

Hayden Aupperle, Gage Cottrell, Peter Huettl, Garrison Smith

Drop the Code

<https://github.com/petetetete/cs386-project>

D6.2 – User Evaluation

CS 386 – Software Engineering

Spring 2017

Marco Gerosa

**Script:**

|  |  |  |
| --- | --- | --- |
| **Opening statement** | (Greet the user appropriately)  “Thank you for agreeing to participate in our study. My name is (Insert your name here) and I will be here to facilitate the process.” | |
| **Instructions regarding the evaluation process** | I will be sitting here with you to listen and watch you as you go through the process of navigating our menus and performing tasks. As you are using the application, please speak aloud as many of your thoughts as you can, so that we can understand how our users think and feel about what we have created. | |
| **Assign the task** | Step #1 | (Populate with task steps) |
| Step #2 |  |
| … |  |
| Step #x | (Where x equals the number of steps) |
| **Questions regarding their task** | (After the task has been completed, ask the user the following questions)  How did you find the experience overall?  How difficult did you find it to complete the task?  How would you compare this difficulty to other similar tasks in other, similar programs?  Which step did you find to be the *easiest* with the task?  Which step did you find to be the *hardest* with the task?  (If the user struggled on a section) I saw you struggled with \_\_\_\_, how would you recommend we improve that for the future?  If you could change one aspect of the task, what would it be?  (Ask any other questions that you feel are relevant) | |
| **Satisfaction Survey** | (Give the user our satisfaction survey for final opinions)  “If you could fill out this satisfaction survey, it would help us improve our system for future users. Feel free to answer “ | |
| **Closing statement** | “Your participation in this study is invaluable to us and we would like to thank you for your time.”  (If the evaluation is in person, escort out the user) | |

**Results:**

[EVERYONE ELSE SHOULD ADD 1 RESULTS ENTRY USING THE USER EVALUATION TEMPLATE ON EITHER A REAL USER OR YOUR SELF (PICK A TASK SUCH AS “LOG-ON AS TEACHER” OR “VIEW STUDENTS AS TEACHER” AND RECORD THEIR/YOUR ANSWERS TO THE QUESTIONS)]

**Group Participation:**

Peter – Improved the template and created the script.

Hayden –

Garrison – Created the template for the document.

Gage – Filled in the script “instructions regarding the evaluation process”.