

HealthTRAC - Care Gaps and Automated Ordering Overview

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Agenda

HealthTRAC's Rules Engine - CODA

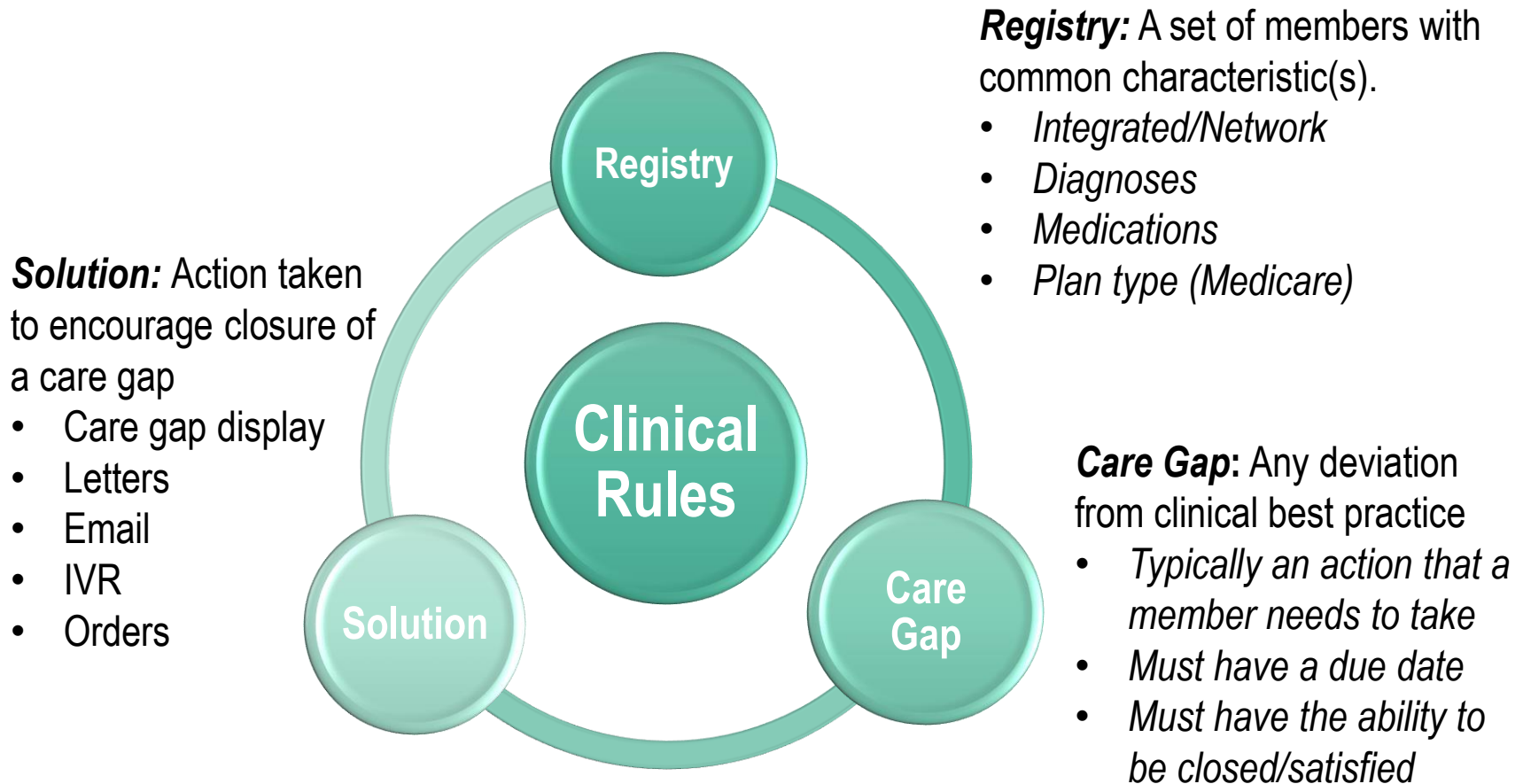
Care Gap Overview

Care Gap/CODA Details

Automated Ordering

Q & A

Population Health Technology Architecture*



*Original design by Todd Trautman.

