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**MR SAM SAMPLE** 10 SAMPLE ST **SAMPLETOWN VIC 3000** 

## **ELECTRICITY BILL SUMMARY**

Supply address 10 SAMPLE ST SAMPLETOWN VIC 3000

Bill period 14 Jul 15 - 14 Oct 15

16 Oct 15 Issue date Meter read Actual

Your NMI 3000000000

(National Meter Identifier)

**Previous Activity** 

Opening balance	\$573.44
Payments received - thank you	\$573.44 CR
Balance carried forward	\$0.00
Your New Charges	
Other charges & adjustments	\$15.44
Total electricity charges (incl. discounts and rebates)	\$309.65
Total amount due	\$325.09

Incl. net GST charges of \$28.46

## Important Information

We changed our electricity charges for some VIC customers on 8 July 2015. If this change affects you, you'll see your new charges on the back of this bill. Find out more at originenergy.com.au

Origin Energy Electricity Ltd ABN 33 071 052 287

**Enquiries & moving address** (7AM - 9PM Local Time Mon - Fri) (9AM - 5PM Local Time Saturday)

Faults or emergencies, 13 10 93 call ActewAGL (24hrs) see reverse for How to pay your account

13 24 61

payment options

900 000 000 000 Account No:

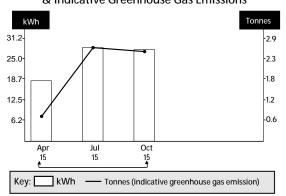
Total

\$325.09 Amount Due:

**05 Nov 15** Due Date :

Your Current Agreement: **Origin Standing** 

### Your Average Daily Usage & Indicative Greenhouse Gas Emissions



Average Cost Per Day: \$3.33 Average Daily Usage: 27.78 kWh

N/A

Indicative Greenhouse Gas Emissions (Tonnes)

Same Time Last Year:

**Generated This Account:** 2.6T Same Time Last Year: N/A Saved With a Green Product: N/A

For more information on greenhouse gas emissions visit originenergy.com.au

<sup>^</sup>Payments received after the due date may incur a fee of \$12.00

#### YOUR BILL IN DETAIL

**Payments Received** 

16 Sep 15 **BPOINT Crd Cd MC** \$573.44 CR Total \$573.44 CR

Other Charges & Adjustments

03 Sep 15 Late Payment Fee (No GST) \$12.00 16 Sep 15 Card Payment Fee (Incl. GST of \$0.31) \$3.44 Total (incl. GST of \$0.31) \$15.44

Your Current Bill

Your tariff: General Domestic Period: 14 Jul 15 to 14 Oct 15 (93 Days)

Last Meter Read: 14 Oct 15 Your next meter read is scheduled for 13 Jan 16 (+- 2 business days)

Meter no	Previous read	Current read	Usage (kWh)	Bill days
300000	2168(A)	2841(A)	673	93
	3465(A)	4660(A)	1195	93
	2153(A)	2869(A)	716	93

(A = Actual, E=Estimated)

Charges:	Usage (kWh)	Charge	Amount
Peak Usage Energy Use	2584	15.70 c/kWh	\$405.69
Supply Charge		68.90 c/Day	\$64.08
Total			\$469.77
Discounts and Rebates			
ACT Gvt Household Rebate			\$188.27 CR
Total			\$188.27 CR
Total Electricity Charges			
Charges less discounts and rebates			\$281.50
GST			\$28.15
Your total electricity charges (incl. GST)			\$309.65

The table to the right allows you to compare your average daily electricity usage with other households in your region. For more information on electricity usage and energy efficiency visit

www.energymadeeasy.gov.au

How you Compare

Household size	1	2	3	4
Summer	10.8kWh	16.6kWh	23.3kWh	36.1kWh
Winter	15.7kWh	18.3kWh	27.7kWh	35.7kWh

#### Moving Address?

For a quick and simple way to disconnect and connect electricity and/or gas at your new property (allow 3 business days notice):

- Go online at originenergy.com.au/movers
- Call us on 13 24 61 (7AM 9PM Local Time Mon Fri) (9AM 5PM Local Time Saturday)

#### Contacting us

For any questions or complaints relating to your account:

- Go online at originenergy.com.au/myaccount
- Write to us (not payments); Origin Energy Customer Contact Centre, GPO Box 1199 Adelaide, SA 5001 Fax: 1800 242 921 Email: enquiry@originenergy.com.au
- Call us on 13 24 61 (7AM 9PM Local Time Mon Fri) (9AM 5PM Local Time Saturday)

Solar, Home Products & Solar Billing Solar Power, Hot Water, Heating and Cooling Products. Sales, installation and solar billing enquiries call 1300 791 468.

**Energy and Life Support rebates** 

You may be entitled to the ACT Government Energy or Life Support rebate/s. For details or to apply please contact us on 13 24 61.

Payment assistance

To arrange a payment extension, special payment or instalment plan or to obtain information, call us on 13 24 61.

Interpreter Service

1300 137 427

خدمة الترجمة الهاتفية للغات غير الإنكليزية. Servicio Telefónico de Intérpretes para otros idiomas. Per lingue oltre all'inglese contattate il Servizio

d'Interpretariato Telefonico Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ

khác không phải tiếng Anh. Τηλεφωνική Υπηρεσία Διερμηνέων για άλλες γλώσσες

εκτός της αγγλικής.

非英語語言電話傳譯服務。

### How to pay your account



Direct Debit: Register online at originenergy.com.au/myaccount or call 13 24 61 to arrange automatic payment of future accounts.



Biller Code: 130112 Ref: 900 000 000 000

BPAY®: Make this payment via internet or phone banking.\*



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Biller Code: 41 Ref: 900 000 000 000 To pay by VISA or MasterCard\* call 1300 658 783 Or visit originenergy.com.au/paynow

Mail: Send this slip with your cheque made payable to: Origin Energy Holdings Limited Locked Bag 304 Silverwater NSW 1811



Biller Code: 2958 billpay | Ref: 1900 0000 0000 0

Pay at any Post Office.

\*Payments by Visa or MasterCard may incur a processing fee of 0.6% (Incl. GST) of the total payment amount. This will be shown on your next bill. Some exemptions apply.



\*2958 1 900000000000

Trancode User code Customer Reference Number

067222

000900000000000



Due Date (New Charges only) 05 Nov 15

**Total Amount Due** 

\$325.09