

PETER PHAN

Mobile: (408) 800-5632 • e-mail: phanpeter43@gmail.com

EXPERIENCE

LogicEase Solutions, Inc. DBA ComplianceEase

Associate Product Manager

February 2016 - Present

- Co-PM of ComplianceAnalyzer, the mortgage industry's standard for automated compliance, and the lead PM for the introduction of an upcoming data monitoring platform
- Meeting facilitation and presenting ideas and information in Agile group settings, particularly the product development team's Scrum meetings
- UX and design teams to create streamlined user flow
- Organize and run requirement gathering sessions with business clients
- Create a positive and professional business relationship with internal and external clients
- Writing clear and well-structured business requirements documents and release notes
- JIRA administrator
- Certified Scrum Master (CSM)

Jiff

QA (Web & Mobile), contracted by Tekdoors

November 2015 - February 2016

- Jiff is a health benefits platform that lets employers use multiple fitness devices and apps into their corporate wellness programs
- Main QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

Fitbit

Embedded QA Engineer, contracted by Aerotek

July 2015 - September 2015

- Full regression, smoke, sanity test, new feature testing, creating and executing test cases, bug reporting firmware for the Fitbit Alta and other fitness trackers
- Verified firmware final functionality from beta build and successfully transitioned to alpha build
- Tested hardware on Fitbit's iOS, Mac OSX, Android, Windows phone, and PC apps
- Met deadlines in an Agile software development process and related tools (SCRUM, JIRA, Confluence, TestRail, Jenkins, Artifactory)

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QA Engineer

September 2012 - July 2015

- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactor automation scripts and database to make it more scalable to accommodate complicated test suites
- Documented 100s of software defects using JIRA and TestTrack Pro bug tracking systems and report defects involving program functionality, output, and content to software developers
- Experienced with writing SQL queries in both MS SQL Server and Access, updating and executing Java scripts in a Selenium framework
- Presented new functionality to both technical and non-technical team members
- Performed functional, system, performance, load, and stress testing

EDUCATION

San Jose State University

Bachelor of Science, Business Administration - Management Information Systems

December 2008