Database Management Project Restaurant Review Solution By: Peter Taing



Introduction

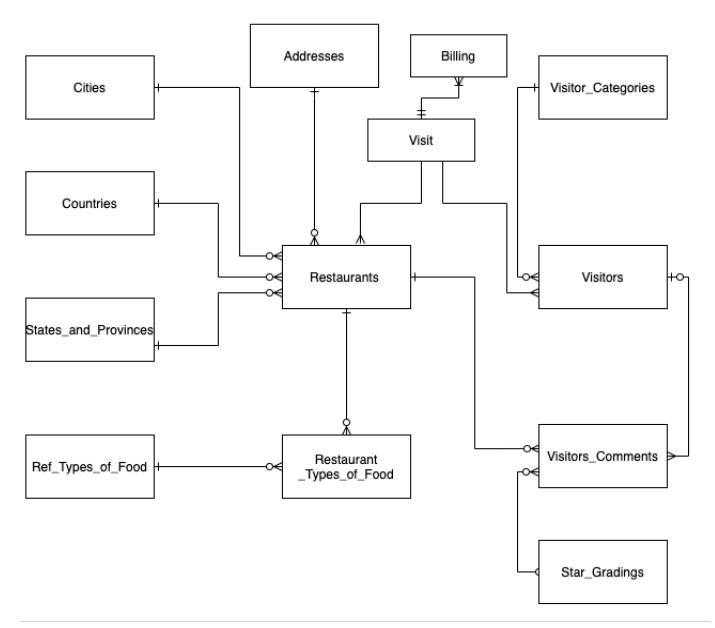
Restaurants are a kind of business that directly works with a variety of different types of customers throughout the world. With such a diverse customer client base, it is vital for a restaurant to have a database that can satisfy their needs. For a Restaurant business to be successful they require a management system that is both efficient and user-friendly to provide a service that fulfills the consumer demand. As that is what the end goal is for mostly all businesses.

The restaurant business has changed over the past few decades. Speed and efficiency have increased due to technology, now consumers expect food service to be done quickly and in a timely manner. Furthermore, the number of restaurants has increased as each restaurant has a unique cuisine catering to different types of people. Each restaurant has a different method of functioning and responding to orders. As competition rises due to the increase, each restaurant is searching for a database system.

Our group has decided to address and complete a full-proof Database system that theoretically, any restaurant could implement. We have created a database for chains of restaurants to help keep track of many different entities and types of information a restaurant might have. Our database can maintain large amounts of data and be as accurate as possible that can allow users to easily store, update, and research data. We have developed a conceptual and logical model to help create a visualization of our solution. We have showcased our super/subtype data relationship. We have also included a data dictionary that will help one be able to navigate through our implementation of SQL. We have included 4 basic calls to retrieve data in our database system.

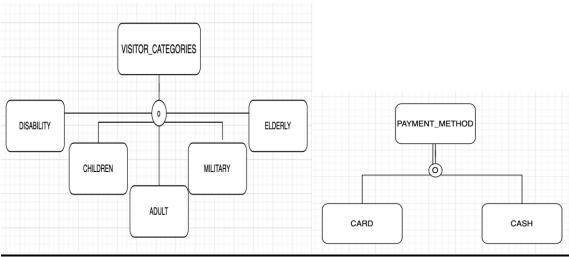
We have created a system where restaurant owners can have a mass overview of all the vital information needed to make the decision in regard to the business. Our database includes address, direction, star grading, visitors' name, and comment, and lastly billing information that can be used to track the transaction. Since business owners have all this information constantly in the palm of their hand, they can use this to address problems that they may be having in their system.

A. Conceptual Model



For our conceptual model, We have included 13 entities with their appropriate relationships. We have used many relationship types such as; optional many, mandatory many, mandatory one, and optional one to display the links between all the entities. Almost every single entity is linked with the 'Restaurants' entity. This model shows many restaurants in many different countries and also links to many different visitors. It also links what each visitor was billed and what comments or 'reviews' they left about their experience at the restaurant and also allows them to leave a star grading for each restaurant.

