

An Inside Look: Quality Assurance

Michaela Motley joined Jah-Jireh just over a year ago. She is a registered nurse and previously worked in commercial care facilities including hospitals, treating patients with various therapies including Chemotherapy. She has also cared for children with challenging behaviour and learning difficulties.

Michaela is working as an assistant to one of our senior managers and is performing home inspections on a quarterly basis to fulfil the criteria set out by CQC and CSSIW (Wales). This ensures that each home is conforming to the legal requirements set out by these governing bodies. Her role includes inspection of medication records, care plans, daily records, controlled drugs, food safety monitoring records and general ambiance.

For Michaela to fully understand the scope of what is to be observed she has taken additional training to enable her to look at the work from a different angle. This includes CIEH Level 3 Food Hygiene, IOSH Managing Safely and is at present working towards NVQ Level 5 Diploma in Leadership & Management.

Michaela also works at the head office assisting the senior management team review policies and procedures, audit records and reports and fills out inspection reports for all the homes on behalf of the provider.

Michaela has a very pleasant, friendly and approachable manner which enables her to communicate with people on behalf of the provider in a non-intrusive way, whether it is with the residents, their families and friends or the managers and staff. This results in quality and satisfaction being achieved and staff are confident of mediation and support from senior management.



Caring Opportunities

Jah-Jireh is registered for the care of Jehovah's Witnesses only by those who are dedicated and baptised. We are a faith based organisation. With future expansion in mind, we are currently interested in hearing from people with business management skills and also people who have a background in the health care profession in a senior capacity. A nursing qualification would also be an advantage. This is paid employment commensurate with a management position.



If you are interested in working with us to care for our elderly brothers and sisters, please write a short letter (no more than one page) expressing that interest and include your name, postal address and contact number.

Please mark the letter as private and confidential, addressing it to "**Senior Managing Trustee**" and send to our Head Office.

LATEST NEWS...**SOUTH EAST PROJECT**

As you all know, our objective is to build a 60 bedded home on our site in Medway, Kent. However, we currently only have planning permission for a 40 bedded home and this size will not suffice.

Our intention is to create a care home with nursing, which is a change from our original plans. With this in mind, it was agreed at our last trustee meeting on 5th June 2013, to engage an architect to redesign the plans. A 60 bedded home will require a complete new design to incorporate the correct allocation of space for each facility and also produce an eco-friendly building.

A further development is that the bank has agreed to support us with this project. This is exciting news and means we can plan to begin building in the spring/summer of 2014 provided we can raise the balance of the funds necessary. We are well along with this thanks to your continued donations towards this charitable objective. We and all our elderly ones are very grateful to you for this. Please pray earnestly for Jehovah's blessing that this project might be completed.

DONATIONS

Your donations are vitally important for several reasons. They support those who need care but cannot get government funding. They also help with necessary improvements within the homes such as equipment maintenance. Finally, they are used to keep our décor and ambience to the high standard expected by our brothers and sisters. Thank you all very much.

**MEMORIAL—March 26th, 2013**

The cold weather this memorial season made it difficult to distribute the memorial invitation for any extended period. Despite that, with the support of the local congregation, our dear elderly brothers and sisters were still able to have a share as you can see from the picture above. Their continued zealous attitude is an example to us all. As always arrangements were made to hold the memorial in each of the homes for the ease of the residents and was supported by the local congregations.

- *What do you like about our Newsletter?*
- *What would you like to see/hear more of in our Newsletter?*

If you have any suggestions,
we would love to hear from you:
jahjireh.media@gmail.com

Please remember brothers:

This newsletter should not be read out at a congregation meeting or be placed on the congregation notice board