

# Poo Yi Sing

Full Stack Web Development Bootcamp Graduate  
Final Year Accounting & Finance Student

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Yi Sing is a final year Accounting & Finance student who is looking forward to building a career in the accounting or audit industry. He considers himself a perfectionist and always strive to uphold his high standards in whatever he does. He is not afraid of challenges, accepts criticism and works well in a team. In his spare time, he enjoys coding. To pursue it further, he enrolled in and graduated from a 12 weeks full stack web development bootcamp.

## Experience

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### Call Center Service Officer (Central Provident Fund)

Jul 2020 – Oct 2020

Provided personalized service to manage enquiries on CPF schemes and services as well as GST voucher and MediShield Life enquiries. Handled angry or upset callers in a calm, professional, patient manner.

### Medical Record Officer (Institute of Mental Health)

Jun 2019 – Aug 2019

Retrieved, maintained and updated more than 500 patients' medical files daily for their scheduled appointments by liaising with other departments daily. Other duties include disposing old medical files and ensuring medical files were scanned and indexed accurately.

### Cook (Dome Café @ UOB Plaza)

May 2017 – Sep 2017

Prepared and cooked breakfast menus and main course menus according to the exact specifications of chef de partie. Juggled multiple orders in a highly stressful environment while ensuring consistent quality of food during peak hours. Other duties include handling store items, counting inventories and cleaning commercial kitchen equipment.

### Roadshow Promoter (Nestle Singapore)

Apr 2017 – May 2017

Promoted Nestle products as a roadshow promoter for Nestle's "Health and Wellness" campaign in various supermarkets island-wide. Upsold and recommended Nestle products to shoppers. Exceeded the daily performance target by at least 1.5 times.

### Sales Assistant (BikesLinks Pte Ltd)

Apr 2017

Sold more than \$1,000 worth of bicycles, bicycle gears and bicycle accessories in 2 days at the SAFRA Bike Fair. Recorded and managed all the sales transactions and sales receipts.

### Relief Teacher (Ministry of Education)

Jan 2017 – Mar 2017

Relieved Primary 1 to 6 classes at Beacon Primary School. Assisted students with their school work and also taught Mathematics to a Primary 5 class as their teacher was on leave.

## Education

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### University of London (Bachelor of Science in Accounting and Finance)

Aug 2018 – Aug 2021

- Expected Honours: First Class Honours
- Obtained grade A (best grade) for the following modules: Mathematics 1, Financial Reporting, Audit & Assurance and Management Mathematics

### Alpha Camp Singapore (Full stack Web Development)

Sep 2017 – Dec 2017

- A 12-week bootcamp that taught Ruby, JavaScript, Ruby on Rails, HTML, CSS, jQuery, PostgreSQL, Git and Heroku and Wireframing.
- Capstone Project was to build an in-house statistical aggregator for a local company called SGAG. The goal was to solve the reporting and monitoring requirements of the performance of their memes and videos for their clients and them. Presented the web application in front of approximately 100 people. Presentation slides can be found at <https://bit.ly/2T9eByg>
- To view my other projects, please visit my portfolio website at <https://pooyising.github.io>