

Hello,

Please restore at first your unit with the Recovery update.

You find the update file under following link:

<http://filerun.acr.eu>

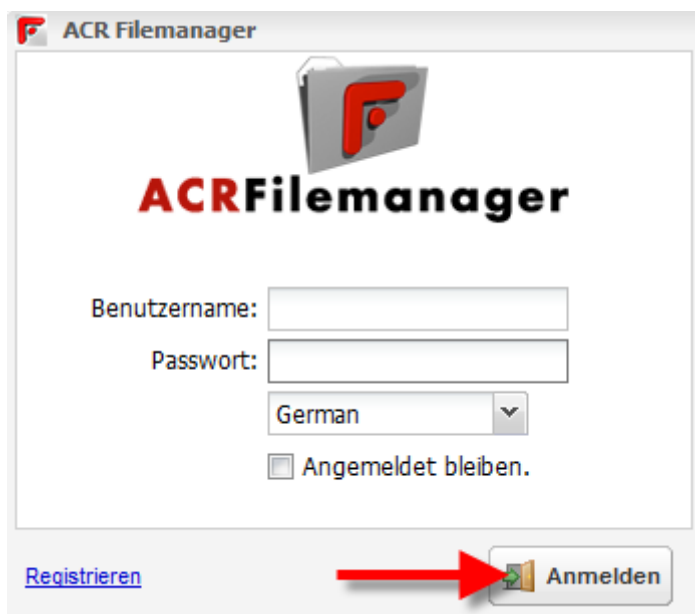
Use this Login (the ZE-NC4110 runs with the same Software as the ZE-NC2040):

