

**MWANGI PETER IRUNGU,
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■ ICT Service Desk ■ ICT Management ■ CCNA ■ LAN and wireless networks

OBJECTIVE

An opportunity to utilize acquired skills and expertise, to be resourceful reliable and efficient professional in organizational Information Technology, learn and contribute to the changing informational technology systems.

PROFILE

An IT Professional with work experience gained in ICT Service Management, Networking (Routing & Switching), Active Directory, monitoring and maintaining computer information systems, software development, prioritizing and managing client calls. Has in-depth knowledge of the IT function, result-oriented and has high integrity. Good communicator, proactive and a self-starter.

INDUSTRIAL EXPERIENCE

Software Developer

April 2016 up to Now

Codepamoja (www.codepamoja.org)

USIU University Call Center Department

January 2015 up to April 2015

Roles undertaken

- User support
- USIU Active Directory
- Remote assistance
- Computer domain

Nacico Sacco I.T department

August 2014 up to November 2014

Roles undertaken

- Housekeeping and backup of data
- System analysis and design
- Handling of ATM queries
- Posting of members' salaries

Nairobi City Water & Sewerage Company

January 2014 up to May 2014

ICT Department (Western Region)

Roles undertaken

- Computer maintenance
- End user computing and support
- Data recovery and transfer
- Information system maintenance
- Network documentation

ACADEMIC QUALIFICATIONS

KCA UNIVERSITY

Bachelor of Science in Information Technology

May 2014 to December 2015

Diploma in Information Technology

May 2012 to November 2013

RGC COMPUTER COLLEGE

Learnt the following computer packages;

February 2012 to May 2012

- Introduction to micro-computers, operating system
- Ms. Word, Ms. Excel, Ms. Access

EDUCATION BACKGROUND

Njumbe high school

2008 --- 2011

Thomas William's memorial academy

1999 --- 2007

PROFESSIONAL CERTIFICATIONS

KCA UNIVERSITY

Cisco certified network associate (CCNA 1- 4)

January 2012 to December 2012

- Network Fundamentals
- Routing protocols and Concepts
- LAN Switching and Wireless
- Accessing the WAN

LANGUAGES: English and Kiswahili.

TECHNICAL PROFILE

Operating Systems: Windows XP/7/8/10, Windows Server 2012, Linux, Android.

Applications: Windows Remote Assistance and Remote Desktop. Knowledgeable in using Microsoft office suite 2003, 2007, 2010 & 2013, Team Viewer, Android Applications

Support Tools: Acronis True Image, Hiren's boot CD, putty.

Networking: Routers & Switches, Access Points, DHCP, DNS, IP Addressing (IPv4), Subnetting, LAN and WLAN installation.

Hardware: desktops/laptops, Cisco Routers & Switches, Printers, network access point.

Databases: MySQL, Sybase servers and Microsoft Access.

Programming: php, yii, Java, Visual Basic (vb 6.0, .NET), HTML, Android and J2ME.

HOBBIES AND INTERESTS

- Travelling
- Socializing
- Adventure
- Participation in Team Work
- Computer programming and applications designing.

REFEREES

| | | |
|---|---|---|
| Wilson Muriithi | Daniel Ndirangu | Michael Mathenge |
| ICT Supervisor (Western Region), | Service Delivery | Scrum-Master, Codepamoja |
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