CODA – HealthTRAC's rules engine

Clinical Outcomes Decision Architecture

- Database rules engine
- Calculates member populations
- Can utilize any criteria available in our clinical data
- Outputs member lists to any destination

Pre-CODA Challenges


- Inconsistent care gap & gap solution calculations
 - Several technologies and platforms
- Limited or no retention of care gaps
- No gap rule transparency
 - Lack of system trust
 - High volume of Help Desk inquiries
- Limited care gap analytics
 - No care gap closure performance
 - Unknown outreach effectiveness

CODA Capabilities and Benefits

- Unified, database member population calculation solution
- Calculates any member population - care gaps, registries, auto orders, outreach, etc.
- Use of comprehensive set of data (HealthConnect, claims, pharmacy, membership, radiology, etc.)
- Gap Due Date calculation
- Display of Gap Reason
- Manual gap entry (Cervical cancer program only)
- Analytics and trending opportunities

HealthTRAC Landing Page

Gaps and Due Dates calculated by CODA

Care Team 				
CPT	Alert	Order Status	Due Date	Notified
82274A	Fecal Globin	Ordered	06/20/14	05/25/15
80061B	Lipid Profile	Ordered	05/05/15	
84132C	Potassium	Ordered	03/17/15	
84295A	Sodium	Ordered	05/05/15	


Provider 			
Gap	Alert	Due Date	Notified
MSTR	Last Blood Pressure >= 140/90 in Last Year	03/27/15	

HealthTRAC Landing Page

Gap Reason and Notification History

Care Team				
CPT	Alert	Order Status	Due Date	Notified
82274A	Fecal Globin	Ordered	06/20/14	05/25/15
80061B	Lipid Profile	Fecal Globin Reason: Age 50 - 75 AND Last Colonoscopy > 10 years AND Last FIT > 1 year AND NOT High Risk		
84132C	Potassium			
84295A	Sodium			

Care Team					Provider											
CPT	Alert	Order Status	Due Date	Notified	Gap	Alert										
82274A	Fecal Globin	Ordered	06/20/14	05/25/15	MSTR	Last Blood Pressure:										
80061B	Lipid Profile	Ordered	05/05/15		<div>Fecal Globin notifications:</div> <table><tr><th>Notification Method</th><th>Date</th></tr><tr><td>HealthTRAC Letter</td><td>05/25/15</td></tr><tr><td>HealthTRAC Letter</td><td>04/20/15</td></tr><tr><td>IVR</td><td>03/17/15</td></tr><tr><td>PVR Printed</td><td>07/02/14</td></tr></table>		Notification Method	Date	HealthTRAC Letter	05/25/15	HealthTRAC Letter	04/20/15	IVR	03/17/15	PVR Printed	07/02/14
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 [Recall](#)

The IndiGO and IndiGO calculators are currently undergoing maintenance on the system. The

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maintenance on the system. Th

KP.org Personal Action Plan

Member-facing care gaps

Your action plan

05/29/2015

Action	What should I do next?	Why is this important?
You are due for a blood test called an A1C.	<p>Please call 1-800-218-1059 to have your health care team order this test.</p> <p>If you believe this is incorrect please call 303-614-1628.</p>	A1C is a test that tells you if your blood sugar is in the healthy range.
You are due for your cholesterol blood test.	<p>In Denver/Boulder, please call 1-800-218-1059 to have your health care team order this test. In Southern and Northern Colorado, please call your primary care provider.</p>	A cholesterol test measures the fats in your blood and helps assess the health of your heart, blood vessels and risk for heart attack or stroke. It can also show if medication you are taking is working.
You are due for a BMD test.	<p>Review Osteoporosis: Should I have a test? or talk to your health care provider to learn about your options. If you have already had this test done or have any questions, please call 1-877-847-0012.</p>	Identifying and treating osteoporosis helps prevent broken bones.
You are due for colon cancer screening.	<p>You have 2 options for screening: a free at-home stool test kit or a colonoscopy. To learn about your options review Colon Cancer: Which Screening Test Should I Have? or talk to your health care provider. Call 1-877-847-0012 to have an at-home stool test kit or colonoscopy ordered for you. Or call to let us know if you were recently screened.</p>	<p>This test can help detect colon cancer when it is easier to treat. Kaiser Permanente recommends that adults aged 50 and over start screening. Some people should start screening before age 50, especially if they have a family history of colon cancer. You can talk to your doctor about what is right for you.</p>