User: ZE-NC2040

Password: Update

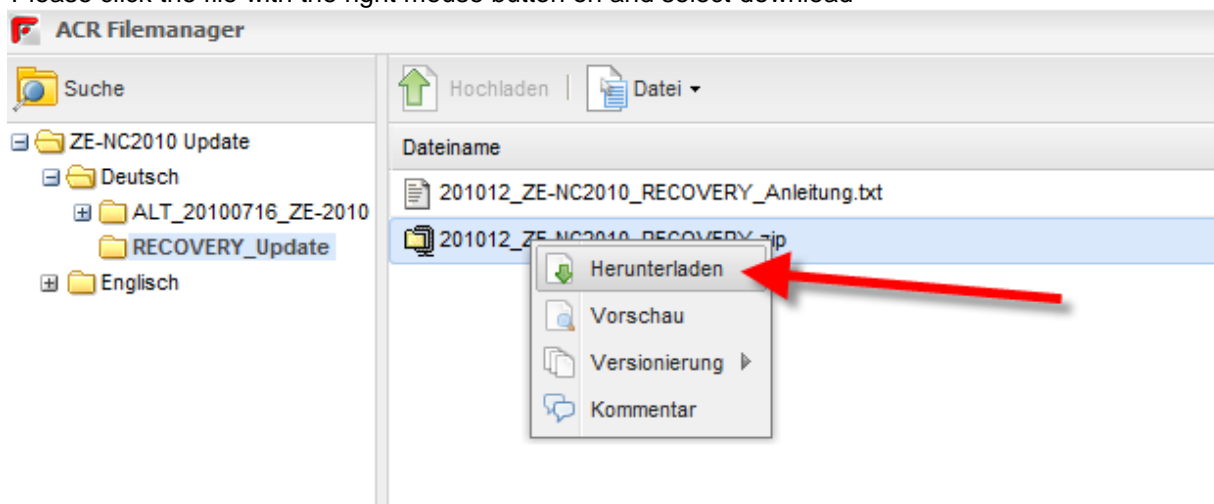
Recovery Update

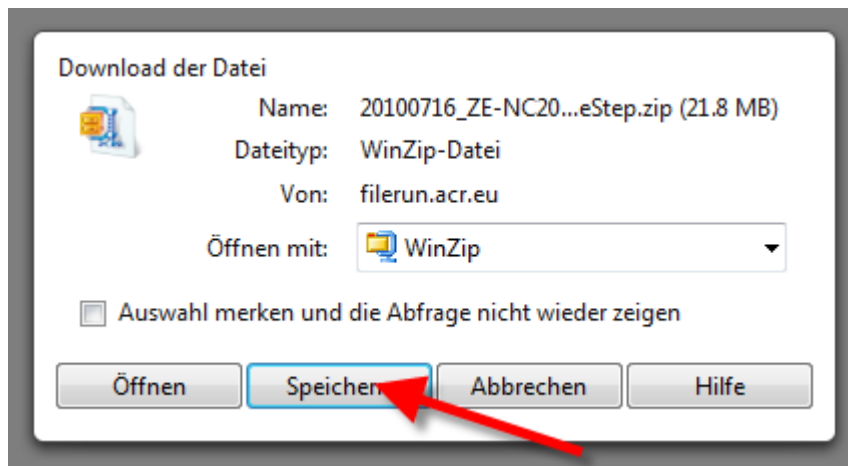
Please log in at our files server using the login data. Then select update and English.



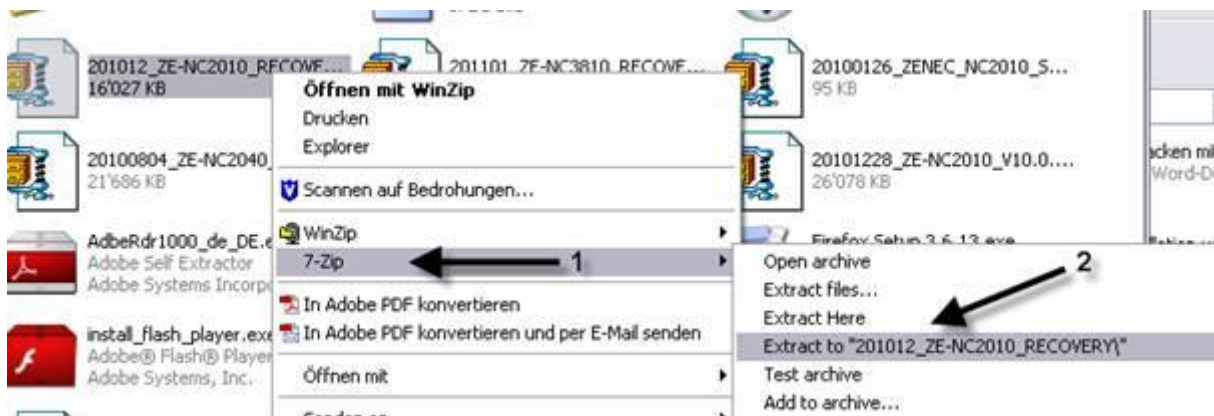
Select recovery update

Please click the file with the right mouse button on and select download





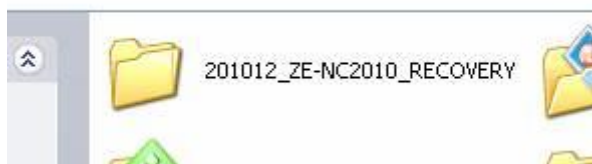
Store the file on your harddisk



Now decompress (extract) the files using 7-Zip.
Select the zipfile with the right mouse button

Now select "Extrakt to 201101_ZE-NC2040_Recovery"

Now the files are extracting to the same folder and create a new folder 201101_ZE-NC2040_Recovery



