

Emiliano Peredo Sanchez A01422326

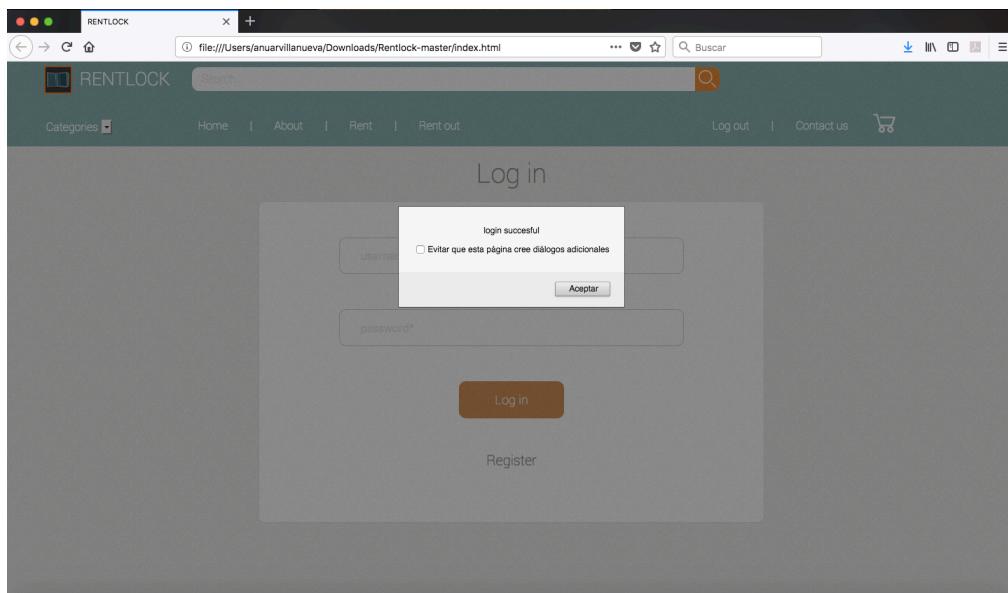
Juan José del Castillo Ramírez A01654012

Anuar Villanueva Hernández A01336574

Evaluación de los heuristics de RENTLOCK

Visibility of system status

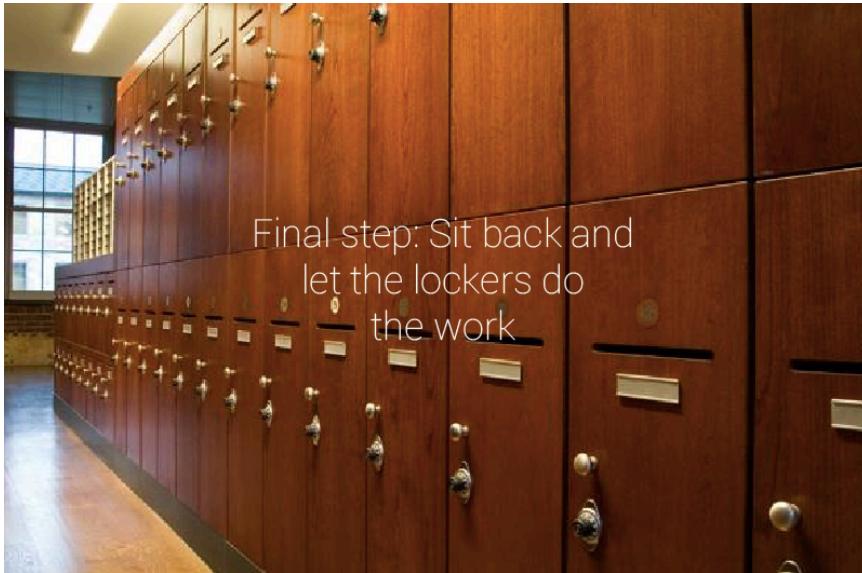
The system should always keep users informed about what is going on, through appropriate feedback within reasonable time.



The user is informed of when they make mistakes as well as tell them that they succeeded. With this message, the user is always informed that they have successfully logged into the site

Match between system and the real world

The system should speak the users' language, with words, phrases and concepts familiar to the user, rather than system-oriented terms. Follow real-world conventions, making information appear in a natural and logical order.



Final step: Sit back and
let the lockers do
the work

The site does not use any specific terminology that requires a specialization to understand, it uses colloquial language that is easy to understand, thus avoiding confusion and also making the site easier to use and more attractive to new users.

User control and freedom

Users often choose system functions by mistake and will need a clearly marked "emergency exit" to leave the unwanted state without having to go through an extended dialogue. Support undo and redo.