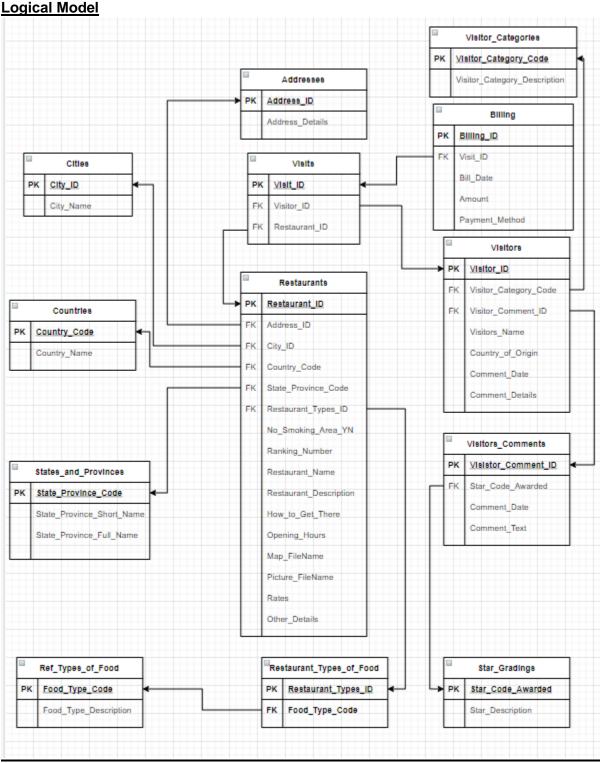
Supertype/Subtype Relationships



We have included two supertype/subtype relationships.

- 1. The first one is visitor_categories relationship. The reason why we create this relationship is to study which type of customer enjoys going to a particular restaurant the most so that we can focus more on this target customer. We create this relationship by using Partial Specialization Rule (single line) which means that the supertype could belong to either of the subtypes or none of them and Overlap Rule means that the instance of the supertype could be more than one subtype, for example, an adult can also be in the military.
- 2. The second one is payment_method relationship. We create this relationship to keep track of the type of transaction and make sure everything is balanced at the end of each month. This relationship use Total Specialization Rule (double line) which means that an instance of the supertype must belong to either of the subtypes and we have the same overlap rule as the first supertype/subtype which means that customer can pay a certain amount by cash and a certain amount by card.





This is our complete logical model we have created. Our model can be broken up into 3 key categories.

- 1. The first category will be the location of the restaurants in our database. They're 4 different entities that have to do with location. Each entity has a foreign key in the restaurants table. "Adress_ID, City_ID,Country_Code,State_Province_Code." These four entities are vital to our restaurants table and all the information in each entity will help the user locate each restaurant.
- 2. The second category will be the "Visits" entity. The visits entity has 'Restaurant_ID' as a FK which makes it extremely important to our database because our restaurants entity is the heart of our database. The visits entity allows us to see entities such as; "Billing, Visitors, visitor_comments, Star_Gradings, and visitor_categories. This is a very important aspect of our database because it allows us to see each visitor, the corresponding bill, and comments with grades if they chose to leave them. This is a key aspect of our database because it allows us to see the feedback customers are leaving and what was on their bill during their visit.
- 3. Lastly we have our third category which is the "Restaurant_Types_of_food" category. This category only consists of two different entities. It is by far our smallest and least complicated set of entities. The sole purpose of these entities is to show the types of food each restaurant has, and then the "ref_Types_of_food" will have the food description of the food type. The only thing needed to find the food description is the 'Food type code" which is the FK of "Restaurant Types of food."

C. <u>Data Dictionary</u>

Our data dictionary provides us with precise information about each entity including data type such as number, variable character, and date, description of each entity, range, restriction if this entity is required or not, and finally, the key type.

Entity: Restaurants

This table contains information about different types of restaurants.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Restaurant_ID	INT	Primary Key of the "Restaurant" entity	00001-99999	Υ	PK
Address_ID	INT	Unique identifier for "Address"	00001-99999	Υ	FK
City_ID	INT	Unique identifier for "City"	00001-99999	Υ	FK
Country_Code	INT	Unique identifier for "Country"	00001-99999	Υ	FK
State_Province_Code	INT	Unique identifier for "State_Province"	00001-99999	Υ	FK
No_Smoking_Area_YN	VARCHAR	Identify smoking area by "Yes" or "No"		Υ	
Ranking_Number	INT	The ranking of the restaurant	00001-99999	N	
Restaurant_Name	VARCHAR	The name of the restaurant		Υ	
Restaurant_Description	VARCHAR	The description of the restaurant		Υ	
How_to_get_there	VARCHAR	Type of transportation e.g. car, bus		Υ	
Opening_Hours	DATE	Opening and closing time of the restaurant	00:00-23:59	Υ	
Map_FileName	BLOB	The file name for the map to the restaurant		Υ	
Picture_FileName	BLOB	The file name for the pictures of the restaurant		Υ	
Rates	INT	The rating score of the restaurant by customers	0-5	Υ	
Other_Details	VARCHAR	Other descriptions of the restaurant		N	

