

# Ashley Dsouza

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## SUMMARY

Currently working as a **Senior Software Developer & Team Supervisor** at **Winman Software**, where I lead development efforts and mentor a dynamic team of engineers & QA testers. A proud graduate of **NMAM Institute of Technology**, I bring both academic grounding and industry experience to every project I take on.

I'm passionate about **writing clean, maintainable, and scalable code**, with a focus on **performance, security, and usability**. I actively contribute to **code reviews, architecture planning**, and continuous improvement initiatives.

I believe in fostering a **culture of learning, accountability, and innovation**—supporting my team members to grow their skills while driving business impact.

I'm in the process of transitioning into **front-end development**, enhancing my capabilities as a **well-rounded software developer**.

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## EXPERIENCE

### Senior Software Developer & Team Supervisor

Winman Software India LLP

February 2025 - Present, Mangaluru, Karnataka, India · On-site

- As a seasoned Senior Software Developer and team lead, I bring a blend of technical expertise, leadership, and cross-functional coordination to ensure smooth and efficient software delivery. With hands-on experience in overseeing code reviews and deployment processes, I focus on maintaining high-quality standards while minimizing post-release issues.
- Currently, I supervise a team of 3 developers and 2 testers, ensuring seamless communication and alignment across development and QA. I provide regular training and mentoring to junior team members, fostering a culture of continuous learning and accountability.
- My responsibilities extend beyond development—I'm actively involved in inter-departmental coordination, reporting directly to senior management, and participating in group discussions (GD) to assess employee skills and growth potential. I also contribute to UI/UX evaluations across multiple software projects, ensuring functionality aligns with user experience best practices.

### Software Developer

Winman Software India LLP

June 2023 - February 2025

- Developed and maintained multiple in-house applications aimed at resolving customer issues effectively.
- Calls Program: A custom application used by the Customer Service team to manage and track customer queries originating from our flagship software suite Winman CAERP/GST/TDS, as well as inbound support calls.
- Customer Interfaces: Designed and implemented secure interfaces for handling sensitive customer information. This aided Customer Service team to generate product licenses and manage customer payments efficiently.
- Analyzed and reviewed code to proactively identify and resolve issues, resulting in a significant reduction in post-deployment errors.

### Software Developer Trainee

Winman Software India LLP

August 2022 - June 2023

- Built and supported internal applications designed to streamline organizational workflows using an interpreter to convert VB.NET code to SQL queries, enhancing database interactions with SQL.
- Involved in error debugging (Pre/Post Deployment Stage) & code review as well.

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## EDUCATION

### Bachelor of Engineering - BE, Mechanical Engineering

N M A M Institute of Technology, NITTE · Karkala · June 2020 · 9.28

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## SKILLS

Interpersonal: Team Management, Employee Training, Employee assessment.

Technical: Coding, SQL, JavaScript, CSS, HTML

Language: English, Kannada, Hindi & Konkani.

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