

Charlie Rapple <rapple@gmail.com>

Hotels.com travel confirmation - 20 Oct 2010 - (Itin# 15298687153)

help@hotels.com <help@hotels.com>

Reply-To: travel@expedia.com
To: rapple@gmail.com

Mon, Aug 16, 2010 at 5:52 PM

Travel Confirmation

Thank you for booking your trip with Hotels.com. <u>View this itinerary online</u> for the most up-to-date information.

Booked items

Hotel: Cape Town

Hotel reserved. Your card has been charged in full. You do not have to reconfirm the booking. When your plans change, please see the rules for cancellation and rebooking below.

Hotels.com itinerary number: **15298687153**Main contact: Peter Arbuthnott
Hotels.com booking ID: 221486086 (24)

Email: rapple@gmail.com

Home phone: 447595281786 Work phone: 447595281786

Traveller and cost summary

Reserved for:
Peter Arbuthnott
Hotel: 2 adults Hotel: 2 adults Includes: Continental Breakfast 20/10: £206.57 per night

Taxes & service fees £30.99 per night

Amount charged for hotel reservation £237.56

Room options / Additional requests

We will forward your requests to the property, but we cannot guarantee that your requests will be honoured.

1 KING BED, Non-Smoking

Hotel summary

Wed 20-Oct-2010 (1 night)

Cape Heritage Hotel

90 Bree Street Check in: Wed 20-Oct-2010 Cape Town, Western Cape 8000 Check out: Thu 21-Oct-2010

South Africa

Reservation questions: 020 3 027 8146

For other information contact the hotel: Tel: 27 (21) 4244646 Fax: 27 (86) 6167281

Hotel Class: 🏫🍇

Unless specified otherwise, rates are quoted in British pounds sterling.

The price shown above DOES NOT include any applicable hotel service fees, charges for optional incidentals (such as minibar snacks or telephone calls), or regulatory surcharges. The lodging will assess these fees, charges, and surcharges upon check-out.

Your room is guaranteed for late arrival

Hotel rules and restrictions Property policies

We understand that sometimes plans fall through. We do not charge a cancel or change fee.
 However, Cape Heritage Hotel has cancellation and change fees that we are required to pass on.

Cancellation or Change Policy

- Cancellations or changes made after 23:59 (South Africa Standard Time) on 13/10/2010 are subject to a hotel fee equal to 100% Cost of Stay.
- Cancelling your stay: Cancellations can be made online. Review instructions online for cancelling this reservation.
- Changing your stay: To make changes, please call 020 3 027 8146.
- All refund requests must occur within 60 days of hotel check-out. At the sole discretion of Hotels.com refunds may be given due to extenuating circumstances.
- If you wish to book multiple rooms, you must use a different name for each room or the duplicate reservation MAY be cancelled by the hotel.
- This hotel requires that you are at least 18 to check in.
- Base rate is for 2 guests.

Guest charges and room capacity

- Total maximum number of guests per room/unit is 2.
- Maximum number of adults per room/unit is 2.
- Maximum number of children per room/unit is 2.
- Maximum number of infants per room/unit is 1.
- This property considers guests aged 7 and under, at time of travel, to be children.
- Availability of accommodation in the same property for extra guests is not guaranteed.

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• Your credit card is charged the total cost above at time of purchase. Prices and room availability are not guaranteed until full payment is received.

- Some hotels request that we wait to submit guest names until 7 days prior to check in. In such a case, your hotel room is reserved, but your name is not yet on file with the hotel.
 Rooms are provided by Hotels.com.

Customer Support

Itinerary number: 15298687153

If you have questions about your reservation, please call Hotels.com at 020 3 027 8146 or alternatively check out our $\underline{\mathsf{FAQ}}$ section.

Thank you for choosing Hotels.com.

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