

PETER PHAN

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EXPERIENCE

ComplianceEase

Associate Project Manager/Product Manager

*Burlingame, CA
February 2016 - Present*

- PM and ScrumMaster of ComplianceAnalyzer, the mortgage industry's standard for automated compliance
- PM of core product during record-setting revenue year (on pace to beat it again in 2018)
- Create a positive and professional business relationship with internal and external stakeholders
- Technical writing - Business requirements documents and release notes
- UX and design to create streamlined user flow
- JIRA administrator

Castlight Health (formerly Jiff)

QA (Web & Mobile), contracted by Tekdoors

*Mountain View, CA
November 2015 - February 2016*

- Dedicated QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms, and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

ComplianceEase

QA Engineer

*Burlingame, CA
September 2012 - July 2015*

- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactored Java automation scripts in a Selenium framework and databases to make the testing tools more scalable to accommodate complicated test suites
- SQL queries in both MS SQL Server and Access, updating and executing Java scripts in a Selenium framework
- Documented 500+ software defects using JIRA and TestTrack Pro and report defects involving program functionality, output, and content to developers
- Performed functional, system, performance, load, and stress testing

EDUCATION

San Jose State University

Bachelor of Science, Management Information Systems

*San Jose, CA
September 2012 - July 2015*

HONORS & AWARDS

Certified ScrumMaster (CSM)

Certification to facilitate for an Agile development team

*Scrum Alliance
March 2016*

Google Developer Challenge Scholarship

Grow with Google Challenge Scholarship to the Android Basics track

*Google & Udacity
January 2018*

Google - Excellent Leadership Award for Training

Excellent Leadership Award for Training for Q3 2010 as a QC Operator

*Google
October 2010*

Google – Certificate of Excellence

Certificate of Excellence for Q1 2010 as a QC Operator

*Google
April 2010*