

100 Clemson Research Blvd.

Anderson, SC 29625 Tel (864) 646-TILE

August 31, 2016

Personal Factory SPA Maria Grazia Spagnolo Viale F. Ceniti Simbario, Vibo Valentia 89822 Italy

Dear Maria Grazia Spagnolo,

Tile Council of North America has tested the samples you submitted. Test report TCNA-522-16 is enclosed. If you have any questions or concerns, please contact us.

Best Regards,

TILE COUNCIL OF NORTH AMERICA, INC.

Katelyn Simpson Laboratory Manager **Enclosures**



100 Clemson Research Blvd. ☐ Anderson, SC 29625 ☐ Tel (864) 646-TILE ☐ Fax (864) 646-282

TCNA TEST REPORT NUMBER: TCNA-522-16 PAGE: 1 OF 3

TEST REQUESTED BY: Personal Factory SPA

TEST METHOD: ANSI A118.4 Specifications for Modified Dry-Set Cement Mortar, Section

7.1.2 Seven day glazed wall tile shear strength, Section 7.2.3 Seven day porcelain mosaic shear strength, and Section 7.3.2 Four week quarry tile

shear strength*

This specification describes test methods and minimum requirements for modified cement mortars.

TEST SUBJECT MATERIAL: Identified by client as: "ISOLCOLL US20"

TEST DATE: 7/21/2016 - 8/29/2016

TEST PROCEDURE NOTES:

• Sample prep: The mortar was mixed at a liquid to powder ratio of 24:100 parts by weight per the client's instruction

• All samples were set up and cured according to ANSI A118.4, section 7.1.2, 7.2.3, and 7.3.2.

TEST RESULTS:

Test Designation	Test Description	Evaluation	ANSI Specification
Glazed Wall Tile Shear Bonds			
7.1.2	7-day shears	366 PSI	> 300 PSI (2.07 MPa)
Porcelain Mosaic Shear Bonds			
7.2.3	7-day shears	252 PSI	> 200 PSI (1.38 MPa)
Quarry Tile Shear Bonds			
7.3.2	28-day shears	221 PSI	> 150 PSI (1.03 MPa)

*COMMENTS: The client requested that only section 7.1.2, 7.2.3, and 7.3.2 be performed on the material submitted.



100 Clemson Research Blvd.

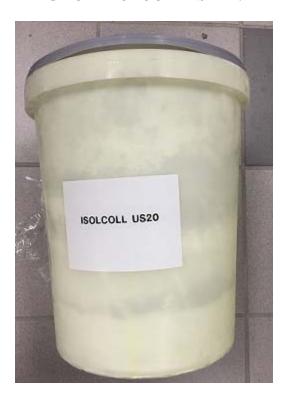
Anderson, SC 29625 Tel (864) 646-TILE Fax (864) 646-2821

PAGE: 2 OF 3

TCNA TEST REPORT NUMBER:

TCNA-522-16

IMAGE OF PRODUCT TESTED:



DISCLAIMER AND LIMITATION OF LIABILITY

This report is provided for the sole use of the client and no one else. It is intended for professional use by a knowledgeable professional. If published by the client, it must be published in full, including this disclaimer and limitation of liability.

This report is not an endorsement, recommendation, approval, certification, or criticism by TCNA of any particular product or its application. TCNA recommends that anyone considering the use or installation of a particular product consult with the manufacturer or an industry professional for advice specific to the person's needs and consider any applicable laws, statutes, codes, or regulations relevant to the particular product. TCNA does not know all the different manners and applications in which a client's particular product might be used, and, therefore, it disclaims any and all duty to provide warnings or to further investigate the suitability of the use of a particular product in a particular situation.

Unless otherwise expressly stated, TCNA tested the specific test subject material provided by the client and identified in the lab report, as indicated by the client. TCNA does not independently verify the information provided by the client, and it makes no representation that similar results would be achieved with other, untested materials, even if such other materials purportedly have the same product name, are



PAGE: 3 OF 3

100 Clemson Research Blvd.

Anderson, SC 29625 Tel (864) 646-TILE Fax (864) 646-2821

TCNA TEST REPORT NUMBER:

TCNA-522-16

purportedly of the same or similar type of tile or product made by the client, or are purportedly from the same batch of tile or product. Nor does TCNA state that the date in this report is representative of production occurring at the same time or at any other time. Only the manufacturer may make that claim, based on sampling and quality control parameters beyond the knowledge and control of TCNA. TCNA does not provide any supervision, review, management, or quality control of any manufacturer's production.

TCNA makes no representation that the client's products are uniform or identical to the test subject material, that the test subject material is suitable for any particular use, application, or installation, or that it will exhibit the same properties when installed or used in a particular manner. The data provided in this report results from standardized laboratory testing performed under laboratory conditions. As such it does not represent all conditions under which the products may be used or subjected. For testing on actual materials being used or considered for a job site, contact TCNA for sampling provisions and possible testing.

This report is intended solely to provide the results of the test procedure stated above as performed on the test subject material provided by the client, and may not be relied on for any other purpose. TCNA MAKES NO OTHER REPRESENTATIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED. ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED. IN THE EVENT OF A DISPUTE CONCERNING THIS REPORT, THE EXCLUSIVE REMEDY FOR CLIENT SHALL BE FOR TCNA TO REPEAT THE TEST REQUESTED, BUT IN NO EVENT SHALL TCNA BE LIABLE FOR AN AMOUNT GREATER THAN THE AMOUNT IT RECEIVED FROM CLIENT FOR THE TEST. UNDER NO CIRCUMSTANCES WILL TCNA BE LIABLE TO CLIENT FOR ANY OTHER DAMAGES (NOR SHALL IT BE LIABLE TO ANY OTHER PERSON OR BUSINESS ENTITY FOR ANY DAMAGES), INCLUDING WITHOUT LIMITATION ANY AND ALL DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, RESULTING, IN WHOLE OR IN PART, FROM ANY USE OF, REFERENCE TO, OR RELIANCE UPON THE REPORT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TCNA DISCLAIMS ALL LIABILITY TO ANY THIRD PARTY CONCERNING THIS REPORT. THE FOREGOING LIMITATION OF LIABILITY IS A FUNDAMENTAL ELEMENT OF TCNA'S AGREEMENT TO CONDUCT AND PROVIDE THE REPORT.

8/31/2016

Katelyn Simpson