



Charlie Rapple &lt;rapple@gmail.com&gt;

## BA e-ticket receipt 4F27GY: LHR-JNB 8 Oct 2010 21:15

British Airways e-ticket &lt;BA.e-ticket@email.ba.com&gt;

Wed, May 19, 2010 at 9:05 AM

Reply-To: British Airways e-ticket &lt;BA.e-ticket@email.ba.com&gt;

To: rapple@gmail.com

### e-ticket receipt



Dear MRS ARBUTHNOTT,

Booking reference: **4F27GY**

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

Please remember you must bring the card used to pay for this booking to the airport with you, for verification, before you can travel.  
Your itinerary is detailed below.

#### What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

We also recommend the following services to help you get the most out of your journey:



**Add Advance Passenger Information** Save time at the airport by providing this information online now.



**Choose your seat** Get the widest choice by paying to choose your seats now.



**Book a great value hotel** Need somewhere to stay? We've got a wide range of carefully selected hotels to suit your budget.



**Request special meals** If you have special or medical dietary requirements then request your special meal online.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below\*:

[Manage My Booking ▶](#)

*\* Please note that this link provides direct access to your booking, so please only forward this email if you want the recipient to access your booking and the related services.*

#### Your Itinerary

British Airways booking reference: **4F27GY****Passenger(s)** MRS CHARLOTTE ARBUTHNOTT  
MR PETER ARBUTHNOTT**Flight number** BA0057  
**From** Heathrow (London) Terminal 5  
**To** Johannesburg  
**Depart** 8 Oct 2010 21:15  
**Arrive** 9 Oct 2010 09:05  
**Class** World Traveller  
**Operated by** British Airways  
**Booking status** Confirmed**Flight number** BA6211  
**From** Johannesburg Terminal B  
**To** Durban  
**Depart** 9 Oct 2010 11:15  
**Arrive** 9 Oct 2010 12:25  
**Class** Traveller  
**Operated by** COMAIR  
**Booking status** Confirmed**Flight number** BA0058  
**From** Cape Town  
**To** Heathrow (London)  
**Depart** 23 Oct 2010 20:10  
**Arrive** 24 Oct 2010 06:50  
**Class** World Traveller  
**Operated by** British Airways  
**Booking status** Confirmed**Checked baggage** 1 piece  
> [Checked baggage policy information](#)**Hand baggage** 1 piece of hand baggage (56cm x 45cm x 25cm/22in x 18in x 10in) plus a briefcase, laptop or handbag (45cm x 36cm x 20cm/18in x 14in x 8in).  
> [Hand baggage policy information](#)**Payment Information****Ticket Number(s)** 125-2469397143  
125-2469397144**Card Type** MasterCard  
**Card Number** \*\*\*\*\*4561**Payment Total** GBP 1836.80**Date** 19 May 2010**Flight tickets issued by** British Airways, Newcastle, UK**IATA Number** 91498363**Endorsements** Pax non ref change restrictions apply ba only not  
endorsable**Fare Details** GBP 1270.00 + Tax/Fee/Charge GBP 566.80 = GBP  
1836.80**Fare breakdown** The price of your ticket includes a credit card surcharge  
of GBP 9.00, a security and insurance surcharge and a  
fuel surcharge per sector levied by the carrier.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

**British Airways Customer Services**

#### How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, or send us an email (in some countries), please visit:

> [Your questions](#)

If you require further assistance you may contact us on:

0844 493 0787

#### If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that any copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

#### Passenger notices

##### Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Oxidising  
Substances



Radioactive  
Material



Explosives



Toxic or  
Infectious  
Substances



Gases



Corrosives



Flammable  
Substances

or other articles or substances which present a danger during air transport

> [More information on dangerous articles in baggage is available here](#)

#### Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

#### Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

> [Conditions of Contract](#)

> [British Airways General Conditions of Carriage](#)

#### Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

> [Liability limitations](#)

#### Passenger service charge and security and/or insurance and fuel surcharge

The price of your ticket includes a security and/or insurance surcharge and a fuel surcharge. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

#### Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

**Overbooking**

For a copy of British Airways' overbooking policy, please visit:

> [Overbooking policy](#)

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