PETER PHAN

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WORK EXPERIENCE

ComplianceEase   *Burlingame, CA*
Associate Product Manager/Project Manager (Dec 2016 - present)   *February 2016 – Present*
Business Analyst (Feb 2016 – Dec 2016)
- Gathering requirements, writing user stories, maintaining backlog, converting enhancements, bug triage in JIRA
- Translate data into meaningful Excel analyses to solve business problems and suggest data-driven decisions
- Document management in Sharepoint and scheduling Sprints and releases
- Designing UX for streamlined user flow.
- Certified ScrumMaster (CSM) – March 2016

Castlight Health (formerly Jiff)   *Mountain View, CA*
QA (Web & Mobile), contracted by Tekdoors   *November 2015 - February 2016*
- Responsible for the successful integration of new apps across hardware platforms
- Tested applications on Android, iOS, PC, and Mac OSX environments.
- Test management across JIRA, TestRail, and Confluence.

Fitbit   *San Francisco, CA*
Embedded QA Engineer, contracted by Aerotek   *July 2015 - September 2015*
- Full regression, smoke, sanity test, new feature testing, creating and executing test cases, bug reporting firmware for the successful rollout of the Fitbit Alta and other fitness trackers
- Tested hardware on Fitbit's iOS, Mac OSX, Android, and PC apps
- Met deadlines in an Agile software development process and related tools (SCRUM, JIRA, Confluence, TestRail)

ComplianceEase   *Burlingame, CA*
QA Engineer   *September 2012 - July 2015*
- Created test plans and test cases, executed and reviewed automated test cases, validated bug fixes, filed bugs in JIRA
- Re-factored Java automation scripts in a Selenium framework and databases to make the testing tools more scalable to accommodate complicated test suites
- SQL queries in both MS SQL Server and Access

Google   *Mountain View, CA*
Quality Control Operator, contracted by Randstad   *September 2009 – June 2011*
- Beta tested new features for Google Editions (now Google Play Books) and various Google projects
- Excellent Leadership Award for Training for Q3 2010 - October 2010
- Certificate of Excellence for Q1 2010 - April 2010

EDUCATION

San Jose State University   *San Jose, CA*
Bachelor of Science, Management Information Systems   *December 2008*