

Contactar

pedrociancaglini@gmail.com

www.linkedin.com/in/pedrociancaglini (LinkedIn)

Aptitudes principales

Priority Management

Strategy

Programming

Languages

French (Elementary)

Portuguese (Limited Working)

Spanish (Native or Bilingual)

English (Full Professional)

Certifications

EY Leadership Program

Advanced Certified ScrumMaster

Honors-Awards

Project of the Year. IoT Disruption

ENGIE Cybersecurity Awards

Innovation Trophy 2019

Publications

Imperative and Declarative
Programming - Differences

Enterprise 2.0

Pedro Ciancaglini

Technical Senior Scrum Master / Agile Project Manager - Global
Artificial Intelligence (ey.ai) Portfolio @ EY | SAFe Scrum, Data
Science, AI, Agile Coach, Release Train Engineer

Tres Cantos, Comunidad de Madrid, España

Extracto

Picture this: I'm the guy who gets called in when the complex project is floundering. Why? I ask, "For what?" Like that Mexican fisherman lounging on the beach, I cut to the chase. My colleagues sometimes roll their eyes. They want me to churn out code, features, reports... but I understand that speed without the right direction is wasted energy.

See, I have this blend of ADHD and dyslexia... it's my secret sauce. My brain buzzes with questions, it sees the connections others miss. I get antsy when things get convoluted, which sparks those flashes of simple genius that actually solve the problem. That's how I've managed to take on those impossible projects, and transform them into streamlined successes.

Sure, I wasn't the sleekest interview. But those who saw past the surface? They ended up reaping the benefits. I brought fresh perspectives, I fixed the tangled processes, I delivered the results that mattered.

I'm an Agile Leader and Innovator. I love driving Impact and value with Scrum and Data-Driven Strategy.

With over 20 years of experience in Agile Project Management and Technology, I've been transforming the delivery and execution of one of the largest platforms at EY, leveraging expertise in SAFe Scrum, Agile Coaching, Cloud, Data Science, and Cybersecurity. As a Scrum Master, Release Train Engineer and Delivery Leader, I've been spearheading the delivery office, formulating delivery guidelines, and driving a data-driven strategy for both software and infrastructure products.

In addition to this current role, I've been leading the Agile Community of Practice and the Upskilling and Reskilling Community of Practice at EY, providing vision and strategy, sharing our community's knowledge and good practices with other Agile enthusiasts and professionals.

In previous experience as Digital, Data and Innovation Leader, I've also been involved in several data, AI and IoT laboratories delivering MVPs with \$5M budget per year, producing initiatives saving between 10 to \$50M, and creating revenue streams for more than \$10M,

My passion for innovation and excellence brought recognitions with multiple awards, such as the Innovation Trophy at ENGIE in 2019, IoT Project of the Year 2018, Private Cloud Infrastructure Awards 2016 with the Hyper-cross connection and the Cybersecurity Awards 2017. I have also completed a MBA degree oriented to Technology and Artificial Intelligence from Hult International Business School, funded by EY, expanding my business acumen and leadership skills.

Experiencia

EY

3 años 1 mes

Senior Scrum Master, Agile Coach - EY Artificial Intelligence (EY.ai) - Associate Director

julio de 2023 - Present (1 año 1 mes)

Buenos Aires Province, Argentina

As Senior Scrum Master, I founded the Delivery Hub to unify our delivery practice across the portfolio. I implemented refined Agile practices, introducing mid-PI review, PI planning, and a PI execution calendar. In doing so, we increased our delivery ratio from 80% to 97%, enhancing our backlogs quality by giving scrum teams ample time to prepare product backlogs for forthcoming sprints.

I also established a community of practice for our Scrum Masters & Release Train Engineers, encouraging knowledge-sharing and collaboration to overcome future challenges. To assess delivery maturity, I initiated a self-reflective framework and used AI to automate our backlog health analysis

via the Backlog Hospital system. This led to clear features and user stories, optimizing each sprint's outcome.

In summary, my role at EY entails shaping strategy, enabling in-depth experimentation, and actively driving the responsible deployment of AI in key areas, aiming to transform businesses and create immense value.

Senior Scrum Master - Release Train Engineer - EY Fabric - Assistant Director

julio de 2022 - julio de 2023 (1 año 1 mes)

Argentina

An accomplished Agile leader, this professional has made a significant impact in one of the largest platforms at his company by spearheading the delivery office, formulating delivery guidelines, and driving a data-driven strategy. As an Agile coach for both software and infrastructure products, he has successfully incorporated Agile metrics and fostered an environment of collaboration and innovation.