Entity: Restaurant_Types_of_Food

This table contains information about different types of food at different restaurants' locations.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Restaurant_ID	INT	Primary Key of the "Restaurant" entity	00001-99999	Υ	PK
Food_Type_Code	INT	Primary Key of the "Ref_Types_of_Food"	00001-99999	Υ	PK

Entity: Ref_Types_of_Food

This table contains information about the food at different restaurants.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Food_Type_Code	INT	Primary Key of the "Ref_Types_of_Food" entity	00001-99999	Υ	PK
Food_Type_Description	VARCHAR	Description of the food e.g. French, Asian		Y	

Entity: Visitors

This table contains information about visitors who visit the restaurants.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Visitor_ID	INT	Primary Key of the "Visitors" entity	00001-99999	Υ	PK
Visitor_Category_Code	INT	Unique identifier for "Visitor_Categories" entity	00001-99999	Υ	FK
Visitors_Name	VARCHAR	The name of the visitors		Y	
Country_of_Origin	VARCHAR	The country where the visitors are from		N	
Comment_Date	DATE	The date in which the visitors comment on the restaurant		N	
Comment_Details	VARCHAR	The description of the comment made by the visitors		N	

Entity: Visitors_Comments

This table contains information about the visitors' comments regarding the restaurants.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Visitor_Category_Code	INT	Primary Key of the "Visitors Category Code" entity	00001-99998		PK
Restaurant_ID	INT	Unique identifier for "Restaurant_ID" entity	00001-99999		FK
Star_Code_Awarded	INT	Unique identifier for "Star_Code_Awarded" entity	00001-99999		FK
Visitor_ID	INT	Unique identifier for "Visitor_ID" entity	00001-99999		FK
Comment_date	DATE	The date in which the visitors comment on the restaurant			
Comment_text	VARCHAR	The text in which the visitors comment on the restaurant			

Entity: Visitor_Categories

This table contains information about different types of visitors, e.g. military, adult, etc.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Visitor_Category_Code	INT	Primary Key of the "Visitor_Category_Code" entity	00001-99999	Υ	PK
Visitor_Category_Description	VARCHAR	The Description of the category		Υ	

Entity: Visits

This table contains information about visitors' visits to the restaurants.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Visit_ID	INT	Primary Key of the "Visits" entity	00001-99999	Υ	PK
Visitor_ID	INT	Primary Key of the "Visitors" entity	00001-99999	Υ	FK
Restaurant_ID	INT	Primary Key of the "Restaurant" entity	00001-99999	Υ	FK

Entity: Star_Gradings

This table contains information about the star rating of each restaurant.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Star_Code	INT	Primary Key of the "Star_Code" entity	00001-99999	Υ	PK
Star_Description	VARCHAR	The description of the star grading			

Entity: Billing

This table contains information about visitors' billing.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Billing_ID	INT	Primary Key of the "Billing" entity	00001-99999	Υ	PK
Visit_ID	INT	Primary Key of the "Visits" entity	00001-99999	Υ	FK
Bill_Date	DATE	The date when the bill is due		Υ	
Amount	DECIMAL	The amount of the bill in dollar	(10, 2)	Υ	
Payment_Method	VARCHAR(10)	The type of payment		Υ	

Entity: Addresses

This table contains information about the address of the restaurant.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Address_ID	INT	Primary Key of the "Address_ID" entity	00001-99999	Υ	PK
Address_details	VARCHAR	Address Detail includes House #, Street Name, City, State, and ZipCode			

Entity: Countries

This table contains information about which country the restaurant is located.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
Country_Code	INT	Primary Key of the "Country_Code" entity	00001-99999	Υ	PK
Country_name	VARCHAR	which country the restaurant is in		Υ	

Entity: Cities

This table contains information about which city the restaurant is located.

