PETER PHAN

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EXPERIENCE

ComplianceEase   *Burlingame, CA*
Associate Project Manager/Product Manager   *February 2016 - Present*
- PM of ComplianceAnalyzer, the mortgage industry's standard for automated compliance
- 66% increase in revenue and 54% adoption in a major new feature for an existing product
- Scrum Master of cross-functional teams
- Create a positive and professional business relationship with internal and external stakeholders
- UX and design to create streamlined user flow
- JIRA and Sharepoint administrator

Castlight Health (formerly Jiff)   *Mountain View, CA*
QA (Web & Mobile), contracted by Tekdoors   *November 2015 - February 2016*
- Dedicated QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms, and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

Fitbit   *San Francisco, CA*
Embedded QA Engineer, contracted by Aerotek   *July 2015 - September 2015*
- Full regression, smoke, sanity test, new feature testing, creating and executing test cases, bug reporting firmware for the Fitbit Alta and other fitness trackers
- Tested hardware on Fitbit's iOS, Mac OSX, Android, Windows phone, and PC apps
- Met deadlines in an Agile software development process and related tools (SCRUM, JIRA, Confluence, TestRail)

ComplianceEase   *Burlingame, CA*
QA Engineer   *September 2012 - July 2015*
- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactored Java automation scripts in a Selenium framework and databases to make the testing tools more scalable to accommodate complicated test suites
- SQL queries in both MS SQL Server and Access
- Performed functional, system, performance, load, and stress testing

Google   *Mountain View, CA*
Quality Control Operator, contracted by Randstad   *September 2009 – June 2011*
- Beta tested new features for Google Editions (now Google Play Books)
- Performed quality control and auditing for the Google Editions project
- Ensured copyright compliance in order to avoid legal issues and liability
- Promoted duties to Trainer/Reviewer and went on to help train over 50 new employees

EDUCATION

San Jose State University   *San Jose, CA*
Bachelor of Science, Management Information Systems   *December 2008*

HONORS & AWARDS

Certified ScrumMaster (CSM)   *Scrum Alliance*
Certification to facilitate for an Agile development team   *March 2016*

Google Developer Challenge Scholarship   *Google & Udacity*
Grow with Google Challenge Scholarship to the Android Basics track   *January 2018*

Google - Excellent Leadership Award for Training   *Google*
Excellent Leadership Award for Training for Q3 2010 as a QC Operator   *October 2010*

Google – Certificate of Excellence   *Google*
Certificate of Excellence for Q1 2010 as a QC Operator   *April 2010*