



# MYLES GARDNER

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LinkedIn

## Summary

Dynamic and results-driven individual with experience at LeadingIT, excelling in client satisfaction and problem-solving. I have a proven ability to lead and train teams while managing schedules effectively. Skilled in creating documentation, following SOPs, and communicating with clients, ensuring seamless operations and high-quality outcomes. Eager to leverage my quick learning and multitasking abilities in a new role.

## Skills

Proficient in Windows and Linux  
Command line interface expertise  
Documentation creation and maintenance

Customer service and communication skills  
General troubleshooting techniques  
Network troubleshooting proficiency

## Experience

IKO Midwest | Kankakee, IL  
**Line Operator**  
09/2024 - Current

- Trained new employees on company procedures and project requirements.
- Conducted quality assurance checks to ensure compliance with project standards.

LeadingIT | Manteno, IL  
**Onsite & Bench Technician**  
03/2024 - 07/2024

- Completed bench preparation for new devices prior to client deployment.
- Scheduled and executed onsite deployments, addressing troubleshooting needs on-site.
- Received and checked in deliveries of new equipment to maintain inventory accuracy.
- Assisted remotely with technical tickets to resolve issues efficiently.
- Facilitated team communications to leverage shared knowledge for problem-solving.

Milmar Buildings/Homes | La Porte, IN  
**Construction Worker**  
12/2023 - 03/2024

- Completed projects independently, demonstrating strong self-supervision and task management skills.
- Showcased versatility by adapting to various tasks and roles effectively.
- Achieved project goals through hands-on execution and attention to detail.

Culver's Restaurant | Pensacola, FL  
**Manager**  
08/2023 - 12/2023

- Managed shift schedules, optimizing team member placement and task allocation.
- Trained new team members across all positions to ensure operational readiness.
- Minimized waste to enhance overall efficiency in operations.
- Resolved customer issues promptly to maintain high satisfaction levels.

Culver's Restaurant | Bourbonnais, IL  
**Trainer**  
04/2022 - 08/2023

- Supported managers in running shifts and ensuring efficient closures.
- Trained staff on all front positions to enhance team versatility.
- Multitasked across roles, including Drive-Thru Order Taker, Cashier, and

Custard simultaneously.

- Maintained over 30 hours weekly while managing school commitments and activities.

## Education and Training

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Western Governor's University

**Bachelor of Science** in Network Engineering And Security

*Expected in 07/2026*

DeVry University

**Associate of Applied Science** in Information Technology And Networking

*06/2025*

- Spring 2024 - Dean's List
- Fall 2024 - Dean's List
- 4.0 GPA
- Earned degree "With Honors"

## ACCOMPLISHMENTS

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- Valedictorian
- Manager
- Trainer
- Dean's List
- Associates Degree with Honors

## Certifications

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- CompTIA A+ (Issued 06/2025)
- DeVry University: Network Fundamentals (Issued 06/2025)
- CompTIA Network+ (expected by 09/2025)
- CompTIA Security+ (expected by 12/2025)

## Websites, Portfolios, Profiles

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- <https://perydian.github.io/mylestgardner.com/index.html>

## References

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References available upon request.