Gap Suppression

Manual and automated suppression

Suppress All Gaps	Start Date	End Date	Suppression Reason
<input type="checkbox"/>	05/21/2015	Indefinitely	Select A Reason ▼

or Select Gaps Individually

Gap	Start Date	End Date	Suppression Reason
<input type="checkbox"/> Blood Pressure	05/21/2015	Indefinitely	Select A Reason ▼
<input type="checkbox"/> Creatinine	05/21/2015	Indefinitely	Select A Reason ▼
<input checked="" type="checkbox"/> Fecal Globin	05/21/2015	Indefinitely	Patient Preference ▼
<input type="checkbox"/> Potassium	05/21/2015	Indefinitely	Select A Reason ▼
<input type="checkbox"/> QS Gap	05/21/2015	Indefinitely	Select A Reason ▼
<input type="checkbox"/> Schedule PAP	05/21/2015	Indefinitely	Select A Reason ▼
<input type="checkbox"/> Sodium	05/21/2015	Indefinitely	Select A Reason ▼

Save Changes

Back to HealthTRAC page

HealthTRAC Application

Manual Gap Entry

PAP - Manual Gap Creation

Due Date:

2015-10-31



Gap:

SEBX (Endometrial Biopsy) ▼

Comment:

Submit

Demo Time



CODA Rule Details

■ Set Theory



■ Creatinine Gap Rule

1	((Diabetes	
2	UNION	Chronic Kidney Disease	
3	UNION	Heart Failure	
4	UNION	On Medication)
5	INTERSECT	Last Serum Creatinine > 12 Months)

■ Serum Sodium Gap Rule

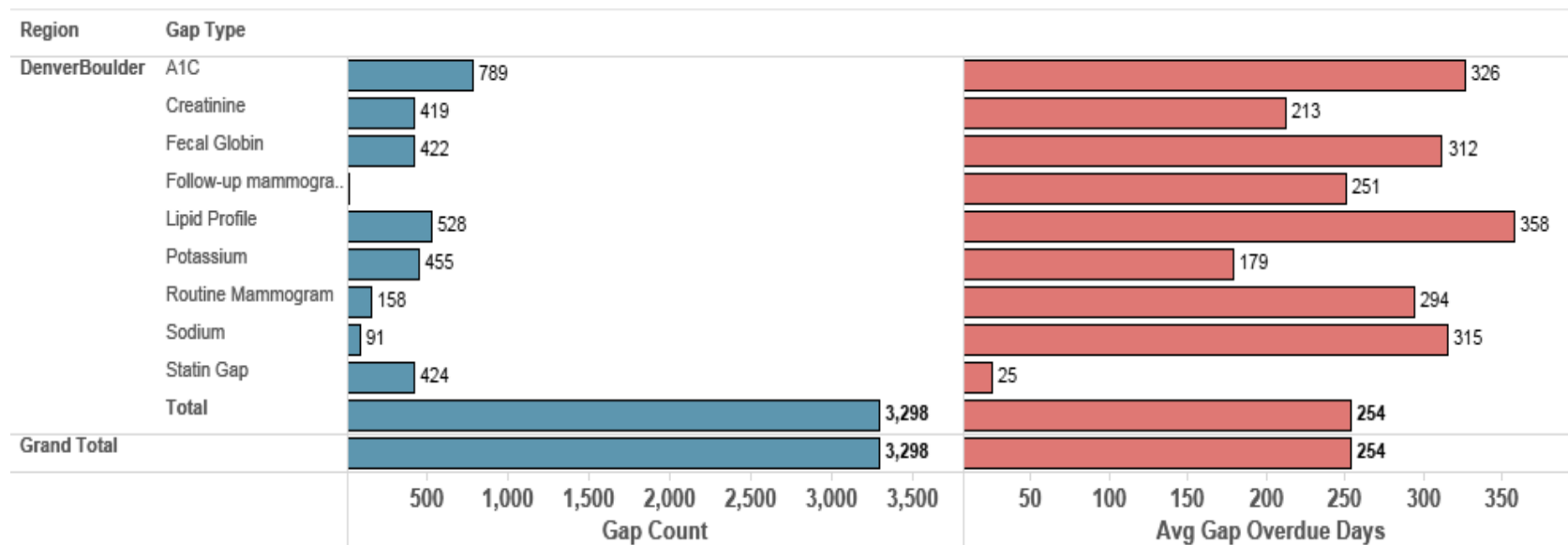
1	(On a blood pressure medication	
2	INTERSECT	Last Sodium > 12 Months	
3	((UNION	New Antidepressant start
4	EXCEPT	Sodium since most recent antidepressant start)
5	(UNION	New Antidepressant start
6	EXCEPT	Sodium since most recent antidepressant start)
7	INTERSECT	Age >= 65)
8	INTERSECT	An independent lab is due)

