

PETER WRATKOWSKI

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Portfolio: <https://peterwra.github.io/bio/>

CAREER SUMMARY

Application Systems Analyst with 15 years of extensive experience working with waterfall methodology. MERN full stack developer with experience in C# and Java. Received Scrum Master certificate in February 2018 to further project management and agile methodology experience.

TECHNICAL SKILLS

SQL, MongoDB, Java, C#, Node.js, Express.js, React.js, Foxpro, HTML5, CSS, Javascript, Bootstrap, jQuery, Microsoft SQL Server, VisualCron job scheduling software

PROFESSIONAL EXPERIENCE

Sr Application Systems Analyst

July 2012 - Present

DCM Services, LLC

Minneapolis, MN

Work with Project Manager to coordinate new client on-boarding. Provide support for debt collection software system used by account representatives. Ensure client files are coded properly for transfer and processing.

- Took the initiative to research various job scheduling software systems and implemented VisualCron that manages over a thousand programs which transfer files and generate reports for internal and external clients resulting in hundreds of saved hours.
- Create programs in Foxpro and C# to automate reports from various data sources such as MS SQL, Cache database, Excel and flat files providing insight into trends which Operations uses to determine account workflow.
- Provide clarification and detailed requirements to the EDI team for business procedure documentation updates.
- Successfully ensure account flow and processes are in compliance with debt collection and health insurance laws such as FDCPA and HIPAA.
- Converted an unreliable and disjointed auto mailer system with a C# program to a new integrated program that processes database records and generates hundreds of daily emails with more efficiency and reliability.

Application Systems Analyst

May 2006 - July 2012

DCM Services, LLC

Minneapolis, MN

Provided support for the FACS debt collection software system. Analyzed client on-boarding documents and provided feedback to internal team members. Loaded client files into the database and review for errors.

- Effectively coordinate with client auditing team providing detailed reports to external auditors providing the necessary information to confirm that DCM is in compliance with client requirements.
- Analyzed vendor and client requirements and established data exchange and processing interfaces providing a streamlined approach to exchanging data and automating file exchanges.
- Facilitated migration between test and production database instances and verified testing protocols and use cases were documented before migration providing an audit trail during client inspection periods.

EXPERIENCE Continued

Support Analyst

January 2004 - May 2006

HighJump Software

Minneapolis, MN

Provided support for proprietary warehouse management software developed by HighJump Software. Fixed defects in customer applications. Coordinated with project teams to ensure go-live deadlines were met. Helped train customers with software.

- Effectively collaborated with the product development team to analyze and fix a loop in our software program that customers were experiencing. This was causing application timeouts on the warehouse scanners and leaving inventory stuck on forklifts and bin locations.
- Successfully coordinated with internal and external customers during go-live and upgrades ensuring testing scenarios were documented and results logged.
- Proficiently logged and maintained a list of defects in the Clientele issue tracking system. Successfully resolved over 2,000 issues with the various software applications used by customers.

PROJECTS

Parkify | <https://github.com/peterwra/parkify> | <https://parkify-project3.herokuapp.com>

- Created a park review website for families to identify the best and closest parks.
- Role: Back-End Developer
- Technologies used: MongoDB, React.js, Passport.js with Bcrypt encryption, Express.js, Node.js

Word Guess | <https://github.com/peterwra/Word-Guess-Game> | <https://peterwra.github.io/Word-Guess-Game/>

- This is an app for One-hit wonders word guessers for solo artists and bands.
- Role: Front and Back End Developer
- Technologies used: jQuery, Bootstrap, Javascript

National Parks Trivia | <https://github.com/peterwra/TriviaGame> | <https://peterwra.github.io/TriviaGame/>

- This is a trivia app with a list of 10 questions to test your knowledge of the national parks.
- Role: Front and Back End Developer
- Technologies used: CSS, jQuery, Javascript timing events

EDUCATION AND CERTIFICATIONS

Web Development | Coding Certificate: University of Minnesota, St. Paul MN

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Scrum Master Certification: Scrum Alliance, Minneapolis MN

Bachelor of Science, Computer Science: St. Cloud State University, St. Cloud MN

Graduated in Honors Program. ACM member.