

# PETER PHAN

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## EXPERIENCE

### **LogicEase Solutions, Inc. DBA ComplianceEase**

*Associate Product Manager*

*February 2016 - Present*

- Co-PM of ComplianceAnalyzer, the mortgage industry's standard for automated compliance, and the lead PM for the introduction of an upcoming data monitoring platform
- Meeting facilitation and presenting ideas and information in Agile group settings, particularly the product development team's Scrum meetings
- UX and design teams to create streamlined user flow
- Organize and run requirement gathering sessions with business clients
- Create a positive and professional business relationship with internal and external clients
- Writing clear and well-structured business requirements documents and release notes
- JIRA administrator
- Certified Scrum Master (CSM)

### **Jiff**

*QA (Web & Mobile), contracted by Tekdoors*

*November 2015 - February 2016*

- Jiff is a health benefits platform that lets employers use multiple fitness devices and apps into their corporate wellness programs
- Main QA resource for the Integrations team
- Testing Jiff application on PC & Mac OSX web platforms and Android & iOS mobile platforms
- Tools used include JIRA, Zephyr plugin, TestRail, Sequel Pro, Trello, Confluence, Kabana

### **Fitbit**

*Embedded QA Engineer, contracted by Aerotek*

*July 2015 - September 2015*

- Full regression, smoke, sanity test, new feature testing, creating and executing test cases, bug reporting firmware for the Fitbit Alta and other fitness trackers
- Verified firmware final functionality from beta build and successfully transitioned to alpha build
- Tested hardware on Fitbit's iOS, Mac OSX, Android, Windows phone, and PC apps
- Met deadlines in an Agile software development process and related tools (SCRUM, JIRA, Confluence, TestRail, Jenkins, Artifactory)

### **LogicEase Solutions, Inc. DBA ComplianceEase**

*QA Engineer*

*September 2012 - July 2015*

- Analyzed requirements specifications to design, develop test plans, created over 5000 test cases
- Refactor automation scripts and database to make it more scalable to accommodate complicated test suites
- Documented 100s of software defects using JIRA and TestTrack Pro bug tracking systems and report defects involving program functionality, output, and content to software developers
- Experienced with writing SQL queries in both MS SQL Server and Access, updating and executing Java scripts in a Selenium framework
- Presented new functionality to both technical and non-technical team members
- Performed functional, system, performance, load, and stress testing

## EDUCATION

### **San Jose State University**

*Bachelor of Science, Business Administration - Management Information Systems*

*December 2008*