'Guru99 telecom' logo: should be displayed on the 'Add Customer' page and be active

SeverityPriorityBehaviorType✓ Minor✓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1	
Action	Go to https://demo.guru99.com/telecom/addcustomer.php	
Input data		
Expected result	The Add customer page is opened	
Step	2	
Action	Check that the logo 'Guru99 telecom' is added	
Input data		
Expected result	The logo 'Guru99 telecom' is displayed	
Step	3	
Action	Click the logo button	
Input data		
Expected result	The page reloaded	

Sidebar menu on the 'Add customer' page should contains 5 items that lead to the corresponding pages

Severity **Priority Behavior** Type O Normal O Medium Positive **Functional** Milestone Automation Layer Is Flaky Not set No Not automated **Status** Actual

Step	1	
Action	Go to https://demo.guru99.com/telecom/addcustomer.php	
Input data		
Expected result	The 'Add customer' page is opened	
Step	2	
Action	Click the sidebar menu button	
Input data		
Expected result	The sidebar menu is opened	
Step	3	
Action	Check the items 'Add Customer', 'Add Tariff Plan', 'Add Tariff Plan to Customer', 'Pay Billing', 'Delete Customer items' are displayed	
Input data		
Expected result	All declared menu items are displayed	
Step	4	
Action	Click any menu item	
Input data		
Expected result	The page corresponding to the title is opened	
Step	5	

Action	Back to page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	6
Action	Repeat step 4 with other menu items
Input data	
Expected result	The pages corresponding to the titles are opened

Sidebar menu on the 'Add customer' page: clicking X button closes the menu

Severity **Priority Behavior** Type ✓ Minor O Medium Positive **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated **Status**

Steps to reproduce

Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The 'Add customer' page is opened
Step	2
Action	Click the sidebar menu button
Input data	
Expected result	The sidebar menu is opened
Step	3
Action	Click X button
Input data	
Expected result	The sidebar menu is closed

'Add Customer' logo should be displayed on the 'Add Customer' page under the header

SeverityPriorityBehaviorType✓ Minor↓ LowPositiveOther

LayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Check that the logo 'Add customer' is added under the header
Input data	
Expected result	The logo 'Add customer' is displayed under the header

'Background Check' item should contain 2 radio buttons 'Pending' and 'Done' with only one selectable

Severity **Priority Behavior** Type O Normal O Medium Positive **Functional** Milestone Automation Layer Is Flaky Not set No Not automated **Status** Actual

Step	1		
Action	Go to https://demo.guru99.com/telecom/addcustomer.php		
Input data			
Expected result	The Add customer page is opened		
Step	2		
Action	Check that two radio buttons 'Pending' and 'Done' are present		
Input data			
Expected result	Two radio buttons 'Pending' and 'Done' are displayed		
Step	3		
Action	Click on one of the buttons		
Input data			
Expected result	Option selected		
Step	4		
Action	Click on another button		
Input data			

'Billing address' section: all the fields should have the proper title and placeholder that duplicates the title

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected res	ult The Add customer page is opened
Step	2
Action	Check that each field has the proper title: First Name, Last Name, Email, Address, Mobile Number
Input data	
Expected res	ult All fields have titles and they are correct
Step	3
Action	Check that each field has placeholder that duplicates the title
Input data	
Expected res	ult All fields have placeholder that duplicates the title

'Billing address' section: all fields First Name, Last Name, Email, Address, Mobile Number should be displayed

'Billing address' section should contain the fields First Name, Last Name, Email, Address, Mobile Number.

Severity **Priority Behavior Type** Positive ☆ Critical ↑ High **Functional** Layer Is Flaky Milestone **Automation** Not automated Not set No **Status**

Steps to reproduce

Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Scroll down to section 'Billing address'
Input data	
Expected result	Section 'Billing address' shown in full
Step	3
Action	Check the fields First Name, Last Name, Email, Address, Mobile Number are present
Input data	
Expected result	All fields are present

'Billing address' section: all fields should be mandatory and marked with '*'

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1	
Action	Go to https://demo.guru99.com/telecom/addcustomer.php	
Input data		
Expected result	The Add customer page is opened	
Step	2	
Action	Check all fields are marked with '*'	
Input data		
Expected result	All fields are marked with '*'	
Step	3	
Action	Clicking 'Submit' button	
Input data		
Expected result	'Please fill all fields' pop-up appears	

No

'Billing address' section: the fields should be highlighted in blue when selected

Not automated

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomation

Status Actual

Not set

Steps to reproduce

Step 1

Action Go to https://demo.guru99.com/telecom/addcustomer.php

Input data

Expected result The Add customer page is opened

Step 2

Action Click on each of fields: First Name, Last Name, Email, Address, Mobile Number

Input data

Expected result All fields are highlighted in blue when selected

'Reset' button: clicking should clear all filled data and error messages

Severity **Priority Behavior** Type O Normal O Medium Negative **Functional** Is Flaky Milestone Automation Layer Not set No Not automated **Status**

Steps to reproduce

Actual

Step	1		
Action	Go to https://demo.guru99.com/telecom/addcustomer.php		
Input data			
Expected result	The Add customer page is opened		
Step	2		
Action	Input First name from Data		
Input data	1234		
Expected result	Data entered, appears error message 'Numbers are not allowed'		
Step	3		
Action	Input Last Name from Data		
Input data	Ivanov		
Expected result	Data entered		
Step	4		
Action	Input E-mail from Data		
Input data	test@gmail.com		
Expected result	Data entered		
Step	5		
Action	Input Address from Data		
Input data	Russia		