Key achievements include:

- > Pioneering Agile adoption across diverse product areas such as infrastructure, cybersecurity, and end-user products, this professional has adeptly assisted Release Trains by employing Scrum and SAFe practices. His expertise has been instrumental in guiding Scrum Masters, Release Train Engineers, Product Managers, and Product Owners to achieve the Product Incremental Goal.
- > By creating a Data-driven Train and promoting a data-driven culture, he has been able to share invaluable insights and best practices with other products in the platform, bolstering overall performance and efficiency, creating the platform analytics using PowerBI and Azure DevOps.
- > Utilizing the Single Minute Exchange of Die (SMED) technique, he has developed a software release process that establishes a sustainable cadence for each product, while also crafting a comprehensive release calendar for the entire platform.
- > As the driving force behind the Agile Community of Practice, this individual has demonstrated exceptional leadership skills. By aligning the community with the delivery way of work, he has consistently delivered value and fostered a culture of continuous improvement.

With a keen focus on collaboration, innovation, and data-driven strategies, this Agile leader has consistently excelled in his role, ensuring the successful delivery of software and infrastructure products and contributing to the company's growth and success.

Scrum Master - SAFe / Data Scientist / Business Analysis - Assistant Director

julio de 2021 - julio de 2022 (1 año 1 mes)

Buenos Aires, Buenos Aires Province, Argentina

As a trailblazing leader at EY Technology, this professional has been revolutionizing project execution for a key tech product, applying SAFe, Scrum, and Data Science expertise to drive innovation and performance.

Notable achievements:

: Providing guidance to four workstreams and Scrum Masters, this leader has successfully fostered a collaborative and high-performing environment, ensuring the seamless execution of Agile practices across the teams.

- : Harnessing his Data Science background, he has introduced data-driven decision-making to the product's operations. By developing custom dashboards, he has enabled teams to visualize and monitor crucial metrics such as velocity, burn up/down charts, earned versus burned, carryovers, sprint/quarter/PI progression, and workload.

: Demonstrating his technical prowess, this professional has developed a machine learning algorithm to accurately forecast team effort, enhancing commitment and ensuring transparency, inspection, and adaptation within the Scrum Team.

: As a certified SAFe Scrum Master, he has successfully applied the Scaled Agile Framework to create and manage high-performing teams. his leadership has resulted in the delivery of nearly 2,000 story points per PI with a completion rate of nearly 90%.

: By collaborating with the product management team, he has ensured a healthy backlog and enhanced communication within User Stories, making the refinement process an exceptional experience.

This data-driven Agile leader has consistently showcased their ability to transform project execution and team performance, setting new benchmarks in Agile product management at EY Technology.

ENGIE

12 años 6 meses

BU Data Officer - Senior Manager - Data Science, Machine Learning, IoT - ENGIE LATAM

marzo de 2019 - junio de 2021 (2 años 4 meses)

Argentina

Introducing a Results-Driven Data Officer LATAM: Transforming Corporate Data Strategy and Delivering Value Across Latin America

As Data Officer LATAM, this exceptional leader has coordinated corporate data actions across the region, leading a talented team with a presence in Mexico, Colombia, Peru, Chile, and Argentina. They've successfully aligned strategy, found synergies, and shifted the company's primary objectives.

Key achievements:

: Delivered \$5M in benefits via data projects, focusing on Machine Learning and IoT:

1. Integrated IoT into the data strategy
2. Matured data governance
3. Implemented data virtualization and boosted self-service BI
4. Deployed enterprise management software for data science projects
5. Identified complex organizational problems and innovatively solved them

: Achieved \$3M in benefits from data projects, particularly Machine Learning initiatives:

1. Developed a global data lake and synergized APIs
2. Identified and industrialized use cases, including those related to the COVID crisis
3. Continued cultural change through awareness programs and HR collaboration

019:

1. Defined a data strategy encompassing tech, talent, and governance; focused on advanced analytics for quick wins and projected \$3M in benefits for 2020

2. Implemented cultural change by raising awareness at all levels, targeting top management and key stakeholders

This Data Officer LATAM has consistently demonstrated his ability to drive transformative data strategies and deliver substantial value to the organization across Latin America.

Digital & Innovation Senior Manager - AI, IoT and Software Development - ENGIE Argentina
marzo de 2018 - junio de 2021 (3 años 4 meses)

Argentina

Introducing a Visionary Digital & Innovation Senior Manager for ENGIE Argentina: Spearheading Transformation and Becoming a Data-Driven Company

As the Digital & Innovation Manager, this leader has coordinated corporate digital actions for all ENGIE Argentina group companies. They've successfully aligned the country's strategy with corporate goals, finding synergies, and shifting the company's main objective to become a data-driven powerhouse.