Now open the folder. The data looks like seen below



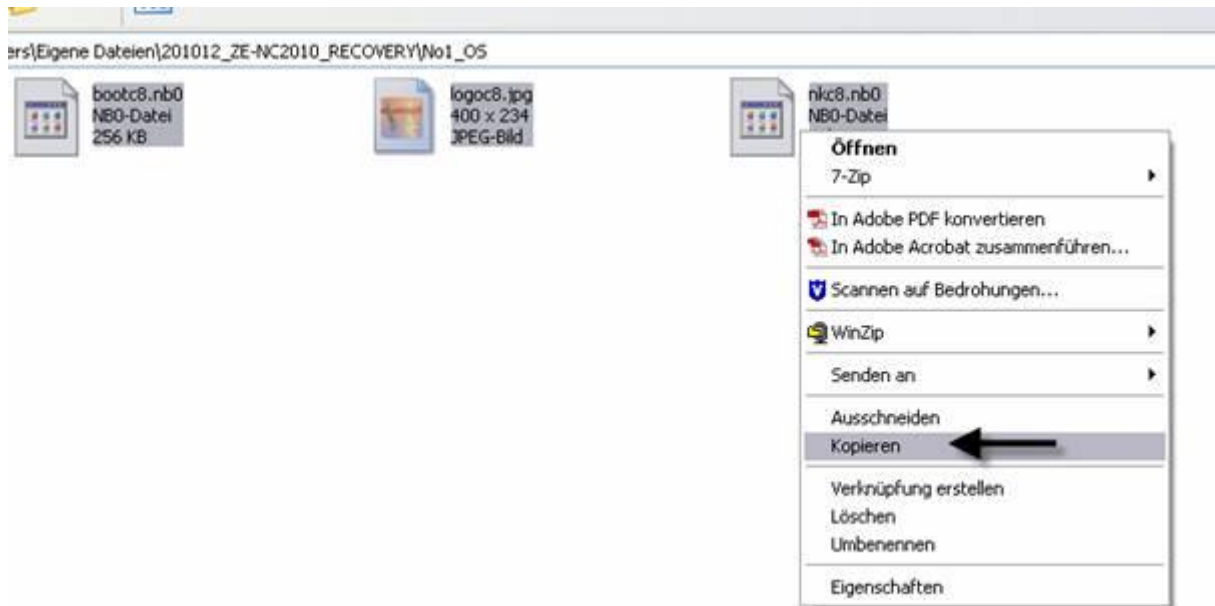
(1) No1_OS > This data is for a SD-card > the unit can boot from this card

(2) No2_Application > This is the application data < this will override and repair the applications on the unit

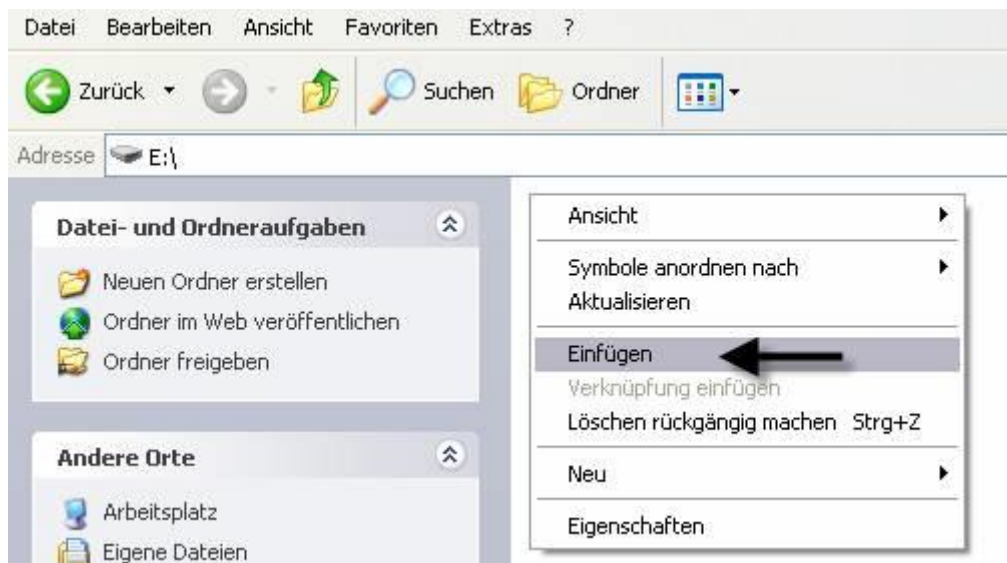
For recovery procedure you need:

1. An empty USB-stick > formatted using fat32 filesystem (the size does not matter)
2. An empty SD-card > please do not use SDHC cards > the unit can only boot from normal SD-card formatted with fat / fat32 filesystem

Insert the empty (and formatted) card into the card reader

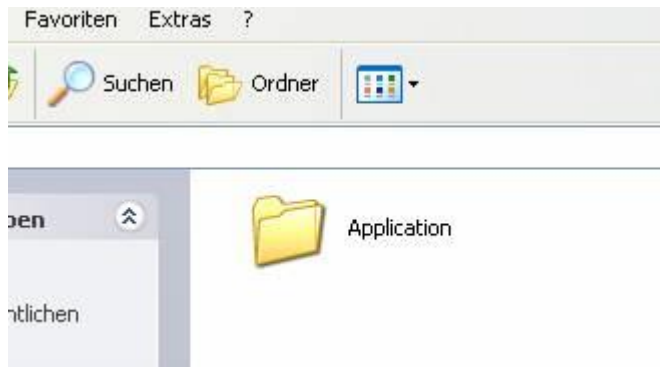


Open folder No1 Select the files inside (mark them) Then press the right mouse button and select "copy"