To the database!



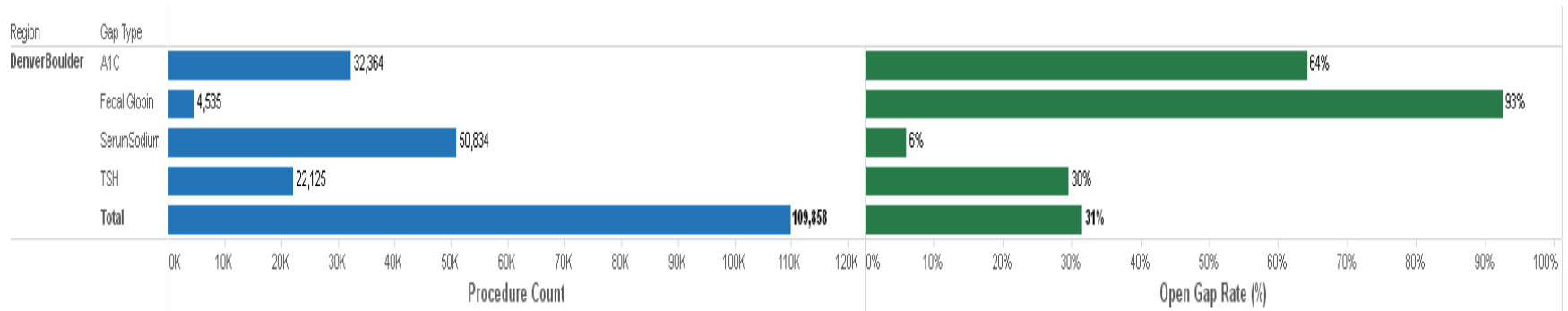
Care Gap Analytics

■ Open Gaps

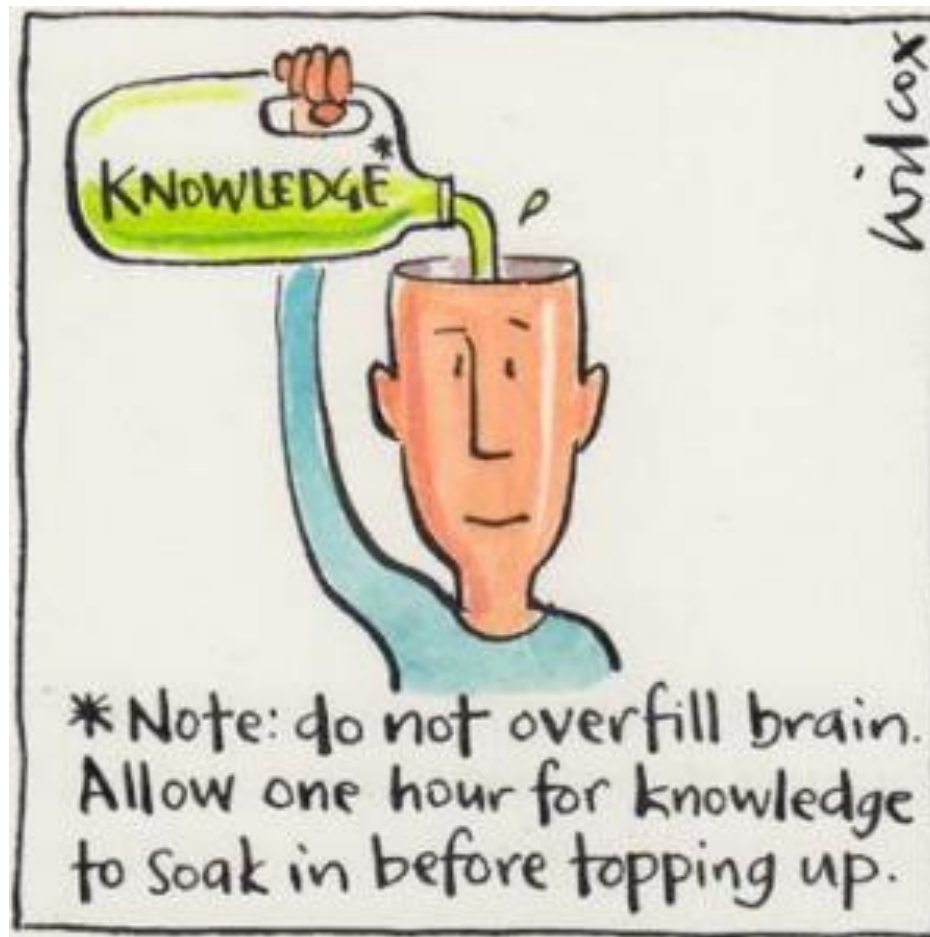


Care Gap Analytics

■ Inverse Gaps



Do we need a break?



Automated Ordering (AO)

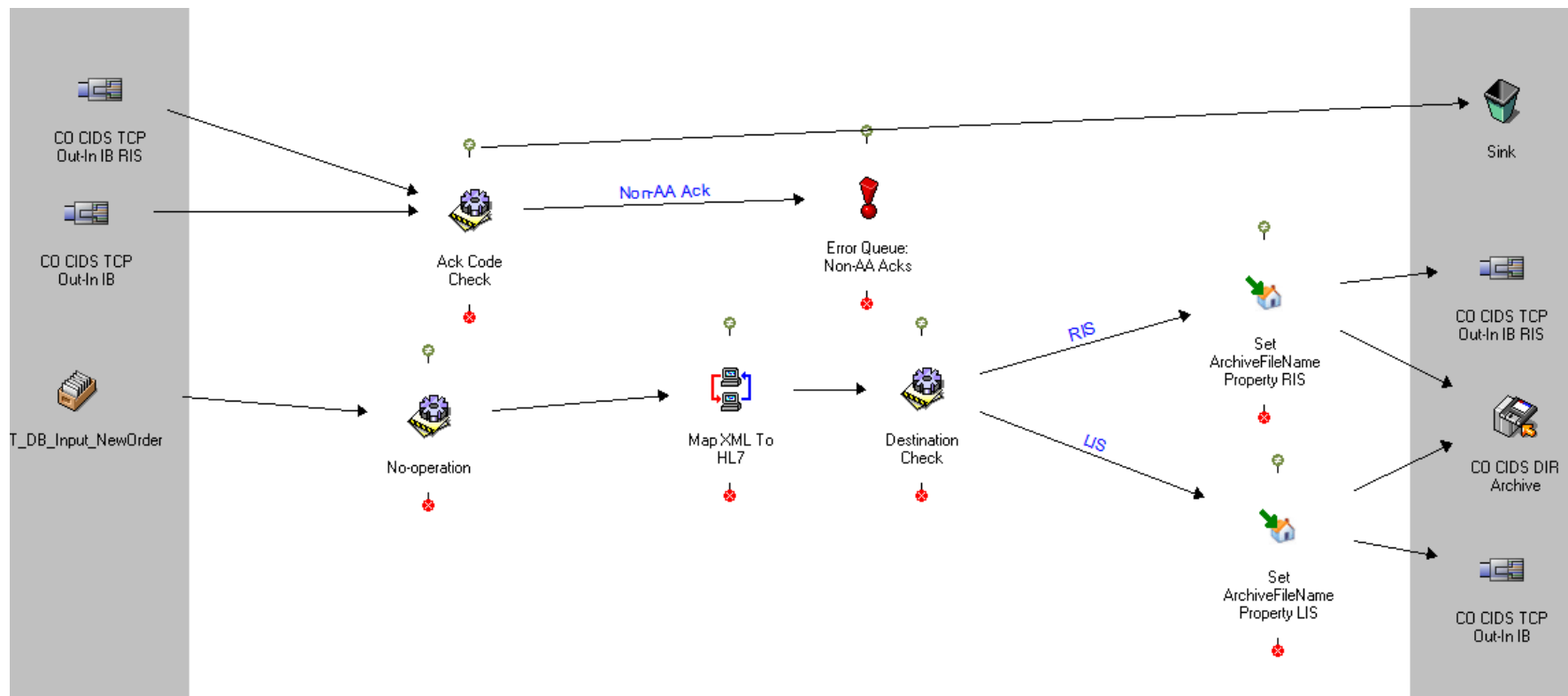
- PCP AO approval - One time agreement
- Member eligibility - Linked to an integrated PCP (non-DTM) provider
- Member enrollment by PCP
 - Enroll one or many members at a time
 - Must be re-enrolled when PCP link changes
 - Must be re-enrolled every 5 years
- CODA AO rules - Determine who should receive an order
 - Enrolled in AO
 - Gap is due (or almost due) and not suppressed
 - No existing order with same CPT code
 - Problem List entry associated to disease state needed in certain cases
 - Radiology order for Denver/Boulder only

