

PETER PHAN

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EXPERIENCE

ComplianceEase

Associate Project Manager/Product Manager

Burlingame, CA

February 2016 - Present

- PM and ScrumMaster of ComplianceAnalyzer, the mortgage industry's standard for automated compliance
- PM of core product during record-setting revenue year (on pace to beat it again in 2018)
- Create a positive and professional business relationship with internal and external stakeholders
- Technical writing - Business requirements documents and release notes
- UX and design to create streamlined user flow
- JIRA administrator

Castlight Health (formerly Jiff)

QA (Web & Mobile), contracted by Tekdoors

Mountain View, CA

November 2015 - February 2016

- Dedicated QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms, and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

ComplianceEase

QA Engineer

Burlingame, CA

September 2012 - July 2015

- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactored Java automation scripts in a Selenium framework and databases to make the testing tools more scalable to accommodate complicated test suites
- SQL queries in both MS SQL Server and Access, updating and executing Java scripts in a Selenium framework
- Documented 500+ software defects using JIRA and TestTrack Pro and report defects involving program functionality, output, and content to developers
- Performed functional, system, performance, load, and stress testing

EDUCATION

San Jose State University

Bachelor of Science, Management Information Systems

San Jose, CA

December 2008

HONORS & AWARDS

Certified ScrumMaster (CSM)

Certification to facilitate for an Agile development team

Scrum Alliance

March 2016

Google Developer Challenge Scholarship

Grow with Google Challenge Scholarship to the Android Basics track

Google & Udacity

January 2018

Google - Excellent Leadership Award for Training

Excellent Leadership Award for Training for Q3 2010 as a QC Operator

Google

October 2010

Google – Certificate of Excellence

Certificate of Excellence for Q1 2010 as a QC Operator

Google

April 2010