

- a. What is the software/hardware requirements?
 - i. Web Browser that can connect to the internet (Chrome)
 - ii. Access to an IDE (Cloud9), built into AWS, any use any IDE.
 - iii. Need a devOps instantiation on Github (Development, Production, and Testing pipelines)
Hardware:
 - iv. Using a series of Amazon services (Lex)
 - v. Alexa Enabled devices (Alexa Echo dot Gen. 3)
 - vi. Some Security features for the devices (Possibly cameras)
- b. What are the expected user interactions with the software?
 - i. User walks up to Alexa and asks the “200 most important questions for central students”
 - ii. Ask “Tell me when my next class is”
 - iii. Verify who they are, such as, providing their student ID.
- c. What are the priorities on the project?
 - i. Have a customer experience that is 85% positive (Net satisfaction) from the end customer
 - ii. Met all project expectations
 - iii. Treat all information appropriately, every bit of the user’s data will be handled within the guidelines of Central, WA state, and the federal government.
- d. What are the programming languages that can be considered for this project?
 - i. Python, NodeJS, C#

- e. What are all the tools that we will be using?
 - i. Cloud 9
 - ii. Lambda built in IDE

- f. Will the users interact only through voice?
 - i. Admin/Programmers - possible web tool, IDE, DevOPS pipeline
 - ii. End users, voice

- g. What is the goal?
 - i. How to make life easier at the dorms? Could be getting food delivered to the students.
 - ii. Ask the customer what they would want this project to do for them.

- h. What is the vision of this project?
 - i. For students in Dugmore hall to find it engaging, well designed, easy to use, good NSAT score.
 - ii. Have a prototype to show the university to show that a student can see their connection card balance, it may not be able to add or remove money for the balance.