Automated Ordering (AO)

- Rhapsody Routes
 - Outgoing - Create New Order, Cancel Existing AO Order
 - Incoming - Order number, Order status, Cancels
- All new orders must contain an appropriate diagnosis
- Batching – Lab orders can be placed on existing order-only encounters
- Results routing
 - PCP – default (currently)
 - CPCRS
 - Lipid profile, ALT, Creatinine
 - If member in CPCRS protocol
 - Diabetes Care Team
 - A1C, if member has diabetes and is on insulin

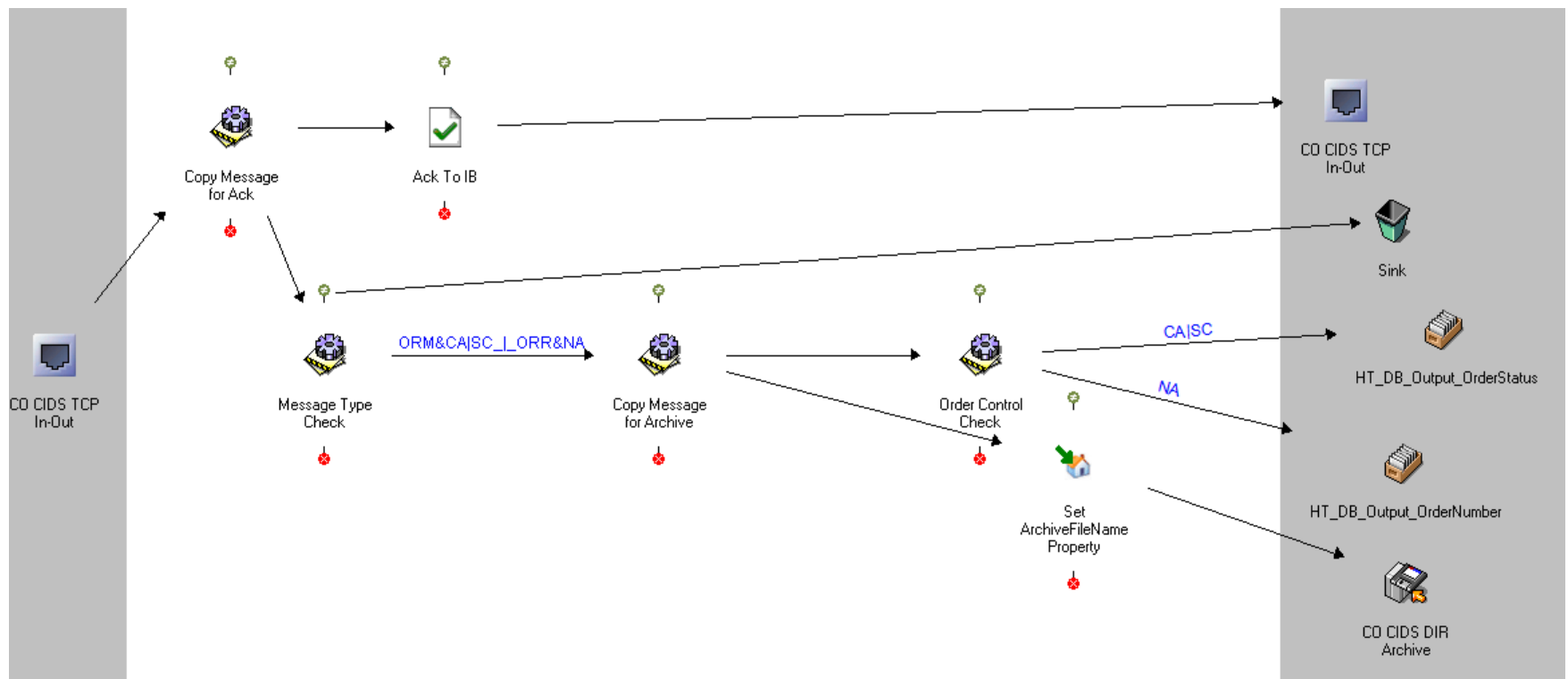
Rhapsody – Outgoing Messages

- Create New Order
- Cancel Existing AO Order



Rhapsody – Incoming Messages

- Order number
- Order status
- Cancels



HL7 Order Messages

New Order

MSH|^~\&|PPCS01|CO|AMR15|CO|20151006012312||**ORM^O01**|HT0002807373SN01|P|2.3
PID|1||000000000^KP1043^MR||XXXXX^XXXXX^X||19000101|M|||||||0
PV1|1|O|1000660007^^^100066||||018950^LEE^JONATHAN^^^^^^KP1045^^^PRN|||||||HT2807373
ORC|**SN**|||||^20151006012312||20151006012312|22217^AutoOrder^HealthTRAC||018950^LEE^JONATHAN^^^^^^KP1045^^^PRN
