

# PETER PHAN

phanpeter43@gmail.com • (408) 800-5632 • peterphan.net

## EXPERIENCE

---

### **ComplianceEase**

*Associate Project Manager/Product Manager*

*Burlingame, CA*

*February 2016 - Present*

- PM and ScrumMaster of ComplianceAnalyzer, the mortgage industry's standard for automated compliance
- Built and shipped a products, making ComplianceEase the sole provider of state-level compliance capability for HELOC loans
- PM of core product during record-setting revenue year (on pace to beat it again in 2018)
- Create a positive and professional business relationship with internal and external stakeholders
- Technical writing - Business requirements documents and release notes
- UX and design to create streamlined user flow
- JIRA administrator

### **Castlight Health (formerly Jiff)**

*QA (Web & Mobile), contracted by Tekdoors*

*Mountain View, CA*

*November 2015 - February 2016*

- Dedicated QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms, and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

### **ComplianceEase**

*QA Engineer*

*Burlingame, CA*

*September 2012 - July 2015*

- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactored Java automation scripts in a Selenium framework and databases to make the testing tools more scalable to accommodate complicated test suites
- SQL queries in both MS SQL Server and Access, updating and executing Java scripts in a Selenium framework
- Documented 500+ software defects using JIRA and TestTrack Pro and report defects involving program functionality, output, and content to developers
- Performed functional, system, performance, load, and stress testing

## EDUCATION

---

### **San Jose State University**

*Bachelor of Science, Management Information Systems*

*San Jose, CA*

*December 2008*

## HONORS & AWARDS

---

### **Certified ScrumMaster (CSM)**

*Certification to facilitate for an Agile development team*

*Scrum Alliance*

*March 2016*

### **Google Developer Challenge Scholarship**

*Grow with Google Challenge Scholarship to the Android Basics track*

*Google & Udacity*

*January 2018*

### **Google - Excellent Leadership Award for Training**

*Excellent Leadership Award for Training for Q3 2010 as a QC Operator*

*Google*

*October 2010*

### **Google – Certificate of Excellence**

*Certificate of Excellence for Q1 2010 as a QC Operator*

*Google*

*April 2010*