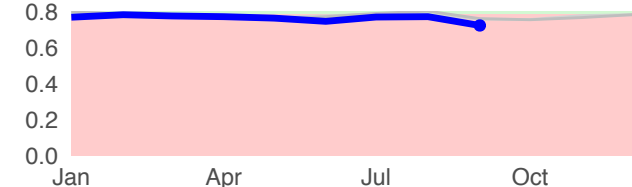


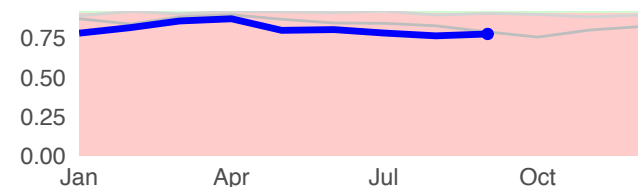
DC Transport key performance metrics

Green area is performance within target, red is underperformance

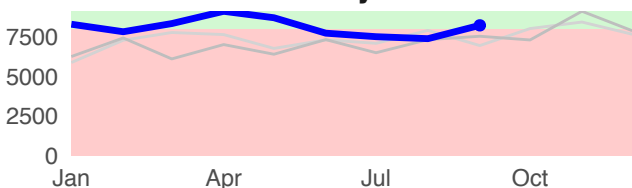
Bus On-Time Performance



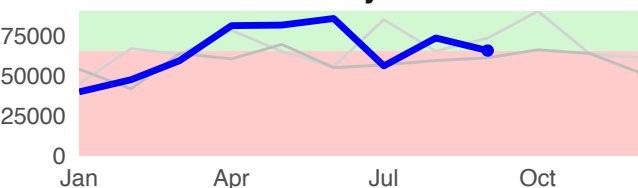
Rail On-Time Performance



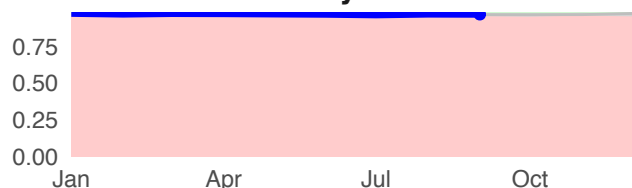
Bus Fleet Reliability



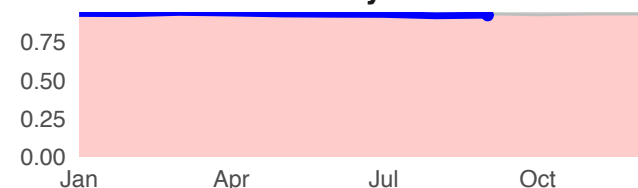
Rail Fleet Reliability



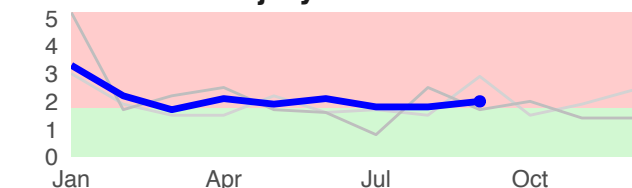
Elevator Reliability



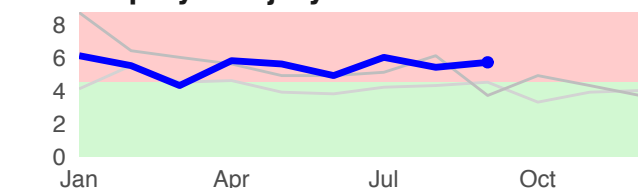
Escalator Reliability



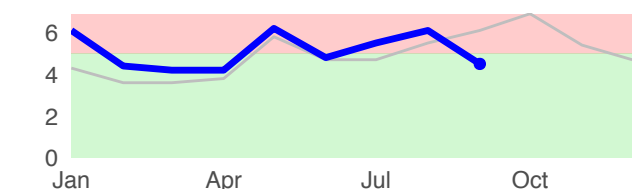
Customer Injury Rate



Employee Injury Rate



Crimes



Year

- 2014
- 2015
- 2016