

SI 501-02 – Assignment 4
 Other Consolidated Model: SIPOC
 Perry Wong – Team WCCF

List of Interviews:

Subject	Date	Members Present	Where	How Involved
U-01 & U-02 (Intro. Meeting)	9/27/2006	All	Michigan League (MUG)	Principals in matching process
U-01	10/04/2006 10/11/2006	Perry, Nick Allison, Lisa	U-01's Office	Prepares all documents used in matching process
U-02	10/02/2006	Jessie, Lisa	U-02's Office	Principal Contact with donors
U-03	10/16/2006	Jessie, Perry	U-03's Office	Head of WCCF's scholarship matching process – originally only person involved
U-04	10/27/2006	Nick, Perry	U-04's Workspace	Creates/maintains one of the databases crucial to the process; most familiar with databases (provides concrete reasons why current system is inefficient)
U-01 & U-02 (Observation of 3 rd part of matching process)	11/06/2006	Allison, Jessie, Perry	WCC Foundation's Conference Room	Process observed declared by clients to be biggest pain point