Miloš Petković

☀ 14/01/1987
⚑ Serbian
@ petkovicm@outlook.com

⌂ Belgrade 11000, Serbia
📞 +381642551881
🔗 www.petkovicm.com

PROFILE

Experienced Consultant with a demonstrated history of working in the computer software industry. Skilled in Business Process, CPQ, Workflow Applications, Communication, Customer Relationship Management (CRM), and Quality Management. Strong consulting professional with a Bachelor's degree focused in Quality management from Faculty of Organisational Sciences, Belgrade.

WORK EXPERIENCE

Product Owner/Business Analyst   07/2017 - present
Comtrade Digital Services, Belgrade, Serbia

I currently work as a Product Owner on the project where we develop custom migration tool(using .NET) for one of the biggest Analytical laboratory instrument manufacturing company.

Consultant/Business Analyst   07/2016 – 07/2017
Callidus Cloud, Belgrade, Serbia

I worked in Callidus Cloud as BA on projects for Dell (Singapore branch), Optus (Australia), FujiXerox (Hong Kong).

For Dell: I designed and implemented Smart Quote feature, Reseller Online Solution, and promotions page.
For Optus: I designed and modeled complex SQL querries for their Report Module.
For FujiXerox: I worked on Requirements breakdown, High-Level Design, and Implementation for a very complex system that would cater 14 Operating Countries in Asia.

Associate Consultant   06/2015 – 07/2016
Callidus Cloud, Belgrade, Serbia

As an Associate Consultant in Callidus Cloud I worked supporting implementation of GKN project, designing :
- additional workflow processes,
- groovy scripts for non-standard functionalities,
- specifications for additional requests/CRs,
I also provided training sessions for the customer during the project handover.

Data-mining consultant (part-time)   11/2014 – 03/2015
Hyperoptic, Belgrade, Serbia

I worked on analyzing, identifying and assessing data to perform strategic data analysis and research to support business needs, as necessary. My duty was to identify opportunities for improving business results.

EDUCATION

Quality Management   10/2006 – 04/2012
Faculty of Organizational Sciences, Belgrade, Serbia

Department of Quality Management.
Graduated with the highest grade on the subject: Quality Management System Implementation.
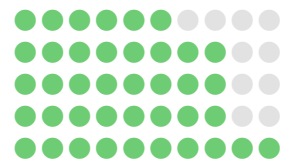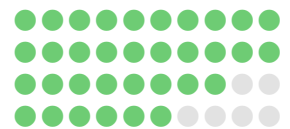
SKILLS

Langauges

Serbian	●●●●●●●●●●
English	●●●●●●●○○○
German	●●●○○○○○○○

Tools

Visual Studio	●●●●●●○○○○
Cucumber/Gherkin	●●●●●●○○○○
JIRA/Trello/Github	●●●●●●●○○○
Jakyll	●●●●●○○○○○
Markdown	●●●●●●●●○○

SaaS

CPQ	●●●●●●●●○○
Workflow	●●●●●●●●○○
CRM	●●●●●●●○○○
CLM	●●●●●○○○○○

STRENGTHS

`Responsible` `Curious` `Communicative`

`Easily adapted to new environments and team work`

`Profound` `Cheerful`

ABOUT ME

I enjoy experimenting with new things to help me find interesting intersections in technology, life and business. Currently, I am in the process of learning C# language and .NET framework.
Outside the programming world and IT industry, I'm a passionate NBA fan, podcast listener, and recreational chess & basketball player.