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To Whom It May Concern:

I am pleased to recommend Anastasiia Khrustaleva for a role in IT Support. As her instructor, I have witnessed her strong technical skills, quick problem-solving abilities, and excellent communication. She is hardworking, eager to learn, and consistently demonstrates a high level of professionalism. Anastasiia's determination to succeed has led her to excel in my classes. She consistently gets excellent marks on her assignments and exams, and she participates in class regularly.

Anastasiia's courses with me covered operating systems and introductory networking. Operating systems include Windows 10 and Fedora Linux. Networking topics include server setup, security, and encryption.

In conclusion, I am confident Anastasiia would excel in an IT support role and be a valuable asset to your team. If you should need any additional information, feel free to contact me by email at cpatrick@niagaracollege.ca.

Sincerely,

Cliff Patrick