myki Compensation claim form

Eligible customers

Customers who:

- used a myki pass valid for 28 days or more
- on at least 10 days of the compensation month
- our train system

are eligible for the free daily ticket/s for the equivalent zone/s.

Only one claim per customer will be accepted.

We will accept claims up to the end of the month in which the results are notified.

Claim process

1. Complete details below.
2. Send to:
   Metro Trains Melbourne
   Reply Paid 88441
   Altona North VIC 3025
   No postage stamp is required.
3. If your claim is approved, the value of a daily ticket/s (or other value as defined) for the equivalent fare/zone mix as the myki pass being compensated will be uploaded to your myki.

Tick

☐
☐
☐

Please complete all fields neatly in block capitals, as incomplete or illegible forms cannot be processed.

YOUR DETAILS (The person applying)

Title ☐ Mr ☐ Mrs ☐ Ms ☐ Other _____

First Name _____

Surname _____

Street Address _____

Suburb _____

State _____ Postcode ☐☐☐☐

Email _____ @ _____

Work Phone _____ _____ MONTH of CLAIM _____

Home Phone _____ _____

Mobile Phone _____ _____

My myki number ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

☐ 28-364 day pass

☐ 365 day pass

*Credit another myki number (***Only available to student half-yearly & yearly passes and annual pass holders**)

Alternative myki ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

As an eligible customer, I hereby apply for compensation for service levels.

Signature: _____ Date: _____

Please note: For full details of our privacy policy please visit http://www.metrotrains.com.au/Tools/Privacy-Copyright.html