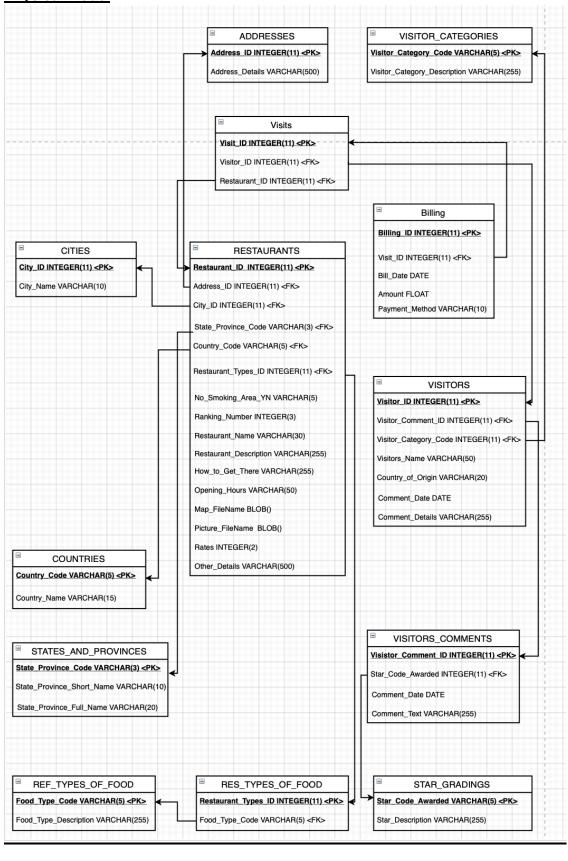
COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
City_ID	INT	Primary Key of the "Country_Code" entity	00001-99999	Υ	PK
City_Name	VARCHAR	The name of the City		Υ	

Entity: States_and_Provinces

This table contains information about which state the restaurant is located.

COLUMN	DATA TYPE	DESCRIPTION	RANGE	REQUIRED	PK or FK
State_Province_Code	INT	Primary Key of the "State_Province_Code" entity	00001-99999	Υ	PK
Country_code	VARCHAR	Unique identifier of the "Country_code" entity	00001-99999	Υ	FK
State_Province_Short_Name	VARCHAR	The Abbreviation form of the State			
State_Province_Full_Name	VARCHAR	The Full Form of the state			

D. Physical Model



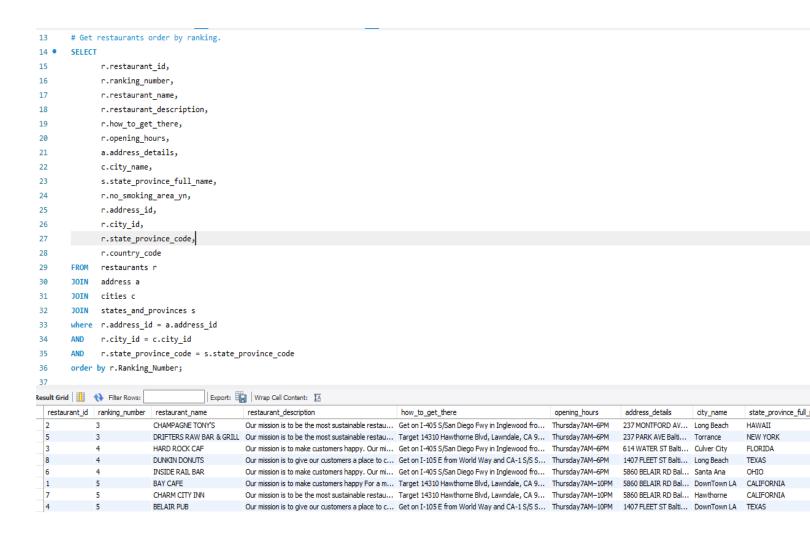
- This is our completed physical design of the database. The purpose is to translate the logical description of data into technical specifications for storing and retrieving data. We create a design for storing data that will provide adequate performance and ensure database integrity, security, and recoverability.
- As you can see, it is very similar to the logical model; however, it contains the data type for each attribute which we get from our data dictionary. We want to create the data type for each attribute to be as accurate as possible in order to achieve an efficient and reliable database. We have included many types of data types, including INT, VARCHAR, FLOAT, DATE, and BLOB. For attributes that require numbers such as the ID for each primary key, we use INT and other attributes such as restaurant's name and visitor's name, we use VARCHAR. For the amount of money, we use FLOAT because it requires decimal numbers and the date in which the bill is made, we use DATE. We have also included BLOB data type for Map_FileName and Picture_FileName attributes because these attributes require users to upload pictures or particular files to enhance the information of our database.
- We will also implement security and authorization rules for different types of restaurants (subjects, objects, actions, constraints). The subjects include the head of the restaurant or the receptionist who can insert, read, modify, delete certain data based on specific situations.
- We will also implement database recovery which will prevent loss or damage of data. We will do periodic backup (once daily after the restaurant is closed) and will be stored in a secure, off-site location. We plan to store our transaction in a transaction log which is a record of essential data for each transaction processed against the database. In case of an aborted transaction and incorrect data, we will use rollback which is an undo of unwanted changes to a database and apply the before image. In case of system failure and database destruction, we will switch to our duplicate database. Finally, in the future, we are considering using cloud-based data management services which will increase our flexibility and reduce cost.