A screenshot of a website with a teal header bar. The header includes a logo, a search bar, and links for Log in, Register, Contact us, and a shopping cart icon. Below the header, there's a navigation menu with categories, Home, About, Rent, and Rent out. The main content area has a title "About us". Inside this area, there's a text box containing information about the website's creators and its purpose. Another text box below it provides a brief history of the application.

We are a exciting new website and application, created in 2018, by : Emiliano Peredo, Juan José del Castillo, and Anuar Villanueva.

Rentlock is website created to implement a renting system based on a locker delivery.

This app was first designed to improve the lives of the students at the Tec of Monterrey But our goal is to implement this system across multiple universities in Mexico and hopefully branch out internationally.



RENTLOCK

Search...

Categories

Home | About | Rent | Rent out

Register | Contact us

Log in

Rent now

The user is always able to go back to the main menu no matter what option they choose, as well as remove objects from their cart if they wish to do so. To return to the main menu they merely need to press the rent lock logo, thus allowing them more control over what they want to see at the moment and letting them take back any action they take.

Consistency and standards

Users should not have to wonder whether different words, situations, or actions mean the same thing.

Register

Name*

Lastname*

Contact us

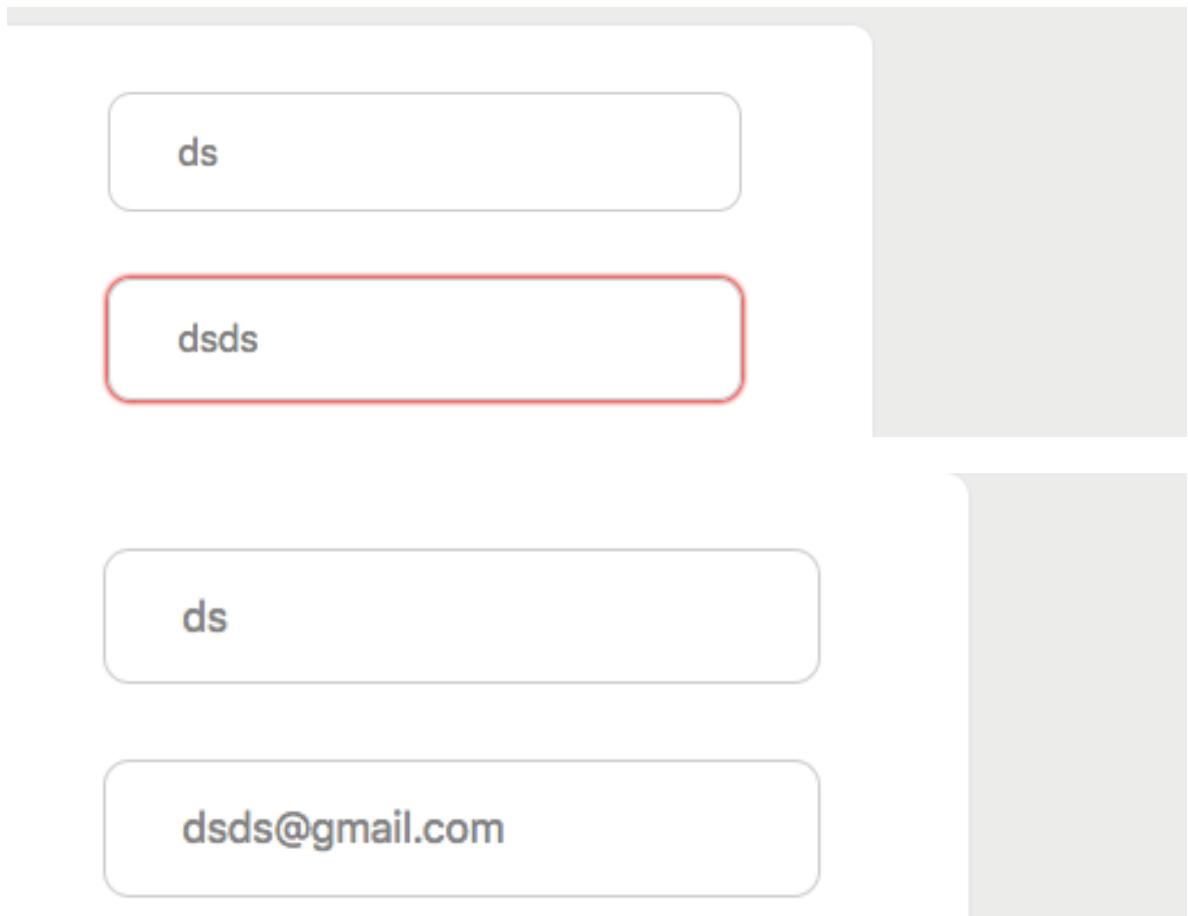
Name*

Lastname*

The user is presented with very clear information as to what every object is distinct enough as to avoid confusion. Items that have the same characteristics as one another (such as both of these formats) will have the same function and share the same aesthetic, thus telling the user that they do the same thing.

