



# myki Compensation claim form

### Eligible customers

Customers who:

- used a myki pass valid for 28 days or more
- on at least 10 days of the compensation month
- our train system

are eligible for the free daily ticket/s for the equivalent zone/s.

Only one claim per customer will be accepted.

We will accept claims up to the end of the month in which the results are notified.

## Claim process

1. Complete details below.
2. Send to:  
Metro Trains Melbourne  
Reply Paid **88441**  
Altona North VIC 3025  
No postage stamp is required.
3. If your claim is approved, the value of a daily ticket/s (or other value as defined) for the equivalent fare/zone mix as the myki pass being compensated will be uploaded to your myki.

Tick

☐ ☐ ☐

Please complete all fields neatly in block capitals, as incomplete or illegible forms cannot be processed.

### YOUR DETAILS (The person applying)

Title	<input type="checkbox"/>	Mr	<input type="checkbox"/>	Mrs	<input type="checkbox"/>	Ms	<input type="checkbox"/>	Other	
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First Name \_\_\_\_\_

Surname	
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Street Address

Suburb	
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State		Postcode						
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Email		@	
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Work Phone			MONTH of CLAIM		
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Home Phone			
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Mobile Phone				
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[illegible]

☐ 28-364 day pass

☐ 365 day pass

\*Credit another myki number (\*Only available to student half-yearly & yearly passes and annual pass holders)

Alternative myki

## Fowler

As an eligible customer, I hereby apply for compensation for service levels.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please note: For full details of our privacy policy please visit <http://www.metrotrains.com.au/Tools/Privacy-Copyright.html>