E. SQL Queries

```
1
         #Get customer's bills.
  2 •
         SELECT
  3
         c.Visitor ID,
         c.Visitors_Name,
  4
         b.Bill_Date,
  5
         b.Amount
  6
  7
                 billing b
         FROM
                 visit v
  8
         JOIN
  9
         JOIN
                 visitors c
         where b.visit_id = v.visit_id
 10
                 v.visitor_id = c.visitor_id ;
 11
         AND
 12
Result Grid
                                               Export: Wrap Cell Content: IA
                Filter Rows:
   Visitor_ID
                             Bill Date
              Visitors_Name
                                             Amount
   212
             WOODS FRANK
                            2021-02-10
                                             35
   212
             WOODS FRANK
                            2020-08-11
                                             25
   213
             JOSHUA SAM
                            2020-06-15
                                             100
   213
             JOSHUA SAM
                            2020-06-15
                                             30
   324
             STEVE BEN
                            2021-03-10
                                             40
   324
             STEVE BEN
                            2020-08-11
                                             28
   328
             SUE SAN
                            2021-02-20
                                             20
   546
             LORENA GLENN
                            2021-04-10
                                            60
```

Outcome of running Query #1:

- This query allows the user to get all the customer's bills and the date that each of the customers paid the bill. This query was joined from 3 tables: **billing**, **visit**, and **visitors**.



Outcome of running Query #2:

- This query returns all the restaurants ordered by ranking. The query provides the detail of each restaurant with the columns restaurants_description, how_to_get_there, opening_hours, location. One thing special about this query is that it orders the restaurants list by using the column ranking_number to rank them from lower to higher.

```
# Get customber's star and comments.
38
39 •
         SELECT r.restaurant_name,
                   c.visitors name,
40
41
                   cc.comment_text,
                   cc.comment_date,
42
43
                   sg.star_description
44
         FROM
                   restaurants r
45
         JOIN
                   visit v
         JOIN
                   visitors c
46
47
         JOIN
                   visitors_comments cc
         JOIN
                   star gradings sg
49
         where
                   v.restaurant_id = r.restaurant_id
                   v.visitor id = c.visitor id
         AND
                   c.visitor comment id = cc.visitor comment id
                   cc.star_code_awarded = sg.star_code_awarded
53
         ORDER BY comment date DESC;
                                             Export: Wrap Cell Content: IA
Result Grid 🔢 🙌 Filter Rows:
   restaurant_name
                                          comment_text
                                                                                   comment_date
                           visitors_name
                                                                                                  star_description
                          LORENA GLENN
                                         Delicious sandwiches and quiches. Chicken Caes... 2021-03-25
  INSIDE RAIL BAR
                                                                                                 VERY BAD
  DRIFTERS RAW BAR & GRILL TORI LOU Hidden gem in the hills of bel air. In a cute little ... 2021-02-15
                                                                                                 EXCELLENT
  HARD ROCK CAF
                          STEVE BEN
                                         i don't feel welcomed going into belwood anymo... 2021-01-25
                                                                                                 BAD
                          STEVE BEN i don't feel welcomed going into belwood anymo... 2021-01-25
  CHARM CITY INN
                                                                                                 BAD
  BELAIR PUB
                           SUE SAN
                                         I love it here it's so essential. My favorite sand... 2020-11-25
                                                                                                 GOOD
                       JOSHUA SAM Delicious philly cheesteak! It's spicy and filled wi... 2020-09-20
  CHAMPAGNE TONY'S
                                                                                                 EXCELLENT
  DUNKIN DONUTS
                           JOSHUA SAM
                                         Delicious philly cheesteak! It's spicy and filled wi... 2020-09-20
                                                                                                 EXCELLENT
                          WOODS FRANK Solid COMFORT food with decently LARGE porti... 2020-07-15
  BAY CAFE
                                                                                                 GOOD
```