Error prevention

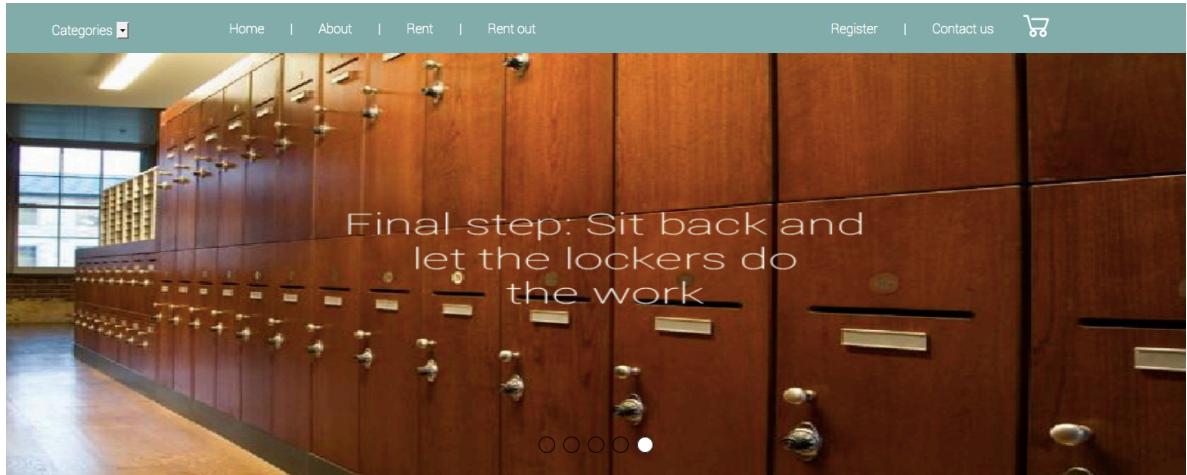
Even better than good error messages is a careful design which prevents a problem from occurring in the first place. Either eliminate error-prone conditions or check for them and present users with a confirmation option before they commit to the action.



To ensure the user doesn't mess up while registering, certain bits of info are highlighted in red if they don't fit the requirements. This allows the user to see where they made a mistake so they can quickly correct it.

Recognition rather than recall

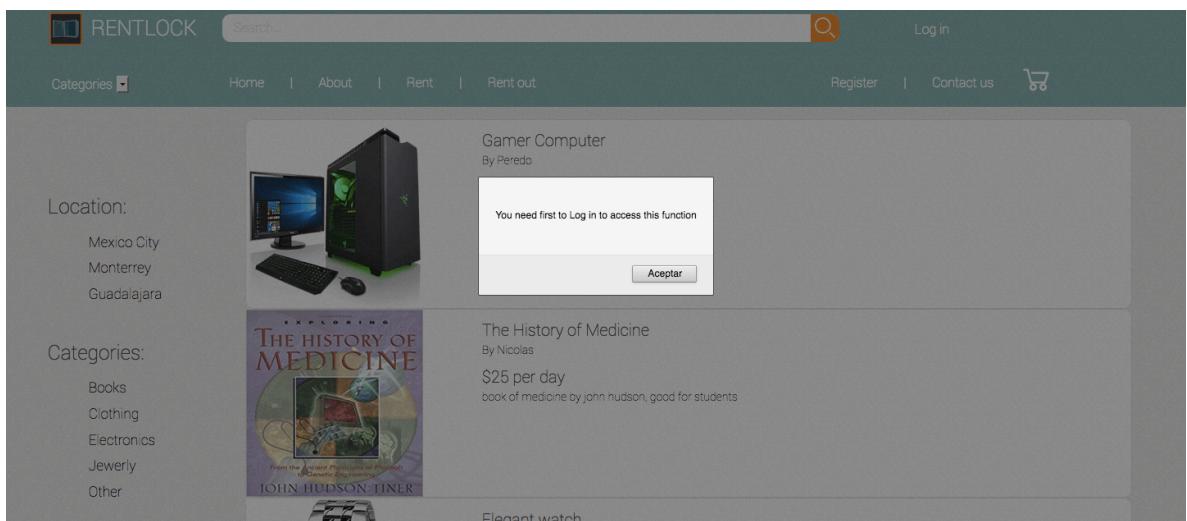
Minimize the user's memory load by making objects, actions, and options visible. The user should not have to remember information from one part of the dialogue to another. Instructions for use of the system should be visible or easily retrievable whenever appropriate.



