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Global Transformation of Staffing Management System

Transportation Sector

Dallas, Texas

For 18 months managed over 100 consultants and subject matter experts across change management, technology, training, and HR subject matter experts with the build out and implantation of Crew Staffing Application allowing for global workforce visibility and staffing. Managed the global program budget, hiring and on-boarding of resources.

Project Highlights

Role on team: Global Project Manager, Solution Engineer, and Relationship Manager

Number of consultants, contractor, and others managed: 125

Application Development, Vendor Selection and Management, Client Relationship

Telecommunications, Media, and Technology Sector

Los Angeles

Assisted the preeminent Global Motion Picture Organization in the transformation of its nomination and final balloting process from manual paper to electronic. Partnered with members of the organization to develop the product strategy, business and technical requirements, risk management, and marketing strategy. Led the team that developed a functional website, cyber security methodology and controls, conceptual and detailed architecture, established and managed numerous vendor, created security plan, and developed documentation and standards for deployments.

Project Highlights

Role on team: Project Manager and Client Relationship Director

Number of consultants, contractor, and others managed: 25

Global Transformation of HR System

Capital Projects and Infrastructure

Global

For 18 months managed over 55 consultants and subject matter experts across change management, technology, training, and HR subject matter experts with the implantation of a new Global Human Resources Application (Workday). Managed the global program budget, hiring and on-boarding of resources. Resulting in a release of the application three months ahead of schedule.

Project Highlights

Role on team: Project Manager

Number of consultants, contractor, and others managed: 55

Subject Matter Expert, Global Supply Chain Reengineering, Vendor Management

Consumer and Industrial Products Sector

Cincinnati, Ohio

Teamed with a major consumer products company to reengineer the global supply chain (from production to logistics) for paper products line. The focus of the engagement was to address issues around inbound and outbound transportation, physical distribution and third-party negotiations. We leverage systems and Internet-based applications (Software AG's webMethods) that enhance the client's ability to distribute and transport materials efficiently and to create links between buyers and trading partners.

Project Highlights

Role on team: Subject Matter Expert

Number of consultants, contractor, and others managed: 5

Project Management, Vendor Selection, Contract Negotiations

Financial Services

New York

Assisted a major Insurance Company with overall project management during the creation of an internet bank to service their current customer base and create future penetration into the financial services market. Developed product strategy, business and technical requirements, risk management, and marketing strategy. Led the team that developed a functional website prototype, conceptual and detailed architecture, established vendor alliances, created security plan, and developed documentation and standards for deployments.

Project Highlights

Role on team: Project Manager, Technical Team, and Vendor Selection

Number of consultants, contractor, and others managed: 7

Project Management, Enterprise Wide Training Software Implementation, Web Development

Financial Services

Nashville, New Orleans, Jackson, Montgomery, Birmingham, Dallas, and Orlando

Identified, proposed on and managed the implementation of an enterprise wide training management software tool for a regional company. Managed the efforts of a team of over 16 business and technical resources during the implementation. Application allowed participants to manage their own training activities 24 hours a day – 365 days a year. Created a self-service web site sole devoted to students and trainers, allowing them access to information from Human Resources and Corporate Training. Managed project to both budget and aggressive 3 month window

Project Highlights

Role on team: Overall Project Manager

Number of consultants, contractor, and others managed: 17

Business and Technical Requirements Definition, Vendor Selection, and Implementation

Financial Services

Atlanta and Birmingham

Partnered with a southern regional institution to review financial controls surrounding the use and reconciliation of DDA and GL accounts. Worked with system developers, programmers, and business users in developing business and technology requirements to convert from a Mainframe based reconciliation product to a Client Server Based application.

Project Highlights

Role on team: Project Leader, Technical Assessment and Vendor Selection

Number of consultants, contractor, and others managed: 3

Process Redesign and Reengineering

Financial Services

New York and Chicago

Assisted the Cash Management division of a multinational institution in the redesign of the account setup process. Created a Tracking database to follow more than 1200 daily requests from creation to completion utilizing Microsoft Access. Developed new desktop procedures (developed individualized documentation for desk-level procedures), created and executed training of new procedures to over 45 associates. Resulted in account setup and query response in 30% less time.

Project Highlights

Role on team: Overall Project Manager

Number of consultants, contractor, and others managed: 6

System Integration resulting from Merger Integration

Financial Services

Amsterdam, San Paulo, London, New York, Chicago, and Detroit

Managed the efforts of a multinational organization with the merger and conversion of three affiliate banks to one; centralizing the cash management system (MoneyNet). Defined the project approach, developed technical and business requirements, led client meetings, led operational and technical site visits, managed overall client communications and expectations. Worked closely with system developers, business line managers, and operational managers in developing requirements, testing strategies, and project timelines. Resulted in a money transfer conversion that was completed on time and within expected budget.

Project Highlights

Role on team: Overall Project Manager

Number of consultants, contractor, and others managed: 27

Overall cost savings to the institution year one of over \$3.5 million.

Total revenue to the firm - \$4.5 million

Business and Technical Requirements Definition, Vendor Selection, and Implementation

Financial Services

San Francisco, Dallas, and Phoenix

Managed the efforts of a western regional financial institution in the design of an IBM AS400 based processing system. Developed business and technical requirements, vendor selection criteria, managed vendor visits, and finalized vendor selection and contract process. Managed the conversion from Mainframe to AS400, while redesigned processes (including new procedures, training and documentation).

Project Highlights

Role on team: Project Manager: Vendor Selection/Contracts and Operational Redesign

Number of consultants, contractor, and others managed: 15

Overall cost savings to the institution of over \$1.7 million.

Total revenue to the firm - \$750,000

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Relevant Project Experiences