Outcome of running Query #3:

 This query will show the data of all the customers that give the feedback and star to those restaurants they visited, and the date the restaurants received back the comments.

```
55
          # Get Restaurant's food types and other details.
 56 •
          SELECT r.restaurant id ,
 57
                      r.restaurant name,
 58
                     ref.food type description,
 59
                     r.other_details
 60
          FROM
                     restaurants r
                     res types of food res
 61
          JOIN
 62
                     ref types of food ref
          JOIN
 63
          where
                     r.restaurant_types_id = res.restaurant_type_id
 64
                     res.food_type_code = ref.food_type_code
 65
          ORDER BY r.restaurant name;
 66
Result Grid
                                                  Export: Wrap Cell Content: IA
                 Filter Rows:
                                             food_type_description
                                                                                                         other_details
   restaurant_id | restaurant_name
                                                                                                        DeliveryTakeoutCurbside pickupSit-down diningOutdoor seatingIndoor diningHeated outdoo...
   1
                 BAY CAFE
                                            Pancakes, waffles, French toast, other grain products
                 BELAIR PUB
                                            Vegetables and mixtures mostly vegetables baby food
                                                                                                        DeliveryTakeoutCurbside pickupSit-down diningOutdoor seatingIndoor diningHeated outdoo...
                                            Vegetables and mixtures mostly vegetables baby food
                                                                                                        DeliveryTakeoutCurbside pickupSit-down diningOutdoor seatingIndoor diningHeated
                 CHAMPAGNE TONY'S
                 CHARM CITY INN
                                            Organ meats, frankfurters, sausages, lunchmeats
                                                                                                        DeliveryTakeoutCurbside pickupSit-down diningOutdoor seatingIndoor diningHeated
                 DRIFTERS RAW BAR & GRILL
                                            Milks, milk drinks, yogurts, infant formulas
                                                                                                        DeliveryTakeoutCurbside pickupSit-down
                                            Milks, milk drinks, yogurts, infant formulas
                                                                                                        DeliveryTakeoutCurbside pickupSit-down
                 DUNKIN DONUTS
                                            Organ meats, frankfurters, sausages, lunchmeats
                                                                                                        DeliveryTakeoutCurbside pickupSit-down diningOutdoor seatingIndoor diningHeated
                 HARD ROCK CAF
                                            Formulated nutrition beverages, energy drinks, sports drink
                                                                                                        DeliveryTakeoutCurbside pickupSit-down
                 INSIDE RAIL BAR
```

Outcome of running Query #4:

- This query allows the user to get all the food type descriptions from each of the restaurants and other details service that they are providing by JOIN the **restaurants** table with **ref_types_of_food** table.

```
# Get customer catergories who are ELDERLY and DISABILITY went to the restaurants .
 68 •
          SELECT
                    r.restaurant_id,
 69
                     r.restaurant name,
                     ref.food_type_description,
 70
                     c.Visitors_Name,
 71
 72
                     vc.Visitor_Category_Description
 73
          FROM
                     restaurants r
                     res_types_of_food res
 74
          JOIN
 75
          JOIN
                     ref types of food ref
 76
          JOIN
                     visitors c
                     visitor_categories vc
 77
          JOIN
                     r.restaurant_types_id = res.restaurant_type_id
 78
          where
 79
          AND
                     res.food_type_code = ref.food_type_code
                     c.Visitor_Category_Code = vc.Visitor_Category_Code
 80
          AND
 81
          AND
                    vc. Visitor Category Description IN ('ELDERLY', 'DISABILITY')
 82
          ORDER BY r.restaurant name;
 83
Result Grid
                                                Export: Wrap Cell Content: IA
                Filter Rows:
   restaurant_id
                 restaurant_name
                                            food_type_description
                                                                                                      Visitors_Name
                                                                                                                     Visitor_Category_Description
                 BAY CAFE
                                           Pancakes, waffles, French toast, other grain products
                                                                                                      STEVE BEN
                 BAY CAFE
  1
                                           Pancakes, waffles, French toast, other grain products
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
                                           Vegetables and mixtures mostly vegetables baby food
                 BELAIR PUB
                                                                                                      STEVE BEN
  4
                                           Vegetables and mixtures mostly vegetables baby food
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
                 BELAIR PUB
                 CHAMPAGNE TONY'S
                                           Vegetables and mixtures mostly vegetables baby food
                                                                                                                    ELDERLY
                                                                                                      STEVE BEN
  2
                 CHAMPAGNE TONY'S
                                           Vegetables and mixtures mostly vegetables baby food
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
  7
                 CHARM CITY INN
                                           Organ meats, frankfurters, sausages, lunchmeats
                                                                                                      STEVE BEN
                                                                                                                    ELDERLY
                 CHARM CITY INN
                                           Organ meats, frankfurters, sausages, lunchmeats
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
                 DRIFTERS RAW BAR & GRILL Milks, milk drinks, yogurts, infant formulas
                                                                                                     STEVE BEN
                                                                                                                    ELDERLY
  5
                 DRIFTERS RAW BAR & GRILL Milks, milk drinks, yogurts, infant formulas
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
                                           Milks, milk drinks, yogurts, infant formulas
  8
                 DUNKIN DONUTS
                                                                                                     STEVE BEN
                                                                                                                    FLDFRLY
                                           Milks, milk drinks, yogurts, infant formulas
                                                                                                                    DISABILITY
  8
                 DUNKIN DONUTS
                                                                                                      TORI LOU
  3
                 HARD ROCK CAF
                                           Organ meats, frankfurters, sausages, lunchmeats
                                                                                                                    FLDERLY
                                                                                                     STEVE BEN
  3
                                           Organ meats, frankfurters, sausages, lunchmeats
                 HARD ROCK CAF
                                                                                                     TORI LOU
                                                                                                                    DISABILITY
  6
                 INSIDE RAIL BAR
                                           Formulated nutrition beverages, energy drinks, sports drink
                                                                                                     STEVE BEN
                                                                                                                    ELDERLY
                                                                                                                    DISABILITY
  6
                 INSIDE RAIL BAR
                                           Formulated nutrition beverages, energy drinks, sports drink
                                                                                                     TORI LOU
```

Outcome of running Query #5:

 This query will pull the record from visitor_categories table that are ELDERLY and DISABILITY, then it will JOIN with restaurants and visitors table to get the list of restaurants and visitor's name that visited the restaurants with a method IN() from MySQL.

```
#Get customer's payment method and visitor category
 97
 98 •
         SELECT
         c.Visitor_ID,
 99
100
         c.Visitors Name,
         vc.Visitor Category Description,
101
         b.Bill Date,
102
         b.Amount,
103
         b.Payment Method
104
105
         FROM
                 billing b
106
         JOIN
                 visit v
107
         JOIN
                 visitors c
                 visitor categories vo
108
         JOIN
         where b.visit id = v.visit id
109
110
         AND
                 v.visitor id = c.visitor id
                 c.Visitor Category Code = vc.Visitor Category Code
111
         AND
                 Payment Method = 'Card';
112
         AND
113
Result Grid
               Filter Rows:
                                              Export:
                                                        Wrap Cell Content: $\overline{\pmathbb{I}}$
   Visitor_ID
             Visitors_Name
                            Visitor_Category_Description
                                                     Bill Date
                                                                     Amount
                                                                              Payment_Method
  328
             SUE SAN
                            ADULT
                                                     2021-02-20
                                                                             Card
                                                                     20
  546
             LORENA GLENN
                           ADULT
                                                     2021-04-10
                                                                     60
                                                                             Card
```

Outcome of running Query #6:

 This query will return all the records that used the payment method as 'Card' to pay for their meal, and by doing the JOIN method from 4 different tables: billing, visit, visitors, and visitor_categories.