Key accomplishments:

:

2018-2019:

1. Implemented the first data science project in Argentina, forecasting short-term gas demand
2. Developed in-house SCADA RTU replacement using Arduino-based technology, targeting 250 MiniRTU replacements by 2023

2020-2021:

1. Redefined data science pipeline with new machine learning and AI projects
2. Continued MiniRTU deployment and developed complex modeling strategies
3. Created new mobile and web full-stack tools, contributing to the global data lake

:

2018-2019:

1. Implemented an open innovation strategy using an "Agile Innovation" approach

2. Adopted a digital full-stack innovation process, including Design Thinking, Lean Startup, Business
3. Model Innovation, and Agile Development based on SCRUM
4. Showcased two projects in the corporate innovation book 2019

This Digital & Innovation Senior Manager has consistently demonstrated his ability to drive digital transformation and lead ENGIE Argentina to become a data-driven organization with a strong focus on innovation.

IT Manager - LATAM Region

noviembre de 2014 - marzo de 2019 (4 años 5 meses)

Argentina and Chile

IT Manager for ENGIE Latin America - 20 MUSD OPEX/ 10 MUSD CAPEX Savings (YTD) converting on-prem infrastructure life-cycle into the cloud.

Managing transversal Telecommunication, Infrastructure, Support Services, and projects over the LATAM region, including Colombia, Uruguay, Mexico, Peru, Chile, and Argentina.

On-premise infrastructure migrated to a hybrid mix of Azure, AWS, Office 365, Zoom, supporting the foundation of digital transformation in ENGIE Group, leading the company to an IT cost-efficient and agile organization.

Regional IT Service Manager - Latin America Region

enero de 2009 - noviembre de 2014 (5 años 11 meses)

Buenos Aires

- IT Support Service Team coordination
- IT Software Development Team start-up
- Talent Management for IT people
- Operations Management
- Telecom Researching and Operation
- Knowledge & Content Management for End Users
- Community Manager for Regional IT Team
- Business Analysis and Task-forces coordination worldwide
- IT Support service quality assurance

PIKINT

Software Development Project Manager

enero de 2011 - septiembre de 2012 (1 año 9 meses)

Olivos, Buenos Aires, Argentina

- Agile Scrum for Small Accountant Software
- SaaS Architectural Design
- Business Model Design

Chevron

IT Support Team Coordinator BASSC

enero de 2007 - julio de 2008 (1 año 7 meses)

Buenos Aires

IT Support Team Coordination at Chevron Business Support Center.

- Service Coordination
- Business Intelligence
- Project Management (Start-up and other projects with details in the project area)
- Software Development
- Automation processes design and implementation

Metropublic Consultants

Senior Consultant

enero de 2000 - diciembre de 2006 (7 años)

Buenos Aires

- Software Development, migration and strategy advisory
- ToIP implementation
- Architecture advisory
- Procedures advisory
- Web Development
- Change Management

Ford Motor Company

Trainee in Industrial and Precision Mechanics - Technical Degree in Mechanics

enero de 1998 - diciembre de 1999 (2 años)

Ford Motor Company, Pacheco Plant, Argentina

During the trainee program at Ford, My primary duties were to find areas of improvement in the production and maintenance process and create mechanical ad-hoc devices to support those improvements.

- Process Optimization for precision machines (Automation, PLC, Electronic Circuits)
- Research and development of new devices to improve the production performance
- Pneumatic and Hydraulic Department Coordination (Circuits design and device maintenance). During the 1999 automotive crisis in Argentina, the Maintenance plant director decided to manage this department with trainees. During the first 3 months, I was learning how to maintain small pneumatic and

hydraulic devices. I finally coordinated the department with a team of other trainees until the end of my trainee program.

Educación

Hult International Business School

Master of Business Administration - MBA, Business/Office Automation/
Technology/Data Entry · (julio de 2021 - junio de 2023)

Massachusetts Institute of Technology

The Analytics Edge - MIT 15.071, Data Science · (2016 - 2016)

Columbia University in the City of New York

Data Science and Analytics in Context, Data Science & IoT · (2016 - 2016)

Universidad Tecnológica Nacional

Engineer's Degree, Systems Engineering · (2007 - 2012)

IAE Business School

NAVES. Entrepreneurship Program, Entrepreneurship Advanced
Certification · (2011 - 2012)