



Powering people for better lives

**POSTPAID KPLC MOBILE MONEY PAYMENT REALLOCATION/REFUND
REQUEST FORM**

Correct KPLC Account

Name.....

Correct KPLC Account

No.....Location.....

**Wrong KPLC Account No..... Wrong KPLC Account Name (if
known).....**

Reason for the

error.....

.....

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.....

Payment Details:

**KPLC Mobile Money Collection Agent (Mpesa/Airtel Money
etc.).....**

Mobile Telephone

No.....

..

**I/D or Passport No. (Attach a copy of payer
ID/Pp).....**

Amount.....date of
payment.....

Transaction ID; Mpesa/Airtel Transaction ref no.

..... Customer's Name

(payer).....Sign.....

.....

FOR KPLC USE ONLY:

Received/Confirmed by: _____

Verified by: _____ *Approved by:* _____

22:40 ⓘ

🕒 1↓ H+ .ll .ll 114 B/s 🔋 60%



Kenya Power



Yesterday • 00:30

Dear SYLAS KIPROTICH
CHEMJOR, your payment of
Kshs. 600 through MPESA for
Account No.21821945 has been
credited by KenyaPower .Thank
You

00:30 • Safaricom

Can't reply to this short code. [Learn
more](#)



TAH9KTPSC5 Confirmed.
Ksh600.00 sent to KPLC for
account 21821945 on 17/1/25 at
11:06 PM New M-PESA balance
is Ksh0.00. Transaction cost,
Ksh10.00.Amount you can
transact within the day is
498,450.00. Download new
M-PESA app on
<http://bit.ly/mpesapps> & get
500MB FREE data.