



Charlie Rapple <rapple@gmail.com>

Avis Real-Time Reservation Confirmation

Avis Rent A Car <reservations@avis.co.za>

Tue, Aug 31, 2010 at 1:10 PM

To: rapple@gmail.com

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Dear Mr Arbuthnott,

Thank you for choosing Avis! Your reservation number is 2578-1794-GB-3.

The following information was calculated based on the information shown below that you provided to us.

Rental office: Durban, King Shaka Int Apt Durban, La Mercy
Collect on: Saturday, 09.10.2010 13:00
Return office: Cape Town, Cape Town International Apt
Return on: Saturday, 23.10.2010 17:00
Car group: Group A (e.g. Kia Picanto)
Estimated cost: 322.00 GBP

Your quote includes:

Local Tax (TAX)
Collision Damage Waiver* (CDW) No Liability applies
Theft Protection* (TP) No Liability applies
Rental Contract Fee/VRF
Location Surcharge/Tourism Levy
Unlimited Mileage

One way fee is included in total price.

Durban, King Shaka Int Apt Durban, La Mercy opening hours on day of collection: 05:00-23:00 hours
Telephone (27 32 4367800)

Cape Town, Cape Town International Apt opening hours on day of return: 00:00-23:59 hours
Telephone (27 21 927 8800)

Please note that if a second driver is requested, he/she must be present at rental office with their original driver's licence.

This rental may be subject to additional surcharges (e.g. for special equipment, delivery/collection fees, additional drivers, young driver surcharge, etc.) Fuel is not included in the rates.

Renters must be in possession of a valid unendorsed driver's license. The minimum age is 21 years with a driver's license valid for a min of 1 year. It is a legal requirement in RSA to be in possession of your driver's

license at all times whilst driving a vehicle. Please present your valid driver's license upon collection of your Avis vehicle.

PLEASE NOTE: If you plan to take the vehicle out of the country of rental, refer to Country Terms and Conditions or for South Africa Terms and Conditions go to www.avis.co.za

Avis or Avis recognised credit cards such as American Express, Diners Club, Visa and Mastercard may be used as payment for your rental. Avis DO NOT accept debit cards.

WEEKEND RENTALS:

No additional drivers will be permitted on weekend rentals countrywide. Please Note: An authorization amount of up to R5000 is required for all weekend rentals taking place in South Africa and is only payable by credit card. All airport locations take an authorization of *R2000 on presentation of a boarding pass *excludes Kaiser Matanzima Airport

NEW AVIS E-INVOICING PRODUCT! Customers using credit cards are now able to retrieve their Avis car rental invoices online from www.avis.co.za within 48hrs of their rental car being checked in. A SMS will be sent to the cellphone number provided when your invoice is available. Please make note of your Rental Agreement number as this will be needed to access the invoice. In our bid to go green we will no longer be printing and posting invoices. This product pertains to South African residents only.

Please note: International Visitors are to produce a valid drivers licence and passport when collecting their vehicle.

This is an automated confirmation - please do not respond to this email. If you need to change or cancel your reservation, please access your microsite and select the Modify/Cancel option. Alternatively, call Avis central reservations on 0861 021111, e-mail reservations@avis.co.za or contact your local Avis office.

We wish you a safe and pleasant journey!

Avis Rent A Car
