**Peter Mcloughlin**

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**Profile**

***Software Developer with almost nine year’s experience using latest versions of SQL server and MS Visual Studio. Skills include C#, SQL, SSIS, Javascript, jQuery, React and Python.***

**Qualifications/Training**

* **ITIL Foundations IT Service Management ,** January 2023
* **Diploma in Advanced Web Development** (IBAT College), April,2016
* **Diploma in Web Design** (IBAT College), 2015
* **CPD in Fundamentals of Computing**, DIT Kevin Street, July 2013
* **Certificate in Occupational First Aid** (Order of Malta, Ireland), 2012
* **LLB (Irish Law)** Result: 2.2, Portobello College,2009
* **BSc (Mathematical Science)** Result: Pass, NUI Maynooth, 2001
* **Leaving Certificate (6 honours and 1 pass),** 1996

**Skills & Technologies**

* **C#, ASP.Net MVC, Web API, Swagger, Fiddler, T-SQL, ETL automation, SSIS, VB, MS Access Javascript, JQuery, HTML, Bootstrap 4.5 & 5.1, CSS, Dreamweaver, Photoshop.**
* MS Visual Studio 2019, SQL Server Management Studio 2018,GitHub, TOAD, Eclipse, Netbeans IDE, Source-Safe, Subversion, JIRA, Teamworks.

**Career Summary**

**Arachas Insurance Brokers - December 2017 to Present**

**Software Developer**

* Responsible for the creation, maintenance and development of C#.Net WPF/WinForm applications and MS Access programs automating file transfers, email notifications and monthly bordereau for Finance Department/Senior Management and associated insurance companies.
* Integrated Zoom Applications with the company’s system using Web API to extract call recording data from Zoom’s API. Created private API’s internally for consumption within a variety of applications inhouse – Winform, WPF, Web apps and console apps.
* Developed SSIS packages within the company as a progressive move from MS Access to automate the ETL process within the company and associated third party stakeholders.
* Created desktop applications in WinForm and WPF through Visual Studio 2019 using C# and SQL Server for use by Compliance Managers, as data access and task scoring/auditing.
* Developed company software utilities for automated scanning of pdf documents, using C#/SQL to enhance the company’s document management system.
* Developed frames (OpenGI windows) for a variety of insurance schemes for use by sales agents and management via the OpenGI system.
* Developed reports / bordereau for third party insurance companies using VB.Net, MS Access and SQL Server Views/Tables/Stored Procedures.
* Maintained positive working relationships with third party stakeholders, via weekly/monthly meetings to maintain and develop intercompany data transfers/requests**.**

**Snipp Interactive Ireland - February 2017 to October 2017**

**SQL Developer/BI Analyst**

* Provided support for Full-Stack Developers and third-party clients on a variety of software application issues ranging from frontend to back-office issues with data inconsistencies and data extractions.
* Used SQL Server 2014/16 to create T-SQL scripts and Stored Procedures to automate processes for in-house and third-party client requests.
* Created SSIS packages using MS Visual Studio 2012 to automate processes in preparation for nightly SQL Server Agent jobs, integrating C# and T-SQL, on behalf of client requests as per contract agreements.
* Developed SQL server Agent jobs using C# source code, T-SQL scripts and Stored Procedures as part of an SAAS program.
* Used HTML, Console Programs and T-SQL to run campaign emails on behalf of third-party clients.

**Vodafone Ireland Contractor - January 2017 to February 2017**

**Project Manager/Business Analyst (Contractor)**

* Attended daily meetings with the Project Management team for updates and reviews.
* Scheduled meetings with technical and business stakeholders to discuss the progress and blockers on a range of projects for the 2018 product releases.
* Used Microsoft Visio, Share-point and Power-point to create and present delivery issues, cross-functional flow charts and process maps to various company departments within strict timelines.

**KBC Bank Contractor - July 2016 to December 2016**

**Front End Developer/Business Analyst (Contract)**

* Debugged, adjusted and created raw javascript files to produce correct PDF output files for the business and their customers.
* Participated in regular SCRUM meetings and Release calls as part of an AGILE environment within the software development process.
* Assisted in the information and requirements gathering process, reconciling conflicts between the Business and Development team to formulate resolutions reflecting the true business needs.
* Drafted and completed functional specs and business requirement documents for software changes to front end business applications and the core banking letter system.
* Took ownership of small development changes on JIRA from initial business request stage right through to the UAT and Production stages of the development process.
* Drafted and altered Microsoft Visio Flow Diagrams to assist business users and the development team with small change requests that affected workflow.
* Drafted flow diagrams and test cases for the UAT testing stage to ensure the testing was completed within the scope of logged issues within JIRA.
* Liaised with Business Analysts and Project Management teams to ensure timely delivery of technical requirements of a variety of projects.

**New Ireland Assurance (Bank of Ireland Group) - June 2013 to July 2016**

**Software Application Support Analyst**

* Responsible for running daily, weekly and monthly actuarial and financial reports from SQL and Oracle databases.
* Provided full application support activities for several key financial systems including Workflow, Web, and Point of Sale systems.
* Management and maintenance of Windows Server 2008/2012R2 environment including Virtualization, Active Directory.
* Completed SOX audit reviews on a number of business user applications on a quarterly and bi-annual basis.
* Deployed application maintenance releases and systems update releases when necessary.
* Supported software developers and project managers during software failures at Service levels 2 and 3.
* Monitored the ITIL service management system, raising and resolving tickets on a daily basis for internal and external business users
* Liaised with third party software companies to ensure critical applications were running properly on a daily basis, including running SQL scripts, database backups and restoration and server health checks.
* Tested and provided support to the development team with a variety of financial software applications built on the Spring Framework.

**GE Money - January 2008 to October 2012**

**IT Software Testing (6 months)**

* Assisted the development team in GE Money , testing software applications used in the migration from an AS400 system to a new T24 banking system, as part of the sale of the company’s mortgage portfolio.

**Paralegal**

**Litigation & Conveyancing**

* Managed outsourced legal providers for the mortgage portfolio. Communicated effectively to the business in relation to litigation matters arising on the portfolio whilst preparing grounding, supplemental and compliance affidavits.

**IFG - June 2006 to December 2007**

**Legal Administrator**

* Responsible for the registration of mortgage deeds and vacates in the Property Registration Authority & Registry of Deeds.

**AIB - June 2003 to May 2006**

**Bank Official**

* Completed daily cash and cheque transactions for personal and business customers.
* Managed to successfully run the bank’s off-counter business transactions.

**Coláiste Eoin, C.D.V.E.C. Sept 2001 – June 2002**

**Part-time Maths Teacher**

* Taught Mathematics to two Junior Certificate classes and one Leaving Certificate class.
* Organised one-to-one tuition with certain pupils attempting honours level Leaving Certificate Mathematics.

**Hobbies & Interests**

* Classical guitar, music, soccer and rugby.
* Socialising with friends and attending comedy shows.

**References: Available upon request**