OBR|1|||CREA^CREATININE, SERUM^99153^^Creatinine|||||||BLD&BLOOD|
018950^LEE^JONATHAN^^^^^^KP1045^^^PRN|||||||^2015100601231
DG1|1|ICD-10-CM|Z51.81^Encounter for therapeutic drug level monitoring|||

Cancel Order

MSH|^~\&|AMR15|CO|AMR15|CO|20151006021315||**ORM^O01**|HT0002782040CA01|P|2.3
PID|1||000000000^KP1043^MR||XXXXX^XXXXX^X||19000101|M|||||||141365350
PV1|1|O|1000270012^^^100027||||019156^MILLER^JENNIFER^^^^^^KP1045^^^PRN|||||||HT2781259
ORC|**CA**|158866887^KP1125|||||^20151006021315||20151006021315|22217^AutoOrder^HealthTRAC||019156^MILLER^JENNIFER^^^^^^KP1045^^^PRN||||OTHER^Other
OBR|1|158866887^KP1125||FLIPP^LIPID PANEL^99153^^Lipid Panel|||20151006021315|||||||BLD&BLOOD|
019156^MILLER^JENNIFER^^^^^^KP1045^^^PRN|||||20151006021315|||||^20151006021315

To the database!



Gap and AO Activity

Gap and Auto Order rules process nightly

- Total open gaps: ~ 4.6 million
- Current open gaps: ~ 2.7 million
- Auto orders in 2014: ~ 1.2 million
- Auto orders in 2015: ~ 900,000 (as of October)



Questions?