Not only are the main functions of the site visible all the time, but new users are presented with the entire locker process, thus avoiding confusion and allowing those who have forgotten how to use the site to remember quickly.

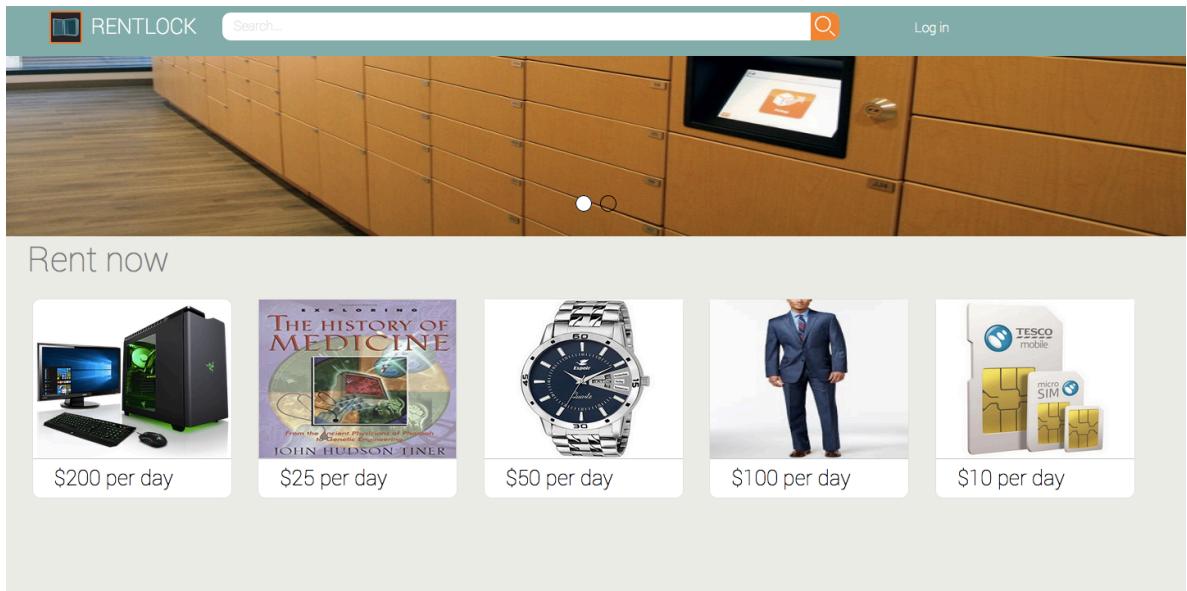
Flexibility and efficiency of use

Accelerators — unseen by the novice user — may often speed up the interaction for the expert user such that the system can cater to both inexperienced and experienced users. Allow users to tailor frequent actions.



Aesthetic and minimalist design

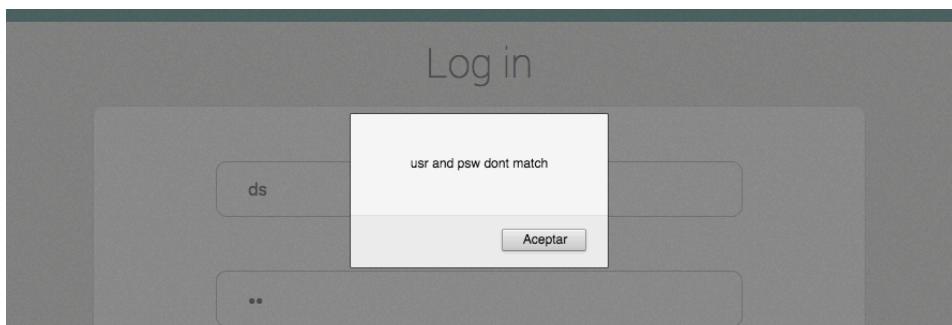
Dialogues should not contain information which is irrelevant or rarely needed. Every extra unit of information in a dialogue competes with the relevant units of information and diminishes their relative visibility.



All information that is visible to the user is relevant to the usage of the site and it's purpose. They are told of the entire renting process, the prices of the rents and what is the purpose behind the site.

Help users recognize, diagnose, and recover from errors

Error messages should be expressed in plain language (no codes), precisely indicate the problem, and constructively suggest a solution.



There are various places in our site where the user is told about mistakes they make and how to fix it, the clearest example being the one shown above. When the username and password don't match, the user is informed and is thus instructed to correct it to be able to rent anything.