

# Anastasiia Khrustaleva

Aspiring Full-Stack Web Developer | Computer Programming Graduate

Welland, ON | akhrustaleva@niagaracollege.ca | (905) 324-1507 | LinkedIn Profile

## EDUCATION

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**Niagara College** | Ontario, Canada

**Diploma in Computer Programming** | Expected April 2025

Relevant Coursework: Object-Oriented Programming (C# & Java), Web Development (HTML, CSS, JavaScript), Database Management (SQL, SQLite), Software Development Lifecycle, Cloud Computing, GitHub Version Control

**Niagara College** | Ontario, Canada

**Diploma in Hospitality Management** | 2017

Developed exceptional customer service skills with a deep understanding of client needs, problem resolution, and leadership excellence.

## WORK EXPERIENCE

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### IT Support & Software Technician

Niagara College | Welland | Jan 2024 – Present

- Provided front-line technical and web-based support to students and faculty, resolving browser, application, and web service issues.
- Assisted with technical troubleshooting related to software installations, system navigation, and student access to web-based college resources.
- Documented technical procedures and built internal tools/scripts to streamline support for web applications.

### Machine Learning Content Analyst

Outlier | Niagara Falls | October 2024 – Present

- Collaborated with AI developers to enhance natural language models used in dynamic content delivery systems.
- Evaluated AI-generated web content for quality, user engagement, and consistency with UI/UX writing standards.
- Provided strategic feedback to improve automated web publishing tools and frameworks.

### Operations Manager

LA Fitness | Niagara Falls | Mar 2024 – Sep 2024

- Managed club daily operations, ensuring smooth execution of business processes.
- Managed schedule, budgeting, cost control, and facility improvements.

## INVOLVEMENT

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### Project Manager | Eastern Digital (2024) |Niagara College

- Led a team of students to develop a Gym Membership Application using C#, .NET MVC. Designed database structure and implemented authentication.

### Front-End Developer | Tech Titans (2025) |Niagara College

- Designed UI/UX for a CRM Management System using C#, JavaScript, and CSS. Developed front-end components and contributed to system architecture exceptional user experience.

## TECHNICAL SKILLS

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- **Programming Languages:** C#, HTML, CSS, JavaScript, Bootstrap
- **Databases:** SQL, SQLite
- **Tools & Platforms:** GitHub, Microsoft Azure, Visual Studio, VS Code, Weebly
- **Technical & Professional Skills:** Project Management, Client Communication, Presentation Skills