Expected result	Data entered		
Step	6		
Action	Input Mobile number from Data		
Input data	абвг		
Expected result	Data entered, appears error message 'Characters are not allowed'		
Step	7		
Action	Click Reset button		
Input data			
Expected result	All data and error messages should be reset		

'Billing Address' creation - when all required fields are filled with valid data customer card is created

If all mandatory fields are filled clicking opens the window with the Customer ID, the message 'Please Note Down Your Customer ID' and a 'Home' button that leads to the home page

Severity	Priority	Behavior	Туре
☆ Critical	↑ High	Positive	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Fill up all fields information from Data
Input data	First Name: Ivan Last Name: Ivanov E-mail: test@gmail.com Address: Russia Mobile: 1234567
Expected result	Data entered
Step	3
Action	Clicking 'Submit' button
Input data	
Expected result	The window with the Customer ID, the message 'Please Note Down Your Customer ID' and a 'Home' button is opened
Step	4
Action	Clicking 'Home' button
Input data	
Expected result	The home page is opened

'Billing Address' creation - when all required fields are filled with valid data except 'Mobile phone' the card is not created

Severity **Priority Behavior** Type Major ↑ High **Functional** Negative Milestone Automation Layer Is Flaky Not set No Not automated **Status** Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Fill up all fields valid information from Data
Input data	First Name: Ivan Last Name: Ivanov E-mail: test@gmail.com Address: Russia
Expected result	Data entered
Step	3
Action	Fill up all field 'Mobile phone' invalid information from Data
Input data	abn
Expected result	Data entered, appears error message 'Characters are not allowed'
Step	4
Action	Click 'Submit' button
Input data	
Expected result	'Please fill all fields' pop-up appears

'Billing Address' creation - when all the mandatory fields are empty the card is not created

All the fields First Name, Last Name, Email, Address и Mobile Number are mandatory. Leaving the fields empty should trigger a pop-up window 'Please fill all fields'

Severity	Priority	Behavior	Туре
^ Major	↑ High	Negative	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Click 'submit' button
Input data	
Expected result	'Please fill all fields' pop-up appears

'Billing Address' creation - when all required fields are filled with valid data except 'Last Name' the card is not created

Severity **Priority Behavior** Type O Normal O Medium Negative **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Input Last Name from Data
Input data	456456
Expected result	The error message 'Numbers are not allowed'
Step	3
Action	input all other fields information from Data
Input data	First Name: Ivan E-mail: test@gmail.com Address: Russia Mobile: 1234567
Expected result	Data entered
Step	4
Action	Click 'Submit' button
Input data	
Expected result	'Please fill all fields' pop-up appears

'Billing Address' creation - when all required fields are filled with valid data except 'First name' the card is not created

Severity **Priority Behavior** Type O Normal O Medium Negative **Functional** Milestone Automation Layer Is Flaky Not set No Not automated **Status** Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Input First Name from Data
Input data	%^&#</td></tr><tr><td>Expected result</td><td>The error message 'Special characters are not allowed'</td></tr><tr><td>Step</td><td>3</td></tr><tr><td>Action</td><td>input all other fields information from Data</td></tr><tr><td>Input data</td><td>Last Name: Ivanov E-mail: test@gmail.com Address: Russia Mobile: 1234567</td></tr><tr><td>Expected result</td><td>Data entered</td></tr><tr><td>Step</td><td>4</td></tr><tr><td>Action</td><td>Click 'Submit' button</td></tr><tr><td>Input data</td><td></td></tr><tr><td>Expected result</td><td>'Please fill all fields' pop-up appears</td></tr></tbody></table>

'Billing Address' creation - when all required fields are filled with valid data except 'Email' the card is not created

Severity **Priority Behavior** Type O Normal O Medium Negative **Functional** Milestone Automation Layer Is Flaky Not set No Not automated Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Input Email from Data
Input data	тест@gmail.com
Expected result	The error message 'Cyrillic are not allowed'
Step	3
Action	input all other fields information from Data
Input data	First Name: Ivan Last Name: Ivanov Address: Russia Mobile: 1234567
Expected result	Data entered
Step	4
Action	Click 'Submit' button
Input data	
Expected result	'Please fill all fields' pop-up appears

'Billing Address' creation - when all required fields are filled with valid data except 'Address' the card is not created

Severity **Priority Behavior** Type O Normal O Medium Negative **Functional** Milestone Automation Layer Is Flaky Not set No Not automated Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Input Address from Data
Input data	Россия
Expected result	The error message 'Cyrillic are not allowed'
Step	3
Action	input all other fields information from Data
Input data	First Name: Ivan Last Name: Ivanov E-mail: test@gmail.com Mobile: 1234567
Expected result	Data entered
Step	4
Action	Click 'Submit' button
Input data	
Expected result	'Please fill all fields' pop-up appears

Customer ID should be unique and contains 6 numbers

Severity **Priority Behavior** Type O Normal O Medium Positive **Functional** Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The Add customer page is opened
Step	2
Action	Fill up all fields information from Data
Input data	First Name: Ivan Last Name: Ivanov E-mail: test@gmail.com Address: Russia Mobile: 1234567
Expected result	Data entered
Step	3
Action	Clicking 'Submit' button
Input data	
Expected result	A window opens with a Customer ID containing 6 numbers
Step	4
Action	Check customer database
Input data	
Expected result	Customer added