

PETER ONEILL

Developer Advocate

EDUCATION:

FULL STACK WEB DEVELOPMENT

Coding Dojo Berkely -- 2019

AUDIO ENGINEERING

Full Sail University -- 2016 - 2017

COMPUTER NETWORKING INFORMATION TECHNOLOGY

City College of San Francisco -- 2010 - 2012

CERTIFICATIONS:

- AWS - SysOps Administrator
- AWS - Developer
- AWS - Solutions Architect
- HashiCorp - Terraform

CONTACT DETAILS:

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ABOUT ME:

With a decade of experience in the IT industry, I bring a wealth of knowledge working on both internal systems and public-facing infrastructure. I've spent the last four years focused in customer-facing roles, working with experienced technologists to develop and deploy solutions for network analytics and access management.

My work style thrives in fast past, high-pressure environments, where I can build simple solutions for complex problems with a clean code mindset.

Outside of work, I enjoy taking photos on my Leica Q2, flying my E-max FPV racing drone, and finding excuses to use my Padi Advance Scuba diving certification skills.

MOST RECENT EXPERIENCE:

PRODUCT EDUCATION ENGINEER

strongDM (August 2019 to Present)

Working to redesign strongDM's customer education and training experience. Taking complex technology and making it easy to understand and learn. Working alongside talented engineers to; design an intuitive interface, write coherent documentation, and create enjoyable training material.

CUSTOMER SUCCESS ENGINEER

ThousandEyes (April 2016 to July 2019)

During my time at ThousandEyes, I established the Customer Engineering team in Austin, TX, over 13 months. Built the training and onboarding materials to triple our Customer Engineering headcount in San Francisco. Finally, I started our presence and defined our protocols for interacting with customers in the APAC time zone.

NETWORK ENGINEER

WebPass (October 2013 to March 2016)

In the first half of my tenure at WebPass, I optimized our existing residential networks to use 10GB fiber or 1GB wireless point-to-point mesh networks. For the second half, I designed and deployed the WebPass WAN into the downtown Chicago area. Connecting over 700 residential customers and 20 business contracts in under a year.

Experience continued on LinkedIn...