

Peter Castelein

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PROFILE

Personable and considerate computer science student with over ten years of experience providing exceptional customer service.

- Dedicated to ensuring client satisfaction by remaining accessible and friendly.
- Aptitude for building rapport with a diverse range of customers, managers, and colleagues.
- Skilled at anticipating, identifying and satisfying client needs.
- Successful multitasker while remaining professional and courteous in fast-paced environments.

EXPERIENCE

Web Developer, Song Rise Arts; Austin, TX — 3/2018-Present

Developed a new website solution for local music education nonprofit.

- Successfully transferred existing assets securely and with minimal downtime.
- Implemented a new donation payment system.

Bartender, Bierleichen; Queens, NY — 3/2014-12/2016

Worked hard to develop a welcoming atmosphere for customers with excellent service and great drinks. Was flexible, and helped to mediate staff concerns to maintain a quality work environment. Set the standard for bar cleanliness and drink preparation.

- Implemented new menu items.
- Worked with new hires on training.

Software Developer, Mammalfish Inc; Brooklyn, NY — 10/2012-2/2014

Rapidly developed, prototyped, and deployed a wide variety of software from phone and tablet applications to web server software for our clients. Quickly learned cutting edge languages and technologies to help Mammalfish break into new markets.

- Self motivated to quickly learn new tools and techniques on my own.
- I am a life-long student of computer science.

Bicycle Mechanic, Modsquad Cycles; NY, NY — 10/2010-5/2012

Efficiently repaired a high volume of road, mountain, and city bicycles. Developed a good relationship with customers and explained technical problems in an approachable manner. Learned new parts, tools, repair techniques and terminology quickly. Worked sales floor to help new customers find the bike that best suited their riding interest.

- Rapidly built floor model bicycles.
- Performed every manner of overhaul and adjustment one can do on a bicycle.

Cofounder Kickstand Coffee; Brooklyn, NY — 5/2010-5/2013

Co-created the world's first bike mobile coffee bar. Our primary goal was to provide the best possible cup of coffee to community events in NYC with the smallest environmental impact. We achieved this goal by using bicycles for all our transportation needs.

- Designed and built Kickstand's custom coffee carts.
- Developed the first bottled iced coffee and delivered orders personally.

EDUCATION & HONORS

Texas A&M University, College Station, TX — B. S. Computer Science, 8/2020-Present

GPA: 4.00/4.00

Austin Community College, Austin, TX — Computer Science, 1/2018-8/2020

GPA: 4.00/4.00

Prophetstown High School, Prophetstown, IL — High School Diploma, 8/2000-5/2002

GPA: 4.00/4.00 • First in class • Illinois State Scholar • Cross Country Captain