Now select the empty drive (SD-card) press the right mouse button in the empty space and select paste. Now the data will be copied to the card

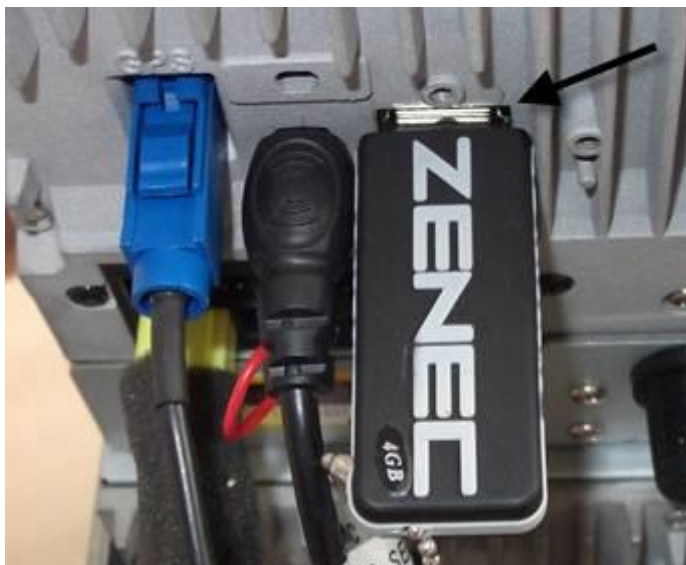
After that insert the USB Stick to the pc and copy the folder "application" using copy and paste to the usb drive



Now the media is ready to prepare the unit

Installing the Recovery Data

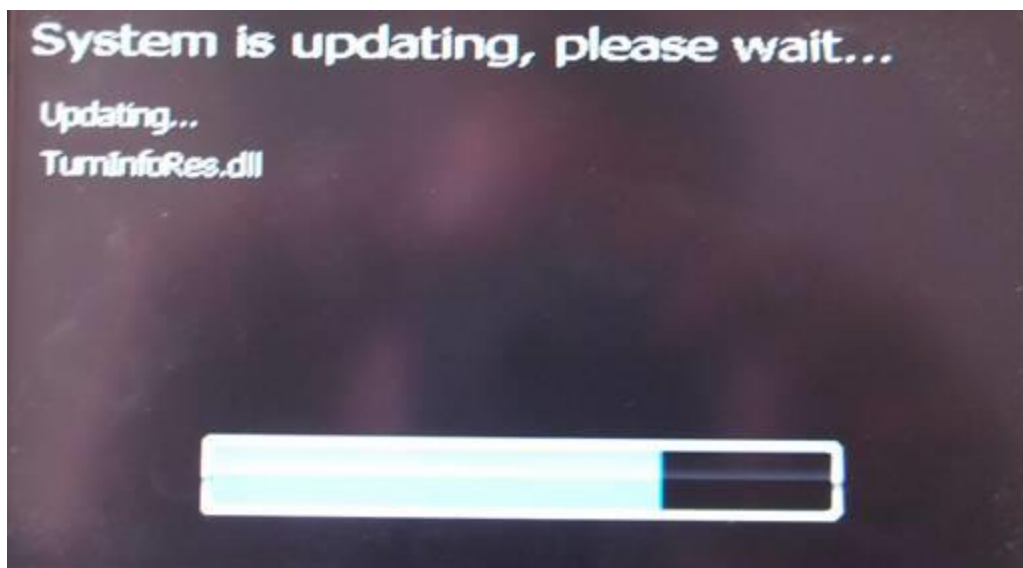
Switch the unit off



Now insert the SD-card in the card reader of the E>Go and insert the usb-stick to the usb-port



Power the unit on. Now the unit boots from the sd-card and installs the OS update automatically



This will take a long time. After this the unit automatically starts the application update.