## Interview questions for stakeholders

### School Admin

* How do you manage bus routes and schedules?
* How do you communicate delays and changes in bus routes to parents and guardians?
* How do you ensure that students are dropped off/picked up at their correct points?
* How do you help new drivers to know the pickup points of the students?
* How do you ensure that drivers pass to the allocated route?
* Generally, what are the challenges faced by the school administration in managing school buses?

### Drivers

* How do you handle delays caused by parents?
* How do you know the pickup points of the newly admitted students?
* How do you communicate emergencies to parents and guardians?
* As a driver, what challenges do you face?

Parent

* How do you ensure that your kids were picked up and dropped off at the correct point?
* As a parent or guardian what challenges do you face concerning school buses?