

Charlie Rapple <rapple@gmail.com>

Fri, Oct 1, 2010 at 9:39 AM

Receipt for paid seat selection for British Airways booking: 4F27GY

British Airways Customer Services <BA.CustSvcs@email.ba.com>

Reply-To: British Airways Customer Services <BA.CustSvcs@email.ba.com>To: RAPPLE@gmail.com

PLEASE DO NOT RESPOND DIRECTLY TO THIS EMAIL. Responses go to an automated email box that we are unable to read or reply from. For contact information, please see the 'How to contact us' section below.

Dear MRS ARBUTHNOTT.

Thank you for paying for your seat selection on ba.com.

What's in this email:

- Confirmation of seats selected
- Payment details
- Terms and Conditions
- How to contact us
- Notices and legal information

CONFIRMATION OF PAID SEATS SELECTED

British Airways booking reference: 4F27GY

Flight Number: BA0057 From: Heathrow (London) To: Johannesburg Departs: 8 Oct 2010 21:15

Arrives: 9 Oct 2010 09:05

MRS C ARBUTHNOTT Seat 28B MR P ARBUTHNOTT Seat 28C

PAYMENT DETAILS

Total paid GBP 100.00

Payment type: MasterCard
Card number: *********4561
Payment total: GBP 100.00

TERMS AND CONDITIONS

A paid seat request cannot be guaranteed as it may need to be changed for operational, safety or security reasons, even after boarding the aircraft.

In the event that we have to change your seat we will endeavour to seat you in a suitable alternative.

We aim to seat your party together, and then if possible in your choice of seat, e.g. If you have selected a window seat we aim to seat you in another window seat.

If we are unable to offer you a suitable alternative seat as set out above you are eligible to apply for a refund.

You have 14 days after the last flight in your itinerary to apply for a refund.

Full terms and conditions are available here:

http://www.ba.com/main/paid-seating?topic=tcscs

HOW TO CONTACT US

We try to offer you as full a service as possible, but we are unable to answer replies to this email.

If you do have a question to ask us, you can find answers and (in some countries) our email form by clicking the link below:

http://ba.com/yourquestions

For phone numbers, click the link below:

http://ba.com/travel/ctclist

Thank you for using <u>ba.com</u> British Airways Customer Services

03/10/2010 15:54

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