
ServiceMate Terms and Conditions

1. Introduction

Welcome to ServiceMate! These terms and conditions ("Terms") govern your use of our platform, website, and services offered in connection with household services such as electrician and plumber services in Bangalore, India.

By accessing or using our platform and services, you agree to comply with and be bound by these Terms. If you do not agree with these Terms, please do not use our services.

2. Services

- ServiceMate connects you with skilled and qualified electricians and plumbers in Bangalore, India, to provide household services.
- We are a platform that facilitates the booking of services, but we do not provide the services directly.
- The quality and completion of the services are the sole responsibility of the service providers.

3. Booking and Payments

- You can book services through our platform.
- Payment for services is processed through our platform using secure payment methods.
- Pricing for services is provided on our platform and may vary based on factors such as the type of service and location.

4. Cancellations and Refunds

- Cancellation policies for services are outlined on our platform.
- Refunds, if applicable, will be processed in accordance with our refund policy, as described on our website.

5. Customer Responsibilities

- You agree to provide accurate and complete information when booking services.
- You are responsible for providing a safe and accessible environment for service providers.
- Any damage to property resulting from the services should be reported promptly.

6. Service Provider Responsibilities

- Service providers are responsible for providing quality services and completing them in a professional manner.
- They must comply with all relevant laws and regulations.
- Any issues with the services should be reported to ServiceMate.

7. Liability

- ServiceMate is not liable for any loss, damage, injury, or claims arising from the use of our platform or services.
- We are not responsible for the actions or omissions of service providers.
- You use our platform and services at your own risk.

8. Privacy

- We value your privacy. Our Privacy Policy outlines how we collect, use, and protect your personal information.

9. Changes to Terms

- ServiceMate reserves the right to modify these Terms at any time. Updated Terms will be posted on our website.

10. Termination

- We may terminate or suspend your access to our platform and services for violation of these Terms or for any reason deemed necessary.

11. Governing Law

- These Terms are governed by the laws of India. Any disputes will be subject to the exclusive jurisdiction of the courts in Bangalore.

12. Contact Information

- For questions, concerns, or inquiries, please contact us at 8123456789 or 9123456789.

By using ServiceMate, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.