloads>
6. Read the following documents once CM System is successfully upgraded to 7.3.0. These can be found at <http://help.percussion.com/cmsystem/index>.
 - a. CM System 7.3.0 Release Notes
7. Check on the forums for any current patch for the release and install the current patch following the patch instructions. This release is delivered with a patch.

Upgrading from CM System 7.0.3 or 7.0.2 to 7.3.0

The following steps outline upgrading CM System from 7.0.3, or 7.0.2 to 7.3.0.

1. Shut down CM System and take a backup of the CM System tree (/Rhythmyx) and the entire CM System database. It is very important to take a backup of your CM System server before applying any patches or upgrades
2. Download and install the latest CM System 7.0.3 Patch from <http://forum.percussion.com>. This patch will be located within /Patches/7.0.3/
3. If Percussion's Professional Services installed its PSOToolkit on your CM System, you want to update this by downloading and installing PSOToolkit 7.x from the Technical Discussion section of <http://forum.percussion.com>.
 - a. If you have customized this PSOToolkit, you will need to make all the necessary updates to your custom version of the PSOToolkit to use the new annotation class introduced in this release. Refer to 'Appendix: Updating Relationship Effects' section within this document. This step is necessary only if you have customized the installed PSOToolkit. Note that you will not be able to upgrade to CM System 7.3.0 unless you have made these changes to your custom version of PSOToolkit.
4. If *Segmentation* or *Landing Page* Solutions were deployed on your CM System implementation, update these by downloading 7.1_Solution_Jars.zip from <http://help.percussion.com/cmsystem/downloads> and copying the jars into your 'lib' directory.
 - a. soln.segment - /Rhythmyx/AppServer/server/rx/deploy/rxapp.ear/rxapp.war/WEB-INF/lib/soln-segment-rx.jar
 - b. soln.landingpage - /Rhythmyx/AppServer/server/rx/deploy/rxapp.ear/rxapp.war/WEB-INF/lib/soln-landingpage-rx.jar
5. Download and install CM System 7.3.0 from <http://help.percussion.com/cmsystem/downloads>
6. Read the following documents once CM System is successfully upgraded to 7.3.0. These can be found at <http://help.percussion.com/cmsystem/index>.
 - a. CM System 7.3.0 Release Notes
7. Check on the forums for any current patch for the release and install the current patch following the patch instructions. This release is delivered with a patch.

Upgrading from CM System 7.1.0 or 7.2.0 to 7.3.0

The following steps outline upgrading CM System from 7.1.0 or 7.2.0 to 7.3.0.

1. Shut down CM System and take a backup of the CM System tree (/Rhythmyx) and the entire CM System database. It is very important to take a backup of your CM System server before applying any patches or upgrades
2. Download and install CM System 7.3.0 from <http://help.percussion.com/cmsystem/downloads>. This installer will be located within /Releases/7.3.0/
3. Read the following documents once CM System is successfully upgraded to 7.3.0. These can be found at <http://help.percussion.com/cmsystem/index>.
 - a. CM System 7.3.0 Release Notes
4. Check on the forums for any current patch for the release and install the current patch following the patch instructions. This release is delivered with a patch.